



Tushar Srivastava

Linux Support

PROFILE

Experienced Desktop Support Engineer with a strong foundation in IT infrastructure and end-user support. Currently expanding expertise in Linux system administration, SQL database management, and Amazon Web Services (AWS) to transition into cloud and DevOps roles. Committed to continuous learning and leveraging hands-on experience to contribute to scalable and secure IT environments

EDUCATION

Diploma in **Cloud Computing**. (Pursuing)
Cloudking Technical Institute, Noida, Uttar Pradesh.

Bachelor's in Computer Application
Sep 2020 - Sep 2023

Hierank Business School, Noida, U.P.

Intermediate

April 2019 - March 2020
Bhaurav Devras Saraswati Vidya
Mandir, Noida, Uttar Pradesh.

CONTACT

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LinkedIn -
<http://www.linkedin.com/in/tushar-srivastava-894b31309>

Portfolio Website -
<https://tusharsri14.github.io/My-Portfolio/>

Github - <https://github.com/tusharSri14>

WORK EXPERIENCE

R.S. PrintFab Pvt Ltd - Desktop and Network Support Engineer. [Jan 2025 - Present]

- Troubleshoot network issues – LAN, WAN, Wi-Fi, IP conflicts – you name it.
- Install, configure, and maintain operating systems and applications (Windows/Linux).
- Monitor network health and ensure uptime across all connected systems.
- Set up and maintain user accounts, security, and permissions.
- Assist with routine maintenance, upgrades, and patch management.
- Collaborate with IT team to deploy and secure hardware and software.
- Regularly maintain and monitor CCTV cameras and also configure them.

Stratosphere IT Pvt Ltd - Desktop Support Engineer. [Feb 2024 - July 2024]

- Skilled in troubleshooting hardware, software, and network issues (Windows OS).
- Expertise in system installation, configuration, and maintenance.
- Strong understanding of LAN/WAN networking, printers, and antivirus solutions.
- Excellent problem-solving and end-user communication skills.
- Committed to minimizing downtime and maximizing system availability

SKILLS

- Linux Administration: User & Group Management, File Permissions, Package Management
- Networking: DNS, DHCP, SSH, FTP, Firewall (iptables, ufw)
- Scripting: Bash (Automation, Log Analysis)
- Version Control: Git, GitHub
- Tools:VMware
- Soft Skills: Troubleshooting, Documentation, Teamwork

PERSONAL DETAILS

- S/o : Lalji Srivastava
- Date of Birth : 14/09/2001
- Gender : Male
- Marital Status : Single
- Nationality : INDIAN

HOBBIES

- Playing Cricket
- Surfing with Internet
- Searching New Technologies

DECLARATION

I hereby declare that the information furnished above is correct to the best of my knowledge.

Date -

PROJECTS

◆ **System Administration & User Management**

- User & Group Management Script
 - A Bash script to automate adding, deleting, and managing users & groups.
 - Include features like password expiry check, login attempts monitoring, etc.

◆ **Backup & Recovery**

- Automated Backup System
 - Script to back up /home, /etc, or application data daily.
 - Compresses backups, stores them with date naming, and transfers to remote server via rsync or scp.

◆ **Process & Service Monitoring**

- System Monitoring Script
 - A script to log CPU, RAM, Disk, and Network usage.
 - Alerts via email/Slack/Telegram if thresholds are crossed.
- Or set up Nagios / Zabbix / Prometheus to monitor a test server.

◆ **Student Data Management Tool (Linux + Scripting)**

- Student Data Management Tool – Built using Linux shell scripts to store and retrieve student details efficiently. Implemented features like search by name/ID, update records, and automated backups.

(Tushar Srivastava)