# Integrating your systems with Royal Mail

Royal Mail have chosen NetDespatch to provide their customers with easy-to-use, secure and reliable web-based applications and integration services. Royal Mail customers can use these free-of-charge to send data directly from their order management and warehouse systems to the NetDespatch processing platform, from which they can then produce the correct labels and Sales Order Summaries, as well as automatically generate the required data to automatically update the Royal Mail Online Business Account (OBA).

## What are the benefits?

- Improve your order and fulfilment operations
- Eliminate manual data entry
- Reduce operating costs
- Track parcels
- Use our industry expertise

## With whom do we integrate?



**and many more…**

## Different ways of integrating with Royal Mail

There are many different integration options available - ranging from simple manual data file imports to advanced web services. Jointly supported solutions are available for most sales order processing and warehouse management systems.

Our aim is to improve your despatch operations through seamless transfer of your parcel delivery data from your systems to Royal Mail, reducing inefficient manual and duplicated processes.

**File Imports/Mapping** - Our support team will help you to build an import template on the NetDespatch platform that matches the format of the parcel data available from your system.

**Manual Imports -** You login on the web and use our simple menus to upload your file manually, and immediately see any rejected orders on screen. Any rejects are stored and made available to you for quick and easy correction.

**Unattended Secure File Transfer -** You can use our popular *Connector* secure file transfer application. *Connector* scans your specified folder on your network for files and will transfer them securely to the NetDespatch servers. When they have been processed you will receive a response file with the consignment number.

**Web Services -** A real time request/response web service is available that allows you to send requests through the API, and receive a response containing the consignment number, or if you wish, the content for you to print your own label.

**Label printing -** You can print your Royal Mail labels to any printer, anywhere in the world. For manual entry, you can print labels as you submit each consignment, after import you can print as a batch or in a continuous stream via our *Connector* application. You can even set up several *Connector* label printers in different warehouses for different production lines.

**Parcel Despatch –** Once the data is in the system you can print the labels on demand using Parcel Despatch where you can type in 'Your Order Reference Number' or scan this number into a field to trigger the printing of the shipping label as and when you need it.

**Address Book Management -** If you ship regularly to the same addresses, you can import a file of the addresses to use into an Address Book, you can then call these off just by entering the address code.

**Tracking Information -** Once your data is submitted it will be updated continuously with event and scan data from Royal Mail systems until it is delivered. You can include links to this data in emails or on your website.

## Interested in integration? Click here to contact us today and get started

### Some of the benefits we have provided to Royal Mail Customers

TEMPEST
- Implemented in 48 hours
- Automates entire process and removes manual entry

MADE LOVINGLY MADE
- Save 8 hours a day
- Speeds NotOnTheHighStreet shipments

Bondara
- Scan back on pick & pack, prints labels when required
- Minimal distribution following premises move

Weird fish
Escape the ordinary
- Reduced despatch and processing time by 50%
- Streamlines shipments from website, ebay and Amazon

**NetDespatch Case Studies**