Questionnaire 問卷調查

Please kindly fill in this questionnaire after a trial use of the Chinese Medicine Clinic Management System (CMCMS), thank you.

煩請於試用中醫診所管理系統後填寫此問卷，多謝合作。

1. Your Occupation is:  
   你的職業是:

 Chinese Medicine Practitioner 中醫師

 Chinese Medicine Clinic Staff 中醫診所職員

 Service Provider 服務供應者/服務供應商職員

 Chinese Medicine Student 中醫學生

 Others 其他

1. Your Name is: (optional)   
   你的姓名: (選填)

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1. Which role(s) you have used for the trial use of the CMCMS?  
   你曾以下列哪些身份試用系統?

 System Administrator 系統管理員 (Answer Q4, 8 – 12/回答第4, 8 – 12 題)

 Clinic Administrator 診所管理員(Answer Q5, 8 – 12/回答第5, 8 – 12 題)

 Doctor 醫生 (Answer Q6, 8 – 12/回答第6, 8 – 12 題)

 Staff 職員 (Answer Q7 – 12/回答第7 – 12 題)

The following questions are going to be answered in 5-point scale or text.

For 5-point scale answers, please choose the best option for rating the statement.

(1 = Strongly Disagree, 2 = Disagree, 3 = Neutral, 4 = Agree, 5 = Strongly Agree)

以下問題採用5分制選項或文字作答。

5分制選項題，請選擇最合適之答案為陳述評分。

(1 = 非常不同意，2 = 不同意，3 = 中立，4 = 同意，5 = 非常同意)

1. Please fill in the followings if you use as a System Administrator.  
   如以系統管理員身份試用，請填寫以下部份。
   1. Patient Management functions are useful for System Administrator’s work.  
      病人管理功能對系統管理員的工作是有用的。  
       1  2  3  4  5
   2. Drug Management functions are useful for System Administrator’s work.  
      藥物管理功能對系統管理員的工作是有用的。  
       1  2  3  4  5
   3. Formula Management functions are useful for System Administrator’s work.  
      方劑管理功能對系統管理員的工作是有用的。  
       1  2  3  4  5
   4. Method for selecting drugs are easy and convenient.  
      選擇藥物之方法是易於且方便的。  
       1  2  3  4  5
   5. Clinic Management functions are useful for System Administrator’s work.  
      診所管理功能對系統管理員的工作是有用的。  
       1  2  3  4  5
   6. User Management functions are useful for System Administrator’s work.  
      用戶管理功能對系統管理員的工作是有用的。  
       1  2  3  4  5
   7. Reporting functions are useful for System Administrator’s work.  
      報告功能對系統管理員的工作是有用的。  
       1  2  3  4  5
   8. Overall, functions provided for System Administrator are useful and adequate for their work.  
      整體而言，系統提供給系統管理員之功能對其工作是有用並足夠的。  
       1  2  3  4  5
   9. Overall, user interface for System Administrator are easy to use.  
      整體而言，供系統管理員使用之介面是易於使用的。  
       1  2  3  4  5
2. Please fill in the followings if you use as a Clinic Administrator.  
   如以診所管理員身份試用，請填寫以下部份。
   1. Patient Management functions are useful for Clinic Administrator’s work.  
      病人管理功能對診所管理員的工作是有用的。  
       1  2  3  4  5
   2. Drug Management functions are useful for Clinic Administrator’s work.  
      藥物管理功能對診所管理員的工作是有用的。  
       1  2  3  4  5
   3. Formula Management functions are useful for Clinic Administrator’s work.  
      方劑管理功能對診所管理員的工作是有用的。  
       1  2  3  4  5
   4. Method for selecting drugs is easy and convenient.  
      選擇藥物之方法是易於且方便的。  
       1  2  3  4  5
   5. Patient queue management functions are useful for Clinic Administrator’s work.  
      病人序列管理功能對診所管理員的工作是有用的。  
       1  2  3  4  5
   6. Patient queue management functions are easy to use.  
      病人序列管理功能是易於使用的。  
       1  2  3  4  5
   7. User Management functions are useful for Clinic Administrator’s work.  
      用戶管理功能對診所管理員的工作是有用的。  
       1  2  3  4  5
   8. Reporting and document reprint functions are useful for Clinic Administrator’s work.  
      報告及文件重印功能對診所管理員的工作是有用的。  
       1  2  3  4  5
   9. Overall, functions provided for Clinic Administrator are useful and adequate for their work.  
      整體而言，系統提供給診所管理員之功能對其工作是有用並足夠的。  
       1  2  3  4  5
   10. Overall, user interface for Clinic Administrator are easy to use.  
       整體而言，供診所管理員使用之介面是易於使用的。  
        1  2  3  4  5
3. Please fill in the followings if you use as a Doctor.  
   如以醫生身份試用，請填寫以下部份。
   1. Patient Management functions are useful for Doctor’s work.  
      病人管理功能對醫生的工作是有用的。  
       1  2  3  4  5
   2. Patient queue management functions are useful for Doctor’s work.  
      病人序列管理功能對醫生的工作是有用的。  
       1  2  3  4  5
   3. Patient queue management functions are easy to use.  
      病人序列管理功能是易於使用的。  
       1  2  3  4  5
   4. In Consultation panel, the method for choosing symptoms, differentiation and diagnosis is suitable and easy to use.  
      診症版面中，用於選擇病徵、辨證及診斷的方法是合適且易於使用。 1  2  3  4  5
   5. In Consultation panel, the method for making prescription(s) is suitable and easy to use.  
      診症版面中，用於進行處方的方法是合適且易於使用。  
       1  2  3  4  5
   6. In Consultation panel, the method for entering doctor’s remark is suitable and easy to use.  
      診症版面中，用於輸入醫囑的方法是合適且易於使用。  
       1  2  3  4  5
   7. In Consultation panel, the method for record acupuncture treatment is suitable and easy to use.  
      診症版面中，用於紀錄針灸治療的方式是合適且易於使用。  
       1  2  3  4  5
   8. Having acupuncture treatment record is necessary and it helps in providing better treatment.  
      針灸治療紀錄是必須的並有助於提供更有效的治療。  
       1  2  3  4  5
   9. The system can issue adequate types of certificates and documents for daily routine works.  
      系統能發出足夠種類的證明書及文件以供日常運作之用。  
       1  2  3  4  5
   10. Prescription safety checking feature (drug combination, G6PD/pregnancy contraindication and patient allergy history checking) can reduce mistakes.  
       處方安全檢查 (藥物配伍、蠶豆症/孕婦禁忌及病人敏感史檢查)能減少錯誤。  
        1  2  3  4  5
   11. Overall, user interface for Consultation functions are easy to use.  
       整體而言，供診症功能使用之介面是易於使用的。  
        1  2  3  4  5
   12. Viewing patients’ medical records from other clinics can help providing better treatment.  
       參閱病人於其他診所之醫療紀錄有助於提供更有效的治療。  
        1  2  3  4  5
   13. Formula Management functions are useful for Doctor’s work.  
       方劑管理功能對醫生的工作是有用的。  
        1  2  3  4  5
   14. Reporting and document reprint functions are useful for Doctor’s work.  
       報告及文件重印功能對醫生的工作是有用的。  
        1  2  3  4  5
   15. Overall, method for selecting drugs are easy and convenient.  
       整體而言，選擇藥物之方法是易於且方便的。  
        1  2  3  4  5
   16. Overall, functions provided for Doctor are useful and adequate for their work.  
       整體而言，系統提供給醫生之功能對其工作是有用並足夠的。  
        1  2  3  4  5
   17. Overall, user interface for Doctor are easy to use.  
       整體而言，供醫生使用之介面是易於使用的。  
        1  2  3  4  5
4. Please fill in the followings if you use as a Staff.  
   如以職員身份試用，請填寫以下部份。
   1. Patient Management functions are useful for Staff’s work.  
      病人管理功能對職員的工作是有用的。  
       1  2  3  4  5
   2. Patient queue management functions are useful for Staff’s work.  
      病人序列管理功能對職員的工作是有用的。  
       1  2  3  4  5
   3. Patient queue management functions are easy to use.  
      病人序列管理功能是易於使用的。  
       1  2  3  4  5
   4. Overall, functions provided for Staff are useful and adequate for their work.  
      整體而言，系統提供給職員之功能對其工作是有用並足夠的。  
       1  2  3  4  5
   5. Overall, user interface for Staff are easy to use.  
      整體而言，供職員使用之介面是易於使用的。  
       1  2  3  4  5
5. Overall, this system can help in clinic’s daily operation.  
   整體而言，此系統有助於診所日常運作。  
    1  2  3  4  5
6. Overall, this system is easy to use.  
   整體而言，此系統是易於使用的。  
    1  2  3  4  5
7. Sharing medical records across different clinics is beneficial to patients.  
   病歷互通對病人有益。  
    1  2  3  4  5
8. I will suggest Chinese Medicine Clinics adopt this system.  
   我會建議中醫診所採用此系統。  
    1  2  3  4  5
9. Comments / Suggestions 意見 / 建議:

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This is the end of the questionnaire, thank you for your participation.

您已完成所有問題，感謝您的參與。