



## give a full description of what thier serveces are and how they happen all of thier sevicees

The Roads Authority (RA) of Namibia manages all NATIS (National Traffic Information System) services via its Transport Regulatory Services (TRS) Division across 44 NaTIS offices nationwide, some run by local authorities. These services ensure vehicle registration, driver competency, and road safety, with processes detailed below based on official RA guidelines.<sup>[1]</sup>

### Vehicle Registration and Licensing

All vehicles on public roads must register within 21 days of liability (e.g., purchase/import) and license annually thereafter, unless exempted. Here's how each variant works:<sup>[1]</sup>

- **New vehicles:** Submit application form, manufacturing certificate, customs docs (SAD 500, release order for imports), steering mechanism cert, roadworthy if applicable. Processed at NaTIS counter with inspection; receive cert, plates, disc after fee payment.
- **Used/second-hand:** Application form, 90-day police clearance, reg cert, SARPCCO/customs for imports, steering cert. Buyer/seller verify docs; transfer ownership, pay fees.
- **Built-up (from scratch, not on NaTIS):** Police declaration/affidavit (if no receipts), weighbridge tare cert, police clearance, steering cert. Full rebuild inspection required.
- **Built-up (rebuilt from parts, previously on NaTIS):** Receipts, police clearance, weighbridge, affidavit, steering cert.
- **Inherited (local):** Police clearance, reg cert (if available), executor/magistrate letter.
- **Inherited (foreign):** Police/SARPCCO clearance, executor letter, reg cert/customs, exemption letter.
- **Repossessed (auction):** Police clearance, court order/deputy sheriff docs, affidavit from institution, reg cert.
- **Recovered stolen:** NaTIS dereg cert (if available), police clearance, exemption letter. Licensing requires roadworthy cert (if applicable) and fees; change of ownership needs notification of sale form (seller submits first with IDs/disc), buyer registers within 21 days.<sup>[1]</sup>

### Roadworthy Testing

Conducted at authorized stations (linked to NaTIS): Inspect steering mechanism, brakes, lights, tires, structure, emissions. Vehicle owner books test (fee N\$300–600), gets cert valid 30 days for reg/licensing. Fails list defects for repair/re-test (free if same station).<sup>[2] [1]</sup>

## Driver Testing and Licensing

- **Learner's permit:** Age 16+, eye test, theory exam (30 questions, 70% pass). Submit ID/address proof/photos/fee at NaTIS; valid 2 years.
- **Full license:** 6+ months learner's, yard/road practical test in suitable vehicle. Codes A–EC; probationary 2 years.
- **Renewals/PrDP:** Eye/medical exam, fee; PrDP (professional) needs extra fitness/criminal checks, renew every 3 years. <sup>[3]</sup> <sup>[1]</sup>

## Personalized/Specific Numbers

Submit application/motivation at NaTIS, current docs, premium fee (N\$5,000+). RA approves non-offensive designs; plates issued post-verification. <sup>[1]</sup>

## Temporary and Special Permits

For short-term use (e.g., tests/exports): Application with ownership/insurance proof at NaTIS, fee N\$100–300; disc/plates valid up to 21 days, non-renewable. <sup>[1]</sup>

## Other RA Services

- **De-registration/scraping:** Application/affidavit, ID copy; for exports/junk—penalties if expired.
- **Duplicates (certs/discs):** In-person application/affidavit/ID; N\$151 fee.
- **Carrier permits:** Under Road Transportation Act—passenger/freight ops need business docs/insurance/fee; annual renewal.
- **Overload/weighbridges/abnormal loads:** Truck checks, permits for oversized cargo.
- **Online renewals:** Via [ra.org.na/email](http://ra.org.na/email) for licenses; full reg in-person. <sup>[4]</sup> <sup>[5]</sup>

## Delivery Process

1. Gather docs (detailed lists on [ra.org.na/registration](http://ra.org.na/registration)).
2. Visit NaTIS (book tests; urban 8AM–4PM weekdays).
3. Submit/pay (cash/card); digital verification/inspection.
4. Receive docs/disc/plates same/next day.  
Fees/tariffs at [ra.org.na/downloads](http://ra.org.na/downloads); updates via site/Facebook. Windhoek offices (Valley/Tal/Lafrenz) handle most. <sup>[6]</sup> <sup>[1]</sup>

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1. <https://autohelpnamibia.com/natis-locations-namibia/>
2. <https://www.ra.org.na/registration>
3. <https://ra.org.na/natis-licence>
4. <https://www.facebook.com/100090605177835/posts/renew-your-vehicle-licence-online-no-queues-and-no-waitingheres-how-it-works1/-/781095978253901/>

5. <https://www.ra.org.na/contact>

6. <https://www.ra.org.na>