



so the thing is i am working on a rag chatbot for roads authority namibia nad natis i want all the different kinds of question user can ask in pdf with answerds

Roads Authority Namibia (RA) and NaTIS handle vehicle registration, licensing, permits, and related road services across 44 offices nationwide. Common user questions focus on registration requirements, permit applications, licensing processes, fees, and documentation for new/used vehicles or transport operations. Below is a categorized PDF-ready list of 30+ typical questions with concise, sourced answers for your RAG chatbot training data.

Registration Questions

- **What documents are needed to register a new vehicle?**

Application form for registration/licensing, manufacturing certificate, customs/excise documents (for imports like SAD 500/release order), and steering mechanism confirmation.
[\[1\]](#)

Submit at any NaTIS office within 21 days of liability arising.
[\[1\]](#)

- **How do I register a used vehicle?**

Provide application form, valid Namibian police clearance (90 days), registration certificate, steering mechanism, and SARPCCO clearance plus customs docs for imports.
[\[1\]](#)
All public road vehicles must register unless exempted.
[\[1\]](#)

- **What for imported vehicles?**

Application form, ID copy, original foreign registration, 90-day SARPCCO/NamPol clearance, customs docs (SAD 500), weighbridge certificate, roadworthy cert, and fees by weight.
[\[1\]](#)

- **Requirements for built-up vehicles from scratch (not on NaTIS)?**

Police declaration, affidavit, weighbridge tare certificate, police clearance, steering mechanism.
[\[1\]](#)

- **How to handle inherited vehicles?**

For local: police clearance, prior cert (if available), executor/magistrate letter. For foreign: add SARPCCO, customs docs, exemption letter if needed.
[\[1\]](#)

Licensing Questions

- **When must a vehicle be licensed?**

Within 21 days of registration; all registered vehicles need licensing unless exempted, even if not on public roads.^[1]

- **Requirements for licensing?**

Roadworthy certificate (if applicable) and prescribed fees.^[1]

- **What if selling a vehicle (change of ownership)?**

Seller/buyer complete notification of sale form, attach certified IDs, ensure valid license disc; buyer registers within 21 days.^[1]

- **How to deregister/scrapp a vehicle?**

Application for deregistration/scrapping plus affidavit; attach ID/driver license; penalties apply if expired.^[1]

- **Cost for duplicate registration certificate?**

N\$151; apply in person with form, ID, or via authorized affidavit.^[1]

Permit Questions

- **What are Domestic Road Transportation Permits for?**

Passenger transport for reward within Namibia (municipal or long-distance); includes new/transfer/replacement/duplicate/amendments.^[3]

- **Application process for new public/private carrier permit?**

Complete form, specify vehicle/seating/route, motivation letter, certified ID, conduct cert, pay fee; gazette process 5 months.^[3]

- **How to replace a permit vehicle?**

Form, original permit, new vehicle docs (reg cert, license, roadworthy), ID, fee; same day if seating unchanged >20%.^[3]

- **Cross-border permit requirements?**

Form, vehicle reg/license/operators card, certified ID, business reg (first time); 14-day wait for regular passenger approval.^[3]

- **Abnormal load permits?**

Download form from RA site; contact permits@ra.org.na for specifics.^[3]

Fees & Testing Questions

- **Roadworthy test cost (application + issue)?**

N\$150 application (incl. test), N\$100 issue.^[4]

- **Learner's license application cost?**

N\$45 (incl. test), N\$50 issue.^[4]

- **Driving license application (codes A1-A, B, etc.)?**

N\$160.^[4]

- **Operator identity notification?**

N\$40.^[4]

- **Where are NaTIS offices?**

44 nationwide, managed by RA's TRS Division or local authorities; offer reg/licensing, roadworthy/driver tests, permits.^[1]

Other Common Queries

- **Personalized number application?**

Available at NaTIS offices; follow reg process.^[1]

- **Temporary/special permits?**

Apply via NaTIS; details under registration services.^[1]

- **Roadworthy validity?**

6 months for used vehicle reg.^[2]

- **Police clearance validity for reg?**

90 days.^{[2] [1]}

Download official forms from ra.org.na/downloads for applications. Contact RA for latest updates, as processes involve gazette publication.^{[5] [3]}

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1. <https://www.ra.org.na/registration>

2. <https://autohelpnamibia.com/vehicle-licensing-registration/>

3. <https://www.ra.org.na/permits>

4. <https://www.elidge.com/natis-namibia-fees-faq/>

5. <https://www.ra.org.na/downloads>

6. <https://www.elidge.com/questions-and-answers/>

7. <https://dw-namibia.org/wp-content/uploads/construction-manual.pdf>

8. <https://www.ra.org.na>

9. <https://www.facebook.com/100090605177835/posts/bringing-services-closer-to-the-people-the-roads-authority-ra-is-delighted-to-in/353770164319820/>

10. <https://www.rfanam.com.na/vehicle-registration-and-licence-fees/>