






Turntide Technician App Template Guide

Template Name	When Used	Purpose
 Survey		
TT03 RTU Equipment Survey	One per RTU surveyed	Gather information necessary to properly select Turntide products for upgrading a specific RTU.
TT04 AHU Equipment Survey	One per AHU surveyed	Obtain data necessary to correctly select Turntide products for upgrading a specific AHU.
TT09 Additional Information	As necessary	Additional information, such as specific instructions regarding site access.
 New Installation		
TT01 RMK Setup	One per Remote Monitoring Kit installation	Capture RMK installation data and confirm successful commissioning.
TT02 Motor Startup	One per Turntide motor installation	Capture Turntide motor and motor controller installation information and ensure successful startup.
 Repair and Returns		
TT05 Request a Return	One per each Turntide component requiring return	Provide information necessary for receiving a replacement part, such as ship to point of contact and location.
TT06 Replace Motor or Controller	One for each motor or motor controller replacement	Required information on failed and replacement motor controller, such as model and serial numbers.
TT07 Replace Remote Monitoring Kit	One for each Turntide RMK replacement	To provide necessary information on failed and replacement RMK, such as model and serial numbers.
TT08 Disposal Documentation	One per each Turntide component field scrapped	This serves as the Certificate of Destruction when field scrapping Turntide equipment.
 Diagnostics		
RMK & EMK Setup	One per RMK & EMK installation	Used to confirm connectivity of installed RMK with EMK products.
Final Connectivity Check	As needed	Confirms motor controller to supervisor connectivity.
 Connect to Motor		
This option allows for connecting to a Turntide motor controller without selecting a template listed above. This is most commonly used in post-install situations.		

TURNTIDE TECHNOLOGIES

Our breakthrough technologies accelerate electrification and sustainable operations for energy-intensive industries.

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