

## Statement of Result

Tushar Singhaniya

Flat 1190 Avlon Tower , INDIA

Exam Date : 22 Oct 2020

Issue Date : 30 Oct 2020

Candidate Number: 9980002229311424

Candidate : Tushar Singhaniya

Exam Level: ITIL 4 Foundation

Module : ITIL4 Foundation

Overall Result : PASS

Maximum Score :

40

Candidate Score:

38

Percentage Score :

95%

### Result Breakdown

Topic Description	Number of marks awarded	Number of possible marks	Success Rate
ITIL4F_1-Understand the key concepts of service management	5	5	100.00%
ITIL4F_2-Understand how the ITIL guiding principles can help an organization adopt and adapt service management	6	6	100.00%
ITIL4F_3-Understand the four dimensions of service management	2	2	100.00%
ITIL4F_4-Understand the purpose and components of the ITIL service value system	1	1	100.00%
ITIL4F_5-Understand the activities of the service value chain, and how they interconnect	2	2	100.00%
ITIL4F_6-Know the purpose and key terms of 15 ITIL practices	7	7	100.00%
ITIL4F_7-Understand 7 ITIL practices	15	17	88.24%
	38	40	95%

Notes :

**THIS IS NOT A CERTIFICATE**

PeopleCert reserves the right to amend the information given before the issue of certificates to successful candidates

For more information please contact PeopleCert at [info@peoplecert.org](mailto:info@peoplecert.org)