



हिमाचल पथ परिवहन निगम  
HIMACHAL ROAD TRANSPORT CORPORATION  
JOURNEY CUM RESERVATION TICKET

Onward Journey Ticket Details

Service No : 578, DELHI ISBT KASHMIRI GATE - CHAMBA : 22:10 HRS

यात्रा पत्र नं	सेवा संख्या	सेवा श्रेणी
TICKET NO.	SERVICE NO	SERVICE CLASS
202010230010791	578	ORDINARY
उद्गम स्थान	यात्रा तिथि	प्रस्थान समय
SOURCE	JOURNEY DATE	Boarding Time
DELHI ISBT KASHMIRI GATE	05-Nov-2020	22:10 HRS
गंतव्य स्थान		गंतव्य स्थान
DESTINATION		TRANSACTION REF.NO.
CHAMBA		OB20170824853355
बस में चढ़ने का स्थान	बस में विकल्प चढ़ने का स्थान	बस से उतारने का स्थान
BOARDING PLACE : DELHI ISBT KASHMIRI GATE	ALTERNATE BOARDING POINT : MAJNUKATILA	ALIGHTING POINT : CHAMBA
No. of Seats : 1 ( वयस्क Adults: 1 बच्चे Children: 0)		
Total Fare Details		
Original Basic Fare	880.00	Concession Amount 0
Basic Fare	880	Concession Type No Discount
Toll Fee	20	Service Charges 14
Total Levies	11 (HYGIENE CHARGES :1; INSURANCE FEE :10; )	
Ticket Amount	925	
Passenger Information		
Seat No	Passenger Name	Age Gender
7	RAKESH KUMAR CHAUHAN	26 MALE

**Passenger who has to carry the Identity card in original.**

**Note :** You have to pay discount given, if you failed to produce Smart Cards on demand during journey.

**Terms and Conditions :**

1. The arrival and departure of the bus will depend up on the condition of roads, weather and the natural calamity.
2. Travelling without Ticket is offence. However in case of e-Tickets, if your e-Ticket is confirmed i.e appearing in your account booking history, you can travel without Printout of e-Ticket at your Mobile/Laptop along with any ID Proof.
3. Passenger is himself responsible for his luggage.
4. In case of any technical problem, the traveller will be allowed to travel in other HRTC buses or refund will be made for the remaining journey.
5. Any ID proof must be carried with you at the time of travelling.
6. No Email request will be entertained for cancellation of e-Tickets.
7. Service Charges are Non-Refundable.
8. Website url: <http://www.hrtchp.com>

**Excerpts from Regulation**

1. e-Tickets can be booked upto 4 hours prior to departure time of the bus from originating station of the route.
2. Customer will only get the e-Ticket when the transaction has been done completely. For any incomplete transaction HRTC will not be responsible.
3. Passengers who fail to Board the Bus at the Source Station mentioned in the e-Ticket have no right to claim refunds in such cases.
4. Claims for refunds in case of reduced or diverted services will not be entertained.
5. e-Tickets are not transferable and do not confer any priority upon the holder over genuine passenger.
6. Tickets which are loaned, lost or stolen will not be replaced.
7. HRTC has full rights to change Bus fares/Bus Departure Time/cancellation rules any time Depending on the Rules and Regulations.

**In Case of Cancelling Tickets**

1. An amount of 10% of fare will be deducted in case the cancellation of e-tickets is upto 12 hours prior to the departure time of the bus (from originating station of the route).
2. An amount of 25% of fare will be deducted in case the cancellation of e-tickets is with in 4 to 12 hours prior to the departure time of the bus (from originating station of the route). After this no cancellation is allowed.
3. The e-Tickets can only be cancelled by the User himself upto 4 hours prior to the Departure Time of the bus ( from the originating station of the route ) by logging in to his/her account and then clicking on Print/Cancel link shown against the e-Ticket and then clicking on Cancel Button appeared on Tickets Detail Page. e-Tickets can not be cancelled at HRTC Counters.
4. The service charges are non-refundable in case of e-Tickets cancellation.
5. No refund will be made in case of e-tickets after departure of bus ( from the originating station of the route ).

6. e-Tickets can only be cancelled by the User himself upto 4 hours prior to the Departure Time of the bus from the Originating Station of the Route by logging in to his/her account and then clicking on Print/Cancel link shown against the e-Ticket. e-Tickets can not be cancelled with in 4 hours prior to the Departure Time of the bus from the Originating Station of the route through any mode.
7. For example : If an e-Ticket is booked from Shimla-Delhi for Rampur-Delhi route departing at 5:00PM from Rampur (Originating Station of the Route) and 9:30PM from Shimla ( Source of the Passenger), then the cancellation rules will be applicable from the Departure Time from Rampur (Originating Station of the Route) and not from Shimla (Source Station of the Passenger e-Ticket). This e-Ticket can be cancelled by the user himself upto 1:00PM. No cancellation will be allowed for this e-Ticket after 1:00PM through any mode.No Email request will be entertained for cancellation of tickets. .

**For any queries contact on phone Numbers:-Dharmasala: 01892-224903,Manali:01902-252323,Delhi:011-23868694,shimla:0177-2657326,0177-2806587**

**THANK YOU FOR USING HRTC SERVICES.**

Booked By Name      ONLINE                      Booked On                      05-Nov-2020 14:52      Printed On                      05-Nov-2020 15:00



\*\*\* WISH YOU HAPPY JOURNEY., SRVC START TIME @ORIGIN 22:10 HRS \*\*\*