JONATHAN MONTERO

Zoetermeer, Netherlands

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Linux Engineer | SRE | DevOps | System Administrator

A solution-oriented IT professional with exceptional interpersonal skills with over 15 years of experience

IT professional with over 15 years of experience in Linux systems administration, DevOps engineering, and leading SRE teams. Expert in managing on-premise and cloud infrastructure with advanced skills in CentOS, Fedora, Debian-based distributions, and ARM architectures. Strong experience with open-source software and package managers. Exceptional problem-solving abilities, root cause analysis, and technical documentation skills. Bilingual (native Spanish and advanced English), with flexibility for 24x7 on-call support.

TECHNICAL PROFICIENCIES, SKILLS AND CORE COMPETENCIES

Platforms:

- Linux (CentOS, RedHat, Debian, Ubuntu), Windows Server, Mac OS, FreeBSD, Solaris

Tools and Technologies:

- Bash, VMware, Proxmox, DNS, Apache, NGINX, NetAPP, Synology, Veeam Backup, Bacula, AWS, Azure, VPN, Shell Scripting, Crontab, Wireshark, TCPDump, ElasticSearch, Logstash, Kibana, ELK Stack, LAMP, LEMP, Nagios, Zabbix, Ansible, Docker, Git, GitLab, Gitlab CI, SSL, Active Directory, Load Balancing, KVM, Xen, Libvirt, Jira, Confluence, MySQL, MariaDB, MongoDB, Plesk, CPanel, PagerDuty, Slack, IaC Terraform, Grafana, Prometheus, Alertmanager, Loki, Okta, SSO, Google Workspace, ChatGPT Prompts, Copilot

Hardware:

- Cisco Routers, ASA Firewalls, UCS, SonicWall Firewalls, CheckPoint Firewalls, Lucent Switches, Cisco Call Manager, Solaris Servers

Languages:

- Spanish (Native), English (Advanced B2-C1), Dutch (Beginner - A1)

PROFESSIONAL EXPERIENCE

GeoPhy, Netherlands
SRE Team Lead (SRE / DevOps) | 2022 - Present
- Led key projects resulting in a 20% improvement in operational efficiency.
- Defined and managed epics and stories according to business needs, ensuring deadlines were met.
- Coordinated updates and communication with stakeholders, maintaining alignment with project goals.

GeoPhy, Netherlands
Linux System Administrator (SRE / DevOps) | 2020 - 2022
- Supervised network devices and servers (CentOS, Debian), ensuring operational continuity.
- Managed on-site and off-site backups.
- Supported Docker applications in production
- Assisted customers in integration and performance optimization of Linux-based systems.
- Provided support in AWS, GitLab, and PostgreSQL, handling critical incidents with PagerDuty.

SoftwareONE, Santo Domingo, DR.
Solution Specialist | 2019
- Sold Azure and Office 365 solutions, acting as a technical evangelist at conferences and webinars.
- Developed relationships with local partners, optimizing available resources.

Codemera, Santo Domingo, DR.
Linux/DevOps Engineer | 2019
- Managed hosting infrastructure, SSL, and domain management.
- Provided customer support for setup issues, website migration, software settings, and troubleshooting.

CloudBrix LLC, New York, NY, USA
Linux Engineer | 2018 - 2019
- Maintained a large infrastructure with over 500 devices, applying security patches daily.
- Worked with LAMP Stack, Plesk (CloudLinux), VMware, Veeam, and Fortinet.

Caribe Media S.A., Santo Domingo, DR.
System Engineer | 2016 – 2018
- Administered AWS, Azure, ELK Stack, LAMP (CentOS), LEMP (CentOS), and VMWare.
- Led the migration from Microsoft Exchange 2013 to Office 365 for over 300 inboxes.

Theorem Creations LLC, Santo Domingo, DR.
IT Manager | 2013 – 2016
- Managed network and server infrastructure, and provided IT support within budget constraints.
- Implemented Linux PBX / Asterisk (CentOS) and internet access policies, and managed VPN access.

Supermercados Bravo, Santo Domingo, DR.
Network Manager | 2011 – 2013
- Oversaw cabled and wireless networks, implemented internet access policies, managed VPNs, and evaluated service providers.

NewTech S.A., Santo Domingo, DR.
Software Engineer | 2010 – 2011
- Performed shell scripting, applied patches, debugged errors, maintained Solaris servers, and installed Java applications.

EDESUR Dominicana, Santo Domingo, DR.
VoIP Support | 2009 – 2010
- Managed VOIP network and 15 PBX systems, migrated Cisco Call Manager to Asterisk.

DGTEC, Santo Domingo, DR.
Network Operator Analyst | 2007 – 2009
- Provided support to international customers, monitored networks, and managed call routes.

EDUCATION AND TRAINING

Bachelor of Science, Computer Science
Universidad Autónoma de Santo Domingo, Dominican Republic | August 2018

Certifications:
- AWS Certified Solutions Architect | 2023
- Linux Foundation Certified System Administrator (LFCS) | 2021
- Azure Administrator (AZ-103) | 2019
- CISSP | 2017
- Cisco Certified Network Associate (CCNA R&S 5.0) | 2015
- Fundamentals of Quality Standard ISO 9001:2008 | 2015
- Leadership Principles and Effective Staff Supervision | 2014

VOLUNTEERING EXPERIENCE

Linux Dominicana, Santo Domingo, DR
Founder and Volunteer Instructor | 2015 - Present
- Community Building: Founded and grew Linux Dominicana, a vibrant community dedicated to promoting Open Source software and Linux.
- Training and Education: Organized and conducted free training sessions and workshops on various Linux distributions and Open Source tools, reaching hundreds of participants.
- Public Speaking: Delivered engaging talks and presentations at community events and conferences, covering topics such as Linux administration, Open Source contributions, and the benefits of using Linux in enterprise environments.
- Event Organization: Coordinated events and meetups, fostering a collaborative environment for knowledge sharing and networking among Open Source enthusiasts.
- Mentorship: Provided mentorship and support to new members, helping them navigate the Linux ecosystem and develop their technical skills.