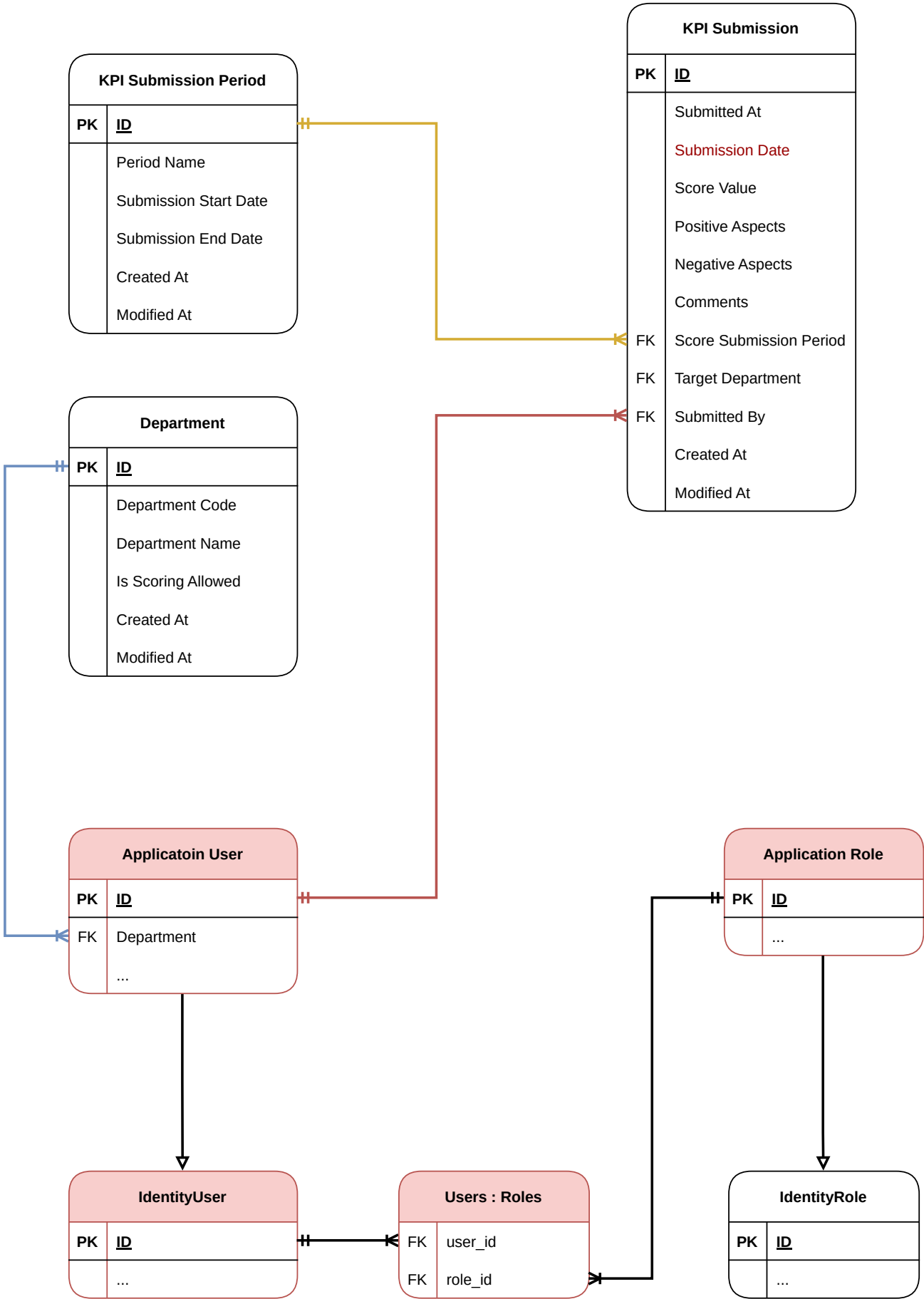
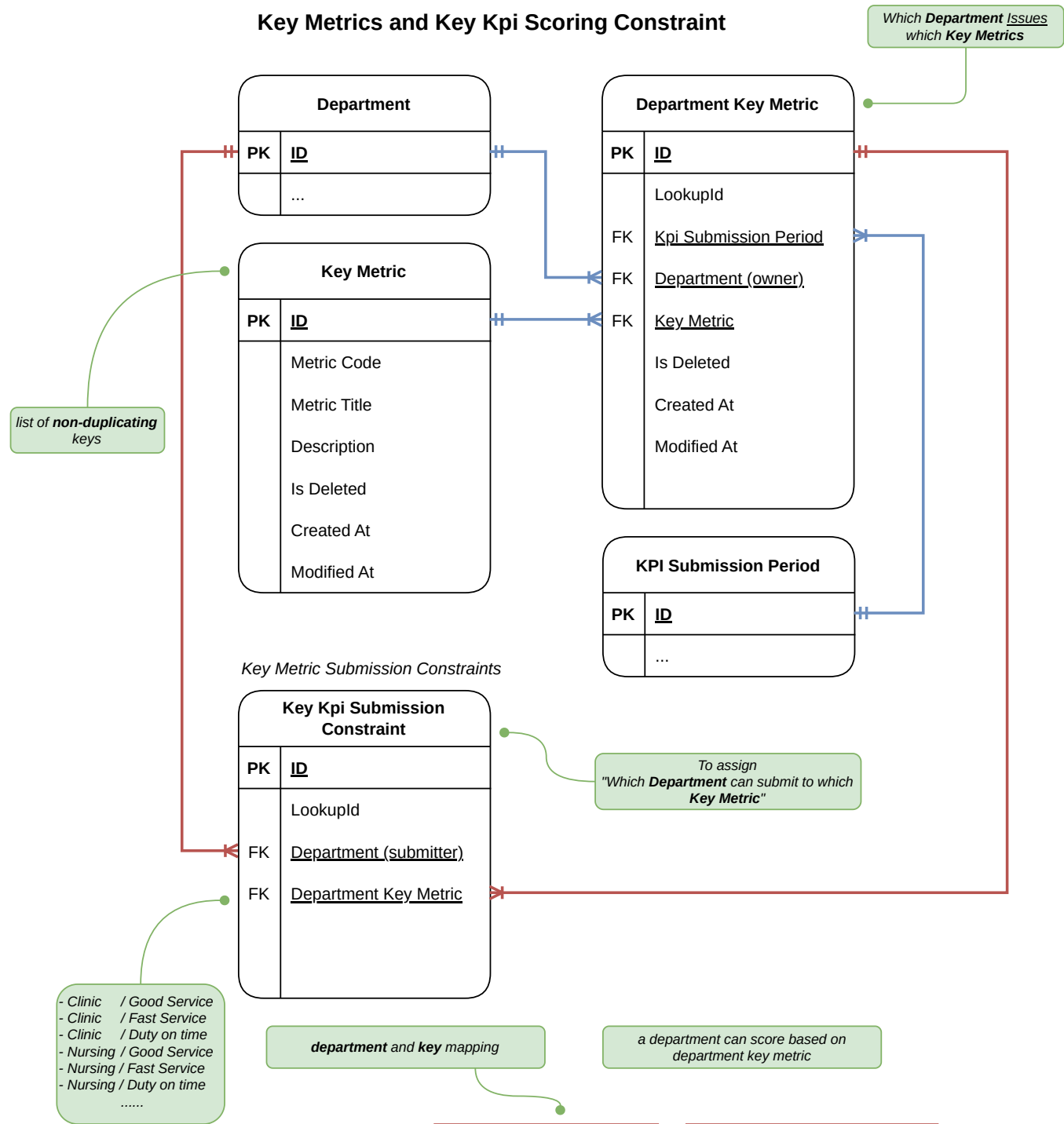


ERD v1.0



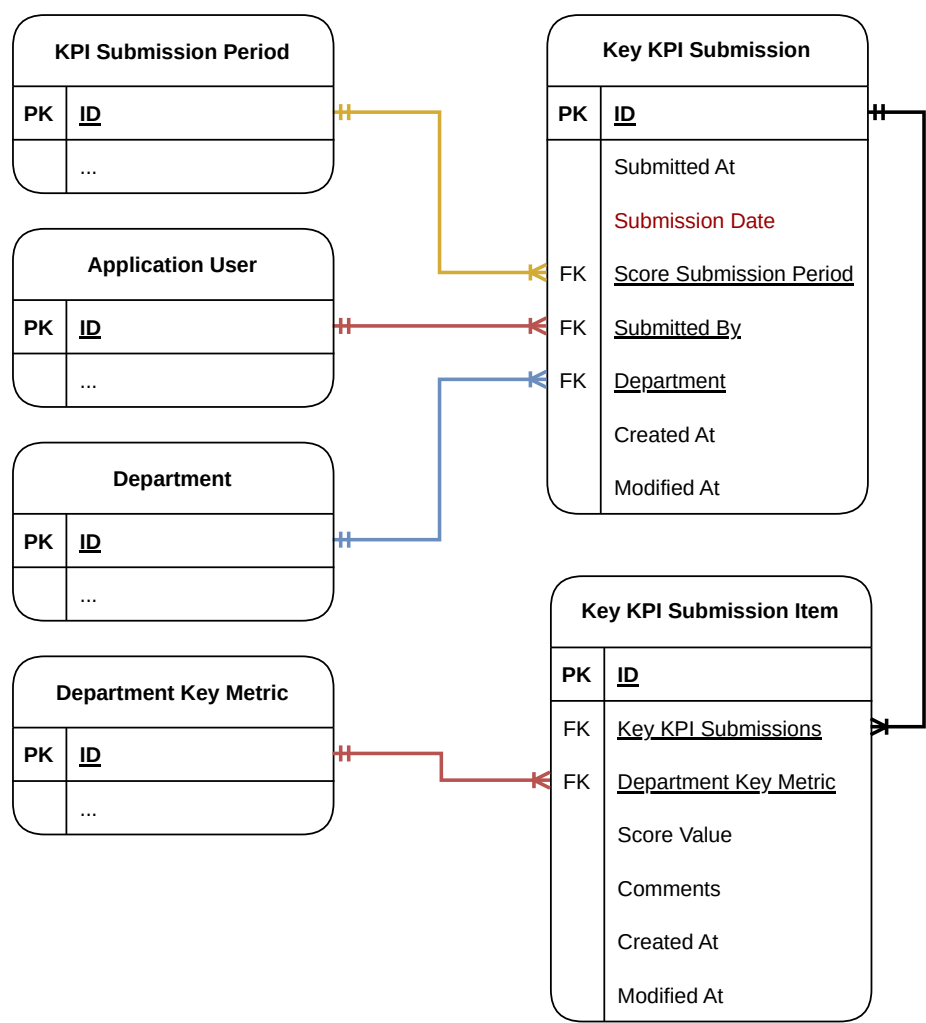
ERD v1.0

Key Metrics and Key Kpi Scoring Constraint



Department Key Metrics	Which Department can score to Which Department and Keys
Clinic Department issues: 1. good service 2. fast service 3. duty on time	Clinic Department can score: 1. Clinic Department's keys: - good service - fast service - duty on time
Nursing Department issues: 1. good service 2. fast service 3. duty on time	2. Nursing Department's keys: - good service - fast service - duty on time
Store Department issues: 1. correct inventory count 2. max loss 5	3. Store Department's keys: - correct stock count - max loss 5
	...

# ERD v1.0



## Key KPI Submission Form

```
SELECT
  Department, Key
FROM
  CX.DepartmentKeyMetric
WHERE
  CX.DepartmentKeyMetric.Period == Period
AND
  CX.DepartmentKeyMetric.Department == Submitter.Department
```

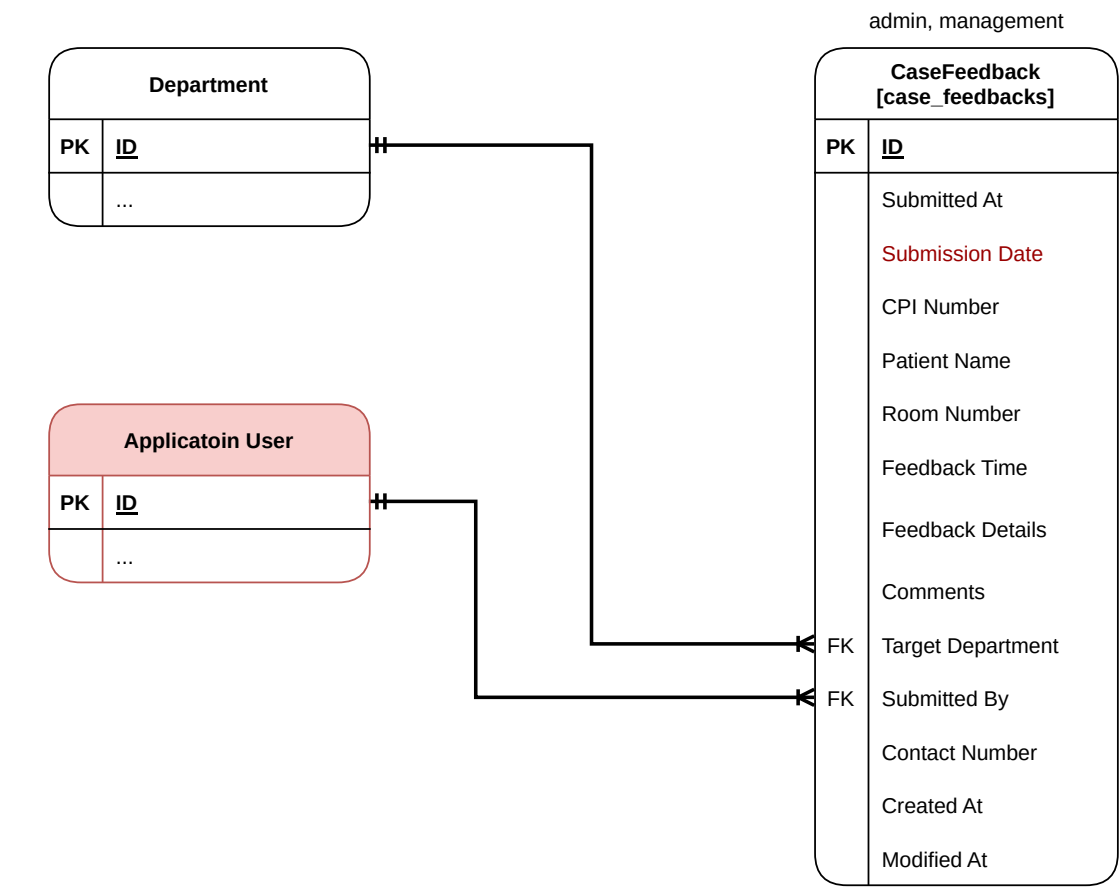
## How submission works?

```
1. Submitter choose Period for submission
2. Display list of departments + its key metrics for Submission Form
   > loop department list
   > set KeyKpiDepartmentScoringConstraint as CX
   > set Submitter.Department as SubmitterDepartment
   > foreach department == CX.Department
     where
       CX.DepartmentKeyMetric.Period == Period &&
       CX.Department == SubmitterDepartment
   where Department in
```

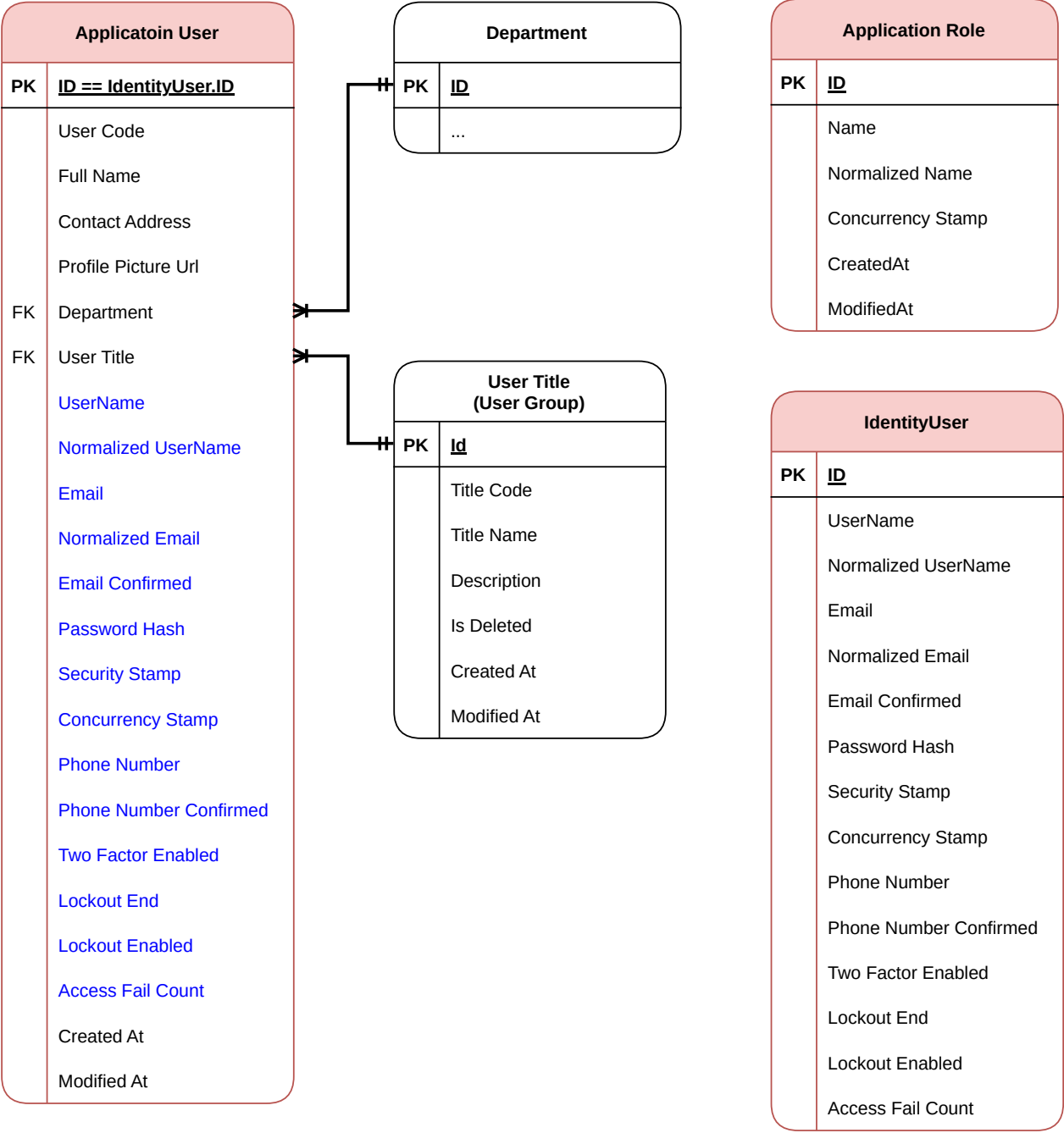
## Department Metric Score Submission



# ERD v1.0 (draft)



ERD v1.0



ERD v1.0 (draft)

Key KPI Metric Category	
PK	<u>Id</u>
	Category Code
	Description
	Created At
	Modified At