THYAGO VOLPATTO

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Github: https://github.com/tvolpatto
Portfolio: https://tvolpatto.github.io/tvolpatto-portfolio/

SUMMARY

Experienced software developer and in customer support with a demonstrated history of working in the computer software industry.

TECHNICAL SKILLS

Java, Javascript, SQL, EBean ORM, Jquery, React, nodeJs, Hibernate, MongoDB, mongoose, MySql, HTML5, CSS3, Express, Axios, Scrum, Git, SVN, Angular 1, Go lang, PostgresSQL

RELEVANT EXPERIENCE

Junior Business Analyst   *2020*
doTERRA International LLC   Pleasant Grove, UT

Function as the initial filter for all IT leader tools tickets by market, identifying the scope (global, market-specific, etc) and resolving as many as possible without escalation where possible, if it's not, identify, quantify, collect the necessary data to escalate systems issues through the proper channels and teams. Assist with testing, troubleshooting deploying tools and provide regular updates and reports regarding the system.

Software Developer   *2013-2018*
Wealth Systems LTDA.   Cascavel, PR Brazil

Started at the Support Development team(Tier 3) , resolving critical issues found in production by the costumers, also estimating and developing minor changes according to the customer requests. Invited to be part of the department responsible to create new products, one of the developers of the team which keeps and updates a multi platform software (iOS, Android, and Windows) developing upgrades and fixing bugs using Angular 1, Java, Electronjs, Mercurial, Scrum and a indexedDB call ydn-db.
Developer in the new microservices cloud based software, using technologies such as Java, Javascript, Ebean ORM, creating and improving RestFul APIs that communicate with a multi platform React/Javascript software with a sqlite database and ObjectionJs.
Key Accomplishments:
-    Nominated Support Tier 3 Team Leader;

Technology Customer Response Specialist   2019
doTERRA International LLC   Pleasant Grove, UT

Call Center Phone Agent   2019
doTERRA International LLC   Pleasant Grove, UT

Stock Merchandise Flow Associate   *2018*-2019
Burlington Stores Inc.   Riverton, UT

Technician Assistant/Developer   *2008*-2013
AVIMAC LTDA.   Toledo, PR - Brazil

PROJECTS

CAT-Solutions
Source code: https://github.com/tvolpatto/catsolutions
Preview: https://cat-solutions.herokuapp.com/
CAT Solutions is a MERN stack application built to solve any businesses needs to track their physical assets for each office location and each piece of equipment assigned to each employee of the company.

Salt City Services
Source code: https://github.com/tvolpatto/salt.
Preview: http://www.saltcityservice.com/
A platform to register delivery requests using Materialize, JQuery, Sequelize which I was responsible for build the backend and deploy the application

Mood
Source code: https://matthewlgrimes94.github.io/mood.
Preview: https://github.com/Matthewlgrimes94/mood.
A platform to register delivery requests using Foundation and JQuery which I was responsible for integrating with the Soundcloud Widget.

EDUCATION

Bootcamp Certificate:University Of Utah, Sandy, UT. Full Stack Web Developer
A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Endorsement: UNIPAR- Paranaense University, Toledo, PR - Brazil. Application Development for Mobile Devices

Bachelor degree: UNIPAR- Paranaense University, Toledo, PR - Brazil. Technology and Software Development