

Maintenance Service

Client Name: Fabric Lagbe Ltd

This is to certify that our above mentioned client has worked with us and we have completed their project successfully and we are committed to provide the following after end services to them as a part of our client satisfaction and ensuring better service quality.

It is also to be noted that these are regular based services as per the client's demand for a specific time period. After that period it will require a new contract between the client and Star IT Ltd. for the same services.

We Offering following services:

| Service Title | Payment Type | Details |
|--|------------------------------------|--|
| (1) Maintenance Package WEB-SOFT 1 : After End Service | Monthly 15,000/= | <p>Service Type: Software Maintenance & Web Maintenance</p> <p>Application Maintenance & Support</p> <ol style="list-style-type: none">Existing Features Bug Fixing Instance Support (API Included). <p>Domain - Hosting And Infrastructure Maintenance</p> <ol style="list-style-type: none">Yearly RenewMaintenanceDriver updateSecurity updateSSL Certificate Integration & Renew <p>Backup and Disaster Recovery (DR)</p> <ol style="list-style-type: none">Database & Website/software Monthly Physical BackupRecovery data if encounter an accidental deletion, database corruption, or problem with a software upgrade. |
| (2) Maintenance Package APP 1 : After End Service | Monthly 5,000/= | <p>Service Type: App Maintenance</p> <p>Application Maintenance & Support</p> <ol style="list-style-type: none">Existing Features (App) Bug Fixing Instance Support.Bug Fixing from API Instance Support. |
| (3) Website/Software Update | On Demand Basis/ Per Hour Basis | <p>Service Type: Website/Software Update</p> <ol style="list-style-type: none">Change any existing features, Add new features. |
| (4) App Update | On Demand Basis/ Per Hour Basis | <p>Service Type: App Update</p> <ol style="list-style-type: none">Change any existing features, Add new features. |

Total Maintenance Cost (1)+(2): 20,000/-Per Month

Terms and Conditions:

- Services Termination:** 1 month's notice from both parties.
- Payment:** Within 15th of the running months.

Agreement ID: S12720221003

Sayka Islam
Web Developer
Star IT Ltd.

Md. Rakibul Islam
Project Manager
Star IT Ltd.

On Behalf of
Fabric Lagbe Ltd