



# TUSHAR SRIVASTAVA

## LINUX SUPPORT

### CONTACT

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Sector-31, Noida

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### EDUCATION

2024 - 2025

CLOUDKING TECHNICAL INS.

- Diploma in Cloud Computing

2020 - 2023

CCSU

- Bachelor's of Computer Application

### SKILLS

- Linux
- Bash Scripting
- Networking
- Git & Github
- AWS
- Docker
- Kubernetes

### LANGUAGES

- English
- Hindi

### PROFILE

Experienced Desktop Support Engineer with a strong foundation in IT infrastructure and end-user support. Currently expanding expertise in Linux system administration, SQL database management, and Amazon Web Services (AWS) to transition into cloud and DevOps roles. Committed to continuous learning and leveraging hands-on experience to contribute to scalable and secure IT environments.

### WORK EXPERIENCE

#### R.S Printfab Pvt Ltd

JAN 2025 - PRESENT

Desktop & Network Support Engineer

- Troubleshoot network issues - LAN, WAN, Wi-Fi, IP conflicts - you name it.
- Configure switches and as per need make vlan.
- Install, configure, and maintain operating systems and applications (Windows/Linux).
- Monitor network health and ensure uptime across all connected systems.
- Set up and maintain user accounts, security, and permissions.
- Collaborate with IT team to deploy and secure hardware and software.
- Regularly maintain and monitor CCTV cameras and also configure them.

#### Stratosphere IT Pvt Ltd

2024 - 2025

Desktop Support Engineer

- Skilled in troubleshooting hardware, software, and network issues (Windows OS)
- Expertise in system installation, configuration, and maintenance
- Strong understanding of LAN/WAN networking, printers, and antivirus solutions
- Excellent problem-solving and end-user communication skills
- Committed to minimizing downtime and maximizing system availability

### DECLARATION

I hereby declare that the information furnished above is correct to the best of my knowledge.

Date:

(Tushar Srivastava)