

T. venkata jagadeesh  
System Engineer  
Hyderabad

Mobile: 9441804345  
Email: venki7295@gmail.com

### **Career Summary:**

Looking to be associated with a major and steadily growing company where my skills and experience Linux Platform is put to the best use.

### **Professional History:**

- Working as System **engineer** in IMSI India Pvt.Ltd client to **IBM India Pvt.Ltd** from october 2017 to Present

#### **Job Responsibilities:**

- Ticket handling ServiceNow Severity 2,3 issues related to Linux Operating Systems and Network.
- Interact with and troubleshoot Linux and Windows machines as well as other ancillary systems via proprietary and non-proprietary consoles, both local and remote.
- Perform accurate and precise real-time investigation and triage of Infrastructure alerts.
- Handle internal client's requests and questions received via phone, e-mail, or an internal ticketing system in a timely and detail-oriented fashion to resolve a multitude of Operating System related situations
- Creating users and group account based on requirement, handled 300 Systems.
- Monitoring and updating all Patches and packages Updates
- Configuring and Managing IBM Application in Linux System
- Administrating, Patching and Managing Applications in Client Systems
- Update necessary patches on production servers
- Troubleshooting LAN, WLAN and Network Related Issues
- Troubleshooting VPNS like Citrix, ToxSocks, and SAS VPN
- Configure and Troubleshooting Virtual Machines qemu, Hyper V
- Handled work-group environment Linux and Windows based machines

### **Technical Skills:**

- Good knowledge in Windows 2012, RHEL 7 operating systems
- Good Knowledge on File System management, LVM
- Web Server Apache (HTTP)
- Have good Knowledge on virtualization technologies like KVM, VMware.
- Configuration of FTP, SAMBA, NFS, SSH
- File Permission Management
- Users and Group Management

- Have Basic Knowledge on shell Scripting
- Have Good knowledge on DNS, DHCP, iptables, ADDS, TCP/IP
- Have good Knowledge on Devops tools
- Package management with RPM and YUM .

**Desirable Skills:**

- Experience with working in a 24/7 environment
- Knowledge in a LINUX Datacentre Environment
- Hardware/software configuration and management
- Ability to communicate technical issues with non-technical people
- Co-ordinate with network, storage and application teams with Technical terms
- System failure analysis, ensuring the consistency and integrity of file systems
- Knowledge in a AWS Environment

**Educational Summary:**

- Bachelor of technology in computer science and engineering, 2015.
- Intermediate on MPC, 2011.
- Secondary school Certificate, 2008.

**Personal Profile:**

Date of Birth : 21 june 1993

Father's Name : T bhaskara rao

Address : madhapur, Hyderabad.

**Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge.

Venkata jagadeesh.