

## **Summary**

Have 19 years of experience in managing projects/programs across fortune 1000 Technology and Financial (wealth management, brokerage and retail, International and Treasury operations in large banks) Organizations.

Implemented IT infrastructure (data centers, Network), information security, identity & access management. Implemented mergers and acquisition, large complex Data warehouse, BI, and e-Commerce projects in Cloud computing environment. Managed global projects teams consisted of developers belongs to software venders, IT service providers located in offshore/onsite.

While working as development manager for 8 years led offshore/onsite developer's teams, system/business analyst engaged in implementing data management (data identification, collection, cleansing, profiling and staging for BI, Datawarehouse and content management databases), infrastructure vender software applications.

Coached, mentored scrum teams and product owner to prioritize backlog, elaborate and breakdown stories (grooming), develop acceptance criteria & conduct scrum ceremonies.

Led strategic Release Planning and tactical Iteration Planning sessions.

Competencies include planning, organizing, presentation and communicating; deciding and initiating actions; leading and coaching multinational project teams; delivering quality and results.

Experienced in Water fall, Agile Scrum, Kanban and RUP iterative SDLC methods and implemented DEV OPS projects. Used AIM, Clarity, PPMC, MS Project management tools. Used Jira, GitHub and Jenkins, bug tracking, version control and build software applications in Scrum's frequent build, test and release processes. Microsoft's direct connect 'Azure ExpressRoute' was used in implementing cloud computing.

## **Certifications**

- Certified Agile Scrum Master
- Certified Software Applications developer

## **Awards**

- Gamma Sigma Delta's Outstanding Achievement Award
- Recipient of Director General's 1989 Outstanding Performance award.
- Recipient of Program Director's 2002 Improving Efficiencies.
- Recipient of Program Director's 2002 Service Quality Award.
- CEO's 2002 Excel Award nominee.

- Received CEO's Top-quality software implementations award  
**Professional Experience**

**CISCO Inc. San Jose, CA**

**3/2015 – 12/2017**

**Technology Project Manager/ Scrum Master**

Simultaneously Implemented Two Projects, 1) EventPro, software application for tracking and reporting events from Order Management, Supply Chain, SAP, Lombardi and other business process applications. Splunk software was used to push event data into EventPro server.

and, 2) Implemented New Data Center with added information security to protect customer sensitive information used at [www.CISCO.com](http://www.CISCO.com), the e-commerce portal for Logistics, Supply Chain and Order management purposes. Responsibilities include:

- Worked with Vendors and internal technology teams in installing and configuration of cloud computing architecture, components consisted of a front-end platform (fat client, thin client, mobile device), back end platforms (servers, storage), a cloud-based delivery, and a network (Internet, Intranet, Intercloud).
- Clarity and MS Project leading project management tools were used to develop detailed project management plan, which contains detailed sub-plans; Resource, Timeline, Schedule, Cost, Quality, Risk, Stakeholder, Communication and Procurement management. Developed Project Integration Management plan and executed.
- For DEVOPS implementation, collect functional and business requirements for Jira, GitHub in Jenkins server environment,
- Conducted brain storming and white boarding sessions with LOB staff to create business/functional requirements for Oracle SOA suite of applications functionality was used for implementing Service infrastructure defining business rules, human workflow, metadata management, business activity monitoring and events gathering and establishing event delivery network.

**First Republic Bank San Francisco, CA**

**5/2014 – 2/2015**

**Technology Project Manager/Scrum Master**

- Managed two complex technology projects, 1) To replace FundTech, outdated software technology with FiServ, an open source BPM application. 2) Implement new Data Center with hub-and-spoke application infrastructure model to eliminate

Vendor-to-Vendor connection and information security. Oracle SOA suite of applications functionality was used for implementing Service infrastructure defining business rules, human workflow, metadata management, business activity monitoring and events gathering and establishing event delivery network.

- Oracle BPM suite was used for human collaboration and process performance efficiency and quality by throughput. It used to collect real-time analytics and simplifies compliance by providing transparent data.
- Oracle BPM tool provided process modeling and development functionality by its rich work assignment patterns and work routing algorithms.
- Oracle BPM used for process optimization through impact analysis, simulation and bottleneck analysis as well as documentation and reports
- Managed QA analysts - created use cases, test scenarios and test plans for UAT and transitioning prior to live.
- Gerrit software, a web-based team code collaboration tool which developer team uses for reviewing each other's modifications on their source code using a Web browser and approve or reject those changes, integrates closely with Git, a distributed version control tool.

**Western Union San Francisco, CA**  
**Program Manager/Scrum Master**

**3/2013 – 4/2014**

Implemented three projects, 1) Oracle SOA suite of applications functionality was used for implementing Service infrastructure defining business rules, human workflow, metadata management, business activity monitoring and events gathering and establishing event delivery network. Oracle BPM suite of applications used for defining workflow human intervention, collaboration and process performance efficiency and quality by throughput. Used Oracle BPM for process modeling and development functionality of its rich work assignment patterns and work routing algorithms. BPM process was used for optimization through impact analysis, simulation and bottleneck analysis as well as documentation and reports.

2) Infrastructure project aimed establishing a new data center and establish fail over functionality with an existing Data Center; upgrade of hardware and network components and software application upgrades and 3) Information security for e-Commerce project for [www.westernunion.com](http://www.westernunion.com) portal to enable customers to transfer money. DEVOPS methodology was used for implementing these projects Responsibilities include: Worked with Venders and internal technology teams in installing and configuration of cloud computing architecture, components consisted of a front-end platform (fat client, thin client, mobile device), back end platforms (servers, storage), a cloud-based delivery, and a network (Internet, Intranet, Intercloud).

- Network Configuration (Big and wide IP's implemented two-way firewall rules between World pay application and DataPower applications.
- Configure VIPs for external traffic such as World Pay application users and other payment processing applications.
- VCS cluster (Rack & Stack, OS and storage) installation, configuration and testing is complete. Oracle RAC cluster installation, configuration and testing is complete. Golden Gate components installation, configuration and testing are complete.
- Implemented ERP (Oracle 11i) modules, order management, AP, AR modules product sales and services departments.
- TIBCO Components (BE, BW, Admin, EMS and AS) installation, configuration and testing is done.
- Non TIBCO components (Liferay portals system, IBM WebSphere e-commerce, MQ) configuration and installation.
- SharePoint suite was used for document management.
- For Capitol Budgeting Drive annual capital planning, monthly reporting analysis, calculate and analyze NPV, ROI, IRR and payback for capital investments and projects
- NPV is used in capital budgeting to analyze the profitability of the project.
- Calculated Internal Rate of Return (IRR) metric and used in capital budgeting to estimate the profitability of potential investments. This is a discounted rate that makes the net present value (NPV) of all cash flows from a project equal to zero.

- Estimated ROI, which measures the amount of return on an investment relative to the investment's cost. This is a performance measure technique is used to evaluate the efficiency of investment in the projects to compare the efficiency of other projects implemented in the past.

**BNY Mellon NYC, NY & Pittsburgh, PA**  
**Project Manager/Scrum Master**

**3/2012 – 2/2013**

- Implemented couple of e-commerce Web projects in Wealth management and Treasury operations; 1) Upgrade of BNY website to improve online transaction processes 2) Upgrade EBSR12 suite (upgrading of Optical Character Recognition (OCR) software application. Oracle BPM suite of applications used for defining workflow human intervention, collaboration and process performance efficiency and quality by throughput. Oracle BPM used for collecting real-time analytics and simplifies compliance by providing transparent data. Used Oracle BPM for process modeling and development functionality of its rich work assignment patterns and work routing algorithms. These projects impacted heavily on cash and wealth management business process applications especially, Online trading of Mutual Funds, Municipal Bonds, Stocks, Real Estate Investment Trusts, Government and Corporate Bonds, Exchange Traded Funds, Managed Accounts.
- Implemented, information security (identity & access management for Straight Through Process Applications for data and application portals.
  - PMUWS (Project management universal work station), a project/portfolio management tool was used to implement PMI methodologies for program governance
  - Oracle SOA suite of applications functionality was used for implementing Service infrastructure defining business rules, human workflow, metadata management, business activity monitoring and events gathering and establishing event delivery network.
  - Oracle BPM suite of applications used for defining workflow human intervention, collaboration and process performance efficiency and quality by throughput. Oracle BPM used for

- collecting real-time analytics and simplifies compliance by providing transparent data. Used Oracle BPM for process modeling and development functionality of its rich work assignment patterns and work routing algorithms.
- For DEVOPS implementation, collect functional and requirements for Jira, GitHub in Jenkins Server Environment,
  - Microsoft's direct connect 'Azure ExpressRoute' was used in implementing cloud computing. Build/release tools, Jenkins and git were used for code release from developmental branches.

**Fidelity Investments Inc., Merrimack, NH**

**8/2011 – 2/2012**

**Project Manager/Program Manager/Scrum Master**

- Implemented eCommerce project in marketing BU. Project impacted on personnel investments and employees 401K, Acquisition, Financing, Acquisition Advisory, Asset Securitization, Capital Restructuring Advisory, Cross-Border Investment, Debt Refinancing, Mergers & Acquisitions, Annuities and insurance products. Aims of the project, 1) to seek additional 25-30% of investments. 2) To launch a new rewards campaign strategy to reward new and perspective and customers thru partnering companies (AMEX, Apple, American Airlines and other retail companies) Websites.
- Upgraded ERP (Oracle 11i) modules, order management, AP, AR modules in the product sales and services departments.
- For DEVOPS implementation, collect functional and business requirements and then worked with product owner in writing stories for product back log, Jira, software tools were to track and fix bugs while team is performing frequent releases.
- Hybrid approach, Water Fall SDLC methodology was used for managing portfolio and Program management and at task level in all the work streams Agile Scrum methodology was used for quick build and release.

**Capital One Inc., Richmond, VA**

**1/2011 – 7/2011**

**Program/Project Manager/ Scrum Master**

Managed several projects 1) e-commerce (make changes to CapitalOne.com website to enable CHASE cardholders to perform credit card transactions 2) mergers/Acquisition project to convert 600, 000 credit card accounts of Chase Bank into the CapitalOne credit card processes. 3) Customized Omni-Channel Contact Centre, a software application in collections and recoveries department. These projects impacted Collections, Recoveries, Central Ops, Legal Front- end Automation, Bankruptcy, Estate and Cash Contingency business units in the corporation. Managed cross functional and global project team (75 member) and project was budgeted 7.5 Million Dollars. The aim of the project is to automate straight thru process to eliminate 30% of FTE's. Responsibilities include:

- For DEVOPS implementation, collect functional and business requirements for Jira, GitHub in Jenkins server environment.
- Provided Agile Release Management and post production support for Application Users.

Wells Fargo Bank, Charlotte, NC  
Project Manager/Scrum Master

6/2010 - 12/2010

- Implemented Merger/acquisition Wachovia & Wells Fargo banks (SWIFT BIC consolidation in various countries) which impacted Treasury function (money transfer) processes into Wells Fargo Bank merger. The project was budgeted 6 Million Dollars and team consisted of 30 members onsite/offshore. Working with banks on collecting requirements for SWIFT FIN message formats, including MT101, MT103, MT940, MT942 and investigation of transactional or configuration issues in origination system related to these messages.
- The Mergers/Acquisitions Project impacted on funding, allocation and trading of Leveraged Finance, Equity Capital Markets; Equity-Derived products secondary offerings and Debt Capital Markets, in private wealth management Business Unit.
- HP's PPMC, a project and program/portfolio management tool, STAMP, resource management, project financials and forecasting tool were used to cost and resource for budget for establishing financial baseline.

- While reporting to Program manager, developed program performance reports project completion timeline to meet program governance requirements.
- developed project KPIs (earned value, status update on schedule Vender performance and anticipated project risks) assessment of Project impact on the overall program. Periodically, reported to PMO, project sponsor and key project stakeholders.

**Alpha Management, Alston, MA**

**12/2008 – 5/2010**

**Program Manager/Scrum Master**

- Implementing several projects impacted Two Data Centers, information and Network security and Infrastructure for company's web hosting facilities. Managed vender's offshore/onsite internal project teams consisted of information architects, developers, infrastructure, testing release management functional teams. With the help of 10 members update of OS, Databases monitoring software.
- Develop detailed project management plans, which contains detailed sub-plans; Resource, Timeline, Schedule, Cost, Quality plans.
- Drive annual capital planning, monthly reporting analysis, calculate and analyze NPV, ROI, IRR and payback for capital investments and projects
- NPV is used in capital budgeting to analyze the profitability of the project.
- Calculated Internal Rate of Return (IRR) metric and used in capital budgeting to estimate the profitability of potential investments. This is a discounted rate that makes the net present value (NPV) of all cash flows from a project equal to zero.
- Estimated ROI, which measures the amount of return on an investment relative to the investment's cost. This is a performance measure technique is used to evaluate the efficiency of investment in the projects to compare the efficiency of other projects implemented in the past.
- Prepared release management plan for frequent releases Scrum sprints and provided post production support for Application Users.

**M&T Bank, Buffalo, New York**

**5/2008 – 11/2008**



**Project Manager/Program Manager**

- Implemented two projects simultaneously in Cash management business unit. Oracle ERP (AP, AR and Cash management) Modules were impacted. 1) Metavante, a payment request message parsing software application, which is used for parsing and rerouting payment requests to an appropriate native payable application as well as responding to the customers with an email confirmation. 2) Software as a service (SAAS) concepts were used to enhance bank procure-to-pay (P2P) processes to enhance cash management of the high-end clients these projects were budgeted over 6 Million Dollars. Electronic Funds Transfer (EFT) system using native payment applications (Wire Transfer using SWIFT: Working with banks on collecting requirements for SWIFT FIN message formats, including MT101, MT103, MT940, MT942 and investigation of transactional or configuration issues in origination system related to these messages.
- ACH, and Commercial Card Payment System). Metavante, Information security project. Responsibilities include:
- For DEVOPS implementation, collect functional and business requirements for Jira, GitHub in Jenkins server environment,
- Worked with technology and business unit SME's in customizing OFSA's MDM and implementation and saved 20% of IT spending by eliminating outsourcing costs.
- SharePoint tool was used to store and share the files.

**Fidelity Brokerage/Investments, Boston, MA****2/2007 – 4/2008****Project Manager/Program Manager**

- Managed two projects 1) Information security & Access management for entire company and 2) Convert funds future of transaction fee charging to no transaction fee (NTF) project which was aimed at converting 2500 transaction fee funds (TF) into no transaction fee funds (NTF) funds. Projects impacted various business units, and it was budgeted Six Million Dollars and consisted of 50 members global project team. The first project was aimed at financial reporting in compliance with SOX and SEC. Major tasks involved:

- Clarity and MS Project leading project management tools were used to develop detailed project management plan. Develop Detailed project management plans, which contains detailed sub-plans; Resource, Timeline, Schedule, Cost, Quality, Risk, Stakeholder, Communication and Procurement management. Also developed Project Integration Management plan and executed.
- Configure Mainframe applications COBOL on CICS environment for enhancing Web application functionality.
- Worked as a Business Analyst for implementing BI and data Warehouse, Responsibilities include: Identify data in data source and establish procedures to extract (collect), perform cleansing, profiling, and staging for moving the data into data repository/database of BI, Datawarehouse, content management for e-commerce projects and application servers.

**State Street Corporation, MA**

**3/2006 – 1/2007**

**Project Manager**

- Simultaneously managed 6 projects and some of mission critical ones are: 1) Integrated Financial Services (IFS) ERP modules (AP and AR), process improvement project, which involved Oracle EBS's modules (GL, AP, AR, Advanced Pricing and Asset management modules). 2) Financial data warehouse implementation for Dashboard reporting. major tasks involved:
- Clarity and MS Project leading project management tools were used to develop detailed project management plan, which contains detailed sub-plans for Resource, Timeline, Schedule, Cost, Quality, Risk, Stakeholder, Communication and Procurement management. Also developed Project Integration Management plan and executed.
- Drive annual capital planning, monthly reporting analysis, calculate and analyze NPV, ROI, IRR and payback for capital investments and projects
- NPV is used in capital budgeting to analyze the profitability of the project.
- Calculated Internal Rate of Return (IRR) metric and used in capital budgeting to estimate the profitability of potential

investments. This is a discounted rate that makes the net present value (NPV) of all cash flows from a project equal to zero.

- Estimated ROI, which measures the amount of return on an investment relative to the investment's cost. This is a performance measure technique is used to evaluate the efficiency of investment in the projects to compare the efficiency of other projects implemented in the past.
- Also provided Business Analyst support for implementing BI and data Warehouse, Responsibilities include: Identify data in data source and establish procedures to extract (collect), perform cleansing, profiling, and staging for moving the data into data repository/database of BI, Datawarehouse, content management for e-commerce projects and application servers.

**CINERGY Inc., Willoughby Hills**

**6/2004 – 2/2006**

**Project Manager**

- Managed a project to implement ProSam an educational administration software application used for Students admiration (enrollment, Student financing, Student grades related information management modules. COTS software methodology was used to implement it. Oracle EBS (AP/AR) modules have been impacted with implementation. Project impacted various business units, estimated about 4Millions and consisted of 25 members global project teams Responsibilities include:
- Leading project management tools, Clarity and HP's PPMC were used to develop detailed project management plan containing detailed sub-plans for Resource Management, Timeline, Schedule, Cost, Quality, Risk, Stakeholder Management, Communication, Procurement Management and Integration Management plans.
- Worked with IT operations team to prepare transition plan to transition the new services/functionalities in to IT Operations and saved 25% implementation costs and saved 15% of project schedule time.

**National Citibank Corp, OH**

**3/1999 – 5/2004**

**Operations Manager/ System/Business analyst**

- Implemented a project SWIFT system implementation for MTS software application used for Wire Transfer of money nationally

and internationally using SWIFT messaging software. Responsibilities include: Working with banks on collecting requirements for SWIFT FIN message formats, including MT101, MT103, MT940, MT942 and investigation of transactional or configuration issues in origination system related to these messages.

- Implemented portfolio of projects, 1) Money transfer system (MTS) implementation in private bank operations; 2) Trade Innovations, trade business process application implementation in Trade Operations business unit. 3) Teller System upgrade; Oracle Forma and Reports suite of products implementation and whole this program costed program was budgeted over 7 Million Dollars.
- Clarity and AIM the leading project management tools were used to develop detailed project management plan which contains detailed sub-plans for Resource, Timeline, Schedule, Cost, Quality, Risk, Stakeholder, Communication and Procurement management.
- Provided Agile Scrum built, tested and production release support for various projects in Trade/Treasury and international operations business unit.

### **Education**

- Bachelor's in science from Osmania University, India.
- Bachelor in Education from Osmania University, India (Majoring in School Administration).
- Masters in Agricultural Engineering from South Dakota State University, Brookings South Dakota.
- Certificate in software applications development from Miracle Software Systems, Detroit Michigan.
- Trained in Agile development tools, Jira, GitHub, Jenkins and Wiki

### **Activities**

- President International Student Association, South Dakota State University.
- Governing member Silicon Valley Project Management Group (PMI).