

Niravbhai Pandya

Location: Brampton, ON

E.I.T. (Engineer In Training)

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PEGNL Member

ACADEMIC BACKGROUND

- **Memorial University of Newfoundland** St. Johns, Canada
Master of Science - Oil and Gas Engineering 01/2019 to 08/2020
- **Gujarat Technological University** Gujarat, India
Bachelor of Engineering - Process Engineering 07/2012 to 06/2016

TECHNICAL EXPERTISE

- **Technical Skills:** Project Management, Project Planning, Project & Controls, Operations Management, SAP, AutoCAD/CAD, HAZOP Studies, P&ID Preparation and Modifications, ECLIPSE, KAPPA PVT Simulation, CMG Software, SAP & Single View Programming, Six Sigma, KPI, Process Improvement, Production, MATLAB

PROFESSIONAL EXPERIENCE

- **Inmarsat** St. Johns, NL
Billing Dispute Analyst 09/2021 to Present
 - **Billing Disputes Resolution:** Investigated and resolved up to 6 complex billing disputes daily through in-depth research and analysis of customer records.
 - **Post-Resolution Checks:** Conducted post-resolution checks to guarantee accuracy and customer satisfaction.
 - **SAP Utilization:** Utilized SAP to streamline complex data for senior management and presented effective solutions.
 - **Trend Analysis:** Identified recurring billing errors through trend analysis and implemented preventative measures.
- **Burger King** St. Johns, NL
Assistant Manager 07/2020 to 08/2021
 - **Planning Tasks & Scheduling:** Managed daily operations and ensured seamless store functioning by efficiently planning tasks and scheduling up to 14 employees per day and 28 employees per week.
 - **Performance Reviews:** Enhanced employee performance by conducting quarterly performance evaluations, identifying areas for improvement, and implementing incentives and promotions.
 - **Safety and Best Food Handling Practices:** Guaranteed compliance with government and corporate guidelines for food safety and handling practices to ensure 100% customer satisfaction and a safe work environment.
- **Gujarat Fluorochemicals Limited** Bharuch, India
Production Engineer 11/2017 to 05/2018
 - **Analysis and Prevention:** Compiled root cause analysis to identify and implement effective and long-term corrective actions and documented faults for future prevention.
 - **Plant Operation and Reporting:** Troubleshoot and resolved day-to-day operational issues and compiled monthly reports for senior management review.
 - **HAZOP Studies and Safe Work Planning:** Actively participated in regular plant-wide HAZOP studies and developed, implemented, and distributed safe work procedures for technicians and workers.
 - **Cross Discipline Collaboration:** Collaborated with cross-functional teams to provide input on process improvements and increase production while maintaining quality standards.
- **Lupin Limited** Vadodara, India
Process Engineer 08/2016 to 11/2017
 - **Technology Transfer Documentation:** Led technology transfer documentation efforts, including volume calculations, standard operating procedure (SOP) development, TRT calculation, capacity calculations, utility calculations, feasibility analysis, and PFD creation/modification.
 - **Plant Unit Operation:** Managed day-to-day operations of various plant units, including distillation, evaporator, centrifuge, and dryer.
 - **Investment Analysis and Planning:** Performed cost-benefit analyses and planned for new equipment and plant expansions.
 - **Constructive Input and Reporting:** Provided regular, constructive input to plant manager and operations lead on areas for improvement, and reported on progress and performance.

CERTIFICATIONS

- **Engineer in Training (EIT):** PEGNL, Newfoundland, Canada 06/21
- **First Aid at Work:** Green World Group 02/21
- **ISO 45001:2018 Internal Auditor Awareness:** Green World Group 02/21
- **Disaster Management with Advanced Emergency Response Principles :** CPD Standards Office 02/21
- **Essential Fire and Safety Principles:** Green World Group 02/21
- **GMP-Good Manufacturing Practices:** Udemy
- **Lean Six Sigma:** Project Management Institute (PIMA) 05/21