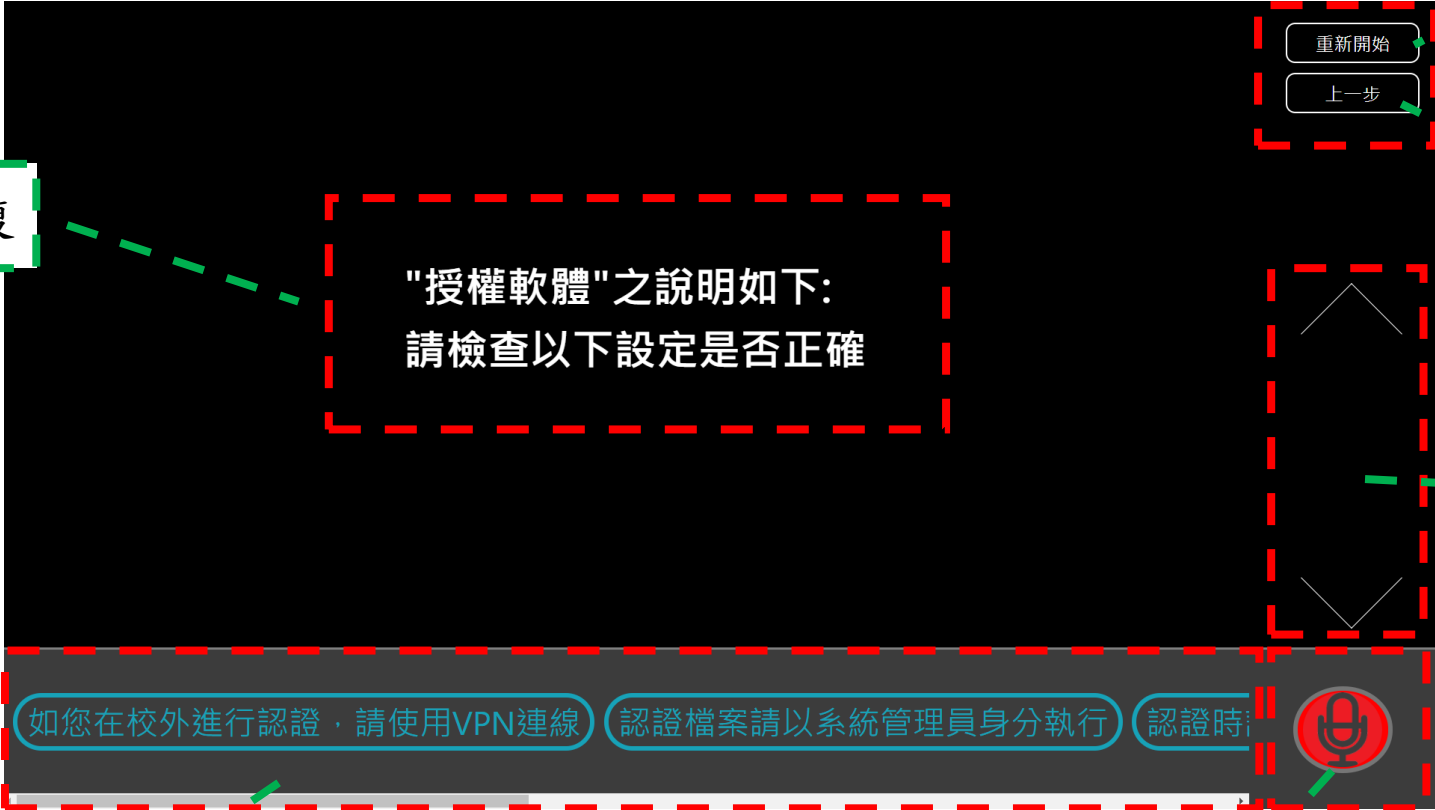


Zenbo 諮詢服務機器人使用說明



The screenshot shows a dark-themed interface for the Zenbo consultation service. It includes a central text area, a top-right navigation area with buttons, a bottom status bar with links, and a bottom-right microphone icon. Green dashed boxes with labels point to these elements:

- 開始新的對話流程** (Start new conversation flow) points to the **重新開始** (Restart) button.
- 回到上一步** (Go back to previous step) points to the **上一步** (Previous step) button.
- 查看前後歷史訊息** (View previous and next history messages) points to the up and down arrow navigation icons.
- 點選麥克風開始輸入** (Click microphone to start input) points to the microphone icon.
- 參考選項** (Reference options) points to the bottom status bar containing links like **如您在校外進行認證，請使用VPN連線** (If you are authenticating outside the campus, please use VPN connection).
- 機器人回復** (Robot reply) points to the central text area displaying the message: **"授權軟體"之說明如下:
請檢查以下設定是否正確** (The explanation for "Software Authorization" is as follows: please check if the following settings are correct).

