

# Nguyen Ngoc Thanh Tuyen

Operations Lead & Project Management

<https://github.com/tuyen-nnt/myResume>

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## WORKING EXPERIENCE

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- **FPT Software HCM** Feb 2023 - July 2024
  - *Data Engineer - Skywise Airbus & Vingroup project*
- **VNG Corp** May 2019 - Nov 2022
  - *Data Engineer - Payment Data Platform* Jul 2022 - Nov 2022
    - **Data Collection:** Collect data from other functional teams, create processors on NiFi to consume new log.
    - **Implement API for data platform:** Implement & deploy GRPC APIs for other teams in ZaloPay to get required data on K8s and physical environment.
    - **Migration:** Migrate data between S3 and HDFS.
  - *Data Engineer & Data Analyst (Single-handedly) - UniPass* Jan 2021 - Jun 2022
    - **Data warehouse:** Add features, fix issues, create ETL pipeline transforming data to help product team make decisions and reports.
    - **Dashboard - Sale reporting system:** Maintain, fix issues and optimize data flows to provide data for customer efficiently.
    - **Data visualization:** Visualize data using Excel and Tableau for any requests.
    - **Reconciliation and quality assurance:** Work with software engineers and partners to verify data.
  - *Operations Executive (Single-handedly) - UniPass* May 2019 - Sep 2021
    - **Budget Planner:** Work with cross-functional teams to distribute and setup budget plan and propose to Directors
    - **Facilities Controller:** Provide equipment and manage storage warehouse of the project. Control import, export and purchase merchandises.
    - **Paperwork:** Edit and work with Legal team to proceed contracts and documents with external partners and government. Work with client and government to sign the contract.
    - **Payment controller:** Prepare and manage payment documents for all project costs, work with corporate accountants to pay for the project including purchases, parties, travel costs, etc.
- **Capgemini Vietnam** Dec 2018 - May 2019
  - *Business Analyst - INDUS team*
    - **Documentation:** Turn requirements into documents for engineering team to maintain internal tools.
    - **Administration:** Review tickets and grant permissions on internal resource for staffs in France and India.
    - **QC Support:** Quality control for data migration from Teamforge to Sharepoint.

## ACHIEVEMENT & PROJECT

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- **Award:** Win 1st Prize of SheCodes Hackathon 2020.

## SKILLS

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- **Soft skill:** Problem-solving, Relationship-building, Adaptability, Decision-making, Fast-learning, Organizational skill.
- **Foreign Languages:** English, French.
- **Languages:** Familiar with Python, SQL, HTML. Experience with Scala, Java, JavaScript, C/C++.
- **Experience:** Spark, MySQL, Airflow, Kafka, HDFS, MongoDB, Elasticsearch, AWS (EC2, Lambda, API Gateway), Tableau, Jenkins, Docker, Jupyter, basic Linux commands.

## EDUCATION

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University of Education, Ho Chi Minh city Bachelor in French language, Tourism 2014 – 2018

## SOCIAL ACTIVITIES

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- Organizer of Viet OpenInfra (a user group of OpenInfra Foundation in Vietnam) to host events such as OpenInfra Days, technical meetups, etc. Connect with companies, universities and other technical communities as partner or sponsor. Participate in international events to promote the open-source community and Vietnam enterprises.