

THYAGO VOLPATTO

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Github: <https://github.com/tvolpatto>

Portfolio: <https://tvolpatto.github.io/tvolpatto-portfolio/>

SUMMARY

Experienced software developer and in customer support with a demonstrated history of working in the computer software industry.

TECHNICAL SKILLS

Java, Javascript, SQL, EBean ORM, JQuery, React, nodeJs, Hibernate, MongoDB, mongoose, MySQL, HTML5, CSS3, Express, Axios, Scrum, Git, SVN, Angular 1, Go lang, PostgreSQL

RELEVANT EXPERIENCE

Junior Business Analyst doTERRA International LLC

2020

Pleasant Grove, UT

Function as the initial filter for all IT leader tools tickets by market, identifying the scope (global, market-specific, etc) and resolving as many as possible without escalation where possible, if it's not, identify, quantify, collect the necessary data to escalate systems issues through the proper channels and teams. Assist with testing, troubleshooting deploying tools and provide regular updates and reports regarding the system.

Software Developer Wealth Systems LTDA.

2013-2018

Cascavel, PR Brazil

Started at the Support Development team(Tier 3) , resolving critical issues found in production by the costumers, also estimating and developing minor changes according to the customer requests. Invited to be part of the department responsible to create new products, one of the developers of the team which keeps and updates a multi platform software (iOS, Android, and Windows) developing upgrades and fixing bugs using Angular 1, Java, Electronjs, Mercurial, Scrum and a indexedDB call ydn-db.

Developer in the new microservices cloud based software, using technologies such as Java, Javascript, Ebean ORM, creating and improving RestFul APIs that communicate with a multi platform React/Javascript software with a sqlite database and ObjectionJs.

Key Accomplishments:

- Nominated Support Tier 3 Team Leader;

ADDITIONAL EXPERIENCE

Technology Customer Response Specialist doTERRA International LLC	2019 Pleasant Grove, UT
Call Center Phone Agent doTERRA International LLC	2019 Pleasant Grove, UT
Stock Merchandise Flow Associate Burlington Stores Inc.	2018-2019 Riverton, UT
Technician Assistant/Developer AVIMAC LTDA.	2008-2013 Toledo, PR - Brazil

PROJECTS

Salt City Services

Source code: <https://github.com/tvolpatto/salt>.

Preview: <http://www.saltcityservice.com/>

A platform to register delivery requests using Materialize, JQuery, Sequelize which I was responsible for build the backend and deploy the application

Mood

Source code: <https://matthewlgrimes94.github.io/mood>.

Preview: <https://github.com/Matthewlgrimes94/mood>.

A platform to register delivery requests using Foundation and JQuery which I was responsible for integrating with the Soundcloud Widget.

EDUCATION

Bootcamp Certificate:University Of Utah, Sandy, UT. Full Stack Web Developer

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Endorsement: UNIPAR- Paranaense University, Toledo, PR - Brazil. Application Development for Mobile Devices

Bachelor degree: UNIPAR- Paranaense University, Toledo, PR - Brazil. Technology and Software Development