

RA NATIS Chatbot FAQ

Driver's Licenses

1. Q: How do I apply for a new driver's license?

A: Visit your nearest RA office with your ID, pass the required tests, and pay the applicable fee.

2. Q: How do I renew my driver's license?

A: Licenses can be renewed online or at RA offices. Bring your current license, ID, and renewal fee.

3. Q: What documents do I need to renew my license?

A: Current license, ID/passport, and any required medical certificates.

4. Q: Can I renew my license online?

A: Yes, via the official NATIS portal.

Vehicle Registration

1. Q: How do I register a new vehicle?

A: Provide proof of ownership, ID, and roadworthiness certificate at an RA office, and pay registration fees.

2. Q: How do I renew my vehicle license?

A: Renewal can be done online or at the RA office with the registration certificate and payment.

3. Q: What documents are needed for vehicle registration?

A: ID, proof of ownership, roadworthiness certificate, and payment receipt.

Roads & Traffic

1. Q: How can I check traffic fines?

A: Use the NATIS online portal or visit an RA office with your ID and vehicle details.

2. Q: How do I pay traffic fines?

A: Fines can be paid online via the NATIS portal, or at RA offices.

3. Q: How do I report an accident?

A: Contact local authorities first, then report to NATIS with a police report.

Other Services

1. Q: How can I update my personal details in NATIS?

A: Visit your nearest RA office with valid ID and proof of new details.

2. Q: How do I check the status of my application?

A: Use the NATIS online portal or contact the RA office where you submitted your application.