

## **Terms & Conditions – Turbo's Auto Shine Carwash & Detailing**

### **1. Strict Time Policy**

We work on a tight schedule. **If you are given a specific time (e.g., 07h00 AM), please respect it.** Late arrivals may result in delays, rescheduling, or cancellation of your slot.

### **2. Service Times**

Service duration depends on the vehicle's size, condition, and package. Please allow reasonable time for quality work.

### **3. Bookings & Walk-ins**

Bookings are prioritized. Walk-ins are welcome but may have to wait. Advance bookings help us serve you better.

### **4. Payment**

- a. Payment is due immediately after service.
- b. We accept cash and select mobile payment options.
- c. No refunds after service unless approved by management.

### **5. Damage Disclaimer**

- a. We are not responsible for pre-existing issues or mechanical problems revealed during cleaning.
- b. Please remove all valuables; we are not liable for lost items.

### **6. Weather Conditions**

Services may be paused or rescheduled due to poor weather. You will be informed in advance when possible.

### **7. Vehicle Condition**

Heavily soiled or neglected vehicles may incur additional charges. We'll confirm this with you before proceeding.

### **8. Engine Bay Cleaning**

Minor engine bay clean-up is done with care, but it is performed at the customer's own risk.

## 9. Right to Refuse

We reserve the right to refuse service in cases of unsafe vehicles or disrespectful conduct.

## 10. Media Use

We may use vehicle photos for promotional purposes unless the customer requests otherwise.

*(The page contains diagonal hatching marks.)*

 **By using our services, you agree to these Terms & Conditions.**

Thank you for choosing Turbo's **Auto Shine Carwash & Detailing** – *where your shine is our pride!*