BING HE

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PROGRAM MANAGEMENT AND BUSINESS ANALYSIS AND DEVELOPMENT

➢ Database/data warehouse design, modeling and analysis utilizing BI tools

➢ 15+ years in Project Management, Program Management and Vendor Management. Excellent problem solving, communication, analytical, interpersonal skills and ability to perform independently or as part of a team.

➢ Quick learner, adapt to any new environment with a strong desire to keep pace with latest technologies

➢ Accounting, Reporting, and Supply Chain software design and development

➢ Agile/SCRUM Software development methodology

TECHNICAL SKILLS

SQL, T-SQL, SSAS, SSIS, SSRS, Big data/Microsoft COSMOS, Power BI, Tableau,.net, C#, VB, SharePoint, MS Access/Excel, PPS, R

PROFESSIONAL EXPERIENCE

WIPRO   SEP.2016 – CURRENT

BUSINESS ANALYST/PM (MS ON-SITE VENDOR), AZURE COMPUTE MANAGEMENT TEAM, REDMOND, WA (SEP. 2016-CURRENT)

• Generate KPI, Power BI reports, dashboards to track cloud capacity, usage and utilize buildout process.

• Create data warehouse, conduct data analysis for VM/subscription planning, budgeting and forecasting.

• Monitor KPIs, reports, dashboards for compute capacity, track and respond to incidents, perform operations in Azure production environment to take proactive actions and follow-up with related teams.

MICROSOFT   DEC.2003 – FEB.2016

BUSINESS ANALYST/ PROGRAM MANAGER, REDMOND, WA (AUG. 2007 – FEB., 2016)

• *BI data analysis and project management*: Initiated and managed BI marketization projects through cross-team and geography collaboration. Successfully delivered Planning/Budgeting/Forecasting showcase, multiple MS BI best practice images and Contoso BI demo dataset to showcase integrated BI solution built from SQL server 2012 relational database, data warehouse, SSAS, SSIS, SharePoint 2010/2013, Power Pivot, Excel, Reporting builder and Bing map.

• Data/Business analysis: generated analysis reports from multiple data source and Cosmos with Power BI, Excel pivot table and SQL queries, monitored product system health, intl. customer feedback and usage, identify patterns and trends, provided business insights to stakeholders.

• *Spec design and development*: collected and understood global markets and users' needs, translated into design requirements and help to implement them in the products; responsible for World Ready Spec design review and signoff.

• *Localization project management*: tracking deliverables, deadlines and manage multiple vendor teams and crews, successfully released multiple versions of MS Office: localized versions of Office 2010 / Office2013 / Office 2016, Excel Online and Mobile, Power BI components and other Office BI features and PowerPoint etc.

BUSINESS ANALYST/PROGRAM MANAGER, MICROSOFT CHINA OFFICE TEAM, BEIJING, CHINA (2003–2007)

• Performed product planning, feature design and development; organized projects below: Outlook Mobile Services, East Asia Workflow (shipped together with SharePoint), and Financial Reporting Management.

• Drove telemetry design, fulfilment and marketing research, generated data/business analysis repots to improve features, identify gaps and understand customer needs.

• Led Access, Excel, and Business Intelligence East Asia specific feature design, localization and globalization.

• Initiated, built Test Outsourcing working model, and set up vendor team to fulfill localization tests by collaborating with product teams in Redmond.

BEIJING HENG YUAN NEW TECHNOLOGY, BEIJING, CHINA   1994 –2003

GENERAL MANAGER, PROJECT MANAGER, SYSTEM ANALYST, DEVELOPER

- Defined and implemented company goal and strategy; managed and hired 70+ direct employees.
- Led full-cycle Accounting, financial reporting and Supply Chain software development and pre & after sales support.
- Successfully delivered multiple versions of HyEims ERP system and deployed in clients' side. *Prominent clients included*: China Space and China Unicom
- The Company was recognized as "Top 5" Accounting and ERP Software Company by China Software Association.

EDUCATION
Bachelor of Computer Science and Computer Engineering, Beihang University, Beijing, China

LANGUAGES
English, Mandarin and Cantonese; Chinese

ACCOMPLISHMENT

Patent - Email Processing System Being Capable of Communicating with Mobile Terminals and Communication Method