# Content

- 1. PROJECT OBJECTIVE
- 2. DATA FROM SQL
- 3. DATA PROCESSING & DAX
- 4. DASHBOARD & INSIGHTS
- 5. EXPORT & SHARE PROJECT

# Project Objective

TO DEVELOP A COMPREHENSIVE CREDIT CARD WEEKLY DASHBOARD THAT PROVIDES REAL-TIME INSIGHTS INTO KEY PERFORMANCE METRICS AND TRENDS, ENABLING STAKEHOLDERS TO MONITOR AND ANALYZE CREDIT CARD OPERATIONS EFFECTIVELY.

# Import data to SQL database

- 1. PREPARE CSV FILE
- 2. CREATE TABLES IN SQL
- 3. IMPORT CSV FILE INTO SQL

### DAX QUERIES

```
AGEGROUP = SWITCH(
TRUE(),
'PUBLIC CUST_DETAIL'[CUSTOMER_AGE] < 30, "20-30",
'PUBLIC CUST_DETAIL'[CUSTOMER_AGE] >= 30 && 'PUBLIC CUST_DETAIL'[CUSTOMER_AGE] < 40, "30-40",
'PUBLIC CUST_DETAIL'[CUSTOMER_AGE] >= 40 && 'PUBLIC CUST_DETAIL'[CUSTOMER_AGE] < 50, "40-50",
'PUBLIC CUST_DETAIL'[CUSTOMER_AGE] >= 50 && 'PUBLIC CUST_DETAIL'[CUSTOMER_AGE] < 60, "50-60",
'PUBLIC CUST_DETAIL'[CUSTOMER_AGE] >= 60, "60+",
"UNKNOWN")
INCOMEGROUP = SWITCH(
TRUE(),
'PUBLIC CUST_DETAIL'[INCOME] < 35000, "LOW",
'PUBLIC CUST_DETAIL'[INCOME] >= 35000 && 'PUBLIC CUST_DETAIL'[INCOME] <70000, "MED",
'PUBLIC CUST_DETAIL'[INCOME] >= 70000, "HIGH",
"UNKNOWN")
```

### DAX QUERIES

```
WEEK_NUM2 = WEEKNUM('PUBLIC CC_DETAIL'[WEEK_START_DATE])
```

**REVENUE** = 'PUBLIC CC\_DETAIL'[ANNUAL\_FEES] + 'PUBLIC CC\_DETAIL'[TOTAL\_TRANS\_AMT] + 'PUBLIC CC\_DETAIL'[INTEREST\_EARNED]

```
CURRENT_WEEK_REVENEUE = CALCULATE(
  SUM('PUBLIC CC_DETAIL'[REVENUE]),
  FILTER( ALL('PUBLIC CC_DETAIL'),
  'PUBLIC CC_DETAIL'[WEEK_NUM2] = MAX('PUBLIC CC_DETAIL'[WEEK_NUM2])))
```

```
PREVIOUS_WEEK_REVENEUE = CALCULATE(
SUM('PUBLIC CC_DETAIL'[REVENUE]),
FILTER( ALL('PUBLIC CC_DETAIL'),
'PUBLIC CC_DETAIL'[WEEK_NUM2] = MAX('PUBLIC CC_DETAIL'[WEEK_NUM2])-1))
```

## Project Insights- Week 53 (31st Dec)

#### **WOW CHANGE:**

- : REVENUE INCREASED BY 28.8%,
- TOTAL TRANSACTION AMT & COUNT INCREASED BY XX% & XX%
- CUSTOMER COUNT INCREASED BY XX%

#### **OVERVIEW YTD:**

- OVERALL REVENUE IS 57M
- TOTAL INTEREST IS 8M
- TOTAL TRANSACTION AMOUNT IS 46M
- MALE CUSTOMERS ARE CONTRIBUTING MORE IN REVENUE 31M, FEMALE 26M
- BLUE & SILVER CREDIT CARD ARE CONTRIBUTING TO 93% OF OVERALL TRANSACTIONS
- TX, NY & CA IS CONTRIBUTING TO 68%
- OVERALL ACTIVATION RATE IS 57.5%
- OVERALL DELINQUENT RATE IS 6.06%