

SEYMOUR HALPERN, MCP, VCP5-DCV

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SENIOR SERVER ADMINISTRATOR

Technically versatile and highly sought-after IT professional with a 20+ year track record of success in delivering solutions. Trusted leader who has managed teams of up to eight technical professionals, as well as managed upgrades, installations, and other key processes for companies like Eli Lilly, Johnson & Johnson, and Princeton P.A. Background includes pharmaceutical, medical imaging, and SMB consulting, as well as ad-hoc project management.

CORE COMPETENCIES:

- Solutions & System Architecture
- Change Management
- Team Leadership & Training
- IT Project Management
- Root Cause & Needs Analysis
- Budgeting & Cost Control
- ITIL & SOX Knowledge
- Office365 Administration

PROFESSIONAL EXPERIENCE

FACTORY DIRECT ENTERPRISES LLC dba Ashley Furniture Homestore,

Edison, NJ

Senior Server Engineer (2016 to 2018)

Drove the successful completion of IT solutions to stabilize the IT Infrastructure. Focused on architecting the VMware environment, SAN storage, Backup and Recovery and enterprise applications

- Stabilized legacy ERP system that had been crashing several times a day
- Upgraded the VMware environment in two data centers to v6.0 then to v6.5
- Installed new EMC all Flash SAN in primary data center, moving the previous SAN to the backup data center
- Upgraded virtual BIG-IP F5 appliances at both data centers
- Upgraded Veeam Backup and Recovery and implemented new backup strategy
- Implemented Solarwinds monitoring
- Office 365 Administrator
- SQL Administrator (v2012, v2014)

Catalent Pharma Solutions,

Somerset NJ

Solutions Architect (2015-2016)

Drove the successful completion of IT solutions in collaboration with teams of up to eight IT professionals. Focused on architecting the VMware environment and enterprise applications

- Provided Solution Designs for enterprise applications and participated in the Solution Design and Project Delivery process including global MES, Chromatography, and Documentum systems.
- Researched, evaluated, and provided technical solutions to address defined business requirements.
- Developed and deployed standardized processes and practices.

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- Collaborated with other technical areas to integrate support across tiers, platforms and areas of responsibility as well as with our global Outsource Partner.
- Implemented global Citrix XenApp v6.5 and v7.6 farms

ELI LILLY AND COMPANY (IMCLONE SYSTEMS),

Branchburg, NJ

Solutions Architect (2013 to 2015)

Drove the successful completion of IT solutions in collaboration with teams of up to eight IT professionals. Focused on architecting the VMware environment and enterprise applications. Responsibilities included the planning, implementation, and maintenance of the Lilly NJ/NY IT Operations GxP path in consultation with IT Management, QA, and IT compliance.

- Architected a manufacturing systems upgrade by combining solutions from vendors, including upgrading Active Directory, VMware 5.5 upgrade, VMware VDI implementation, Windows 2012, MS RDM, etc.
- Developed, managed, secured, and monitored all VMware ESXI, VDI, and SRM implementations and provided stability to the environments, including in the manufacturing space.
- Designed and implemented Lilly NJ/NY disaster recovery (DR) and manufacturing high availability (HA) strategies. Ran the annual DR exercise.
- Lead investigator for all IT related Non-Conformance Events (NCEs) using root cause analysis and determining CAPAs.

Principal Systems Engineer (2010 to 2013)

Promoted ongoing successful outcomes as a VMware and Windows server architect. Provided Disaster Recovery planning and coordination with all teams as DR facilitator. Delivered SOP gap analysis against corporate parent (Eli Lilly), modification and creation of SOPs.

- Reengineered process for the VMware, Server deployment and Server/Application Operations teams.
- Asked by VMware to help launch the NJ VMware Users Group.

Principal Systems Engineer (2009 to 2010)

Systems Administrator, Contractor (2008 to 2009)

Collaborated with the business units on enterprise level and validated (GxP) applications. Reviewed and proposed changes to the application system design to align with IT infrastructure. Wrote VBScript to verify and qualify Windows server builds. Created work instructions for server installs, routine IT functions, and trained staff on use.

- Middleware (WebSphere) administrator and admin for Apache, Tomcat, Cognos, etc.
- Acted as the VMWare lead to install and FDA qualify new VMWare environment (ESX v3.5).
- Installed and led the operational qualification of new NetApp (IBM) SAN infrastructure.
- Technical lead for security remediation, designing work instructions, checklists and job aids for server patching, antivirus updates and installation of system monitoring tools, etc.
- Acted as the SME for SCOM 2007.
- Trained, coached, and mentored system administrators, liaising with other IT and business units.

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COVANCE INC.,

Princeton, NJ

Senior Systems Administrator, Contractor (2006 to 2008)

Primarily functioned as the technical lead for security remediation. Developed scripting (vbs) to streamline server administration and reporting to management. Troubleshot Citrix problems with end users, added new applications to farms, etc.

- Modified, maintained, improved, and troubleshot existing (200+) systems in an FDA validated environment (21CFR Part 11).
- Citrix Presentation Server administrator
- Symantec Antivirus Administrator

JOHNSON AND JOHNSON,

Raritan, NJ

Senior Systems Administrator, Contractor (2004 to 2006)

Focused on being a lead member of DCC team (Data Center Consolidation), as well as a member of a Six Sigma digital dashboard project. Met with internal and external auditors to review and remediate compliance issues to ensure SOX compliance. Installed new Windows and VMWare ESX servers; performed capacity & performance management reviews. Maintained Change Management records for all servers under direct control (Remedy).

- Managed team for transitioning new server builds to off-shore partner in India.
- Modified, maintained, improved, and troubleshot existing (100+) systems for internal clients in an FDA validated environment (21CFR Part 11).
- Functioned as a SAN team member, provisioning LUNS on the EV5000 & EV8000.
- Managed team on COGNOS installation for multi Operating Company shared environment.
- Managed globalization of server build verification project and wrote several VB scripts.

BRISTOL-MYERS SQUIBB

Principal Analyst, Contractor (2003 to 2004)

Worked with AD team to develop GPO's and integrate AD into existing environment. Installed new Windows 2000/2003 servers using HP SmartStart; Altiris/HP RDP, as well as new VMWare ESX servers. Migrated existing servers to Active Directory domain (users; accounts, etc.). Administered clustered servers for NetIQ environment. Maintained Change Management records for all servers under direct control. Wrote VB scripts for system monitoring, application installs, etc. Gathered and reported on metrics for Wintel2 group of analysts and on significant events for Wintel2 group of analysts.

- Modified, maintained, improved, and troubleshot existing (100+) systems for internal clients in an FDA validated environment (21CFR Part 11).

Prior experience as a Senior Systems Administrator at Princeton Radiology P.A.; and Principal Consultant/Systems Administrator at Central Jersey Computer Consulting Corp.

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CERTIFICATIONS & TRAINING

- Microsoft Certified Professional (MCP)
- VMware v5.0 Certification VCP5-DCV
- Six Sigma – White Belt

- *IT Project Management (course PM11 - Global Knowledge)*
- *MCSE Windows 2000*
- *Planning/Deploying Exchange*
- *Internetworking with MS TCP/IP*
- *MS Exchange Server & BackOffice Small Business*
- *CISCO Routers IOS (3 day intro class)*
- *General Audit / Inspection Readiness Training*
- *Post Outage Review Training (Root Cause Analysis)*
- *Change Management Process Training*
- *GxP Part 11 Awareness Training and exams*