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Course: ENGINEERING MANAGEMENT

Section: [E]

Assignment

- Occupied time feels shorter than unoccupied time: Once I forgot my bkaash pin and I want to reset it by calling bkaash customer care I wait 20 min and lose 50 taka but they didn't response.
- People want to get started: I can remember I was wait in my school flid for get a chance to enter the cricket team of my school.
- Anxiety makes waits seem longer: Last year I go for tour to cox's bazer. And when I came to dhaka I take a ticket of novoair a domestic airplane of Bangladesh. My take off time was 11 am but the plane take off at 2 pm that's make me bored.
- Uncertain waits are longer than known, finite waits: For paying university tuition fee I wait in a line for three hours. The volunteer said me that I have to wait more than three hour.
- Unexplained waits are longer than explained waits: I go to a bank for deposit money on my mom account. But the serial was unexpectable from authority they didn't declare how long I have to wait. After two hour I can deposit money on my mom account. It's was very bad experience.
- Unfair waits are longer than equitable waits: Last month I go for purchase pc equipment on IDB dhaka. The star tech is the most famous shop in the country. After reaching the shop I saw there lots of people waiting for purchase pc equipment. I have nothing to do , for better equipment I have to wait some time.
- The more valuable the service, the longer the customer will wait: Last year I fall into urine infection and go to DMC for meeting a doctor. But there was lots of serial so I have to wait a long time because he is the best doctor for urology.
- Solo waits feel longer than group waits: I remember waiting in line with my mom for enter the psc exam hall. That was very good experience.