


# Tiffany Gaffin

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## Summary

I am a former pharmacy technician at UNC Health that is looking for a career change. I am currently attending school to start a career in web and UX design. I am a creative person who has a lot of bright ideas and enjoys working with others.

## Experience



### Student

Wake Technical Community College

Aug 2022 - Present (2 years)



### Certified Pharmacy Informatics Technician

UNC Health

Jul 2014 - Aug 2022 (8 years 2 months)

Served as a specialized Certified Pharmacy Technician, focusing on the setup, management, and maintenance of automated medication dispensing systems. Key responsibilities included ensuring the efficient and secure operation of these systems, covering tasks such as system configuration, user access management, troubleshooting, and data reporting.

#### Key Responsibilities:

Setup & Maintenance: Installed and configured dispensing machines, performed routine maintenance, and resolved technical issues.

Access Control: Managed system access, ensuring only authorized personnel could retrieve medications.

Data Management: Maintained records of medication dispensing and system usage, and generated reports.

Training & Support: Trained staff on system usage and provided ongoing support.

Compliance: Ensured systems complied with healthcare regulations.

## Education



### Wake Technical Community College

Associate of Arts and Sciences - AAS, Web Page, Digital/Multimedia and Information Resources Design

Jan 2023 - Present



### Durham Technical Community College

Associate of Arts and Sciences - AAS, Pharmacy Technician/Assistant

Aug 2012 - May 2014



## **Winston-Salem State University**

Biology, General

Aug 2008 - May 2010



High School Diploma

Aug 2004 - May 2008

## **Licenses & Certifications**



**Foundations of User Experience (UX) Design** - Google

3AH9MS4FEW4Y



**Build Wireframes and Low-Fidelity Prototypes** - Google

RLKLQ47A87LZ



**Foundations of Project Management** - Google

6YTCC8S532EQ



**React.js Essential Training** - LinkedIn



**jQuery Essential Training** - LinkedIn



**Designing a Presentation (2021)** - LinkedIn



**JSON Essential Training** - LinkedIn



**Integrating Generative AI into the Creative Process** - LinkedIn



**JavaScript on the Go: Objects** - LinkedIn



**Developing Ideas and Advertising Concepts** - LinkedIn



**JavaScript: Web Form Programming** - LinkedIn



**Work-Life Blend: The New Work-Life Balance** - LinkedIn



**Brand Design Foundations** - LinkedIn

-  **Graphic Design Foundations: Color** - LinkedIn
-  **Graphic Design Foundations: Layout and Composition** - LinkedIn
-  **Responsive Typography Techniques** - LinkedIn
-  **Typography and Layout: A Practical Guide** - LinkedIn
-  **Learning Graphic Design History** - LinkedIn
-  **Learning Design Research** - LinkedIn
-  **Graphic Design Foundations: Ideas, Concepts, and Form** - LinkedIn
-  **HTML Essential Training** - LinkedIn
-  **Foundations of Diversity, Equity, Inclusion, and Belonging** - LinkedIn
-  **Intro to Service Management with ITIL® 4** - LinkedIn
-  **IT Service Management Foundations: Problem Management** - LinkedIn
-  **Change Management Foundations** - LinkedIn
-  **Communication Foundations** - LinkedIn
-  **HTML: Structured Semantic Data** - LinkedIn
-  **Running Effective Design Critiques** - LinkedIn
-  **Adobe Firefly: First Look** - LinkedIn
-  **Designing Your Creator Brand with Canva** - LinkedIn
-  **Canva Essential Training** - LinkedIn



**Learning Adobe Express** - LinkedIn



**Learning GitHub** - LinkedIn



**Learning Photoshop** - LinkedIn



**Simplifying Web Development with Accessibility Best Practices** - LinkedIn



**How to Research and Write Using Generative AI Tools** - LinkedIn



**Figma Essential Training: The Basics** - LinkedIn



**Communicating with Diplomacy and Tact** - LinkedIn



**Social Media Marketing Strategy: TikTok and Instagram Reels** - LinkedIn



**UX Design: 4 Ideation** - LinkedIn



**Jonah Berger on Viral Marketing** - LinkedIn



**User Experience (UX) for Non-Designers** - LinkedIn



**Building an Integrated Online Marketing Plan** - LinkedIn



**Fred Kofman on Managing Conflict** - LinkedIn



**Visual Studio Code Productivity Tips** - LinkedIn



**Project Planning: Putting It All Together** - Google

WNJBWAYWFQKU8



**Project Initiation: Starting a Successful Project** - Google

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## **Skills**

Project Management • Microsoft Excel • JavaScript • HTML • Data Management • IT Integration •  
Inventory Management • Team Leadership • GitHub • Microsoft Visual Studio Code