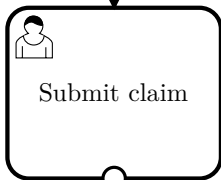


Customer



Window cracked



Submit claim



Claim Request



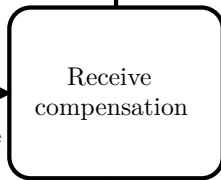
Decision



negative



positive



Receive compensation



Insurance Company