



RBS QA CoE

Ahold Delhaize and IBM



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### **Problem Statement:**

- Large and moving team to follow manual processes
- Issues in documents, calculations, formatting, naming conventions etc.
- Variance in following process
- Not easy to onboard stakeholders (PM, Business, Leadership, New QA members)
- High degrees of variations in Project Executions

### **Proposal:**

Create QA Unified One Stop Shop (QAOSS) with three major components:

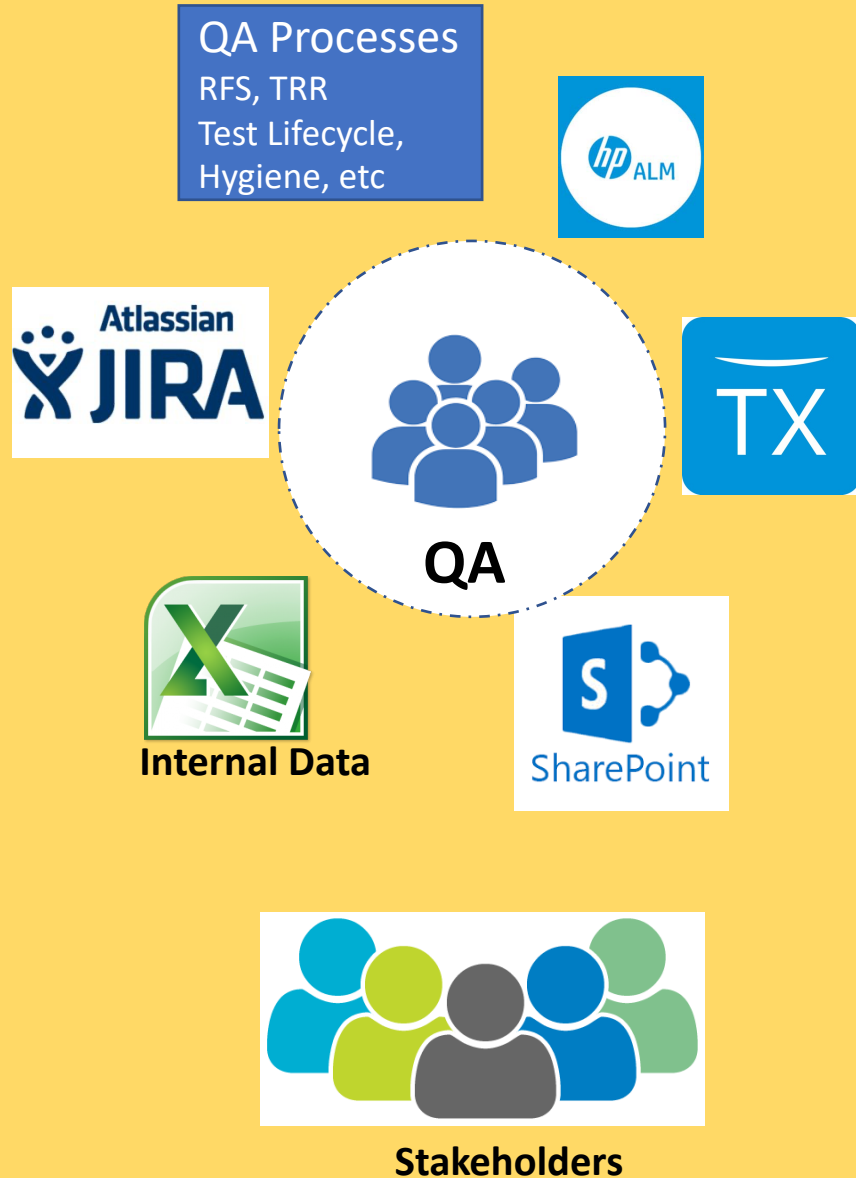
1. QA Front Portal: Accessible to all, introduces world to QA CoE and it's ways of working.
2. QA Unified Process (QAUP): Accessible to all, not documents but crisp workflow of process
3. QA Unified Portal: Accessible to projects, automation applications that ensures minimum user inputs to carry out complete projects as per QAUP.

Build systems using REST APIs provided by Jira, QC, Tenrox and SharePoint

### **Benefits:**

- ✓ Seamless integration of processes, tools and people
- ✓ Productivity benefits at large
- ✓ Consistent and auto generation of reports by integrating Jira, QC, Tenrox, SharePoint and Internal Data
- ✓ Automation of Project Executions
- ✓ A sellable system

# QA CoE *Unified*



## QA CoE One Stop Shop

QA CoE Unified Process

Leadership Message

QA CoE Unified Portal

Teams

Organization

Recognitions

News

Success Stories

On/Off Boarding

QA CoE Unified Portal

Login

My Projects

Initiate Project

Automated LIVE WSR  
Across Projects

## QA CoE Unified Portal



Templates

Drafts Versions

Baselined Docs

Initiate → RFS App

Plan → TRR App + Doc Mgmt

Design → Integration with Jira/HPQC/Internal Data

Execute → Integration with Jira/HPQC/ Internal Data

Closure → Integration with Jira/HPQC/ Internal Data

Reporting

Integration with Jira, QA, Tenrox, Internal App Data

Schedule Management → MPP

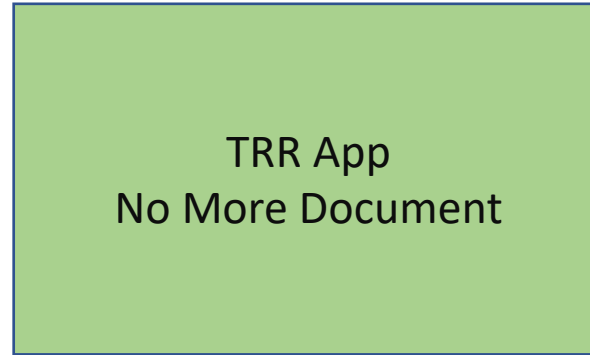
Download Repository, Version Control → SharePoint Integration

## QA CoE Unified Portal



Auto Populate As much info as possible  
Pull People from Teams  
Auto Calculate Rates  
Intuitive/Auto populate Resource Loading  
Review/Approval Workflow

## QA CoE Unified Portal



Auto Populate and configure TRR  
Auto calculate TRR scores



## QA CoE Unified Portal

Automated WSR Across  
Projects  
LIVE

Auto Generate Weekly Status for all current projects

Auto Assign Color

Integrate with Tenrox, Jira and QC