APATE Investigation Portal

User Story 1 – Lead Intake, Fraud Scan & Risk Management

As a Fraud Analyst, I want all fraud leads to appear in the portal with clear metadata, so I can immediately evaluate their severity and begin triage.

Acceptance Criteria

- When the portal loads:
    - There are **no default risks**.
    - Analysts must add risks manually if needed.

- Analyst can:
    - **Add new risks**
    - **Delete any risk**
    - Have **zero risks** if all are deleted

- Analyst can create new leads through:
    - **Scan Fraud** button (manual scan)
    - Optional: auto-intake (if implemented)

- Each new lead must include:
    - **ID**
    - **Risk**
    - **Score**
    - **Type**
    - **Location**
    - **Status = Open**

- New leads appear instantly **without refresh**.

- Long text (Type/Location/Description):
    - **Must not overflow** outside the canvas
    - Must use **wrapping or truncation ("…")**

○ Full content visible inside **Details**

● Night Mode / Light Mode is available and toggles the theme.

User Story 2 – Analyst Actions & Sorting

As a Fraud Analyst, I want to take actions on each lead and sort the list so I can triage quickly and clearly.

Acceptance Criteria

Actions

Each lead has action buttons:

● **Escalate**
● **Investigate**
● **Ignore / Close** (SAME action → final)
● **Details**

Ignore / Close Behaviour

● Ignore and Close do **the exact same thing**:
  ○ Status changes to **Closed** (or Ignored— whichever wording you use)
  ○ The lead becomes **final**
  ○ **Escalate** and **Investigate** become **disabled**
  ○ Status cannot change anymore

Details

● Shows all lead fields:
  ○ ID
  ○ Risk
  ○ Score
  ○ Type
  ○ Location
  ○ Description
  ○ Status

Sorting

User can sort leads by clicking column headers:

- **ID** ascending/descending
- **Score** ascending/descending
- **Risk** ascending/descending

Sorting requirements:

- Must toggle between ↑ and ↓
- Sorting must work with filters:
    - e.g., "Investigating only, sorted by Score ↓"

Filtering

User can filter by:

- Open
- Investigating
- Escalated
- Closed (Ignore/Close)

Filtering:

- Updates displayed leads instantly
- Works with sorting

User Story 3 – Lead Outcome Tracking & Dashboard Summary

As a Team Lead, I want to understand the final states of leads so I can monitor workflow performance.

Acceptance Criteria

- Dashboard displays one of these status:

- **Open**
- **Investigating**
- **Escalated**
- **Closed** (Ignore/Close)

- Status persists only while the lead exists.

- Counts are shown for:

  - Open
  - Investigating
  - Escalated
  - Closed

- Counts update automatically when:

  - Status changes
  - Lead is closed
  - Lead is deleted

- Sorting and filtering do not break the counts.

- Escalated leads must be clearly highlighted.