

Privacy Policy

Introduction

Kashika1 Gaming Solutions Private Limited ("we", "our", "us") operates the website <https://www.kozyclan.com> ("Website") and the Kozyclan app ("App"). This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our Website or use our App. By using our Website or App, you consent to the practices described in this Privacy Policy.

1. Information We Collect

1.1 Personal Information

When you register an account, subscribe to our services, or interact with us, we may collect the following personal information:

- **Name**
- **Email address**
- **Mobile number**
- **Social media account information** (if you register through Google or Facebook)
- **Payment information** (for subscription purposes)

1.2 Non-Personal Information

We may also collect non-personal information, including:

- **Device information** (e.g., IP address, browser type, operating system)
- **Usage data** (e.g., pages visited, time spent on the Website, game sessions)
- **Location data** (if you allow us to collect your location)

1.3 Cookies and Tracking Technologies

We use cookies and similar tracking technologies to:

- Enhance user experience
- Understand user behavior
- Customize our services

2. How We Use Your Information

2.1 Providing Services

We use the information we collect to:

- Create and manage your account
- Provide access to our games and services
- Process your subscription payments
- Communicate with you about updates, promotions, and customer support

2.2 Improving Our Services

We use non-personal information to:

- Analyze usage patterns to improve our Website and App
- Develop new features and services
- Conduct internal research and analysis

2.3 Personalization

We use your information to:

- Customize your experience
- Provide tailored content and recommendations

2.4 Marketing and Communications

We may use your information to:

- Send you promotional materials
- Notify you about new products, services, or special offers
- Respond to your inquiries and requests

3. How We Share Your Information

3.1 Third-Party Service Providers

We may share your information with third-party service providers who perform services on our behalf, such as:

- Payment processing
- Data analysis
- Email delivery
- Hosting services
- Customer support

These providers are contractually obligated to protect your information and use it only for the services they provide to us.

3.2 Legal Requirements

We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency).

3.3 Business Transfers

In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred to the acquiring entity.

4. Data Security

We implement appropriate security measures to protect your information from unauthorized access, alteration, or disclosure. These measures include:

- **Encryption** of sensitive data
- **Access controls** to limit who can access your information
- **Regular security audits** to identify and address vulnerabilities

While we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

5. Your Rights

5.1 Access and Update

You have the right to:

- Access your personal information
- Update your personal information
- Correct inaccuracies in your personal information

You can exercise these rights by logging into your account settings or contacting us at [Insert Email Address].

5.2 Deletion

You can request the deletion of your personal information by contacting us at [Insert Email Address]. Please note that some information may be retained for legal or business purposes.

5.3 Opt-Out

You can opt-out of receiving promotional communications from us by:

- Following the unsubscribe instructions in those communications
- Contacting us directly at [Insert Email Address]

Please note that you may still receive administrative messages from us even if you opt out of promotional emails.

6. Third-Party Links

Our Website and App may contain links to third-party websites. We are not responsible for the privacy practices or the content of these external sites. We encourage you to review the privacy policies of any third-party sites you visit.

7. Children's Privacy

Our services are not intended for use by children under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that we have inadvertently received personal information from a child under 13, we will delete such information from our records.

8. International Data Transfers

If you are accessing our Website or App from outside India, please be aware that your information may be transferred to, stored, and processed in India where our servers are located and our central database is operated. By using our services, you consent to this transfer, storage, and processing.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the effective date will be updated. We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.

10. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Address: Bichhiya, Gorakhpur, Uttar Pradesh, India

By using our Website or App, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.