

How to Install DET & Request a DET KEY

1 DOWNLOAD DET

If you have already downloaded and installed DET, please skip to the Run DET section.

The DET installer can be downloaded here:

<https://azureford.sharepoint.com/sites/EENETCOM/CoreDiagnostics/DiagnosticTools/Forms/AllItems.aspx?RootFolder=%2Fsites%2FEENETCOM%2FCoreDiagnostics%2FDiagnosticTools%2FActive%2FDiagEngineeringTool>

Download the zip file called DiagEngToolInstall.

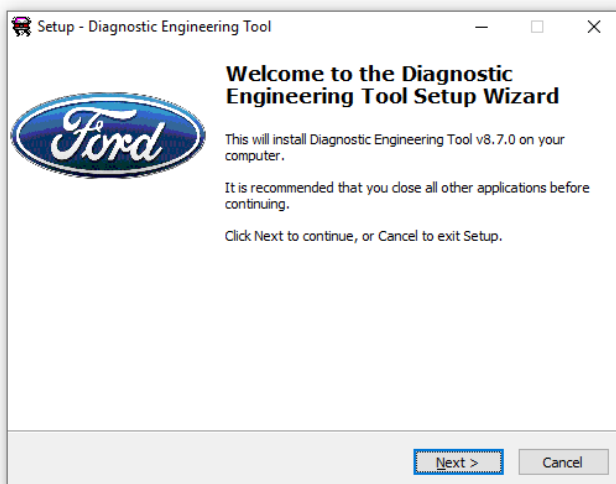
If you do not have access to the site above, you can try requesting it, but the approval process is not immediate. We suggest that you find someone who already has access to download it for you.

2 INSTALL DET

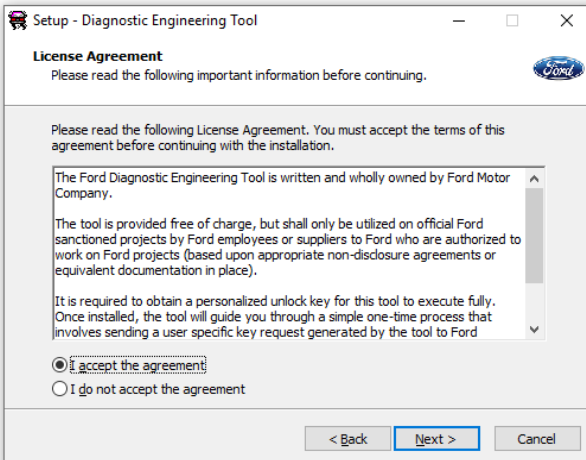
If you haven't already, unzip DiagEngToolInstall to your desktop or other convenient location.

Go to your desktop (or your custom location), and double click on DiagnosticEngineeringToolSetup_v.X.Y.Z.exe, where X.Y.Z is the version number.

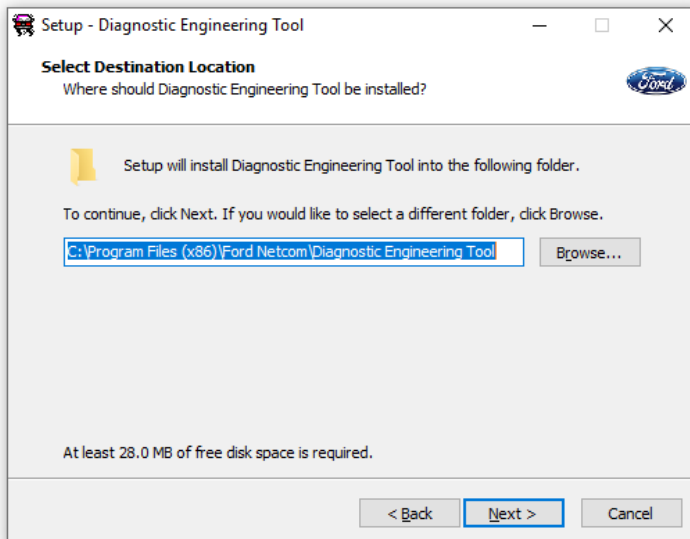
The following screen will appear. Click Next.



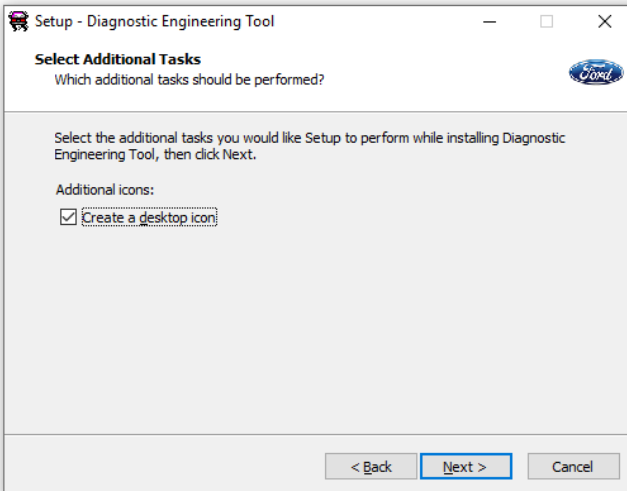
Click the radio button to accept the agreement and click Next.



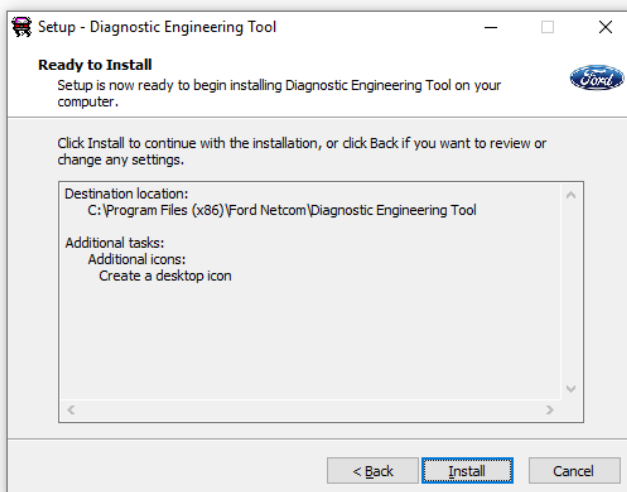
Click Next.



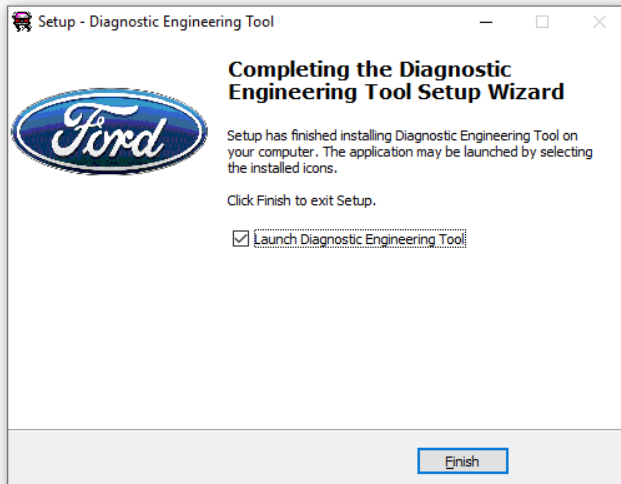
Click Next.



Click Install.

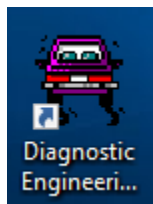


Once DET finishes installing, you will see this screen. Click Finish.

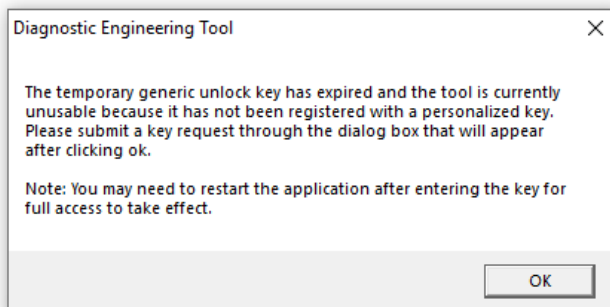


3 RUN DET

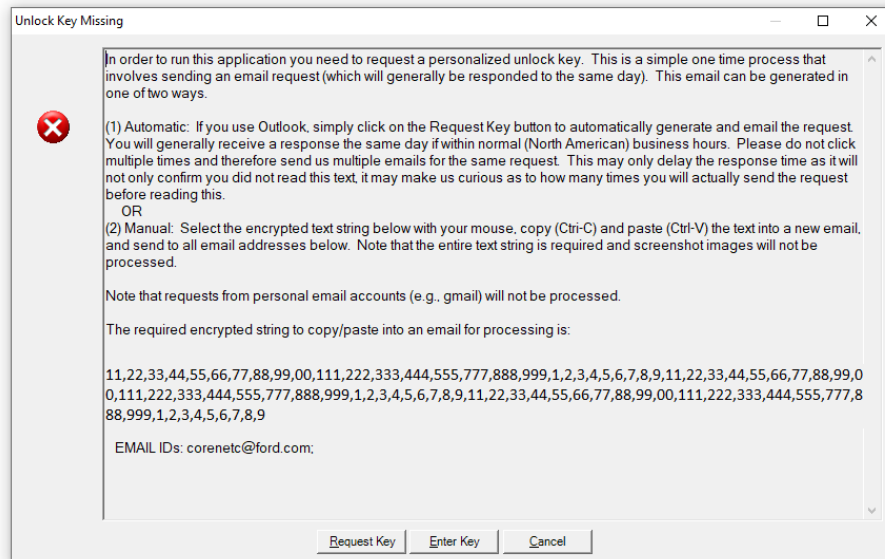
Double click on the DET icon on your desktop.



The following message will appear when DET starts. Click OK.



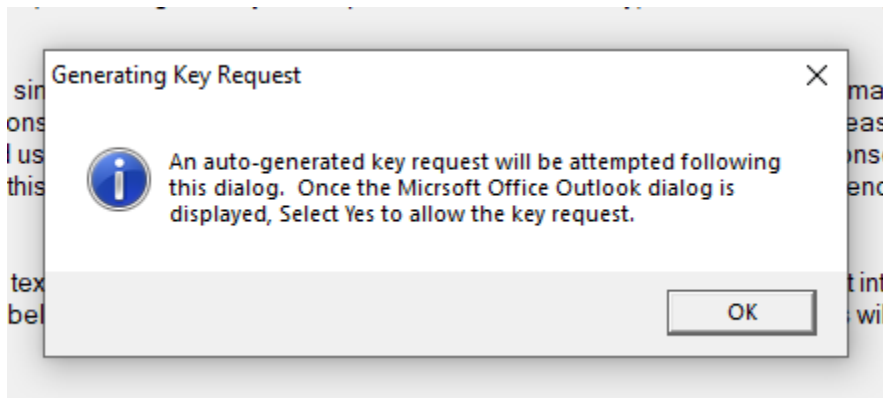
Then the next window is displayed.



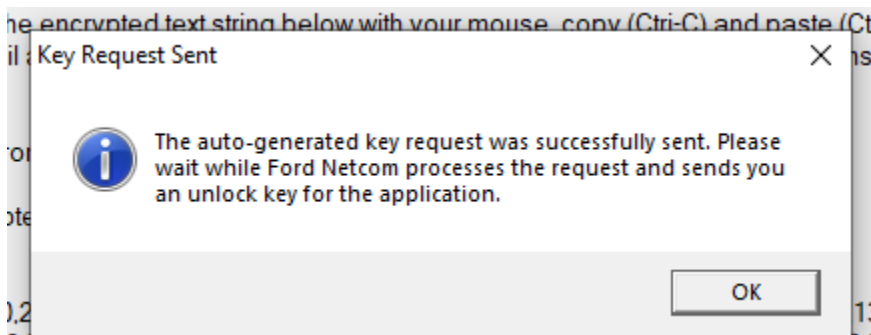
3.1 AUTOMATIC REQUEST THROUGH OUTLOOK

If you have Outlook installed, click on Request Key.

Then click OK to send the request.



Click OK once more. DET will close.

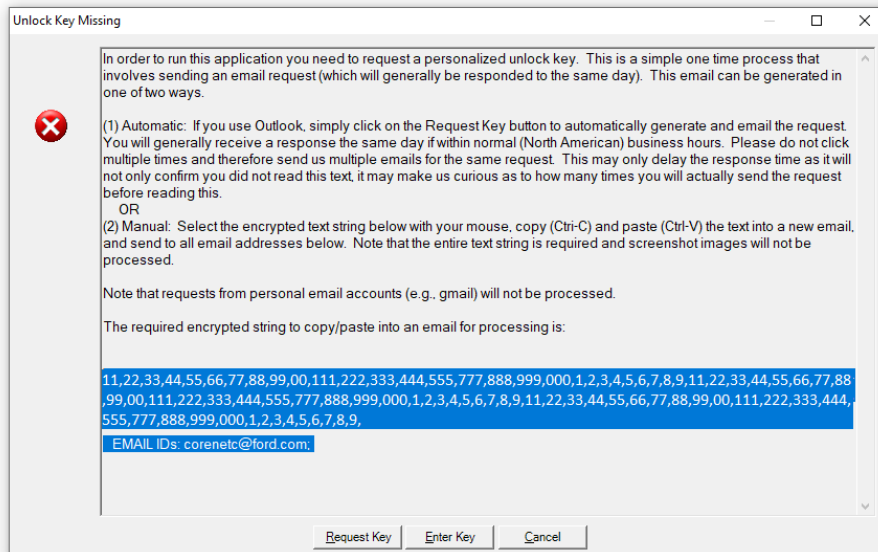


Next, skip to the Waiting for the DET Unlock Key section.

3.2 COPY AND PASTE REQUEST

If you do not have Outlook installed, copy the string of numbers below, as well as the EMAIL IDs.

If you sent the automatic email, please skip this section.

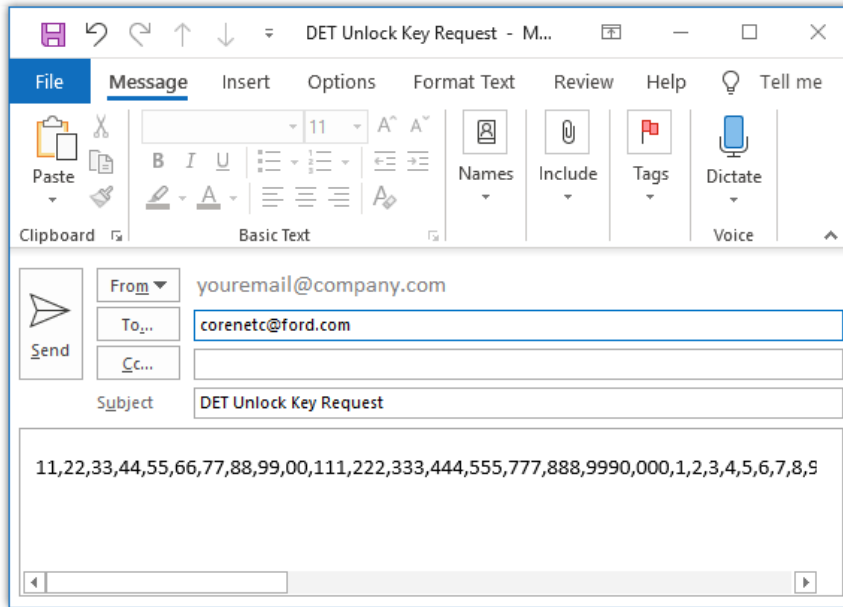


Open your email client and paste the entire string of numbers into the body of the email.

Please do not send a screenshot of the request string. We will reject your request and ask you to resend it.

Send the email to corenetc@ford.com.

The subject should say something similar to "DET Unlock Key Request".



4 WAITING FOR THE DET UNLOCK KEY

The requests are processed roughly twice a day on weekdays during North American working hours. Request processing is affected by North American holidays, so requests near holidays and shutdowns may be delayed. These requests are not automatically processed, and it is very rare that they will be processed immediately.

5 ENTERING THE UNLOCK KEY

Once you have received the unlock key via email, copy the returned number string in the email.

New User:Your Requested User Key for the ENGINEERING TOOL is Enclosed

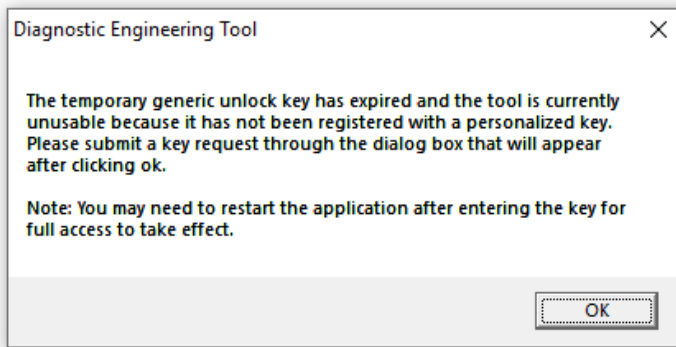
Below is the unlock key you (username-computer) requested for the ENGINEERING TOOL. Start the application, then select the Enter Key button and enter this key into the dialog box using the mouse or keystrokes (Ctrl-V).

9,8,7,6,5,4,3,2,1,0,99,88,77,66,55,44,33,22,11,00,999,888,777,555,444,333,222,111,000,9,8,7,6,5,4,3,2,1,0,99,88,77,66,55,44,33,22,11,00,999,888,777,555,444,333,222

New User:

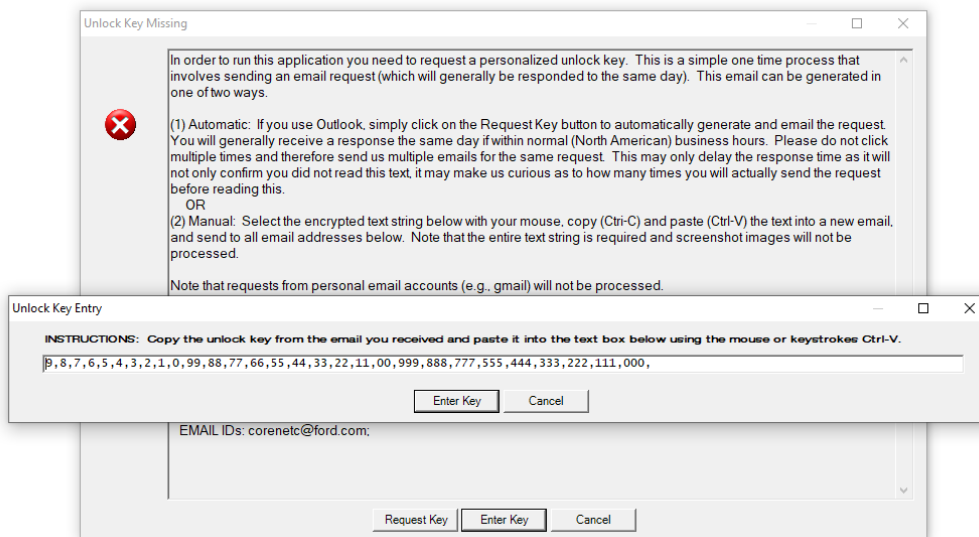
NOTE: If you uninstall the tool or accidentally deleted the tools unlock key file, the unlock key issued above will still work to unlock the tool again (on this machine only), THEREFORE, you're advised to keep a backup copy of this email in a secondary place in case it is needed again.

Open DET and you will see this message. Click OK.



A new window will appear. Click Enter Key.

A new message will appear. Paste the entire string of numbers into the text box and click Enter Key.



If the key is correct, the message boxes will close and DET will be ready for use.

6 FREQUENTLY ASKED QUESTIONS

6.1 IS DET A PRODUCTION TOOL?

No. DET should not be used for production.

6.2 DOES DET WORK ON WINDOWS 7?

No. DET works only on Windows 10.

6.3 I HAVE A NEW COMPUTER OR MY COMPUTER WAS RESTAGED. DO I NEED A NEW KEY?

Probably. You can try using your old key after reinstalling DET, if it doesn't work, submit a new request.

6.4 CAN I SHARE MY KEY WITH OTHER USERS?

No. Each key is specific to user that was currently logged in when the request string was generated, as well as the computer that they used when generating the request string. If other people need a key, have them use this guide to install DET and request a key.

6.5 WHAT IF I HAVE MULTIPLE COMPUTERS AND NEED DET ON EACH ONE?

Submit multiple key requests generated from each computer.

6.6 MULTIPLE PEOPLE USE THE SAME COMPUTER. DO THEY ALL NEED THEIR OWN KEY?

Yes. Have them log in and generate their own request key.

6.7 IT ASSISTED ME IN INSTALLING DET, AND MY KEY DOESN'T WORK.

If IT submitted the request while logged in with their credentials (rather than yours), the key will only work for them. Log in to Windows using your credentials and submit a new request.

6.8 HOW DO I DELETE MY OLD KEY?

If you go to open C:\Users\username\Documents\Ford NetCom\Diagnostic Engineering Tool in Windows Explorer, where your *username* your username. You can either delete ENGINEERING Unlock Key.bin.

You may want to consider making a copy of it or changing the file extension.

