



# Using NLP to Predict the Severity of Cybersecurity Vulnerabilities

DSE 260 - Capstone Project  
June 4, 2021  
Final Presentation

Team: Saba Janamian, Bryan Cook, James Logan, Teck Lim, Ivan Ulloa  
Advisors: Dr. Amarnath Gupta, Dr. Ilkay Altintas





# OUR TEAM

**Teck Lim**: Project manager

**Saba Janamian**: Data engineer

**James Logan**: Data engineer

**Ivan Ulloa**: Data analyst

**Bryan Cook**: Solution architect

**Advisor: Dr. Amarnath Gupta**

**01**

## ELEVATOR PITCH

The importance of Cyber Security

**02**

## THE TECHNICAL DETAILS

The inner workings of the product

**03**

## CREATING A PRODUCT

Architecture of the solution

**04**

## DEMO AND CONCLUSION

Product showcase and final thoughts

# THE ELEVATOR PITCH

# 01

The Importance of Cybersecurity

**CYBER-SECURITY IS  
IMPORTANT**



**\$6,000,000,000,000**

Annual Global Cybercrime Damage Cost

Source:



# Cyber Attacks More Likely to Bring Down F-35 Jets Than Missiles

In our ever-increasing digitalized world of cybersecurity, threats keep growing.



By [Fabienne Lang](#)

Feb 25, 2021



An illustration of a F35 fighter jet

DigitalStorm/iStock



**COLONIAL PIPELINE CO**

1473

NO SMOKING

A PROBLEM TO SOLVE



## Accellion Vulnerabilities, Cyberattacks and Victims: Customer List and Status Updates

Accellion cyberattack victim list: Banks, universities, telecom companies & businesses that disclosed Accellion File Transfer Appliance hack.

by Joe Panettieri • Apr 12, 2021

The [Accellion](#) cyberattack continues to impact partners and customers worldwide. Here's a regularly updated list of Accellion supply chain victims and what happened.

First, a little background: Accellion specializes in secure file sharing and collaboration software. The company develops an enterprise content firewall leveraged by more than 3,000 global corporations, government organizations, hospitals and universities. Key investors include [Baring Private Equity Asia](#) and [Bregal Sagemount](#).

**Accellion Vulnerabilities Discovered:** In December 2020, the Accellion File Transfer Appliance product suffered a zero-day exploit. [Accellion patched multiple vulnerabilities](#) between December 2020 and January 2021. For details, look for CVE (Common Vulnerabilities and Exposures) codes [2021-27101](#), [2021-27102](#), [2021-27103](#) and [2021-27104](#). 

**Hacker Group that Targeted Accellion:** Researchers have identified a set of threat actors (dubbed UNC2340 and UNC2582) with connections to the FIN11 and the Clop ransomware gang as the cybercriminal group behind the Accellion attack. **Source:** [Threatpost](#), February 22, 2021.



# Many CVE record don't yet have CVSS metrics!

## CVE-2021-28157 Detail

RECEIVED

This vulnerability has been received by the NVD and has not been analyzed.

### Description

An SQL Injection issue in Devolutions Server before 2021.1 and Devolutions Server LTS before 2020.3.18 allows an administrative user to execute arbitrary SQL commands via a username in api/security/userinfo/delete.

#### Severity

CVSS Version 3.x    CVSS Version 2.0

CVSS 3.x Severity and Metrics:

NVD    NIST: NVD    Base Score: N/A        NVD score not yet provided.

**Problem!**

*NVD Analysts use publicly available information to associate vector strings and CVSS scores. We also display any CVSS information provided within the CVE List from the CNA.*

*Note: NVD Analysts have not published a CVSS score for this CVE at this time. NVD Analysts use publicly available information at the time of analysis to associate CVSS vector strings.*

# Insights from a Domain Expert



Scott Pope

Director, Product Management &  
Business Development  
Security Technical Alliances  
Ecosystem

- CVEs are heavily used by cybersecurity engineers
- Most successful cyber attacks result from known, uncorrected vulnerabilities
- Missing CVSS metrics are a big problem for cybersecurity engineers!
  - Cybersecurity engineers have too much data and not enough time
  - There is no time for “data exploration”
  - False negatives are bad
  - False positives can be worse; they consume too much time



# PROPOSED SOLUTION



# Solution Concept

## CVE-2021-28157 Detail

### RECEIVED

This vulnerability has been received by the NVD and has not been analyzed.

### Description

An SQL Injection issue in Devolutions Server before 2021.1 and Devolutions Server LTS before 2020.3.18 allows an administrative user to execute arbitrary SQL commands via a username in api/security/userinfo/delete.

### Severity

CVSS Version 3.x

CVSS Version 2.0

#### CVSS 3.x Severity and Metrics:



NIST: NVD

Base Score: N/A

NVD score not yet provided.

### Predict Score



*NVD Analysts use publicly available information to associate vector strings and CVSS scores. We also display any CVSS information provided within the CVE List from the CNA.*

*Note: NVD Analysts have not published a CVSS score for this CVE at this time. NVD Analysts use publicly available information at the time of analysis to associate CVSS vector strings.*

## Analyze text



Language Model



# PRODUCT OVERVIEW

1

## PREDICTION

Predicted CVSS scores  
based on description of  
CVEs

2

## EXPLICABILITY

Be able to explain the  
prediction result

3

## EFFICIENT UX

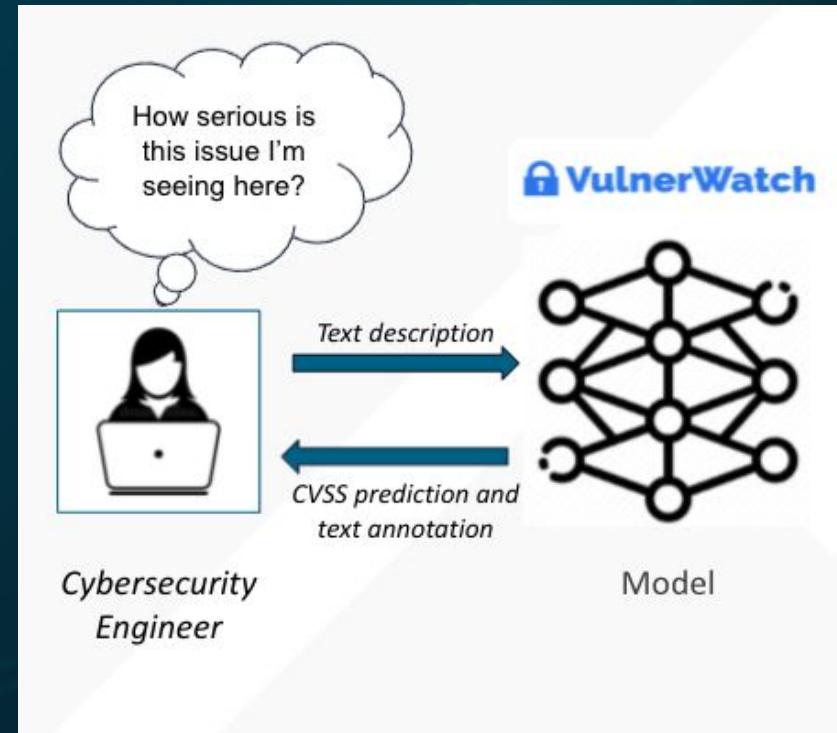
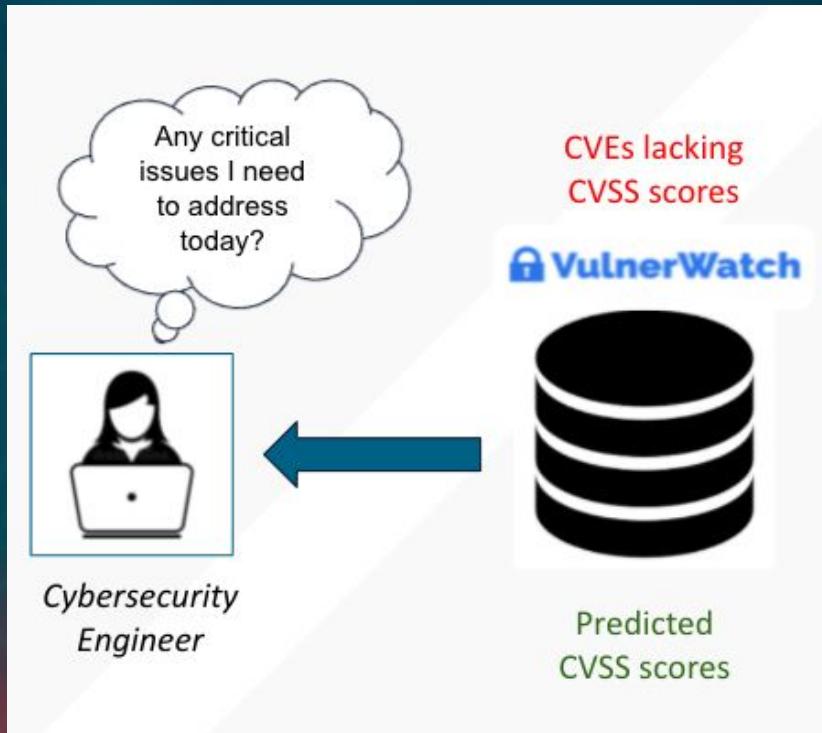
User-friendly graphical  
interface to access the  
application

4

## AUTONOMY

Option to run scheduled  
predictions in batch  
without human  
intervention

# Use Cases



# THE TECHNICAL DETAILS

# 02

CVSS METRICS  
NLP Analysis of CVE Descriptions

# CVSS Calculation



Human answers eight questions about vulnerability description

Attack Vector? (*network, adjacent, local, physical*)

Attack complexity? (*low, high*)

Privileges required? (*none, low, high*)

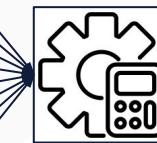
User interface? (*none, required*)

Scope? (*unchanged, changed*)

Confidentiality Impact? (*high, low, none*)

Integrity Impact? (*high, low, none*)

Availability Impact? (*high, low, none*)



CVSS Score

Formula provided by MITRE

Decimal (0-10)  
10 is bad!

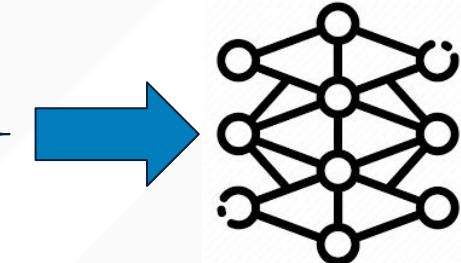
# Train Using NLP Based on Text Descriptions + Answers/Classes



*Text Descriptions  
of Classified  
Vulnerabilities*

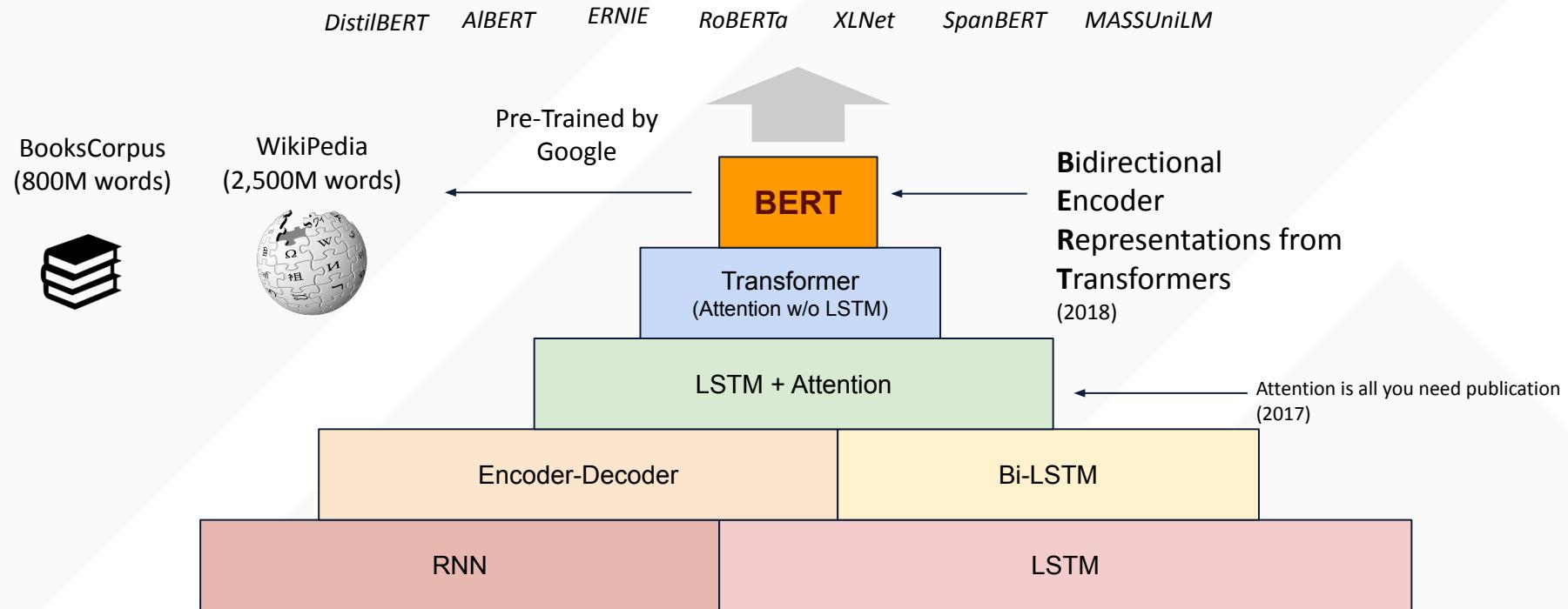
- Attack Vector? (*network, adjacent, local, physical*)
- Attack complexity? (*low, high*)
- Privileges required? (*none, low, high*)
- User interface? (*none, required*)
- Scope? (*unchanged, changed*)
- Confidentiality Impact? (*high, low, none*)
- Integrity Impact? (*high, low, none*)
- Availability Impact? (*high, low, none*)

*Human-generated Answers/Classes*

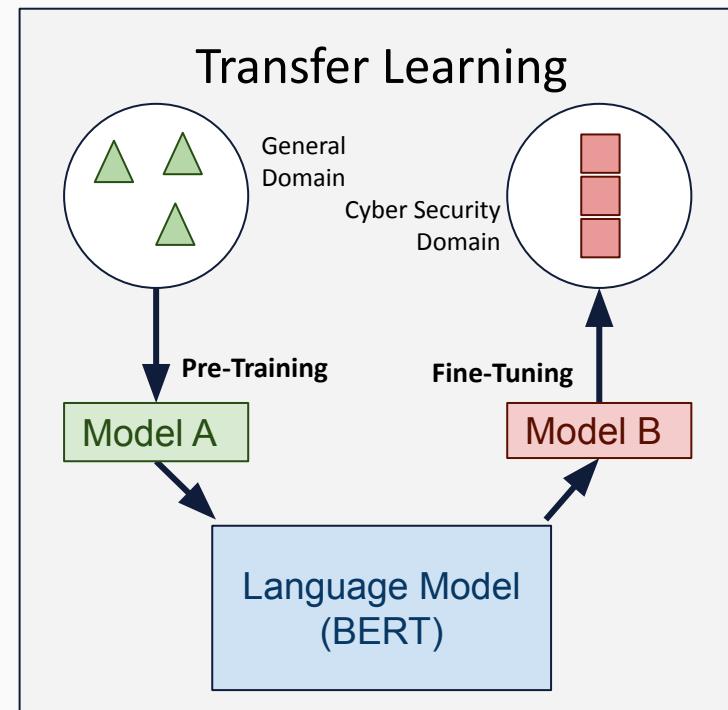
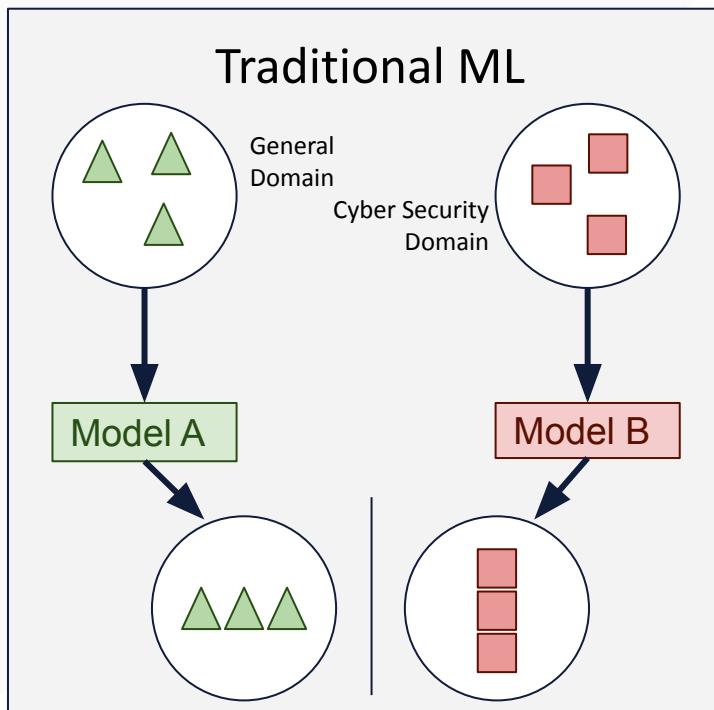


*Model*

# Entering BERT

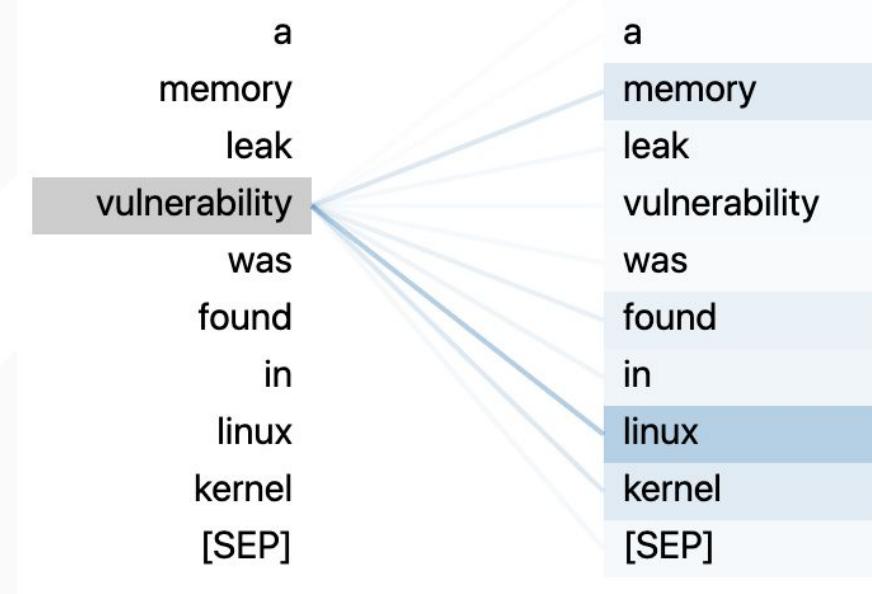


# Transfer Learning



# Bidirectional Language Model with Attention Weights

Looking at left words      Looking at right words  
A **memory** leak **vulnerability** was found in **Linux** kernel

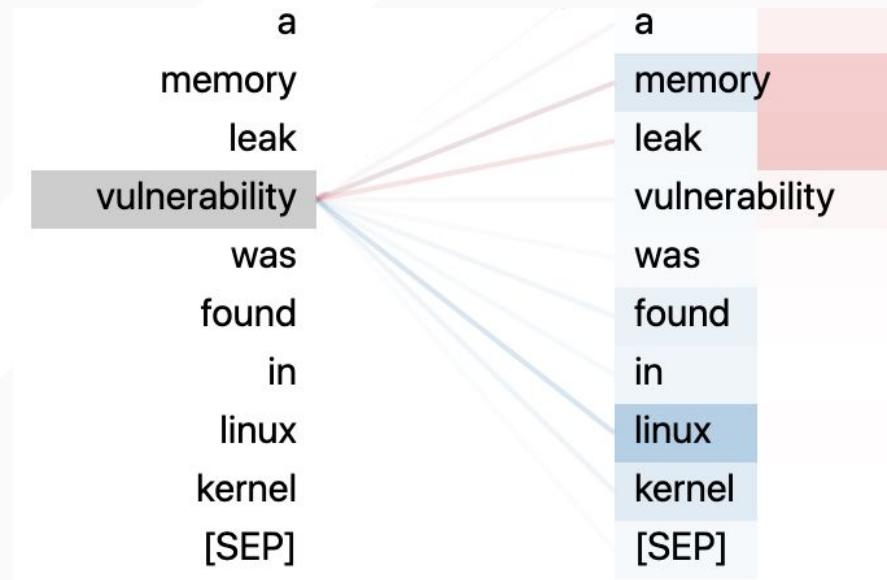


# Multi Attention Head

Attention from both  
Head 1 and 2

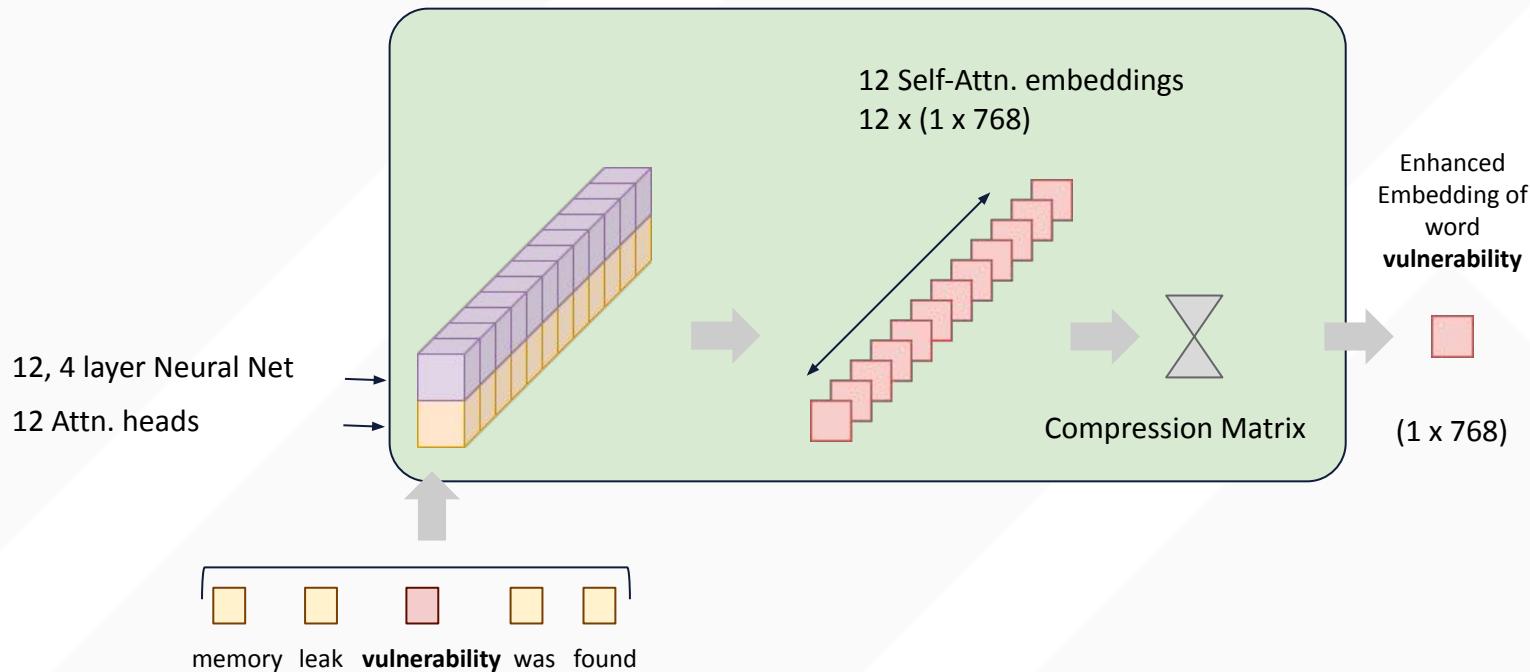
Attention from Head 2

A **memory** leak **vulnerability** was found in **Linux** kernel



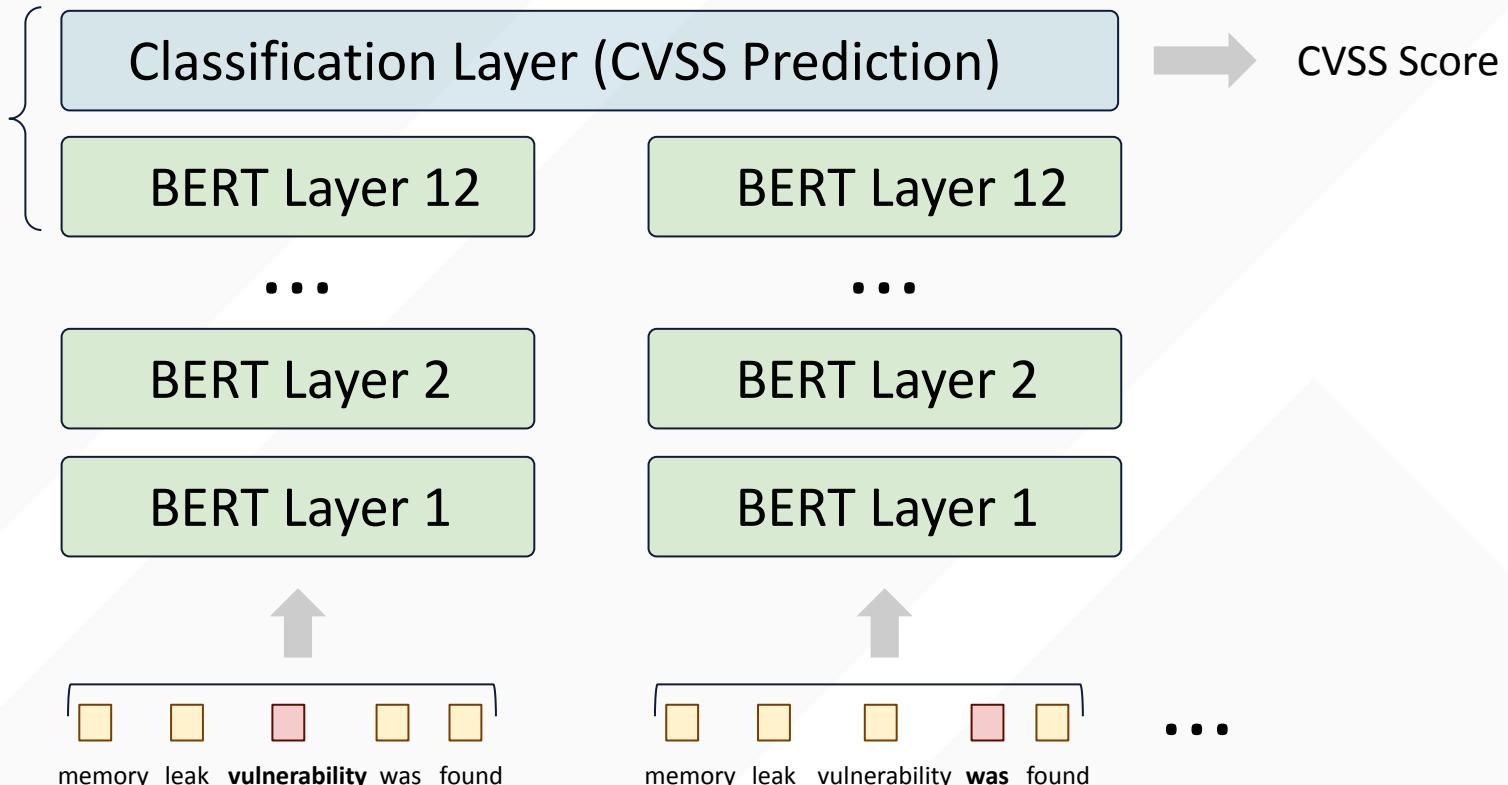
# Inner working of BERT Layer

## BERT Layer 1

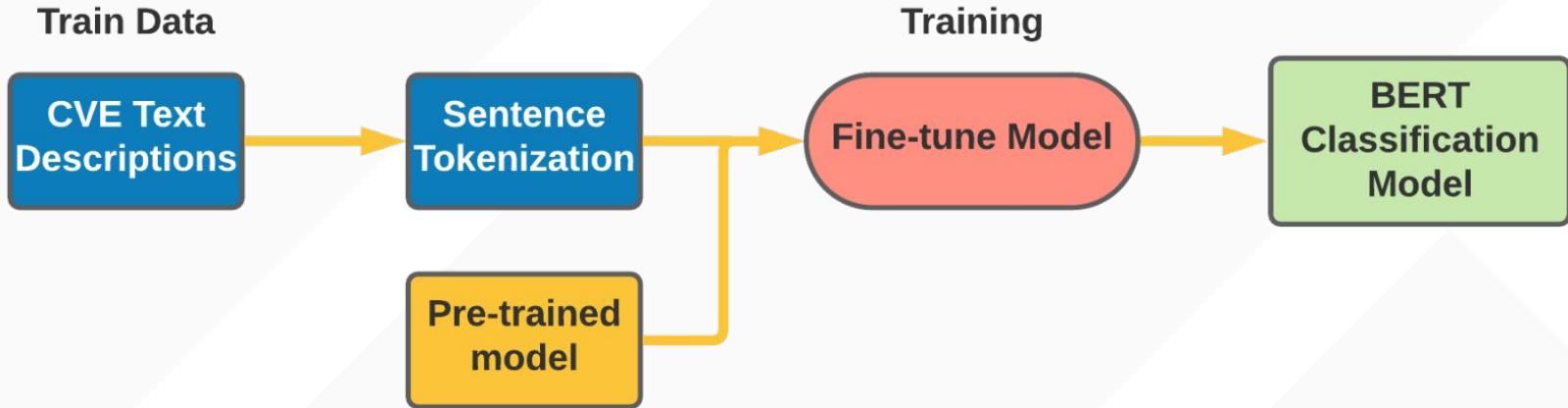


# 12 BERT Layers

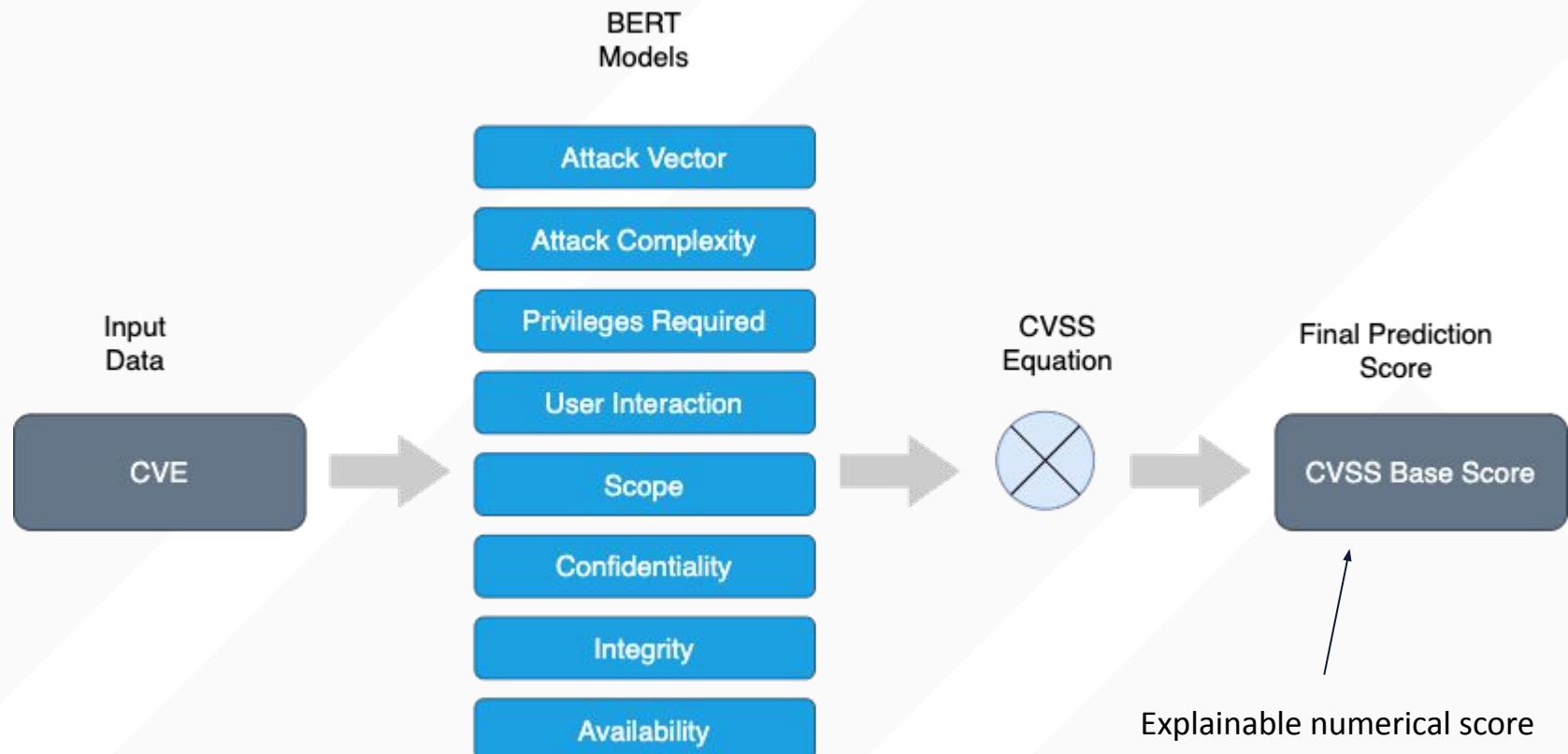
Fine tuning is  
done at Layer 12



# Pipe Line of Language Model Fine-Tuning



# 8 Separate BERT Models for each CVSS metric



# Modeling Results for Metrics

Train dataset: 61,616

Test dataset: 15,404

Attack Vector (*network, adjacent, local, physical*)

Attack complexity (*low, high*)

Privileges required (*none, low, high*)

User interface (*none, required*)

Scope (*unchanged, changed*)

Confidentiality Impact (*high, low, none*)

Integrity Impact (*high, low, none*)

Availability Impact (*high, low, none*)

N-Class Labels	Mean Confidence	Accuracy %	MCC	F1
4	0.9912	0.9257	0.8162	0.8146
2	0.9201	0.9518	0.6421	0.8147
3	0.9498	0.8806	0.7441	0.8136
2	0.9195	0.9374	0.8643	0.9129
2	0.9327	0.9670	0.8801	0.8989
3	0.9631	0.8915	0.8062	0.8729
3	0.9798	0.9041	0.8413	0.8977
3	0.9612	0.9108	0.8219	0.7606

# Modeling Results for Metrics

Train dataset: 61,616

Test dataset: 15,404

Attack Vector (*network, adjacent, local, physical*)

Attack complexity (*low, high*)

Privileges required (*none, low, high*)

User interface (*none, required*)

Scope (*unchanged, changed*)

Confidentiality Impact (*high, low, none*)

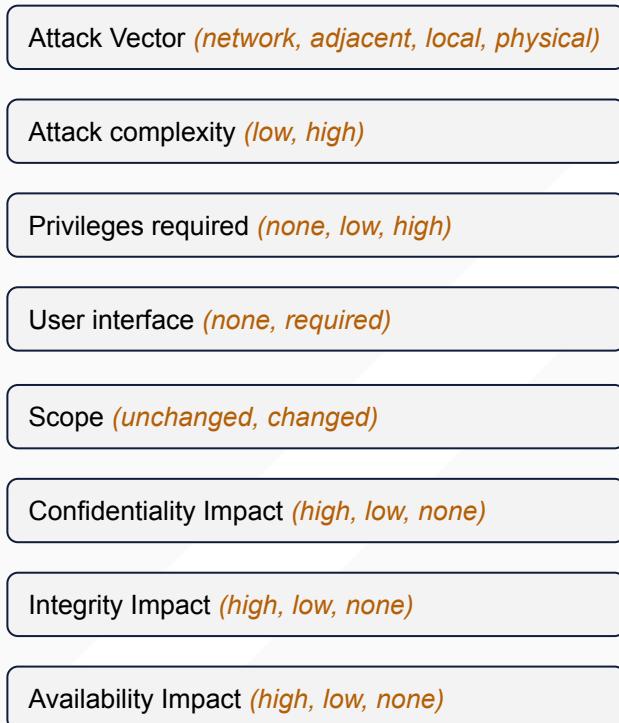
Integrity Impact (*high, low, none*)

Availability Impact (*high, low, none*)

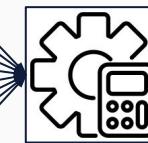
N-Class Labels	Mean Confidence	Accuracy %	MCC	F1	F1 (>90%)
4	0.9912	0.9257	0.8162	0.8146	0.8675
2	0.9201	0.9518	0.6421	0.8147	0.9066
3	0.9498	0.8806	0.7441	0.8136	0.9128
2	0.9195	0.9374	0.8643	0.9129	0.9811
2	0.9327	0.9670	0.8801	0.8989	0.9783
3	0.9631	0.8915	0.8062	0.8729	0.9495
3	0.9798	0.9041	0.8413	0.8977	0.9255
3	0.9612	0.9108	0.8219	0.7606	0.8243

# Modeling Results for CVSS Scores

## Predicted Answers



Scores	Score Range	MSE	MAE	R2	R2 (>90%)
Impact score	0.0 - 6.0	0.8561	0.3670	0.6049	0.9114
Exploitability score	0.1 - 3.9	0.4280	0.2883	0.4887	0.8362
Base Score	<b>0.0 - 10.0</b>	<b>1.2760</b>	<b>0.5887</b>	<b>0.5055</b>	<b>0.8687</b>



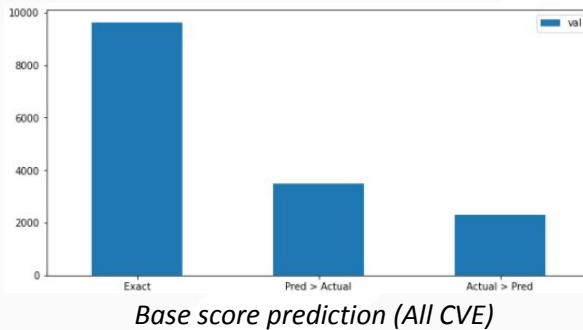
CVSS  
Score

Formula  
provided by  
MITRE

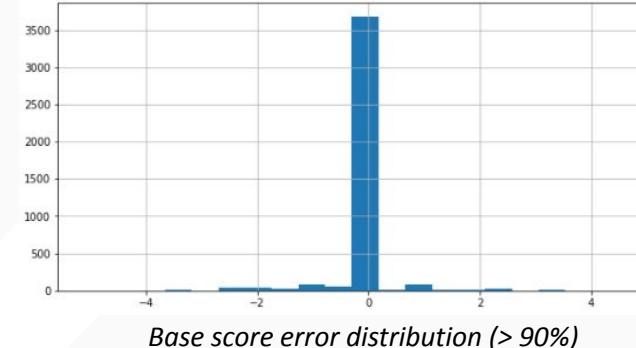
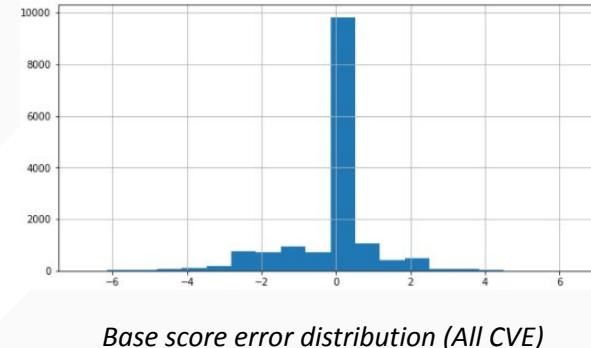
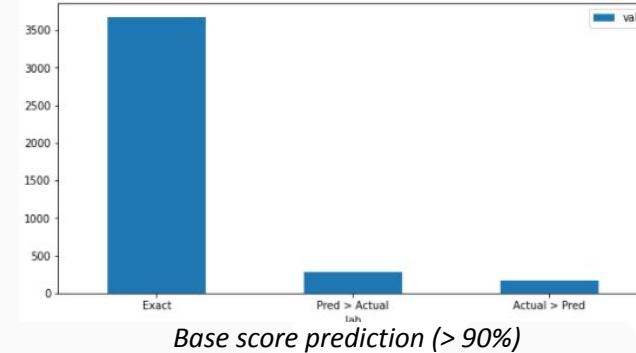
Predicted

# Interpreting the Confidence

- Performance of predicted classes and CVSS scores is important
- Per domain expert, Predicted > Actual, i.e. false positives, is worse!



*Base score prediction (> 90%)*



# Explaining the result

**CVE-2021-22739:** Information Exposure vulnerability exists in a Software which could cause a device to be compromised when it is first configured.



What is the severity score?

Predicted: 6.2



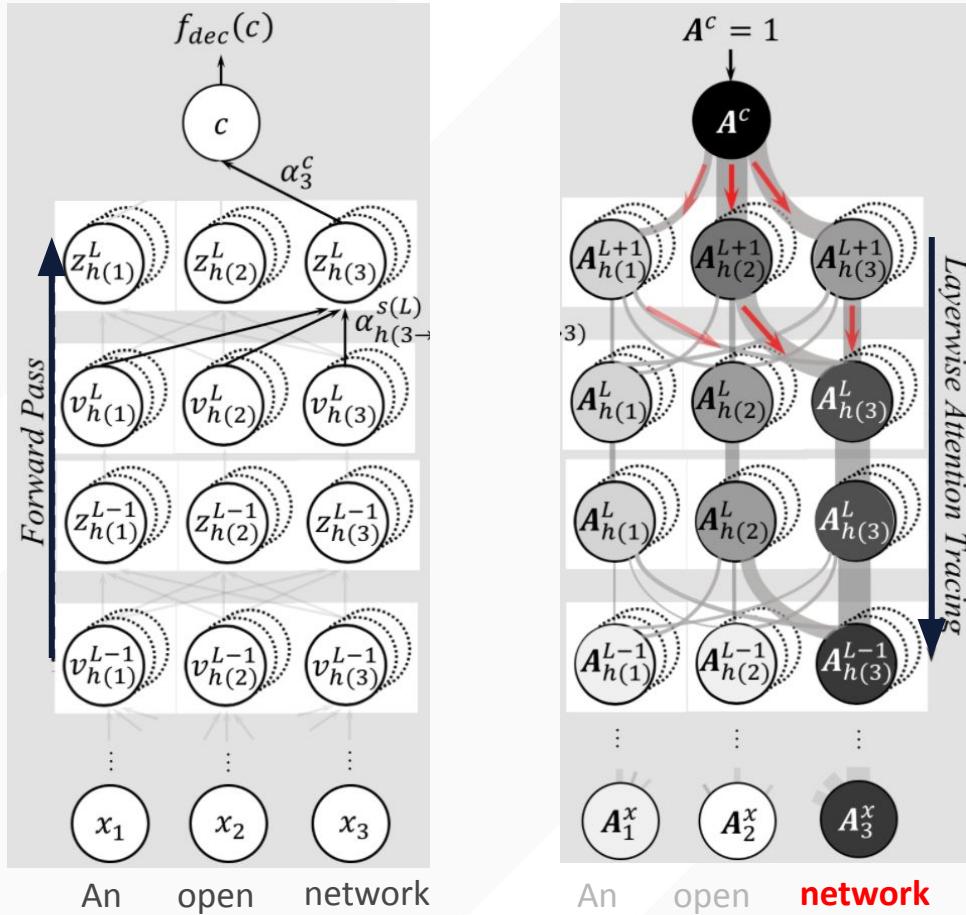
Why?

Attack Vector
Attack Complexity
User Interaction
Privileges Required
Confidentiality Impact
Integrity Impact
Availability Impact
Scope

Network	Adj. Network	Local	Physical
Low	High		
None	Required		
None	Low	High	
High	Low	None	
High	Low	None	
High	Low	None	
Changed	Unchanged		

Why?  
Why?

# Finding Relevant Words



# Case Study

Originally from CVE-2021-22739

Information Exposure vulnerability exists in homeLYnk (Wiser For KNX) and spaceLYnk V2.60 and prior which could cause a device to be compromised when it is first configured.

**Question:**

**1) What is the attack vector?**

1. Network
2. Adj. Network
3. Local
4. Physical

**2) Which word or phrases contributed the most to your decision?**

# Case Study

Originally from CVE-2021-22739

Information Exposure vulnerability exists in Chrome browser which could cause a device to be compromised when it is first configured.

## Output:

CVSS:

7.5

Attack Vector

Network

Adj. Network

Local

Physical

information exposure vulnerability exists in **chrome** browser and prior which could cause a device to be compromised when it is first configured.

# Case Study

Originally from CVE-2021-22739

Information Exposure vulnerability exists in Bluetooth speaker which could cause a device to be compromised when it is first configured.

## Output:

CVSS:

6.5

Attack Vector

Network

Adj. Network

Local

Physical

information exposure vulnerability exists in **bluetooth** speaker and prior which could cause a device to be compromised when it is first configured.

# Case Study

Originally from CVE-2021-22739

Information Exposure vulnerability exists in Software which could cause a device to be compromised when it is first configured.

## Output:

CVSS:

6.2



information exposure vulnerability exists in **software** and prior which could cause a **device** to be compromised when it is **first** configured.

# Case Study

Originally from CVE-2021-22739

Information Exposure vulnerability exists in Door Lock which could cause a device to be compromised when it is first configured.

## Output:

CVSS:

6.1

Attack Vector

Network

Adj. Network

Local

Physical

information exposure vulnerability exists in **door lock** and prior which could cause a device to be compromised when it is first configured.

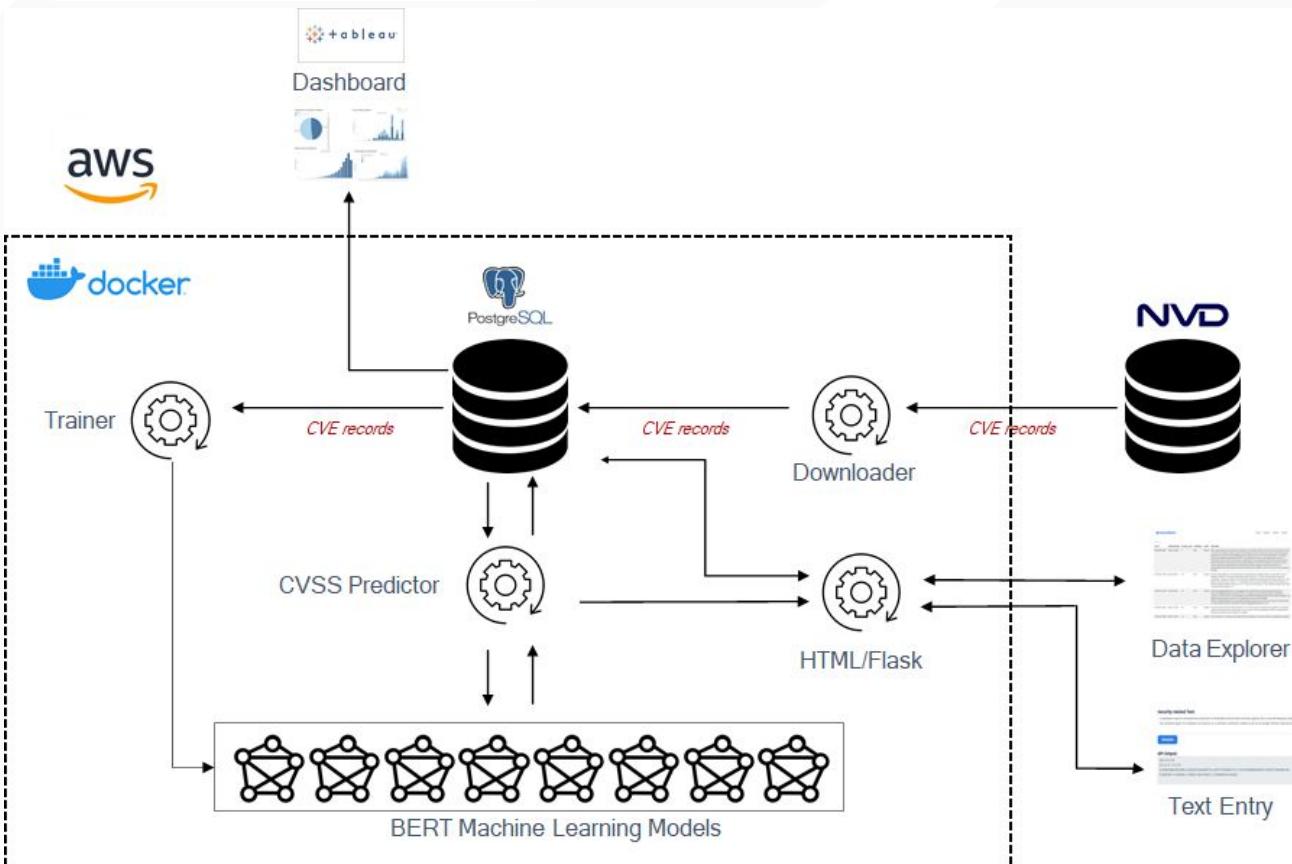
# Case Study Conclusion

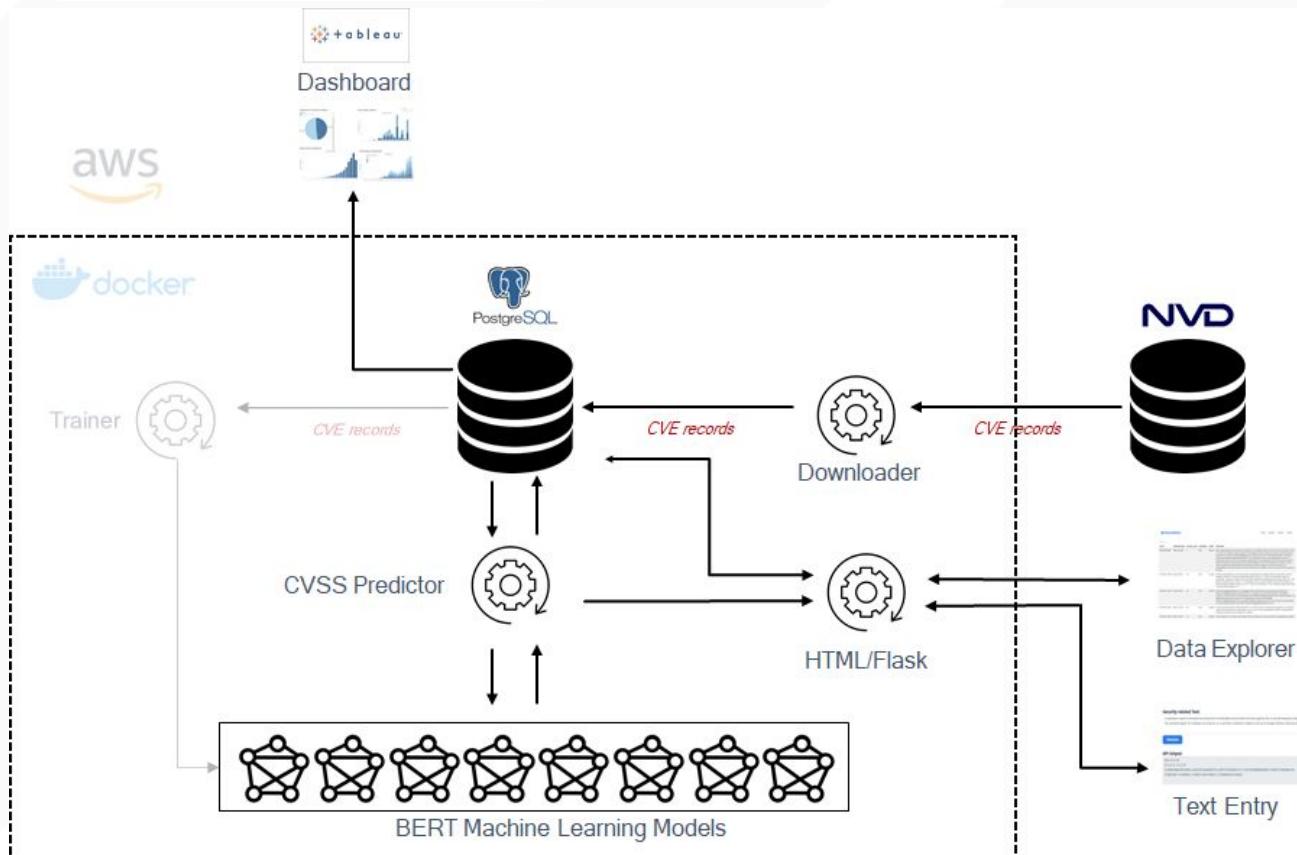
- Model is context aware
- Model has prior knowledge about the words

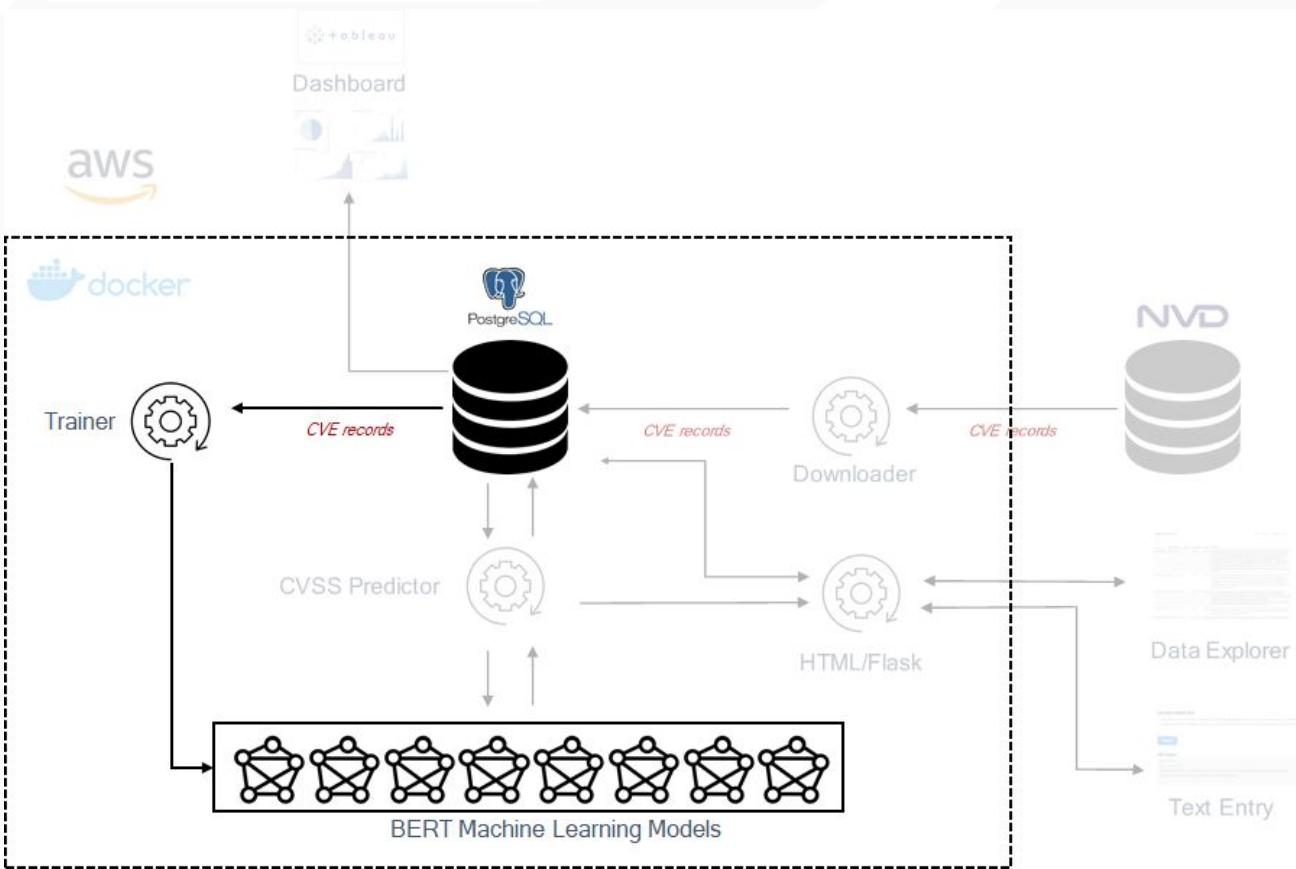
# CREATING A PRODUCT

# 03

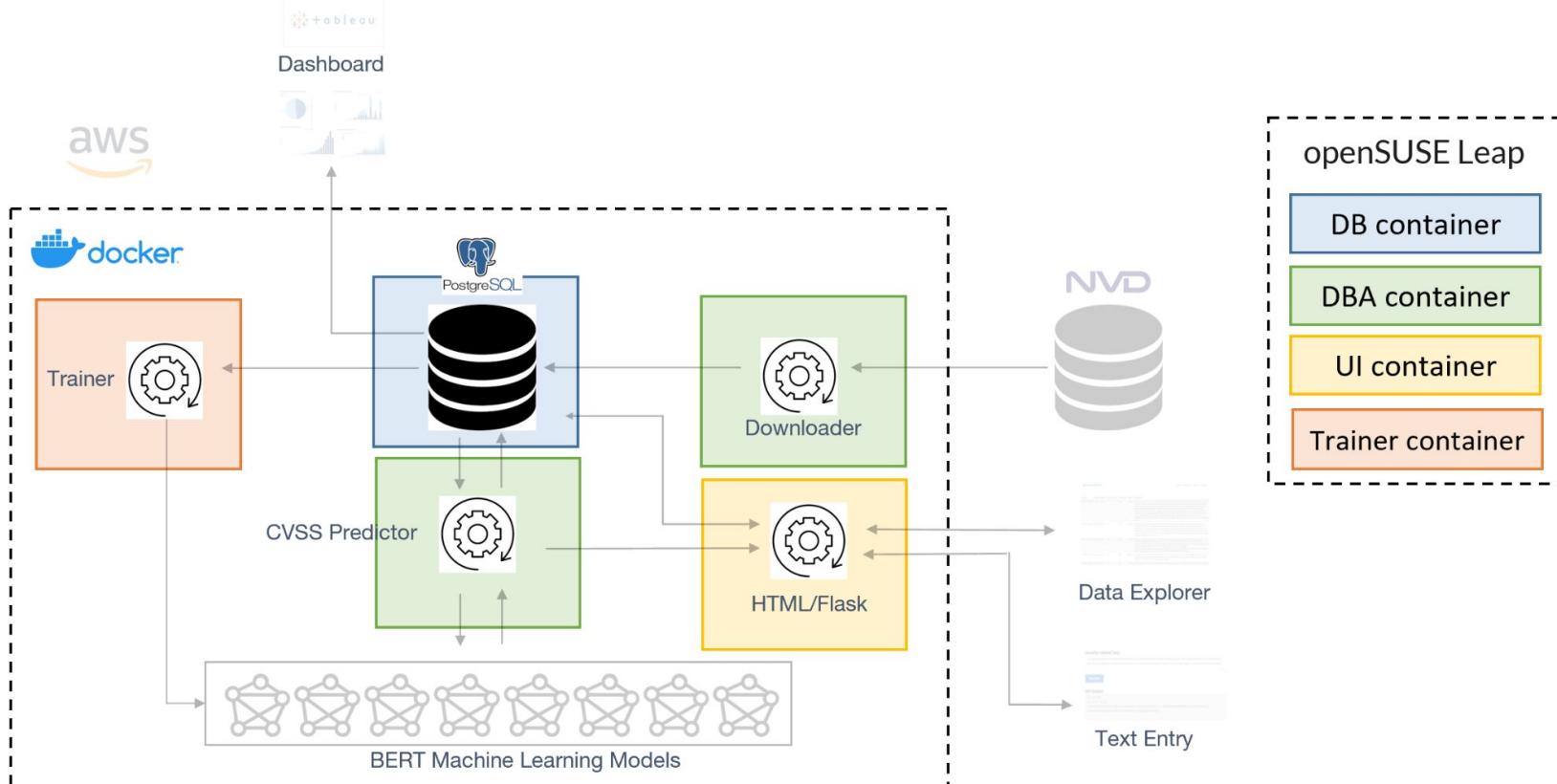
Implementing an Architecture







## Scalability & Portability



# System Cost

**EC2 instance:**  
24 hrs/day

## t2.xlarge

On-Demand hourly cost	vCPUs	GPUs
0.1856	4	NA
1YR Std reserved hourly cost	Memory (GiB)	Network performance
0.115	16 GiB	Moderate

### Pricing strategy Info

#### ▼ Show calculations

1 instances x 0.115 USD x 730 hours in month = 83.95 USD  
(monthly reserved cost)

**Amazon EC2 Reserved Instances (monthly): 83.95 USD**

**SageMaker On-Demand GPU instance:**  
12 hrs fine-tuning/per month  
to train 8 models. Each model takes 1.5 hr

Selected Instance:  
**ml.p3.8xlarge**

**Compute Type: Accelerated Computing  
Instances**

**V CPU: 32   Memory: 244 GiB**

**Clock Speed: 2.3 GHz   GPU: 4**

**Network Performance: N/A**

**Storage: EBS only   GPU Memory: 64**

#### ▼ Show calculations

1 data scientist(s) x 1 Studio Notebook instance(s) = 1.00  
Studio Notebook instance(s)

1.00 Studio Notebook instance(s) x 12 hours per day x 1  
days per month = 12.00 SageMaker Studio Notebook  
hours per month

12.00 hours per month x 14.688 USD per hour instance  
cost = 176.26 USD(monthly On-Demand cost)

**Total cost for Studio Notebooks (monthly): 176.26 USD**

# DEMO AND CONCLUSION

# 04

Product demo  
Future work  
Recapitulation and Conclusions

Analyze cyber-security text  
**With a pre-trained  
BERT Model**

Learn more



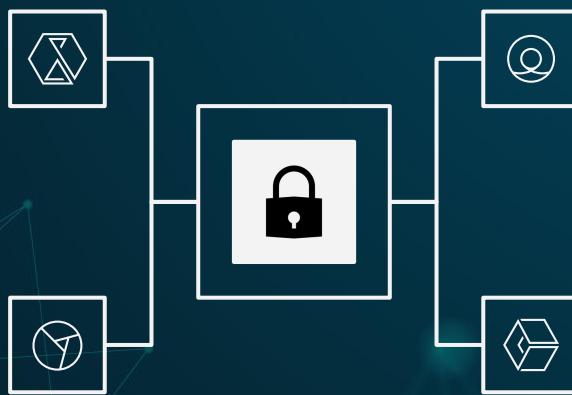
# FUTURE WORK

Research if the product is commercially interesting and if that is the case make the product commercially ready

## COMMERCIALLY READY

### PUBLISH RESULT

Perform further analysis and share the result with scientific community as a research paper



Extract long phrases instead of words and use the phrases to fine tune the language model for Question Answering

## ADD QUESTION ANSWERING

### PREDICTING CWEs

Use the same principle to predict Common Weakness and Enumerations (CWE)

# RECAP AND CONCLUSION

Missing CVSS metrics are  
a problem for  
cybersecurity engineers

## MISSING INFO



## GLOBAL THREAT

Cybersecurity is a  
global threat to  
public safety and  
well-being

## ACCURATE LANG MODEL

Using BERT, CVSS scores  
can be predicted with  
high accuracy and  
explainability

The VulnerWatch product  
is an effective tool for  
cybersecurity engineers

## EFFECTIVE TOOL

# THANKS!

Do you have any questions?

