**Modules:**

**1. User:**

**Functionalities:**

a. Register

b. Login

c. Change password

d. Change address, email, mobile

e. View all policies

f. Apply for policy

g. Check policy status

h. Raise query to admin

**2. Policy:**

**Functionalities:**

a. Add policy(for admin only)

b. Update policy(for admin only)

c. Delete policy(for admin only)

d. View all policies

**3. Category:**

**Functionalities:**

a. Add category(for admin only)

b. Update category(for admin only)

c. Delete category(for admin only)

d. View all categories

**4. Admin (same as user schema, only the role = ‘admin’):**

**Functionalities:**

a. Login

b. View, update, delete customers/users.

c. View, update, delete policy category.

d. View, approve, reject the user applied policies.

e. View policy applications by the category.

f. Send response of the queries raised by customers/users.

\* Create admin user in MySQL workbench after the tables are created.

**5. Query:**

**Functionalities:**

1. Add query(for customer/user)
2. View all queries(for admin)
3. View my queries(for customer/user)
4. Reply to a query(for admin)