Tracy Miles

□ tracywmiles@gmail.com
 □ 1.317.515.8504

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EXPERIENCE

Infrastructure Security Engineer

Societe Generale

September 2024 – Present *Montreal, Canada*

- Administered CyberArk PAM for 200,000+ privileged accounts across USA, Canada, and France, improving access control and reducing lateral
 movement by 40%.
- Supported **HashiCorp Vault** to securely deliver 500+ secrets across dev/prod environments, ensuring robust access controls and secret lifecycle management.
- · Contributed to GitHub automation for HashiCorp Vault deployments, improving CI/CD workflows and boosting release accuracy by 25%.
- Performed build and deployment of CyberArk PSM, PSMP, and CCP servers across the AMER region, ensuring high availability and secure access
 to critical infrastructure.
- Managed enterprise security platforms including Qualys, Symantec DLP, Imperva, and CyberArk, delivering follow-the-sun support and
 managing certificate renewals, vault failovers, and configuration changes to maintain continuous security and availability.
- Configured IAM roles and least-privilege policies across AWS, Azure, and SGCloud environments to limit resource exposure, while collaborating
 with ISR and compliance teams to ensure adherence to PCI-DSS, ECB recommendations, NIST frameworks, and other global regulatory
 requirements.

IT Resiliency & Disaster Recovery Analyst

July 2022 – September 2024 New York, NY

Societe Generale

- Built a critical workflow to streamline 120+ applications during our annual Application Recovery Manual (ARM) review between IT Resiliency
 and Application Managers, directly resulting in increased productivity and improved efficiency.
- Assisted with the coordination and development of our **App Testing initiative** to ensure all active SG AMER applications are tested once per year, minimizing operational production risk and aligning with business expectations.
- Led 20+ disaster recovery exercises with cross-functional teams, developing comprehensive recovery playbooks and incident response
 procedures for critical business applications.
- · Spearheaded IT Resiliency Cyber Reconstruction initiative to rebuild applications from scratch post-disaster.

Security Project Management Intern

Societe Generale

June 2021 – August 2021 New York, NY

- Assisted in firewall security remediation by identifying and removing insecure protocols and overly permissive rules, reducing network attack surface and improving security posture across GTS infrastructure.
- Addressed legacy security risks by supporting the decommission or replacement of 2,000+ AMER servers before end of life, implementing secure migration strategies and ensuring compliance with security policies while maintaining business continuity.
- Created a Visual Basic automation tool for resource allocation and project force ranking across GTS teams, providing data analytics to identify high-merit projects and optimize technology investment decisions for annual planning.

EDUCATION

Master of Science in Cybersecurity

December 2026

New York University

New York, NY

GPA: 4.0/4.0, Relevant Courses: Cloud Security, Application Security, AI Governance, Network Security, Applied Cryptography

Bachelor of Science in Informatics

Aug 2018 - May 2022

Indiana University

Bloomington, IN

GPA: 3.63/4.0, Relevant Courses: Secure Protocols, Relational Databases, Networking, C and Unix, Discrete Mathematics, Python

TECHNICAL SKILLS

Certifications: CyberArk Defender

Security: Blue Team, Privilege Access Management, Internal Network, Web Application, & Cloud Security

Languages: Programming: C/C++, Python, SQL, JavaScript, HTML/CSS, Unix Bash, **Spoken:** English, Korean(TOPIK 2) **Miscellaneous:** AWS, Azure, Docker, Linux, Burp Suite, Web Development, Git, SecDevOps, Powershell, Machine Learning

PROJECTS

PassMeter 2025 - Present

• Password strength analyzer built with Flask and JavaScript for secure password creation with entropy calculation and pattern detection.

Potion Programming Platform

2024 - Present

Designed and implemented comprehensive security framework for my educational technology platform with COPPA compliance, XSS protection, and enterprise-level input validation ensuring robust data protection for young users.

Rowhammer Attack Research

2022

Analyzed Rowhammer hardware vulnerability to evaluate attack techniques and assess mitigation strategies for DRAM security.

VOLUNTEERING

EngCredible Volunteer

2023 - 2024

· Volunteered as an English tutor for K-6 students at an after-school English Academy in Seoul, Korea.

Interests: Camping, Web Development, Hiking, Soccer, Biking, Language Learning, Traveling, Aviation