

David A. Fortuna

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A junior frontend developer and customer service professional with an extensive UI background looking to serve a team through collaboration and technology expertise. Experience and relevant tools include:

CSS3 ♦ HTML5 ♦ PHP ♦ JQuery ♦ Javascript ♦ Git ♦ SQL ♦ Terminal ♦ React ♦ C#

UI and SEO Technical Support *Perfect Pitch Concepts*

Athens, GA; January 2017 - present

- Manage and host web assets while also monitoring and troubleshooting client crawl errors by responding to broken links, 404 and caching issues in a timely manner
- Set up analytics, events, and goals to enhance insight into traffic, find solutions for bounce issues, and streamline web design for better UI and SEO compatibility
- Develop and cultivate technical knowledge and best practices, while actively striving to sustain a current understanding of developments and trends in language and frameworks
- Work autonomously by organizing internal work-flows and provide documentation process and procedure

MUSICIAN/OWNER *Family and Friends LLC*

Athens, GA; April 2013 - present

- Collaborate with bandmates towards creation of new music, social media strategy and artistic direction
- Managing creative direction and logistical choices in conjunction with Management, PR and Booking to create art and branding for album release
- Handling tax information and book keeping for a startup LLC

BARISTA/BARTENDER *Walker's Coffee and Pub*

Athens, GA; July 2009 - April 2019

- Trained new hires and acted as bar lead and mentor
 - Interacted extensively with customers to form relationships and transform first-time visitors into repeat customers through in-person contact and issue triaging
 - Managed social media accounts to drive business and encourage customer interaction
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EDUCATION

University of Georgia, Athens, GA

Bachelor of Arts in Religion and Bachelor of Arts in Philosophy, December 2011

OTHER

Coursera

Front-End Web UI Frameworks and Tools: Bootstrap 4 (with Honors), Issued April 2019