There are two type of user in the application one is Admin and the other one is Customer. Both are having different login credentials by which they can login into the application.

When Customer log into the application he will be redirected to the customer home page where he can search for his policy and view or update his personal details but to update his details he have to submit some valid documents regarding that change or that updation then his request will be redirected to the Admin. When customer update any details then the data will be loaded in the temporary table.

The other functionality of the customer is that he can view the status of his endorsement that is the request raised by him is approved or rejected by the admin. That status will be reflected in the view endorsement status grid.

The other user in the application is Admin. When Admin log into the application he will be redirected to the admin home page where he has option to view all the endorsement request by all the customers. Those request will be shown in a data grid and by clicking on a specific entry the details will be shown in form view and the admin can view the document regarding that entry and based on that document the admin will approve or reject the endorsement request raised by customer. If the admin approved that request then that data will be saved in the permanent details table otherwise it will be dumped from the temporary table. That status will be reflected in the customer view endorsement request option.