Alexander Turner

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Portfolio: https://turneralex.github.io/

Expertise

Data analysis

- Statistics
- Data visualisation
- Databases
- Microsoft Excel
- R programming
- SQL programming

Professional Experience

Data Analyst (June 2015 - present)

Nielsen, Melbourne

Key responsibilities:

- Deliver data-driven outcomes to clients
- Work with account managers and colleagues to create reports and presentations that answer key business questions
- Integrate data sources to better understand the problems clients are facing and provide informed recommendations

Customer Service & Marketing Assistant (October 2014 – April 2015)

ShoppoLotto, Burnley

Key responsibilities:

- Various forms of data analysis to gain user insights and identify usage patterns
- Worked with directors and creative agency (Whippet) to create, deliver and assess the
 effectiveness of various marketing communications including Facebook posts, website
 updates and eDMs
- Assisted in day-to-day business activities such as liaising with suppliers and other stakeholders and managing customer interactions across multiple channels

Digital Marketing Coordinator Intern (May 2014 – August 2014)

LOKE Digital, Cremorne

Key responsibilities:

- Worked with the marketing team and account managers to formulate, develop and review digital marketing strategies for clients
- Planned and executed various digital communications, such as Facebook posts and in-app messages, for a variety of clients
- Updated and maintained digital platforms including client Facebook pages and mobile app content

Education

Master of Analytics (2017 – current) RMIT University, Melbourne

Bachelor of Business (Economics & Marketing) (2010 - 2013) Monash University, Caulfield

Victorian Certificate of Education (2004 – 2009) Beaconhills College, Pakenham

References provided upon request