Rakesh Mistry

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# Objective

To get a responsible position in a professionally managed organization and be a part of it, which will provide me a forum to integrate my potential and utilize my professional skills and enhance them in the best possible way.

# Education

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| **Examination** | **Board** | **School/College** | **Year of Passing** | **Result** |
| B. Tech. | Amity University | Amity School of Engineering and Technology, Noida, Uttar Pradesh | 2011 | 7.50 CGPA  (Scale of 10) |
| Class XII | CBSE | Modern School, Sec-11 Noida, Uttar Pradesh | 2007 | 92.8 % |
| Class X | CBSE | Gyan Bharti Residential Complex, Bodh Gaya, Bihar | 2005 | 77.6 % |

# Technical Expertise

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| **Expertise** | **Details** | **Months of Experience** |
| Operating Systems | Microsoft Windows,  Linux | Windows – 20 months  Linux – 10 months |
| Languages | C/C++,  Java,  SQL,  Apex | C/C++ – 6 months  Java – 12 months  SQL – 3 months  Apex – 20 months |
| Web Development Languages | JSP,  XML,  Visualforce | JSP – 2 months  XML – 6 months  Visualforce – 20 months |
| Web Technologies | Java EE,  Spring Framework | Java EE – 3 months  Spring Framework – 3 months |
| Tools | Force.com IDE,  Apex Data Loader,  SFDC workbench | Force.com IDE – 20 months  Apex Data Loader – 20 months  SFDC Workbench – 20 months |
| Web Servers | Apache Tomcat | Apache Tomcat – 3 months |
| DBMS | MySQL,  Oracle 9i | MySQL – 3 months  Oracle 9i – 6 months |

# Additional Courses

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| **Course/Certification** | **Institute** | **Year** |
| Certified Force.com Developer | Salesforce.com | 2011 |
| Accenture Greenfield Training | Accenture | 2011 |
| Java EE Certification | NIIT | 2010 |

# Professional Profile & List of Projects

Currently working as Software Engineer at **Accenture Services Private Limited (India Delivery Centre)** from 8th June, 2011 on **Salesforce.com** Technology.

List of Projects:

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| Employer | : | **Accenture – IDC (Mercer)** |
| Duration | : | November 2012 – December 2012 |
| Job Activities | : | Data Architect, Software Developer |

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| Employer | : | **Accenture – IDC (Aetna ACE 2011)** |
| Duration | : | September 2012 – October 2012 |
| Job Activities | : | Software Developer |

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| Employer | : | **Accenture – IDC (Xcel Energy)** |
| Duration | : | November 2011 – May 2012 |
| Job Activities | : | Software Developer |

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| Employer | : | **Accenture – Internal (Configuration Workbook On Cloud)** |
| Duration | : | July 2011 – September 2011 |
| Job Activities | : | Technical Architect, Software Developer |

Details of Projects:

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| **Project #** | **:** | **1** |
| Project Name | : | Mercer |
| Duration | : | November 2012 – December 2012 |
| Role | : | Mercer is a global consulting leader in talent, health, retirement and investments. Mercer helps clients around the world advance the health, wealth and performance of their most vital asset – their people. Mercer's 20,000 employees are based in more than 40 countries. Mercer is a wholly owned subsidiary of Marsh & McLennan Companies, a global team of professional services companies offering clients advice and solutions in the areas of risk, strategy and human capital.  The release aimed at replacing 24 existing systems (Seibel) with SFDC for which Informatica Integration was used.  As part of the release we created the data model for SFDC, mapping of the data model with existing system and integration using Informatica  Responsibilities:   1. Data Model design for current SFDC system. 2. Data mapping between SFDC and Siebel (previous) system |

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| **Project #** | **:** | **2** |
| Project Name | : | Aetna ACE 2011 |
| Duration | : | September 2012 – October 2012 |
| Role | : | Aetna, Inc. is an American managed health care company, providing a range of traditional and consumer directed health care insurance products and related services, including medical, pharmaceutical, dental, behavioural health, group life, long-term care, and disability plans, and medical management capabilities.  The Project goal was to enhance Aetna's current Salesforce.com (“SFDC”) solution to support the required Pharmacy business capabilities for the project:   * Standardize the inquiry/request process into the Benefit Control Team (“BCT”) by implementing SFDC Web-to-Case functionality * Facilitate the creation of the Customer Requirements Document (“CRD”) by the BCT * Integrate with the Aetna Integrator and the CVS RxClaim systems to share the CRD information   Responsibilities:   1. Configuration 2. Customization (Apex Classes/Triggers, Visualforce Pages) 3. Implemented Batch Apex 4. Integration with DataLogic (Aetna Integrator) 5. XSD and XML generation |

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| **Project #** | **:** | **3** |
| Project Name | : | Xcel Energy |
| Duration | : | November 2011 – May 2012 |
| Role | : | Xcel Energy Inc., through its subsidiaries, engages in the generation, purchase, transmission, distribution, and sale of electricity to residential, commercial, and industrial customers, as well as to public authorities in the United States. The company generates electricity using coal, nuclear, natural gas, hydro, wood, diesel, and wind energy. It also engages in the purchase, transportation, distribution, and sale of natural gas to residential, commercial, and industrial customers. The company serves customers in portions of Colorado, Michigan, Minnesota, New Mexico, North Dakota, South Dakota, Texas, and Wisconsin.  The core release replaced Siebel, Recap, and Sugar CRM, consolidating all CRM functionality on to the Salesforce.com platform. The following Salesforce.com functionality was deployed to the 350 DSM and Marketing users who support 100 DSM programs:   * Contact/Account Management * Program/Campaign Management * Lead to Opportunity Management   Responsibilities:   1. Configuration 2. Customization (Apex Triggers/Classes, Visualforce Pages) 3. Implementing Batch Apex 4. Test Classes & Test Methods 5. Webservices Integration |

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| **Project #** | **:** | **4** |
| Project Name | : | Configuration Workbook On Cloud |
| Duration | : | July 2011 – September 2011 |
| Role | : | Configuration Workbook On Cloud (CWB) was an internal Accenture Project to speed up and automate project development in Salesforce.com.  CWB is Java based software which automates the creation and deployment of cofigurational features such as creation of objects, fields, workflows, etc. All the configuration documentation can be managed within a SFDC instance. Changes to the CWB are tracked and an automated daily email is sent to all stakeholders providing information of the changes. This helps in managing and tracking the configurations. After the configuration work book is populated on the instance, certain configuration elements can be created in a target instance on a click of a button.  Responsibilities:   1. Designing of CWB 2. Implementation of Salesforce.com Metadata API in Java 3. Implementation of technologies – JAXB, Apache log4j, Apache ANT |

# Other Projects

## Front End of Compiler for Language – ‘Tim’

Created front end of **compiler** for a toy language ‘Tim’ in C++. It included creation of **lexical analyser,** **syntax analyser, semantic analyser** and **intermediate code generator**. The program is able to generate intermediate code for programs written in Tim. (2011)

## Store Management System

Implementation of web-application in Java EE & MySQL for automation of the IO division’s store, Hotel and Restaurant reservations and vendor bill processing for International Operations (IO) Department, Bharat Heavy Electricals Limited (BHEL), Lodhi Road, Delhi. **The project has been implemented and is under operation**. (2010)

## Routing in Networks

Routing application demonstrating routing in computer networks, which included implementation of different routing algorithms. It was implemented in Java and **Java 2D** was used to visually display routing between nodes. (2009)

## Internet IM Application

Developed a chat program on Linux in C wherein users can chat with each other through the internet. The application leveraged **Linux networking system libraries**. The application was basically divided in two different modules – the **server** application and **client** application. (2009)

## ‘Snakes’ Game

Created ‘Snakes’ game in on C++. (2008)

# Personal Details

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| **Father’s Name:** | Mr Durga Mistry |
| **Date of Birth:** | 14-Jan-1988 |
| **Sex:** | Male |
| **Correspondence Address:** | C2-101, New Ashok Nagar, New Delhi-110096 |
| **Nationality:** | Indian |
| **Languages Known:** | Hindi, English, Bengali (spoken) |

# Hobbies

* Reading books, novels, magazines, etc.
* Computer gaming