



❖ Terms & Conditions – Turbo's Auto Shine Carwash & Detailing

1. Strict Time Policy

We work on a tight schedule. **If you are given a specific time (e.g., 07h00 AM), please respect it.** Late arrivals may result in delays, rescheduling, or cancellation of your slot.

2. Service Times

Service duration depends on the vehicle's size, condition, and package. Please allow reasonable time for quality work.

3. Bookings & Walk-ins

Bookings are prioritized. Walk-ins are welcome but may have to wait. Advance bookings help us serve you better.

4. Payment

- Payment is due immediately after service.
- We accept cash and select mobile payment options.
- No refunds after service unless approved by management.

5. Damage Disclaimer

- We are not responsible for pre-existing issues or mechanical problems revealed during cleaning.
- Please remove all valuables; we are not liable for lost items.

6. Weather Conditions

Services may be paused or rescheduled due to poor weather. You will be informed in advance when possible.

7. Vehicle Condition

Heavily soiled or neglected vehicles may incur additional charges. We'll confirm this with you before proceeding.

8. Engine Bay Cleaning

Minor engine bay clean-up is done with care, but it is performed at the customer's own risk.

9. Right to Refuse

We reserve the right to refuse service in cases of unsafe vehicles or disrespectful conduct.

10. Media Use

We may use vehicle photos for promotional purposes unless the customer requests otherwise.



 **By using our services, you agree to these Terms & Conditions.**

Thank you for choosing Turbo's **Auto Shine Carwash & Detailing** – *where your shine is our pride!*