

Turiq Johnson

253-431-2388 • turiqj2000@gmail.com • Greater Seattle, WA

<https://www.linkedin.com/in/turiq-johnson-080966251/> | <https://github.com/turiqj>

RELEVANT SKILLS

- Microsoft Office Suite
- Office 365
- Zoom
- Problem Solving abilities
- Quality Assurance
- Software Testing
- HTML / CSS
- Leadership
- Automated Software Testing
- Project Coordination
- Customer Service
- Business Communication
- Self-Motivated
- Visual Studio Team

EXPERIENCE

Trader Joes, Kent, WA

Crew Member

June 2022-Present

- **Executed** cashing checks and issuing withdrawals for customer
- **Assist** customers by providing information and resolving their complaints
- Operated register and provided accurate change on large grocery orders
- Re-stock shelves and using good **critical thinking tactics** to determine what goes up
- **Engaging interaction** with EVERY customer
- Cooperating and helping with co-workers on large orders to be more efficient
- Monitoring the store, using best judgment to help any customer or co-worker
- Maintain clean and orderly checkout areas, and complete other general cleaning duties, such as mopping floors and emptying trash cans
- Offer customers **carry-out service** at the completion of transactions
- Answer incoming phone calls

CarMax, Renton, WA

Reconditioning Associate

March 2020-January 2022

- Cleaned wheels, tires, hub caps and wheel covers to protect wheels and wheel components.
- Used scrapers, brushes, and disinfectants to prepare cars for resale.
- **Detailed** inside of vehicles, including scrubbing, shampooing, and vacuuming interior.
- **Inspected** for cleanliness, damage and if CarMax standards and regulations are met
- **Worked cooperatively** with a team to clean and detail cars and arranged 80+ cars weekly in the front lot for customers to buy.
- **Monitored** the flow of inventory every morning and **facilitated** necessary paperwork to upper management and maintained inventory of each car in the back lot
- **Transported** customer vehicles to and from respective dealerships and kept a customer satisfaction rate of 93%.

Taco Bell, Kent, WA

Cashier/Cook

March 2019-March 2020

- Operated cash register
- Collected payments and provided accurate change
- Completed daily recovery tasks to keep areas clean and neat for maximum productivity
- **Worked quickly** to document orders, answer questions and process payments, keeping high-volume line moving and **maintaining high customer satisfaction**
- Counted drawers at start and end of shifts to validate daily records and uphold accounting accuracy
- Wiped down counters and conveyor belt to remove debris and maintain cleanliness.
- Maintained work area and kept cash drawer organized

EDUCATION

Year Up / Seattle Central College, Seattle, WA

September 2022 – September 2023

Year Up is an intensive, competitive technical training and career development program. The program includes college-level courses, professional training and a six-month internship.

- Completed coursework in Software Development and Testing, Project Management, and Business Communications, with specialized training in Quality Assurance, including manual software testing
- Varsity football
- Black and brown men's summit club
- Excel and Word Certified

Kentwood, Covington, WA

September 2015- June 2019

- AP Human Geography
- 3.6 GPA

CERTIFICATIONS AND TRAINING

- Excel and Word Certified