TUNDE MICHAEL, OGUNREMI

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29, Church Street Oworonshoki, Lagos, Nigeria.

OBJECTIVE

Highly motivated and quick-learning individual seeking a backend development internship to apply my newly acquired skills in JavaScript, Node.js, and related technologies. Eager to contribute to a dynamic team and gain practical experience in building robust and scalable web applications.

EXPERIENCE

2022 - Present

- **Switch Apps Support.**
  Heritage Bank PLC,

  - Manage the company's Channel applications (Mobile App) and application server.
  - API management (custodian of in-house APIs)
  - Attend to customer's queries and urgent backend requests • Analysing applications to identify risks, vulnerabilities, and security issues.
  - Work closely with both internal/external vendors on different integrations of applications
  - Proactively provide support for Payment applications like (REMITA, PAYDIRECT, E-BILLS ETC).
  - Raises change management requests for the go-live of applications.
  - Manage and Support FEP (Cards Management Portal).
  - Attend to requests on NIP-related issues.

2020 - 2022

- **E-Dispute & Reconciliation Officer**
  Heritage Bank PLC

  - Review customers' disputed transactions done via our e-channels (ATM, Internet Banking, Mobile Banking) • Providing feedback for third-party platforms
  - NIP (NIBBS INSTANT PAY) Transaction's settlements and reconciliation within the agreed timeline.
  - Daily handling and prompt review of ledger entries and accounts

- Carrying out timely reconciliation of all funds transfer accounts
- Carrying out timely dispute resolution arising from transactions
- Ensuring immediate attention to all requests/ clarity from switching companies, MFBs, OFI, and branches
- Providing robust feedback and engagements with the IT/automation team on providing accurate reports for transaction handling and reconciliation.

EDUCATION

2018
- **Bsc.Gepgraphy**
  Ibrahim Badamosi Babangida University,Nigeria

SKILLS

Languages: JavaScript (Node.js)

80%

Tools & Frameworks: Postman, Swagger, RESTful APIs.

80%

Other: Problem-solving, Analytical skills, Quick learner

80%

PROJECTS

- **Flashcard app**
  A study aid application that helps students prepare for exams by providing interactive flashcards with questions and answers.
  Technologies: MongoDB, Node.js

- **Chat and Meeting Forum**
  A real-time communication platform enabling users to connect through video conferencing, screen sharing, and chat functionalities.
  Technologies: WebRTC, WebSockets, MongoDB, Node.js

REFERENCE

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  Available upon request