



Vo Le Xuan Tung

Customer Service Representative



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D15.04 Florita Apartment, Tan Hung ward, District 7, HCMC

Education

RMIT University Vietnam

Bachelor of Business
(International Business)

Bachelor of Business
(Digital Business)

June 2019- May 2022

Relevant Courses

- Organizational Analysis
- Global Corporate Responsibility
- Business in the Globalized Economy
- Global Trade Operations
- Cross Cultural Management
- Vietnamese for Professional Communication
- Information System Strategy

About me

Final semester student at RMIT University Vietnam, proven with business analysis, marketing and communication skills. Able to communicate and write in Vietnamese and English proficiently, multitask, negotiate and collaborate. Seeking an entry-level position as a customer service representative to grow my experience in resolving customer inquiries, practising customer relationship development, and contributing to the organization's outcome.

Skills

Verbal and written communication | Negotiation
Microsoft Office | Problem-solving | Conflict resolution

Awards

Digital Business Competition

RMIT Activator 2022

October 2021 - January 2022

Acknowledged for the second runner-ups for the project about hybrid educational platforms. Successfully pitched the idea of the startup and finished its business plan.

RMIT International Business Forum

RMIT International Business Forum 2020-2021

June 2020 - June 2021

Acknowledged for actively participating in the annual RMIT Forum in 2020 and 2021. Participated in discussion and reflection about several topics, such as Global Value Chain, business opportunities in Vietnam and Vietnamese coffee in the global market.