



016977 920 - 3073

Mr T W Hoffmann
23 Coleman Crescent
RESERVOIR VIC 3073

Statement of Account

Customer Number	1924344
BSB Number	313-140
Statement Number	43
Statement Date	28 February 2025
Shares	1
Page	1 of 2

Your profile is 100% complete

✓ PayID ✓ eStatements ✓ Digital banking

✓ Mobile number — 04** ***169

✓ Email — h*****@gmail.com

Complete or change your profile by updating your details in internet banking at bankaust.com.au or by contacting us on 132 888

Account summary

Account Number	Account	Opening Balance	Total Debits	Total Credits	Closing Balance
12350422	Everyday Access	2,560.79	6,606.29	5,751.80	1,706.30
12350423	Bonus Saver	542.98	0.00	102.51	645.49

Account transactions

Account: 12350422 Everyday Access TFN Quoted

Account Name: I C Mason & T W Hoffmann

Effective	Posted	Description	Debit	Credit	Balance
	1 Feb	Opening Balance			2,560.79
1 Feb	1 Feb	Recurring - Transfer To Sav 12350423	100.00		2,460.79
3 Feb	3 Feb	Direct Debit Mazda Finance - 13412644	143.37		2,317.42
3 Feb	3 Feb	Direct Credit Scratch Pet Heal - Payroll		1,537.72	3,855.14
4 Feb	4 Feb	Visa - Ipy*Twisters Gym Northcote AU#5102202 (Ref.020400829709)	93.00		3,762.14
5 Feb	5 Feb	Direct Credit Mcare Benefits - 004113464 Emtn		405.75	4,167.89
6 Feb	6 Feb	Direct Debit Northcote Rec - 175049716	43.70		4,124.19
6 Feb	6 Feb	Direct Debit Northcote Rec - 175052566	51.30		4,072.89
6 Feb	6 Feb	Direct Debit Great Beginnings - A00G782S0278	250.98		3,821.91

Are scammers trying to access your device?

Remote access scams are on the rise. Scammers may contact you, claiming to be from trusted organisations. They might request that you allow them to log in or view your accounts on your computer or phone. Never share your details or take directions from people you don't know.

Be vigilant and visit bankaust.com.au/scams



Please check the transactions on your statement to make sure they're correct. If you don't recognise a transaction and you'd like to dispute it, please contact us. You can also refer to our 'Account & Access Facility Conditions of Use' on our website for account or dispute resolution details. Please retain this statement for taxation purposes.

Call **132 888**

Visit **bankaust.com.au**

Account: 12350422 Everyday Access - Continued					
Effective	Posted	Description	Debit	Credit	Balance
9 Feb	9 Feb	Member Net Transfer - Rec. No.: 2529555321. To David Mason, 470542293 - Bom - BA	106.50		3,715.41
10 Feb	10 Feb	Direct Debit Mazda Finance - 13412644	143.37		3,572.04
10 Feb	10 Feb	Direct Debit Paypal Australia - 1040178212974	23.00		3,549.04
10 Feb	10 Feb	Direct Credit Scratch Pet Heal - Payroll		1,241.81	4,790.85
10 Feb	10 Feb	Ext Tfr - Net# 2197288803 To 071810767 Thomas Hoffmann And Isabelle M Adl - Customer Transactions	2,500.00		2,290.85
12 Feb	12 Feb	Direct Debit Red Energy - Ddr - E0021394989	104.00		2,186.85
13 Feb	13 Feb	Direct Debit Great Beginnings - A00G9Bdr032A	336.31		1,850.54
16 Feb	16 Feb	Member Net Transfer - Rec. No.: 2968545294. To David Mason, 470542293 - Bom - BA	1,191.70		658.84
17 Feb	17 Feb	Direct Debit Mazda Finance - 13412644	143.37		515.47
17 Feb	17 Feb	Direct Credit Scratch Pet Heal - Payroll		1,241.81	1,757.28
18 Feb	18 Feb	Direct Debit Amberelectric - Dam - 250218001 - 1473	129.20		1,628.08
19 Feb	19 Feb	Direct Credit Mcare Benefits - 014098117 Cywq		82.90	1,710.98
20 Feb	20 Feb	Direct Debit Northcote Rec - 176102164	43.70		1,667.28
20 Feb	20 Feb	Direct Debit Northcote Rec - 176104819	51.30		1,615.98
20 Feb	20 Feb	Direct Debit Great Beginnings - A00Gbkb02Ee	172.73		1,443.25
23 Feb	23 Feb	Osko Payment To David Mason Account 470542293 Bom - Bank Of Mel Ref#970554792	358.00		1,085.25
23 Feb	23 Feb	Osko Payment To Jenna D Mason Account 34115446 Ing - Ing Direct Ref#970554927	30.00		1,055.25
24 Feb	24 Feb	Direct Debit Mazda Finance - 13412644	143.37		911.88
24 Feb	24 Feb	Direct Credit Scratch Pet Heal - Payroll		1,241.81	2,153.69
26 Feb	26 Feb	Direct Debit Red Energy - Ddr - E0021542071	104.00		2,049.69
27 Feb	27 Feb	Direct Debit Great Beginnings - A00Gdprp030E	343.39		1,706.30
28 Feb		Closing Balance			1,706.30

Account: 12350423 Bonus Saver TFN Quoted					
Account Name: I C Mason & T W Hoffmann					
Effective	Posted	Description	Debit	Credit	Balance
1 Feb		Opening Balance			542.98
1 Feb	1 Feb	Recurring - Transfer From Sav 12350422		100.00	642.98
28 Feb	28 Feb	Bonus Interest		2.46	645.44
28 Feb	28 Feb	Interest Credit		0.05	645.49
28 Feb		Closing Balance			645.49

We are committed to protecting our customers' money.
This guide gives you a few ideas you can use to ensure your money remains as safe as possible.

Bank Australia will never:

- send you unsolicited emails asking for information;
- ask you to tell us your PIN or personal banking details in an unsolicited email, SMS or telephone call;
- ask you to give us your full card number or security information; or
- ask you to click on a link in an email to log in to your account and verify your details.

It's your responsibility to:

- ensure your devices and passwords are always safe and secure;
- update your personal details straight away if you've moved house or have a new contact number;
- contact us immediately if any payment options (card, cheque book, phone banking, internet banking, device) are compromised or there is a transaction you don't recognise on your account; and
- let us know of travel plans and how to contact you during your trip.

Online Safety

- use the information on Scam Watch (www.scamwatch.gov.au) and Stay Smart Online (<https://www.cyber.gov.au/protect-yourself>) to stay informed about any online risks, such as phishing and scams;
- use social media with caution and be careful to not over-share your personal information; and
- don't click on links or enter any payment or personal details on an unsecured website.

Fraud prevention

- check your statements and contact us immediately if there is anything you don't recognise or understand;
- destroy statements and letters securely if you no longer need them;
- be aware of scams. Scammers may contact you via mail, email, SMS, telephone, online marketplaces like eBay, social media, or even door knocking;
- check your credit report at least once a year (<https://www.equifax.com.au/personal/>); and
- read any Terms and Conditions carefully before making any purchases; particularly if you haven't used that company previously

Device security

- load software updates regularly and run virus scans frequently;
- check the log-in information on the welcome page of internet banking and make sure it was you – it contains the most recent activity completed with your log-in details, or check the session history in the services tab on your Mobile App;
- use websites and apps that you know you can trust;
- for security, turn on auto-lock (requiring a PIN/Password/Facial
- Recognition after your device is inactive for some time) and don't let others use your login credentials; and
- turn your auto-updates on to make sure you don't miss any security patches and bug-fixes.

Card security

- sign the signature panel as soon as you receive a new card and destroy your old card;
- use card controls to turn off any purchase options you don't need – you can use Internet Banking and app controls to toggle these on and off as needed;
- don't let anyone else use your card or card details; and
- treat your card as if it were cash, and don't leave it unattended (e.g. in a car, at your workplace, or in a public place).

Password security

- don't choose a password that is easily identified with you, such as your name, date of birth or telephone number;
- never tell anyone else your PIN or access codes, including family, friends, police or bank staff;
- make sure that no-one sees you enter your PIN or pass code;
- for personal security, avoid using dimly lit ATMs;
- notify Bank Australia immediately if you believe your PIN
- or codes have become known to anyone else;
- don't provide banking details via open email, or via a link in an email – contact the merchant directly on their legitimate phone number if you are unsure;
- don't record details of your PIN or access codes on a hand-held device or computer;
- never use a terminal or ATM that doesn't look genuine, appears to have been modified or has a suspicious device attached;
- cover your hand when inputting your PIN; and
- if a merchant doesn't let you insert your chip card and enter your PIN, we encourage you to exercise caution.

Please note that whilst these guidelines are consistent with ASIC's ePayments Code liability for any unauthorised transactions will be determined under that code, and the separate Bank Australia conditions of use.

Have any questions about the security of your account?

Contact us on 132 888 or mail@bankaust.com.au.
If you're overseas please call (03) 9854 4666.
If you need to cancel your card after hours, use card controls or call 132 888 and follow the prompts.

