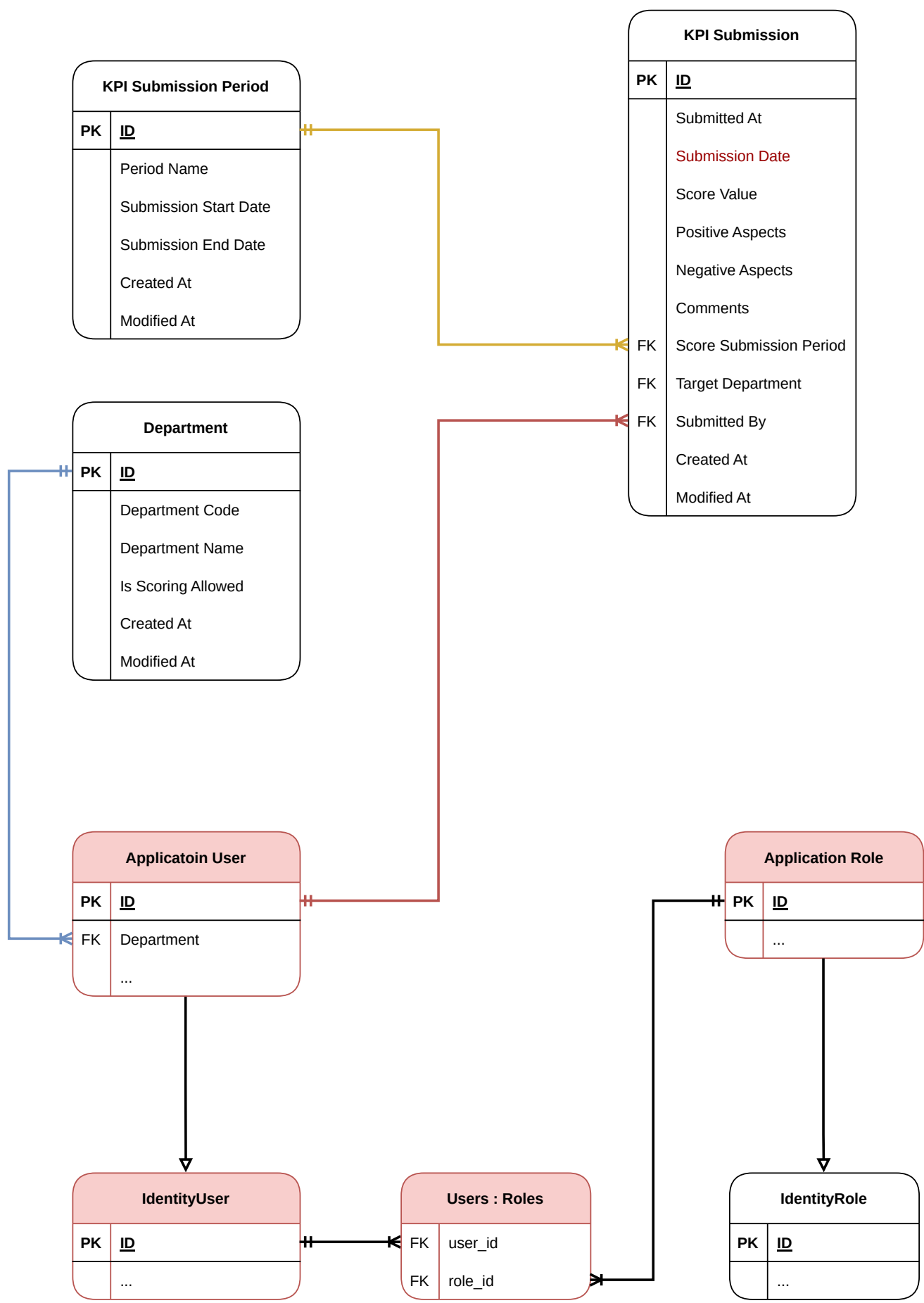
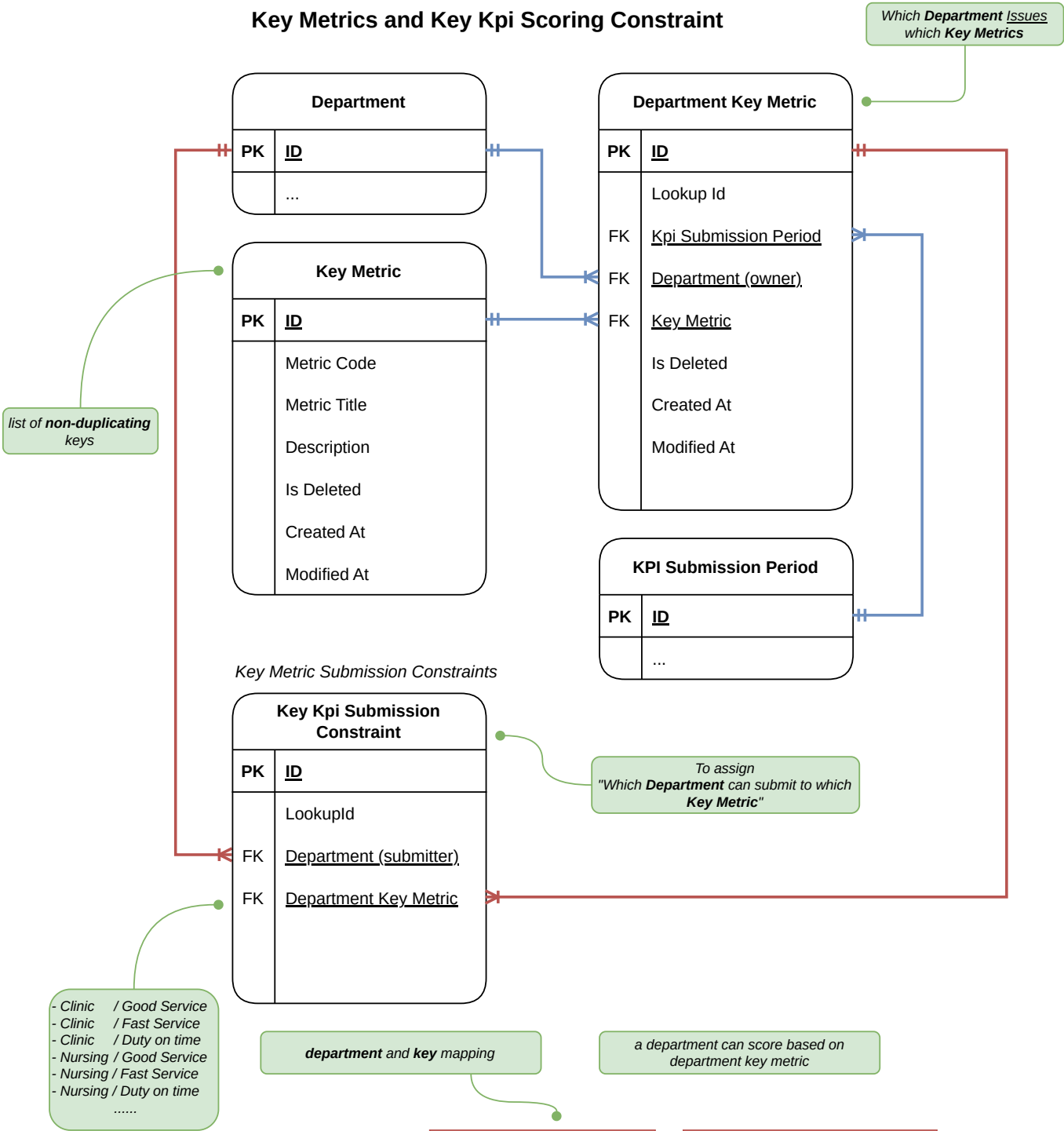


ERD v1.0



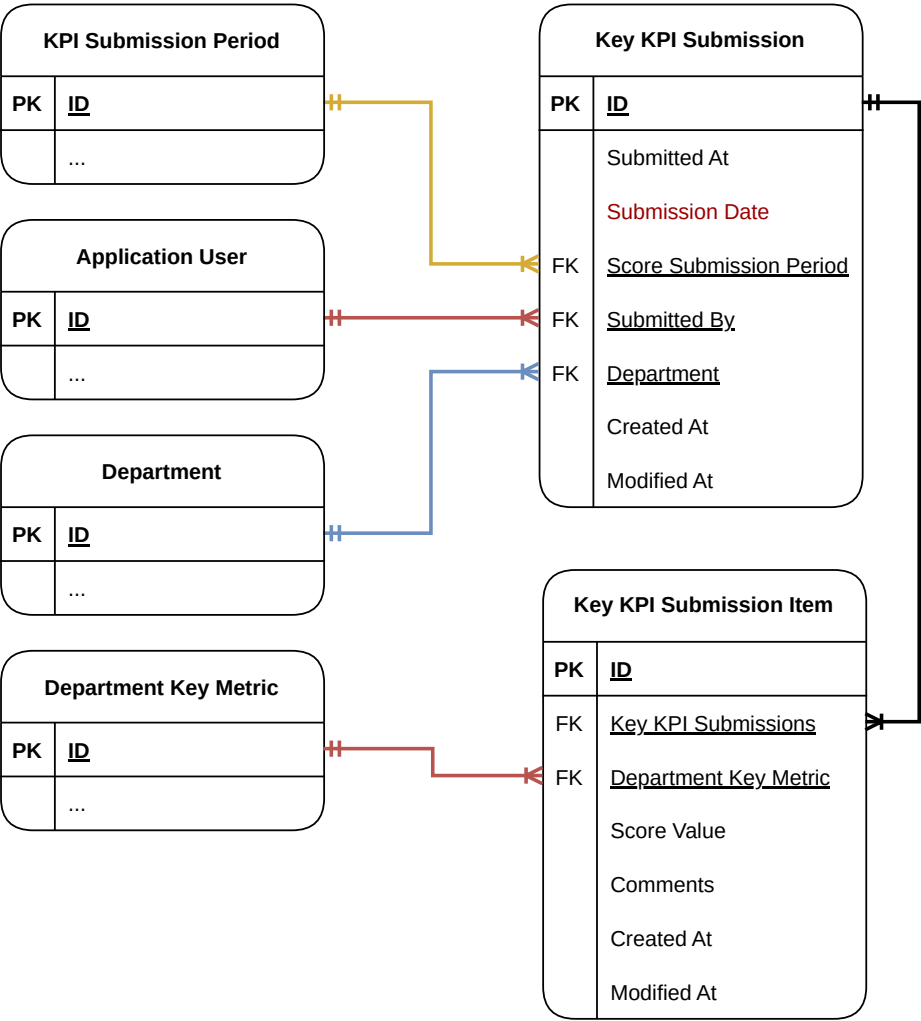
ERD v1.0

Key Metrics and Key Kpi Scoring Constraint



Department Key Metrics	Which Department can score to Which Department and Keys
Clinic Department issues: 1. good service 2. fast service 3. duty on time	Clinic Department can score: 1. Clinic Department's keys: - good service - fast service - duty on time
Nursing Department issues: 1. good service 2. fast service 3. duty on time	2. Nursing Department's keys: - good service - fast service - duty on time
Store Department issues: 1. correct inventory count 2. max loss 5	3. Store Department's keys: - correct stock count - max loss 5
	...

ERD v1.0

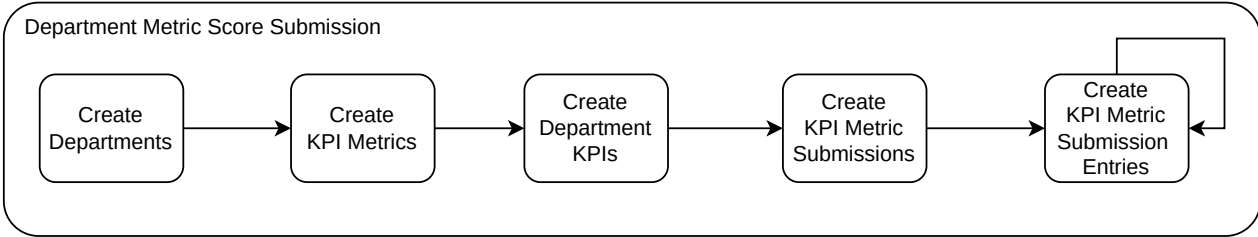


Key KPI Submission Form

```
SELECT
  Department, Key
FROM
  CX.DepartmentKeyMetric
WHERE
  CX.DepartmentKeyMetric.Period == Period
AND
  CX.DepartmentKeyMetric.Department == Submitter.Department
```

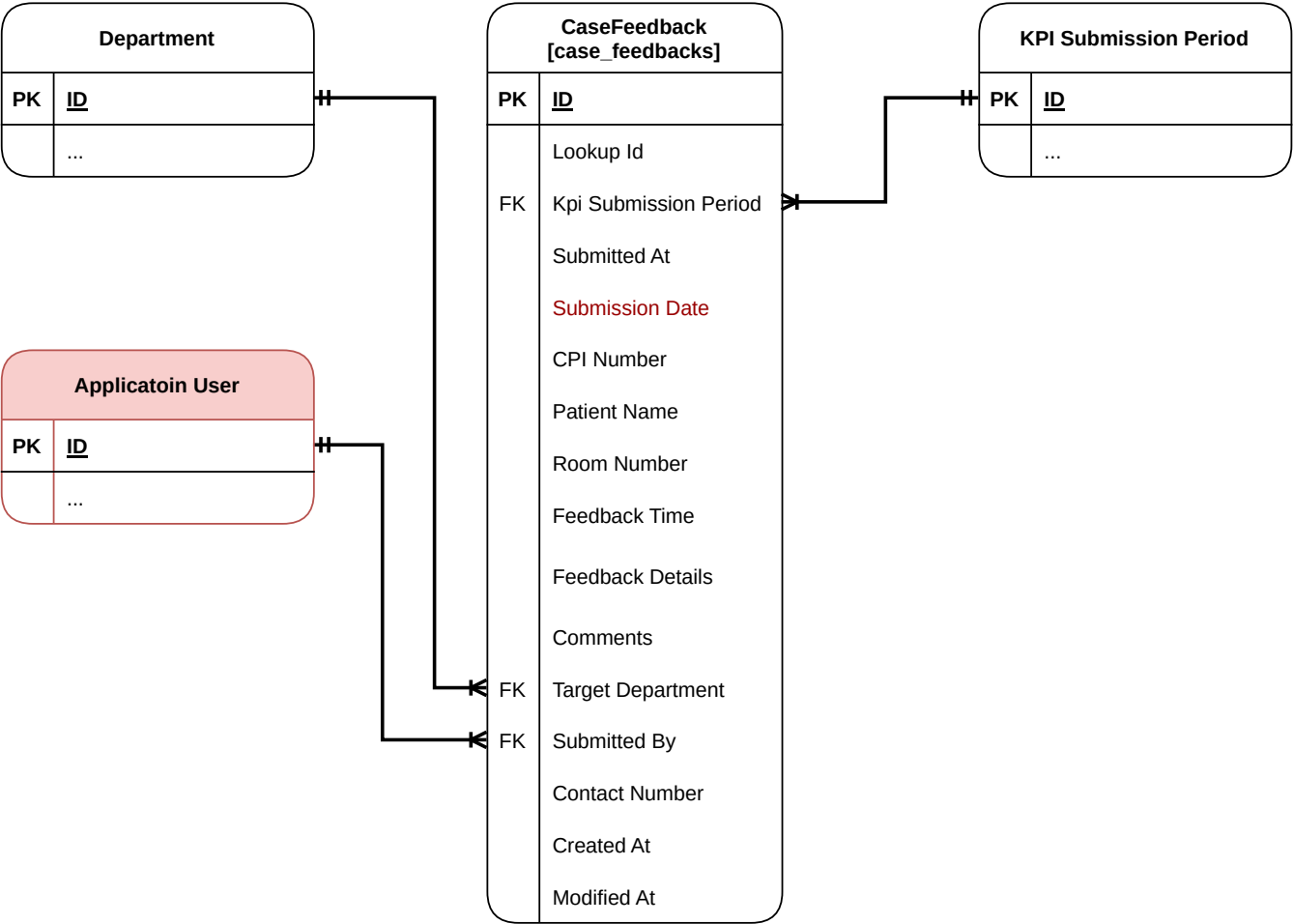
How submission works?

1. **Submitter** choose **Period** for submission
2. Display list of **departments + its key metrics** for Submission Form
  - > loop department list
  - > set **KeyKpiDepartmentScoringConstraint** as CX
  - > set **Submitter.Department** as **SubmitterDepartment**
  - > foreach **department** == CX.Department
    - where CX.DepartmentKeyMetric.Period == Period && CX.Department == SubmitterDepartment



# ERD v1.0 (draft)

admin, management



ERD v1.0

Applicatoin User	
PK	ID == IdentityUser.ID
	User Code
	Full Name
	Contact Address
	Profile Picture Url
FK	Department
FK	User Title
	UserName
	Normalized UserName
	Email
	Normalized Email
	Email Confirmed
	Password Hash
	Security Stamp
	Concurrency Stamp
	Phone Number
	Phone Number Confirmed
	Two Factor Enabled
	Lockout End
	Lockout Enabled
	Access Fail Count
	Created At
	Modified At

Department	
PK	ID
	...

User Title (User Group)	
PK	Id
	Title Code
	Title Name
	Description
	Is Deleted
	Created At
	Modified At

Application Role	
PK	ID
	Name
	Normalized Name
	Concurrency Stamp
	CreatedAt
	ModifiedAt

IdentityUser	
PK	ID
	UserName
	Normalized UserName
	Email
	Normalized Email
	Email Confirmed
	Password Hash
	Security Stamp
	Concurrency Stamp
	Phone Number
	Phone Number Confirmed
	Two Factor Enabled
	Lockout End
	Lockout Enabled
	Access Fail Count

ERD v1.0 (draft)

Key KPI Metric Category	
PK	<u>Id</u>
	Category Code
	Description
	Created At
	Modified At