

Comprehensive Redmine REST API Documentation

Stable APIs for Building Full-Fledged Applications

This documentation covers all **STABLE** APIs available in Redmine for building robust applications using AI tools or traditional development.

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Authentication

Enabling the API

In Redmine Administration → Settings → API, check "**Enable REST API**".

Authentication Methods

1. API Key (Recommended)

- Find your API key at `/my/account` (right pane when logged in)
- Three ways to pass the API key:

```
bash

# As query parameter
GET /issues.json?key=YOUR_API_KEY

# As HTTP header (recommended)
GET /issues.json
X-Redmine-API-Key: YOUR_API_KEY

# As username in HTTP Basic Auth
GET /issues.json
Authorization: Basic BASE64(YOUR_API_KEY:random_password)
```

2. HTTP Basic Authentication

```
bash

Authorization: Basic BASE64(username:password)
```

3. User Impersonation (Admin only)

```
bash

X-Redmine-Switch-User: username
```

Returns 412 error if user doesn't exist or is inactive.

General Guidelines

Content Types

Always specify `Content-Type` header for POST/PUT requests:

- **JSON:** `Content-Type: application/json`
- **XML:** `Content-Type: application/xml`

Response Formats

Append `.json` or `.xml` to URLs:

```
bash

GET /issues.json
GET /issues.xml
```

Pagination

Default: 25 items, Maximum: 100 items per page

```
bash

GET /issues.json?offset=0&limit=100
GET /issues.json?offset=100&limit=100
```

Response includes:

```
json

{
  "issues": [...],
  "total_count": 2595,
  "limit": 25,
  "offset": 0
}
```

To disable metadata:

```
bash

GET /issues.json?nometa=1
```

Including Associated Data

Use the `include` parameter:

bash

Single association

GET /issues/296.json?include=journals

Multiple associations

GET /issues/296.json?include=journals,attachments,relations

Custom Fields

Custom fields appear in responses:

```
json
{
  "custom_fields": [
    {"id": 1, "name": "Version", "value": "1.0.1"},
    {"id": 2, "name": "Resolution", "value": "Fixed"}
  ]
}
```

To set/update custom fields:

```
json
{
  "issue": {
    "custom_fields": [
      {"id": 1, "value": "1.0.2"},
      {"id": 2, "value": "Invalid"}
    ]
  }
}
```

Error Handling

422 Unprocessable Entity - Validation errors:

```
json
{
  "errors": [
    "First name can't be blank",
    "Email is invalid"
  ]
}
```

Issues API

List Issues

```
bash
```

```
GET /issues.json
```

Parameters:

- `offset`, `limit` - Pagination
- `sort` - Column to sort (append `:desc` for descending)
- `issue_id` - Get specific issues: `?issue_id=1,2,3`
- `project_id` - Filter by project ID or identifier
- `subproject_id` - Include subprojects
- `tracker_id` - Filter by tracker ID
- `status_id` - Filter by status (`open`, `closed`, `*`, or status ID)
- `assigned_to_id` - Filter by assigned user (use `me` for current user)
- `parent_id` - Filter by parent issue
- `cf_x` - Filter by custom field (x = custom field ID)
- `created_on`, `updated_on` - Date filters (operators: `>=`, `<=`, `><`)

Date Filter Examples:

```
bash
```

```
# Date range
```

```
GET /issues.json?created_on=><2012-03-01|2012-03-07
```

```
# After date
```

```
GET /issues.json?created_on=>=2012-03-01
```

```
# Before date
```

```
GET /issues.json?created_on=<=2012-03-07
```

```
# Timestamp
```

```
GET /issues.json?updated_on=>=2014-01-02T08:12:32Z
```

Include Options:

- `attachments`, `relations`, `journals`, `changesets`, `watchers`, `children`, `allowed_statuses`

Get Single Issue

bash

GET /issues/123.json

GET /issues/123.json?include=attachments,journals

Create Issue

bash

POST /issues.json

Content-Type: application/json

```
{
  "issue": {
    "project_id": 1,
    "tracker_id": 1,
    "status_id": 1,
    "priority_id": 4,
    "subject": "Issue subject",
    "description": "Issue description",
    "category_id": 5,
    "fixed_version_id": 3,
    "assigned_to_id": 2,
    "parent_issue_id": 10,
    "custom_fields": [
      {"id": 1, "value": "1.0.2"}
    ],
    "watcher_user_ids": [3, 5],
    "uploads": [
      {
        "token": "7167.ed1ccdb093229ca1bd0b043618d88743",
        "filename": "file.pdf",
        "content_type": "application/pdf"
      }
    ]
  }
}
```

Response: 201 Created with issue details

Update Issue

bash

```
PUT /issues/123.json
```

```
Content-Type: application/json
```

```
{
  "issue": {
    "subject": "Updated subject",
    "notes": "Update comment",
    "status_id": 5,
    "priority_id": 6
  }
}
```

Response: 204 No Content (success) or 422 Unprocessable Entity (validation error)

Delete Issue

```
bash
```

```
DELETE /issues/123.json
```

Response: 204 No Content

Add Watcher

```
bash
```

```
POST /issues/123/watchers.json
```

```
Content-Type: application/json
```

```
{
  "user_id": 3
}
```

Remove Watcher

```
bash
```

```
DELETE /issues/123/watchers/3.json
```

Projects API

List Projects

```
bash
```

```
GET /projects.json
```

GET /projects.json

Parameters:

- include - Options: trackers, issue_categories, enabled_modules, time_entry_activities, issue_custom_fields

Get Project

```
bash

GET /projects/123.json
GET /projects/project-identifier.json
GET /projects/123.json?include=trackers,issue_categories
```

Include Options:

- trackers, issue_categories, enabled_modules, time_entry_activities, issue_custom_fields

Response:

```
json

{
  "project": {
    "id": 1,
    "name": "Project Name",
    "identifier": "project-identifier",
    "description": "Description",
    "status": 1,
    "is_public": true,
    "created_on": "2007-09-29T12:03:04Z",
    "updated_on": "2009-03-15T12:35:11Z",
    "custom_fields": [...]
  }
}
```

Create Project

```
bash
```


POST /projects.json

Content-Type: application/json

```
{
  "project": {
    "name": "New Project",
    "identifier": "new-project",
    "description": "Project description",
    "is_public": true,
    "parent_id": 1,
    "inherit_members": true,
    "tracker_ids": [1, 2],
    "enabled_module_names": ["issue_tracking", "time_tracking", "wiki"]
  }
}
```

Update Project

bash

PUT /projects/123.json

Content-Type: application/json

```
{
  "project": {
    "name": "Updated Name",
    "description": "Updated description"
  }
}
```

Delete Project

bash

DELETE /projects/123.json

Users API

Note: Most operations require admin privileges

List Users

bash

GET /users.json

Parameters:

- `status` - Filter by status (1=Active, 2=Registered, 3=Locked)
- `name` - Filter by login, firstname, lastname, or email
- `group_id` - Filter by group membership

Get User

bash

GET /users/123.json

GET /users/123.json?include=groups,memberships

Include Options:

- `groups`, `memberships`

Create User (Admin only)

bash

POST /users.json

Content-Type: application/json

```
{
  "user": {
    "login": "jsmith",
    "password": "secret",
    "firstname": "John",
    "lastname": "Smith",
    "mail": "jsmith@example.com",
    "auth_source_id": 1,
    "mail_notification": "all",
    "must_change_passwd": false,
    "generate_password": false
  }
}
```

Update User (Admin only)

bash

PUT /users/123.json

Content-Type: application/json

```
{  
  "user": {  
    "firstname": "Jane",  
    "mail": "jane@example.com"  
  }  
}
```

Delete User (Admin only)

bash

DELETE /users/123.json

Time Entries API

List Time Entries

bash

GET /time_entries.json

Parameters:

- `user_id` - Filter by user ID
- `project_id` - Filter by project ID or identifier
- `spent_on` - Filter by date (supports operators: `><`, `>=`, `<=`)
- `from`, `to` - Date range filter

Examples:

bash

GET /time_entries.json?user_id=5

GET /time_entries.json?project_id=project-identifier

GET /time_entries.json?spent_on=><2013-05-01|2013-05-31

Get Time Entry

bash

GET /time_entries/123.json

Create Time Entry

Create Time Entry

bash

POST /time_entries.json

Content-Type: application/json

```
{
  "time_entry": {
    "issue_id": 123,
    "spent_on": "2020-12-24",
    "hours": 3.5,
    "activity_id": 8,
    "comments": "Time entry comment",
    "user_id": 2
  }
}
```

Note: `project_id` OR `issue_id` is required. If `activity_id` is not provided, default activity is used.

Response: 201 Created

Update Time Entry

bash

PUT /time_entries/123.json

Content-Type: application/json

```
{
  "time_entry": {
    "hours": 4.0,
    "comments": "Updated comment"
  }
}
```

Delete Time Entry

bash

DELETE /time_entries/123.json

Project Memberships API

List Memberships

bash

GET /projects/123/memberships.json

GET /projects/project-identifier/memberships.json

Response:

json

```
{
  "memberships": [
    {
      "id": 1,
      "project": {"id": 1, "name": "Project"},
      "user": {"id": 17, "name": "John Smith"},
      "roles": [
        {"id": 1, "name": "Manager"}
      ]
    },
    {
      "id": 3,
      "project": {"id": 1, "name": "Project"},
      "group": {"id": 24, "name": "Contributors"},
      "roles": [
        {"id": 3, "name": "Contributor"}
      ]
    }
  ],
  "total_count": 2,
  "offset": 0,
  "limit": 25
}
```

Get Membership

bash

GET /memberships/123.json

Add Member

bash

POST /projects/123/memberships.json

Content-Type: application/json

```
{
  "membership": {
    "user_id": 27,
    "role_ids": [2, 3]
  }
}
```

Response: 201 Created

Update Membership

bash

PUT /memberships/123.json

Content-Type: application/json

```
{
  "membership": {
    "role_ids": [3, 4]
  }
}
```

Delete Membership

bash

DELETE /memberships/123.json

Note: Inherited memberships (from groups) cannot be deleted directly.

News API

Note: Currently only GET (index) is stable

List News

```
bash

GET /news.json
GET /projects/123/news.json
```

Issue Relations API

List Relations for Issue

```
bash

GET /issues/123/relations.json
```

Response:

```
json

{
  "relations": [
    {
      "id": 1819,
      "issue_id": 8470,
      "issue_to_id": 8469,
      "relation_type": "relates",
      "delay": null
    }
  ]
}
```

Relation Types:

- relates, duplicates, duplicated, blocks, blocked, precedes, follows, copied_to, copied_from

Get Relation

```
bash
```

GET /relations/1819.json

Create Relation

bash

POST /issues/123/relations.json

Content-Type: application/json

```
{
  "relation": {
    "issue_to_id": 456,
    "relation_type": "relates",
    "delay": 0
  }
}
```

Response: 201 Created

Delete Relation

bash

DELETE /relations/1819.json

Versions API

List Versions

bash

GET /projects/123/versions.json

GET /projects/project-identifier/versions.json

Response:

json

```
{
  "versions": [
    {
      "id": 1,
      "project": {"id": 1, "name": "Project"},
      "name": "1.0",
```



```
"description": "Version description",
"status": "open",
"due_date": "2024-12-31",
"sharing": "none",
"wiki_page_title": "Version_1_0",
"created_on": "2023-01-01T00:00:00Z",
"updated_on": "2023-06-01T00:00:00Z"
},
],
"total_count": 1
}
```

Status Values: open, locked, closed

Sharing Values: none, descendants, hierarchy, tree, system

Get Version

```
bash

GET /versions/123.json
```

Create Version

```
bash

POST /projects/123/versions.json
Content-Type: application/json

{
  "version": {
    "name": "2.0",
    "description": "Next major release",
    "status": "open",
    "due_date": "2025-06-30",
    "sharing": "none",
    "wiki_page_title": "Version_2_0"
```

```
}  
  
}
```

Response: 201 Created

Update Version

bash

PUT /versions/123.json

Content-Type: application/json

```
{  
  "version": {  
    "name": "2.0.1",  
    "status": "closed"  
  }  
}
```

Delete Version

bash

DELETE /versions/123.json

Wiki Pages API

List Wiki Pages

bash

GET /projects/project-identifier/wiki/index.json

Response:

json

```
{
  "wiki_pages": [
    {
      "title": "UsersGuide",
      "version": 2,
      "created_on": "2008-03-09T12:07:08Z",
      "updated_on": "2008-03-09T23:41:33Z"
    }
  ]
}
```

Get Wiki Page

bash

GET /projects/project-identifier/wiki/PageName.json

GET /projects/project-identifier/wiki/PageName.json?include=attachments

Get Specific Version:

bash

GET /projects/project-identifier/wiki/PageName/2.json

Response:

```
json

{
  "wiki_page": {
    "title": "PageName",
    "text": "h1. Page Content...",
    "version": 22,
    "author": {"id": 11, "name": "John Smith"},
    "comments": "Updated",
    "created_on": "2009-05-18T20:11:52Z",
    "updated_on": "2012-10-02T11:38:18Z"
  }
}
```

Create/Update Wiki Page

bash

PUT /projects/project-identifier/wiki/PageName.json

Content-Type: application/json

```
{
  "wiki_page": {
    "text": "h1. Page Title\n\nPage content here",
    "comments": "Update comment",
    "version": 18
  }
}
```

With Attachments:

```
bash

# First upload files
POST /uploads.json?filename=image.png
Content-Type: application/octet-stream
[binary file content]

# Response: {"upload": {"token": "7167.ed1..."}}

# Then create/update wiki page
PUT /projects/project-identifier/wiki/PageName.json
Content-Type: application/json

{
  "wiki_page": {
    "text": "Content with !image.png!",
    "uploads": [
      {
        "token": "7167.ed1...",
        "filename": "image.png",
        "content_type": "image/png"
      }
    ]
  }
}
```

Note: The `text` field is required. Include `version` for optimistic locking (returns 409 Conflict if version mismatch).

Delete Wiki Page

```
bash

DELETE /projects/project-identifier/wiki/PageName.json
```

Queries API

List Queries

```
bash
```

```
GET /queries.json
```

Response:

```
json
```

```
{  
  "queries": [  
    {  
      "id": 84,  
      "name": "Documentation issues",  
      "is_public": true,  
      "project_id": 1  
    }  
  ],  
  "total_count": 5,  
  "offset": 0,  
  "limit": 25  
}
```

Use Query to Get Issues

```
bash
```

```
GET /issues.json?query_id=84
```

```
GET /issues.json?query_id=84&project_id=foo
```

Attachments API

Get Attachment

```
bash
```

```
GET /attachments/123.json
```

Response:

```
json
```

```
{
  "attachment": {
    "id": 6243,
    "filename": "document.pdf",
    "filesize": 124567,
    "content_type": "application/pdf",
    "description": "Important document",
    "content_url": "http://redmine/attachments/download/6243/document.pdf",
    "author": {"id": 1, "name": "John Smith"},
    "created_on": "2011-07-18T22:58:40Z"
  }
}
```

Update Attachment

```
bash

PATCH /attachments/123.json
Content-Type: application/json

{
  "attachment": {
    "description": "Updated description"
  }
}
```

Download Attachment

Use the `content_url` from the attachment response to download the file.

Upload and Attach Files

Step 1: Upload File

```
bash

POST /uploads.json?filename=document.pdf
Content-Type: application/octet-stream
[binary file content]
```

Response:

```
json

{
  "upload": {
    "token": "7167.ed1ccdb093229ca1bd0b043618d88743"
  }
}
```

Step 2: Attach to Resource (Issue, Wiki, etc.)

```
bash

# When creating/updating an issue
POST /issues.json
{
  "issue": {
    "project_id": 1,
    "subject": "Issue with attachment",
    "uploads": [
      {
        "token": "7167.ed1ccdb093229ca1bd0b043618d88743",
        "filename": "document.pdf",
        "content_type": "application/pdf",
        "description": "Optional description"
      }
    ]
  }
}
```

Note: Include attachments with issues using: `GET /issues/123.json?include=attachments`

Issue Statuses API

List Issue Statuses

```
bash

GET /issue_statuses.json
```

Response:

```
json
{
  "issue_statuses": [
    {
      "id": 1,
      "name": "New",
      "is_closed": false
    },
    {
      "id": 5,
      "name": "Closed",
      "is_closed": true
    }
  ]
}
```

Trackers API

List Trackers

```
bash

GET /trackers.json
```

Response:

```
json
{
  "trackers": [
    {
      "id": 1,
      "name": "Bug",
      "default_status": {"id": 1, "name": "New"},
      "description": "Bug tracker description",
      "enabled_standard_fields": [
        "assigned_to_id",
        "category_id",
        "fixed_version_id",
        "parent_issue_id",
        "start_date",
        "due_date",
        "estimated_hours",

```



```
    "done_ratio",  
    "description"  
  ]  
}  
]  
}
```

Enumerations API

Issue Priorities

bash

GET /enumerations/issue_priorities.json

Response:

json

```
{  
  "issue_priorities": [  
    {  
      "id": 3,  
      "name": "Low",  
      "is_default": false  
    },  
    {  
      "id": 4,  
      "name": "Normal",  
      "is_default": true  
    },  
    {  
      "id": 5,  
      "name": "High",  
      "is_default": false  
    }  
  ]  
}
```

Time Entry Activities

bash

```
GET /enumerations/time_entry_activities.json
```

Response:

```
json

{
  "time_entry_activities": [
    {
      "id": 8,
      "name": "Design",
      "is_default": false
    },
    {
      "id": 9,
      "name": "Development",
      "is_default": true
    }
  ]
}
```

Document Categories

```
bash
```

```
GET /enumerations/document_categories.json
```

Issue Categories API

List Categories

```
bash
```

```
GET /projects/123/issue_categories.json
```

Response:

```
json

{
  "issue_categories": [
    {
      "id": 57,
      "project": {"id": 17, "name": "Project"},

```

```
"name": "UI",  
  "assigned_to": {"id": 22, "name": "John Smith"}  
},  
  "total_count": 2  
}
```

Get Category

bash

GET /issue_categories/57.json

Create Category

bash

POST /projects/123/issue_categories.json

Content-Type: application/json

```
{  
  "issue_category": {  
    "name": "Backend",  
    "assigned_to_id": 5  
  }  
}
```

Response: 201 Created

Update Category

bash

PUT /issue_categories/57.json

Content-Type: application/json

```
{  
  "issue_category": {  
    "name": "Frontend",  
    "assigned_to_id": 10  
  }  
}
```

Delete Category

bash

DELETE /issue_categories/57.json

```
DELETE /issue_categories/57.json
```

Roles API

List Roles

```
bash
```

```
GET /roles.json
```

Response:

```
json
```

```
{
  "roles": [
    {
      "id": 1,
      "name": "Manager"
    },
    {
      "id": 2,
      "name": "Developer"
    }
  ]
}
```

Get Role (with permissions)

```
bash
```

```
GET /roles/5.json
```

Response:

```
json

{
  "role": {
    "id": 5,
    "name": "Reporter",
    "assignable": true,
    "issues_visibility": "default",
    "time_entries_visibility": "all",
    "users_visibility": "all",
    "permissions": [
      "view_issues",
      "add_issues",
      "edit_issues",
      "add_issue_notes"
    ]
  }
}
```

Groups API

Note: Requires admin privileges

List Groups

```
bash
```

```
GET /groups.json
```

Response:

```
json

{
  "groups": [
    {
      "id": 53,
      "name": "Managers"
    },
  ],
}
```

```
{
  "id": 55,
  "name": "Developers"
}
]
```

Get Group

bash

GET /groups/53.json

Response:

```
json

{
  "group": {
    "id": 20,
    "name": "Developers",
    "users": [
      {"id": 5, "name": "John Smith"},
      {"id": 8, "name": "Dave Loper"}
    ]
  }
}
```

Create Group

bash

POST /groups.json

Content-Type: application/json

```
{
  "group": {
    "name": "QA Team",
    "user_ids": [3, 5, 7]
  }
}
```

Response: 201 Created

Update Group

bash

```
PUT /groups/53.json
```

```
Content-Type: application/json
```

```
{
  "group": {
    "name": "Senior Developers",
    "user_ids": [5, 8, 12]
  }
}
```

Delete Group

```
bash
```

```
DELETE /groups/53.json
```

Add User to Group

```
bash
```

```
POST /groups/53/users.json
```

```
Content-Type: application/json
```

```
{
  "user_id": 15
}
```

Remove User from Group

```
bash
```

```
DELETE /groups/53/users/15.json
```

Custom Fields API

Note: Requires admin privileges

List Custom Fields

```
bash
```

```
GET /custom_fields.json
```

Response:

json

```
{
  "custom_fields": [
    {
      "id": 1,
      "name": "Affected Version",
      "customized_type": "issue",
      "field_format": "list",
      "regexp": "",
      "min_length": null,
      "max_length": null,
      "is_required": true,
      "is_filter": true,
      "searchable": true,
      "multiple": true,
      "default_value": "",
      "visible": false,
      "possible_values": [
        {"value": "0.5.x"},
        {"value": "0.6.x"},
        {"value": "1.0.x"}
      ]
    }
  ]
}
```

Customized Types:

- `issue`, `time_entry`, `project`, `version`, `user`, `group`, `issue_priority`, `document_category`

Field Formats:

- `string`, `text`, `int`, `float`, `list`, `date`, `bool`, `user`, `version`, `link`, `attachment`

Search API

Search

bash

GET /search.json?q=search_terms

Parameters:

- `q` - Search query (space-separated terms)

- `offset`, `limit` - Pagination
- `scope` - Search scope: `all`, `my_projects`, `subprojects`
- `all_words` - Match all words (boolean)
- `titles_only` - Search only titles (boolean)
- Filters: `issues`, `news`, `documents`, `changesets`, `wiki_pages`, `messages`, `projects`

Examples:

```
bash
```

```
# Search all
```

```
GET /search.json?q=database+optimization
```

```
# Search issues and wikis only
```

```
GET /search.json?q=bug&issues=1&wiki_pages=1
```

```
# With pagination
```

```
GET /search.json?q=query&offset=0&limit=100
```

Response:

```
json
```

```
{
```

```
"results": [  
  {  
    "id": 5,  
    "title": "Wiki: Configuration_Guide",  
    "type": "wiki-page",  
    "url": "http://redmine/projects/foo/wiki/Configuration_Guide",  
    "description": "h1. Configuration..."  
  },  
  {  
    "id": 123,  
    "title": "#123: Bug in login",  
    "type": "issue",  
    "url": "http://redmine/issues/123",  
    "description": "Description..."  
  }  
],  
"total_count": 45,  
"offset": 0,  
"limit": 25  
}
```

Files API

List Files

bash

GET /projects/123/files.json

GET /projects/project-identifier/files.json

Response:

json

```
{  
  "files": [  
    {  
      "id": 12,  
      "filename": "app-1.0-setup.exe",  
      "filesize": 74753799,  
      "content_type": "application/octet-stream",  
      "description": "Application installer",  
      "content_url": "http://redmine/attachments/download/12/app-1.0-setup.exe",  
      "author": {"id": 1, "name": "Admin"},  
      "created_on": "2017-01-04T09:12:32Z",  
      "version": {"id": 2, "name": "1.0"},  
    }  
  ]  
}
```

```
"digest": "1276481102f218c981e0324180bafd9f",  
"downloads": 142  
}  
]  
}
```

Add File

bash

Step 1: Upload file
POST /uploads.json?filename=release-2.0.zip
Content-Type: application/octet-stream
[binary content]

Response: {"upload": {"token": "21.01a1d7..."}}

Step 2: Create file entry
POST /projects/123/files.json
Content-Type: application/json

{
 "file": {
 "token": "21.01a1d7b1c2ffcbbc9ecf14debeec27d8",
 "version_id": 2,
 "filename": "release-2.0.zip",
 "description": "Release 2.0 package"
 }
}

My Account API

Get My Account

bash

GET /my/account.json

Response:

```
json

{
  "user": {
    "id": 3,
    "login": "jsmith",
    "admin": false,
    "firstname": "John",
    "lastname": "Smith",
    "mail": "jsmith@example.com",
    "created_on": "2006-07-19T17:33:19Z",
    "last_login_on": "2020-06-14T13:03:34Z",
    "api_key": "c308a59c9dea95920b13522fb3e0fb7fae4f292d",
    "custom_fields": [
      {
        "id": 4,
        "name": "Phone",
        "value": "+1234567890"
      }
    ]
  }
}
```

Update My Account

bash

PUT /my/account.json

Content-Type: application/json

```
{
  "user": {
    "firstname": "Jane",
    "mail": "jane@example.com",
    "custom_fields": [
      {"id": 4, "value": "+9876543210"}
    ]
  }
}
```

Journals track issue history (comments and changes). They're accessed via the Issues API.

Get Issue with Journals

```
bash
GET /issues/123.json?include=journals
```

Response:

```
json

{
  "issue": {
    "id": 123,
    "subject": "Issue subject",
    "journals": [
      {
        "id": 1,
        "user": { "id": 1, "name": "John Smith" },
        "notes": "Fixed in Revision 128",
        "created_on": "2007-01-01T05:21:00Z",
        "private_notes": false,
        "details": []
      },
      {
        "id": 2,
        "user": { "id": 5, "name": "Jane Doe" },
```

```
"notes": "",
"created_on": "2009-08-13T11:33:17Z",
"details": [
  {
    "property": "attr",
    "name": "status_id",
    "old_value": "1",
    "new_value": "5"
  }
]
}
```

Add Note to Issue

```
bash

PUT /issues/123.json
Content-Type: application/json

{
  "issue": {
    "notes": "This is a comment on the issue"
  }
}
```

Note: You can include `private_notes: true` to make the note private (visible only to users with proper permissions).

Advanced Usage Patterns

Filtering with Custom Fields

```
bash

# Filter issues by custom field (cf_1 = custom field ID 1)
GET /issues.json?cf_1=value

# Multiple custom field filters
GET /issues.json?cf_1=value1&cf_2=value2

# Custom field with multiple values (use pipe)
GET /issues.json?cf_1=value1|value2
```

Complex Issue Queries

bash

Get open issues assigned to me with high priority

GET /issues.json?assigned_to_id=me&status_id=open&priority_id=5

Get issues in specific project with tracker and custom field

GET /issues.json?project_id=project-id&tracker_id=1&cf_1=value

Get issues updated in last 7 days

GET /issues.json?updated_on=>=2024-01-01T00:00:00Z

Combine filters with includes

GET /issues.json?project_id=1&status_id=open&include=attachments,watchers

Batch Operations

bash

Get multiple specific issues

GET /issues.json?issue_id=1,2,3,4,5&limit=100

Process in batches

GET /issues.json?offset=0&limit=100

GET /issues.json?offset=100&limit=100

GET /issues.json?offset=200&limit=100

Working with Attachments

bash

1. Upload multiple files

POST /uploads.json?filename=file1.pdf

POST /uploads.json?filename=file2.png

2. Create issue with multiple attachments

POST /issues.json

```
{
  "issue": {
    "project_id": 1,
    "subject": "Issue with documents",
    "uploads": [
      {"token": "token1", "filename": "file1.pdf", "content_type": "application/pdf"},
      {"token": "token2", "filename": "file2.png", "content_type": "image/png"}
    ]
  }
}
```

3. Get issue with attachments

GET /issues/123.json?include=attachments

Building Complete Applications

User Story: Project Management Dashboard

1. Get all active projects

bash

GET /projects.json?include=trackers,issue_categories

2. For each project, get open issues

bash

GET /issues.json?project_id={project_id}&status_id=open&include=attachments,watchers

3. Get team members

bash

GET /projects/{project_id}/memberships.json

4. Get time entries for reporting


```
bash
```

```
GET /time_entries.json?project_id={project_id}&spent_on=<2024-01-01|2024-01-31
```

5. Get project versions/milestones

```
bash
```

```
GET /projects/{project_id}/versions.json
```

User Story: Issue Tracking Integration

1. Authenticate user

```
bash
```

```
GET /my/account.json
```

2. List available trackers and statuses

```
bash
```

```
GET /trackers.json
```

```
GET /issue_statuses.json
```

```
GET /enumerations/issue_priorities.json
```

3. Get custom fields for issue creation

```
bash
```

```
GET /custom_fields.json
```

4. Create issue with all metadata

```
bash
```

```
POST /issues.json
```

```
{  
  "issue": {  
    "project_id": 1,  
    "tracker_id": 1,  
    "status_id": 1,  
    "priority_id": 4,  
    "subject": "New bug",  
    "description": "Description",  
    "custom_fields": [...]  
  }  
}
```

5. Monitor issue changes

```
bash

GET /issues/{id}.json?include=journals
```

Error Codes Reference

Code	Meaning	Common Causes
200	OK	Successful GET request
201	Created	Successful POST (creation)
204	No Content	Successful PUT/DELETE
401	Unauthorized	Missing or invalid API key
403	Forbidden	Insufficient permissions
404	Not Found	Resource doesn't exist
406	Not Acceptable	Missing Content-Type header
409	Conflict	Version conflict (wiki pages)
412	Precondition Failed	Invalid user in X-Redmine-Switch-User
422	Unprocessable Entity	Validation errors
500	Internal Server Error	Server-side error

Best Practices

1. Authentication

- Use API key in header (X-Redmine-API-Key) rather than URL parameter
- Generate separate API keys for different applications
- Never commit API keys to version control

2. Performance

- Always use pagination for large datasets
- Use include parameter to reduce number of requests
- Cache enumerations (statuses, trackers, priorities) as they rarely change
- Implement rate limiting in your application

3. Error Handling