W: https://www.mageplaza.com

E: <u>support@mageplaza.com</u>



ABANDONED CART EMAILS USER GUIDE

Documentation

- Installation guide: https://www.mageplaza.com/install-magento-2-extension/
- User Guide: https://docs.mageplaza.com/abandoned-cart-email/
- Product page: https://www.mageplaza.com/magento-2-abandoned-cart-email/
- FAQs: https://www.mageplaza.com/fags/
- Get Support: https://mageplaza.freshdesk.com/ or support@mageplaza.com/
- Changelog: https://www.mageplaza.com/changelog/m2-abandoned-cart-email.txt
- License agreement: https://www.mageplaza.com/LICENSE.txt

How to install

Method 1: Install ready-to-paste package (Recommended)

• Installation guide: https://www.mageplaza.com/install-magento-2-extension/

How to upgrade

Step 1: Backup

Backup your Magento code, database before upgrading.

Step 2: Remove AbandonedCart folder

In case of customization, you should backup the customized files and modify in newer version.

Now you remove app/code/Mageplaza/AbandonedCart folder. In this step, you can copy override AbandonedCart folder but this may cause of compilation issue. That why you should remove it.

Step 3: Upload new version

Upload this package to Magento root directory

Run command line:

```
php bin/magento setup:upgrade
php bin/magento setup:static-content:deploy
```

FAQs

Q: I got error: Mageplaza_Core has been already defined

A: Read solution: https://github.com/mageplaza/module-core/issues/3

Q: My site is down

A: Please follow this guide: https://www.mageplaza.com/blog/magento-site-down.html

Support

- FAQs: https://www.mageplaza.com/fags/
- https://mageplaza.freshdesk.com/
- <u>support@mageplaza.com</u>