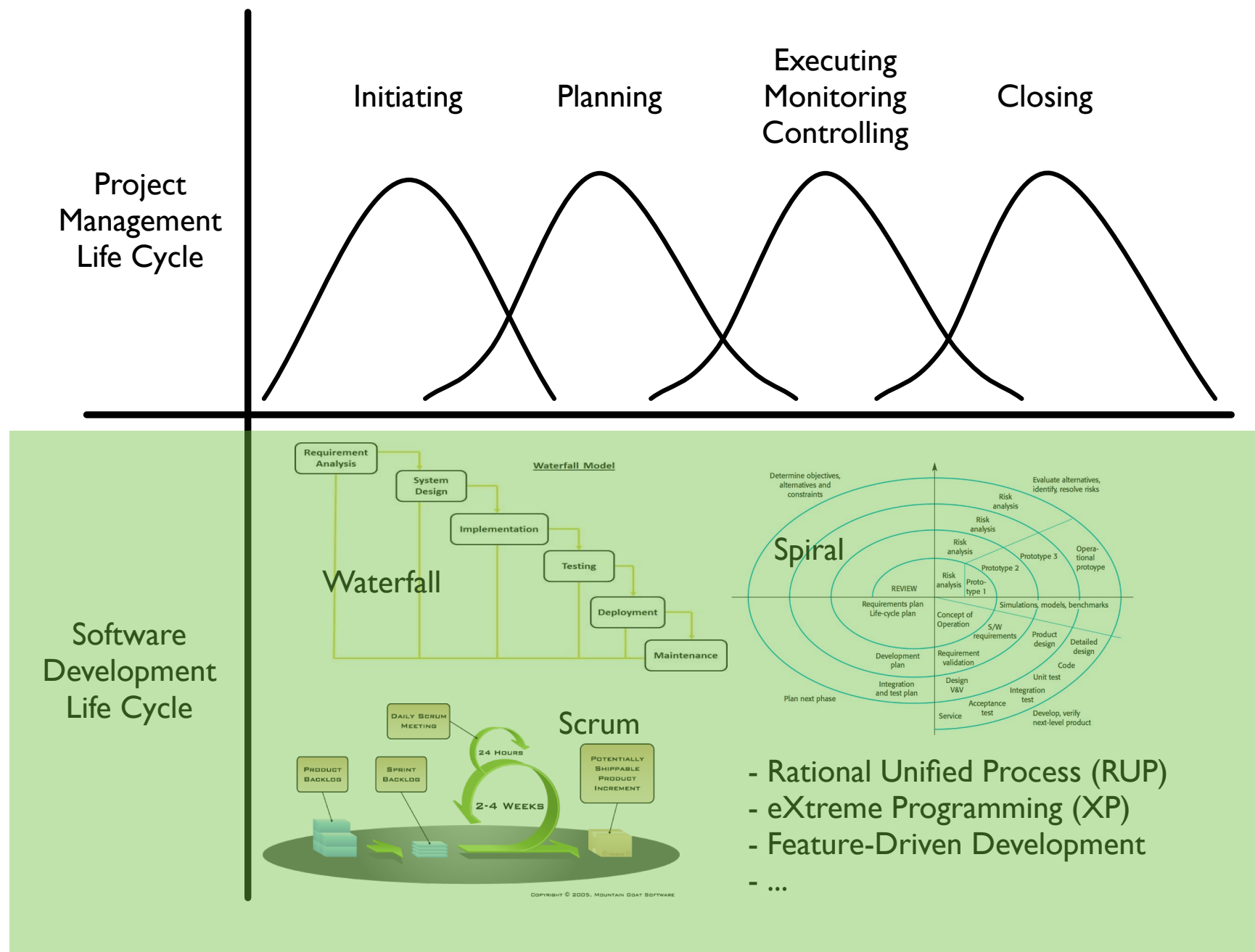


System Development and Project Organization (BSUP)

*Paolo Tell*

# Software Processes

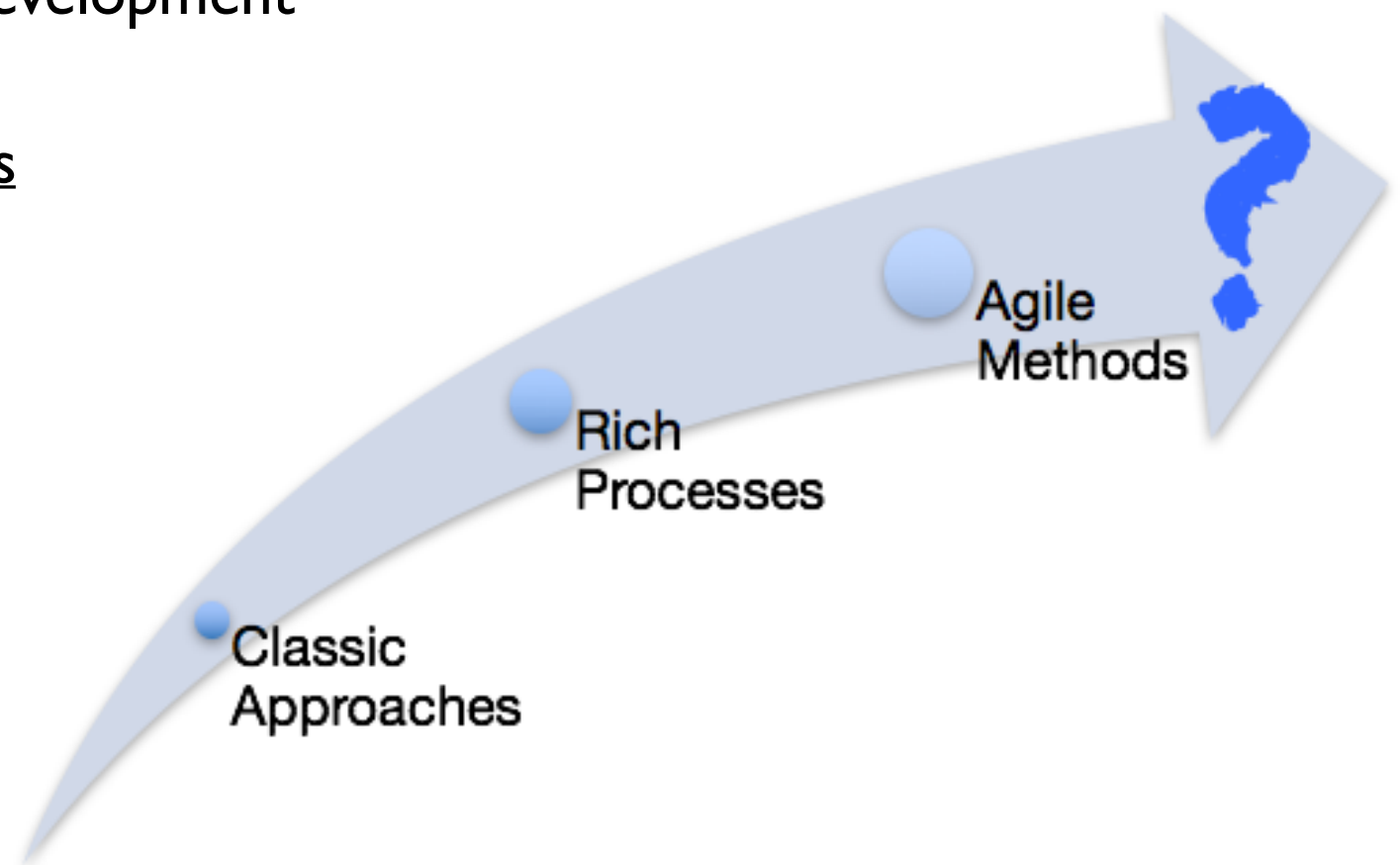
# Outline



# Software Process: Definition and Basic Models

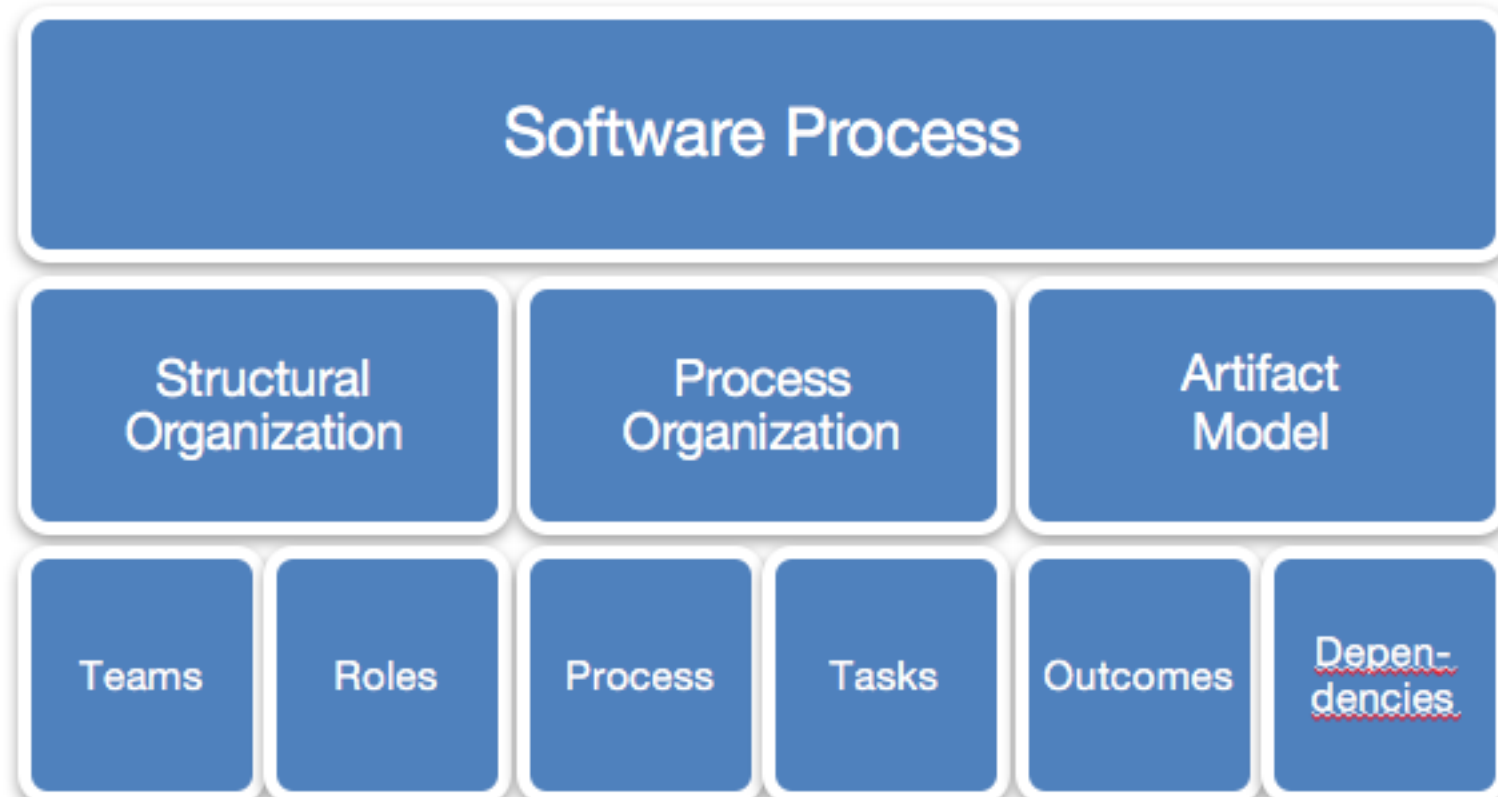
# Motivation

- Software processes exist since the early 1970's
- Goal: "Get out of the software crisis"
  - ➔ Birth of Software Engineering
- Goal: systematization of software development
- Development of Software Processes
  - Inflation
  - "Religious wars"
- State-of-the-art = understanding of interplay between process selection, project success, and project parameters.

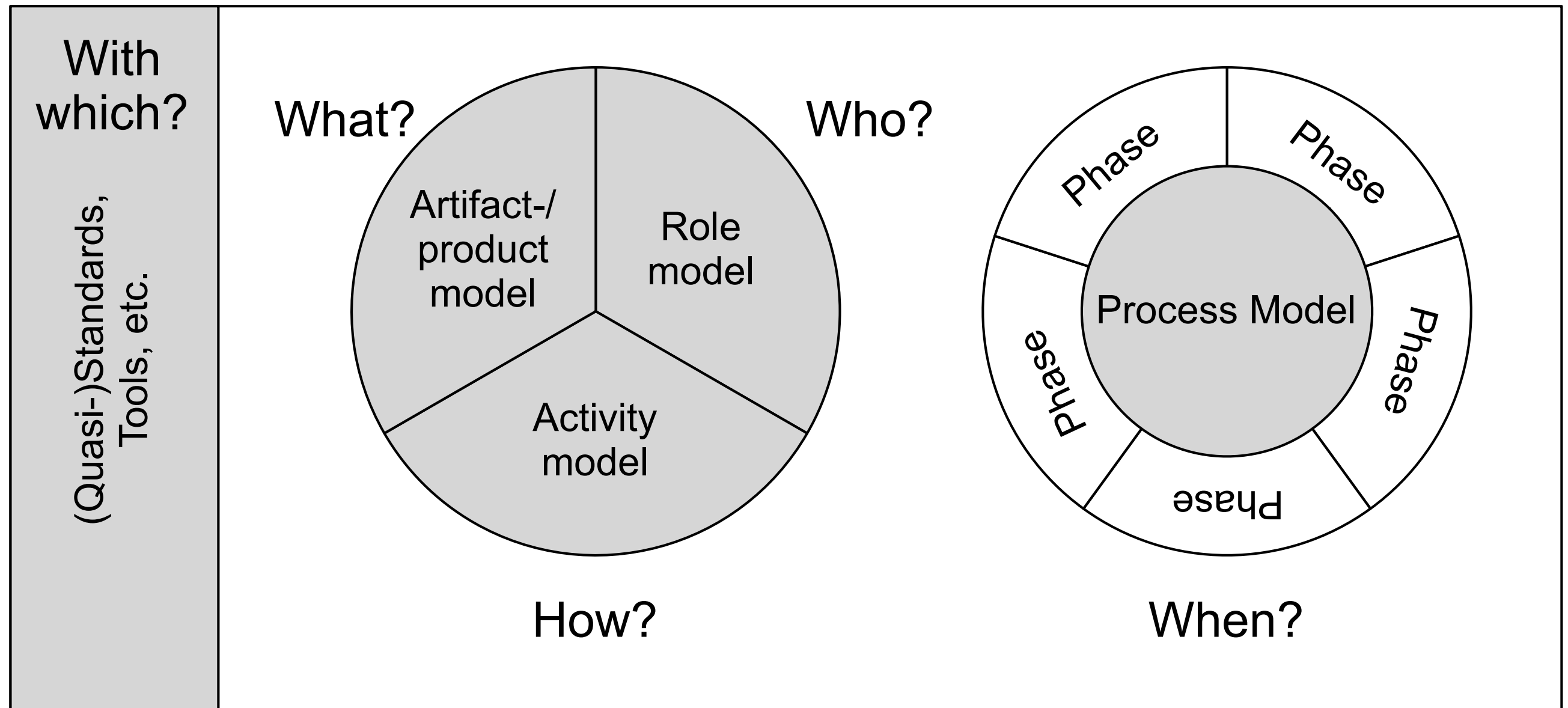


# Definition: Software Process

- A software process (model) describes:
  - Systematic,
  - Engineering, and
  - Quantifiable approaches to solve task of a particular class in a repeatable manner.
- Software processes address:
  - Structural organization
  - Process organization
  - Artifact models



# What is a software process (model)?



# Concrete software process

- There are few basic models (on which everything else is based):
  - Phase model
  - Spiral model
  - Prototyping
  - Agile models
- And there is a plethora of concrete software processes (nobody really knows how many...), e.g.:
  - Rational Unified Process
  - V-Modell (XT)
  - Scrum
  - Kanban
  - eXtreme Programming
  - Feature-driven development
  - Test-driven development
  - Crystal
  - ...

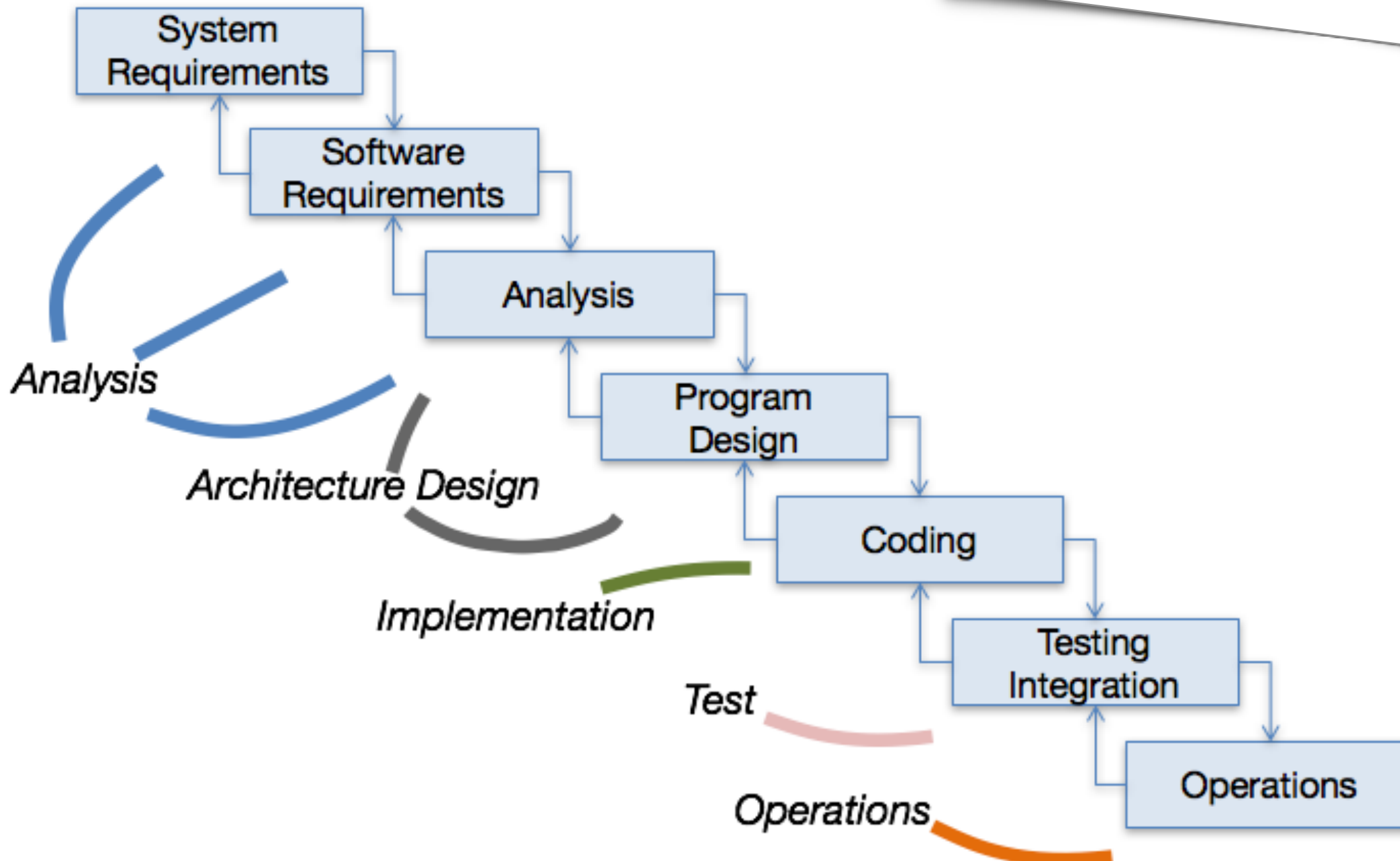
# Definition and Basic Models



# Waterfall Model

## Overall Philosophy

- Structure follows the sequence of the development activities

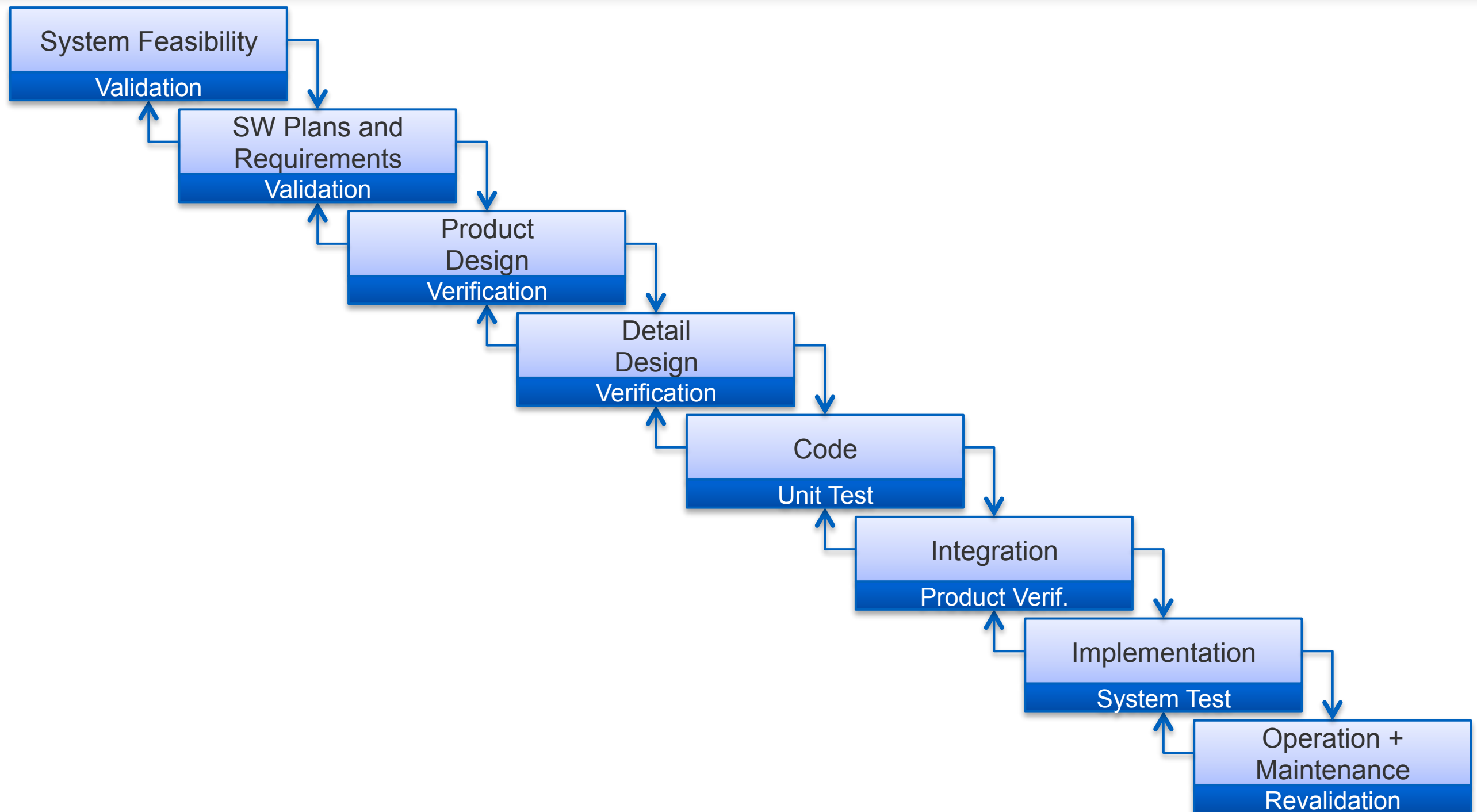


# Waterfall Model

- **“Most famous” implementation of the classic phase model**
  - Aka: conventional approach
  - 1st time mentioned by Royce (1970)
  - Strict sequence
  - Each phase
    - ➔ one milestone on which the next phase is built
    - Bundling activities in the “right” order
    - Expectation: finished results
  - Feedback possible, but only between “neighbored” phases

# Waterfall Model

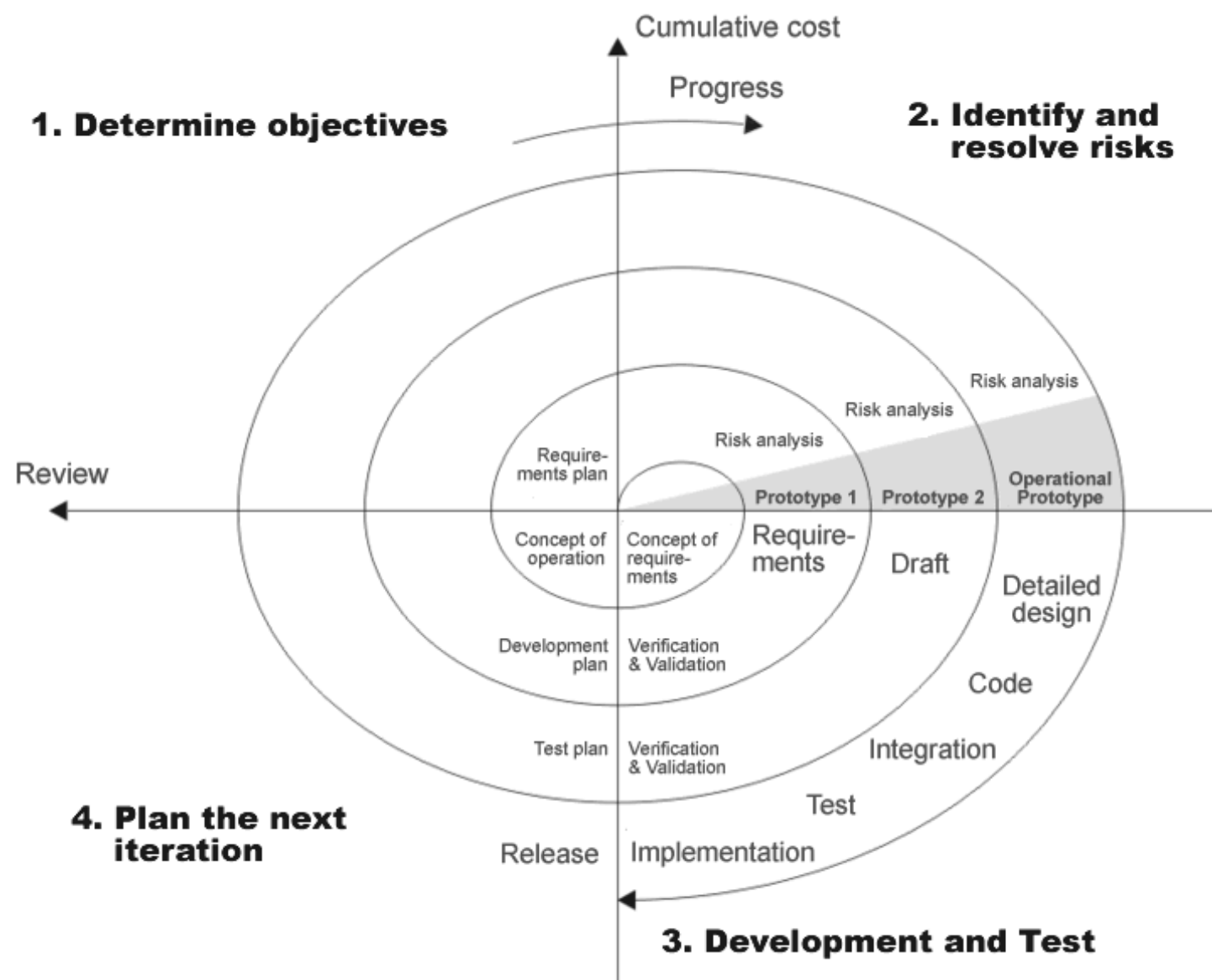
## Barry's variant: integrate quality assurance



# Spiral Model

## Overall Philosophy

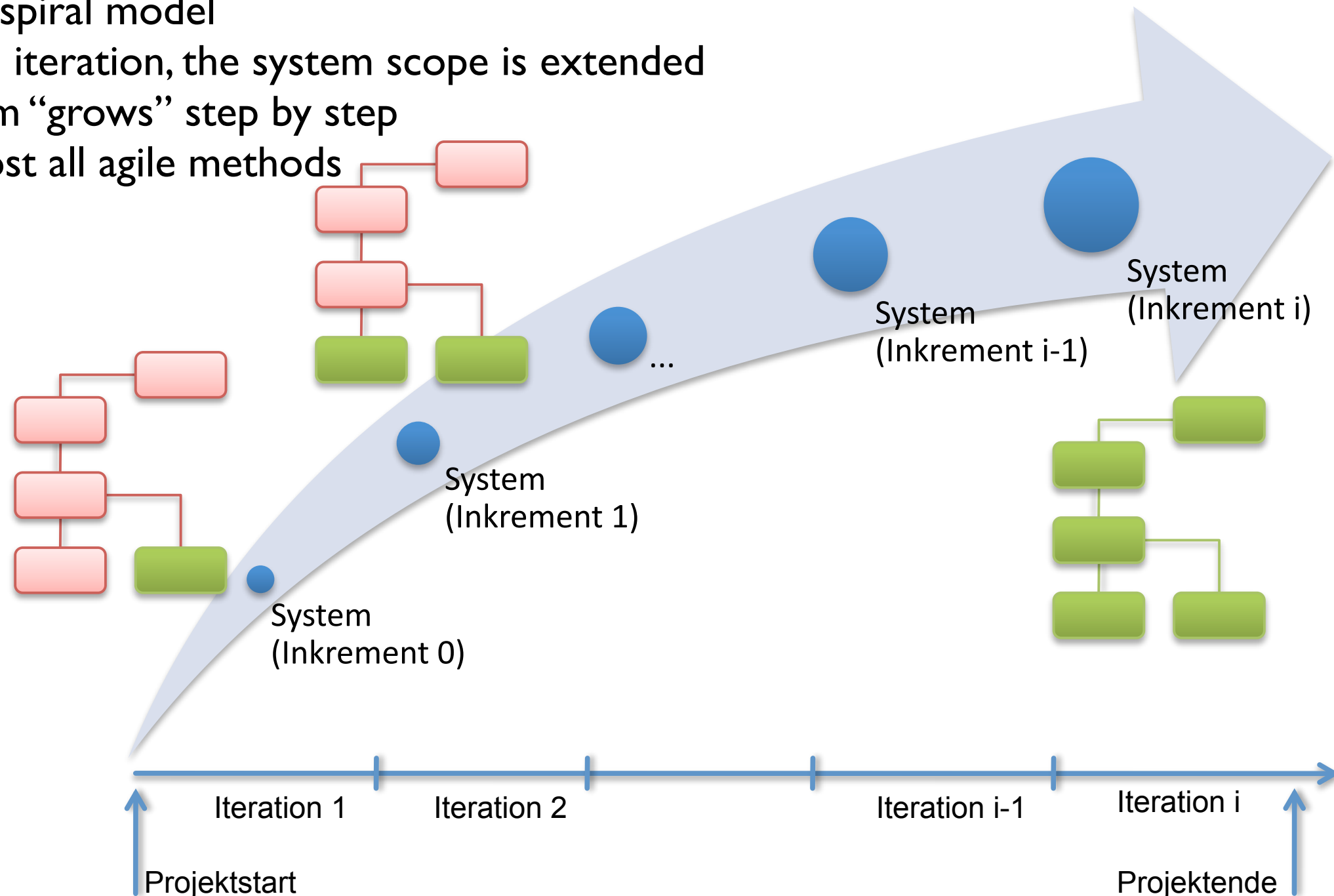
- Repeat the steps
  1. Define goals
  2. Analyze risks
  3. Evaluate
  4. Plan next iteration



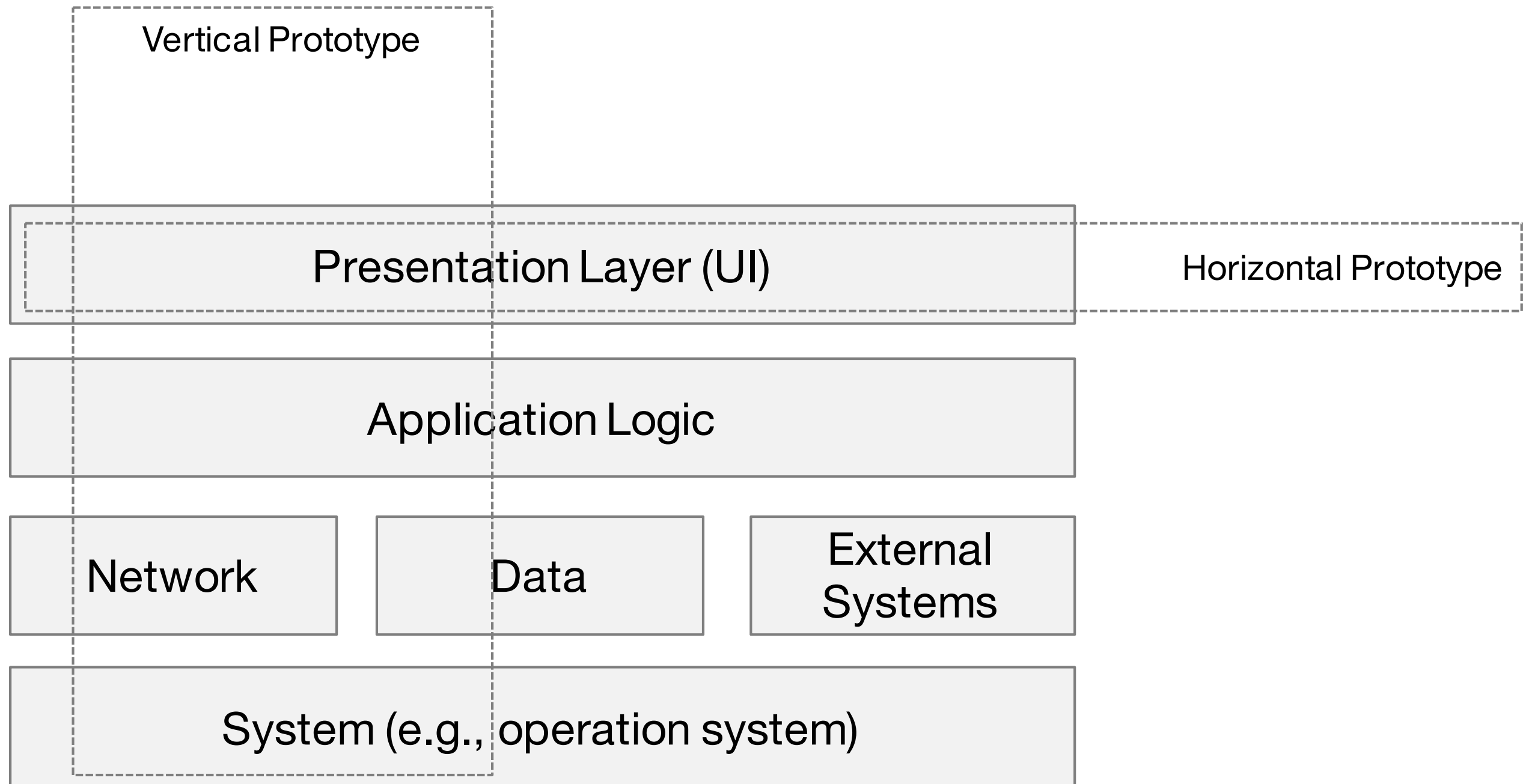
- The reference of iterative/incremental development
  - Concept: iterative approach
  - Goal: minimize risk
  - Key: create prototypes for continuous test/evaluation

# Incremental/iterative approach

- Based on the spiral model
  - With each iteration, the system scope is extended
  - The system “grows” step by step
- Basis for almost all agile methods



# Prototyping





# Manifesto for Agile Software Development

We are uncovering better ways of developing software by doing it and helping others do it.  
Through this work we have come to value:

Individuals and interactions over processes and tools  
Working software over comprehensive documentation  
Customer collaboration over contract negotiation  
Responding to change over following a plan

That is, while there is value in the items on the right, we value the items on the left more.

Kent Beck  
Mike Beedle  
Arie van Bennekum  
Alistair Cockburn  
Ward Cunningham  
Martin Fowler

James Grenning  
Jim Highsmith  
Andrew Hunt  
Ron Jeffries  
Jon Kern  
Brian Marick

Robert C. Martin  
Steve Mellor  
Ken Schwaber  
Jeff Sutherland  
Dave Thomas

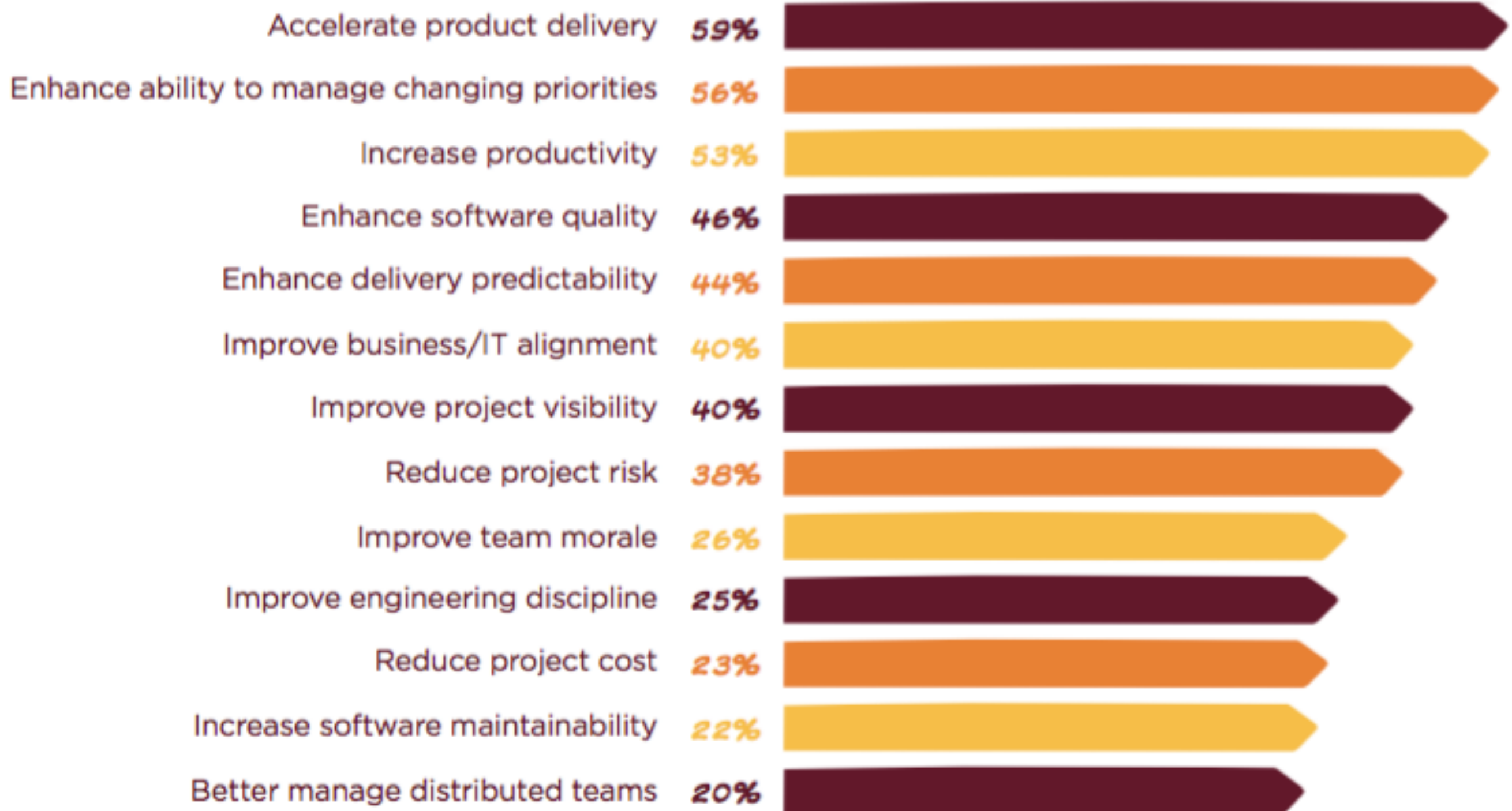
## Agile Methods

# Agile methodology

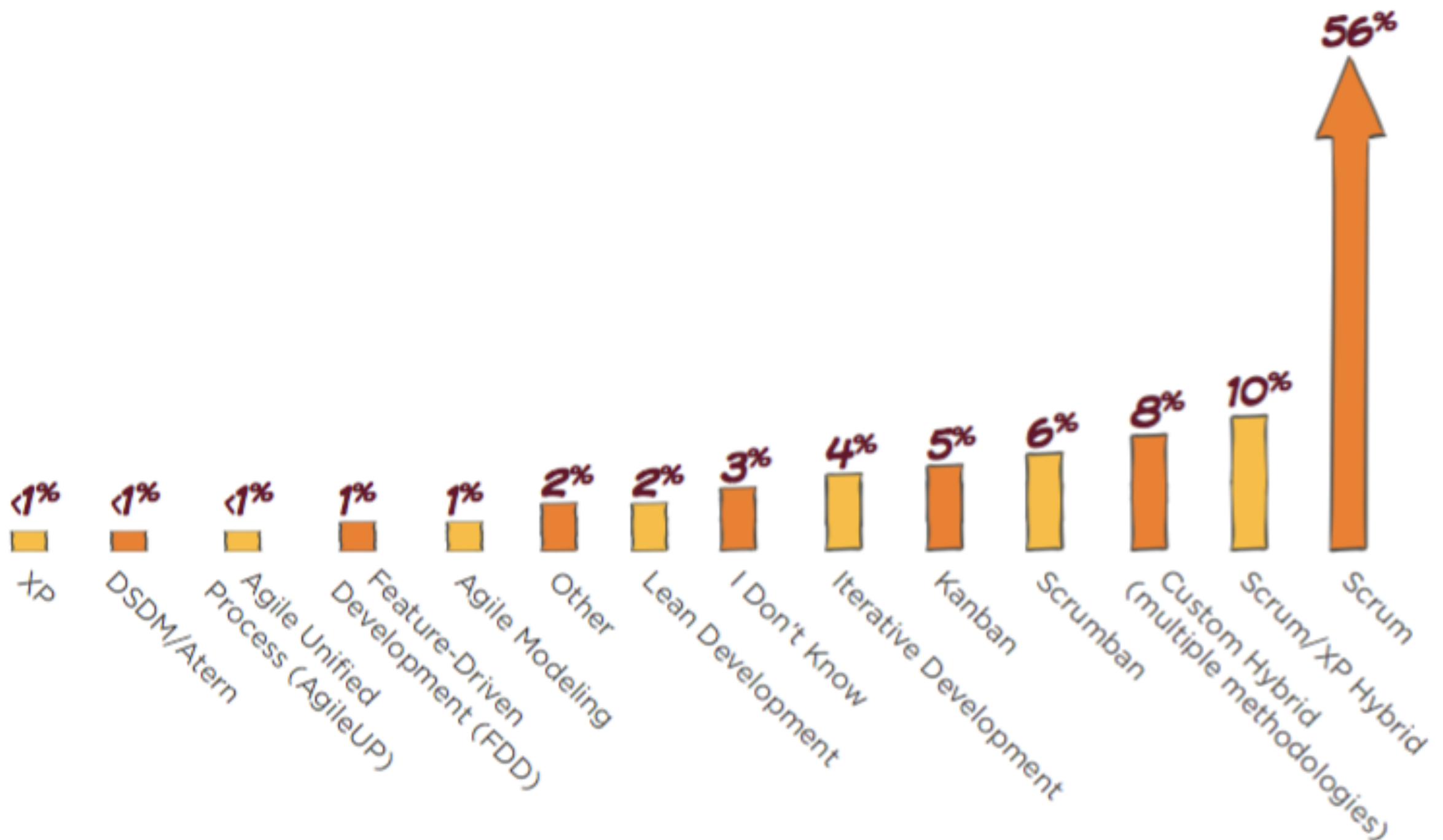
- Dissatisfaction with the overheads involved in software design methods of the 1980s and 1990s led to the creation of agile methods. These methods:
  - focus on the code rather than the design
  - are based on an iterative approach to software development
  - are intended to deliver working software quickly and evolve this quickly to meet changing requirements.
- The aim of agile methods is to reduce overheads in the software process (e.g. by limiting documentation, by fostering communication) and to be able to respond quickly to changing requirements without excessive rework.



# Reasons for adopting agile [versionone survey 2015]



# Agile method used [versionone survey 2015]

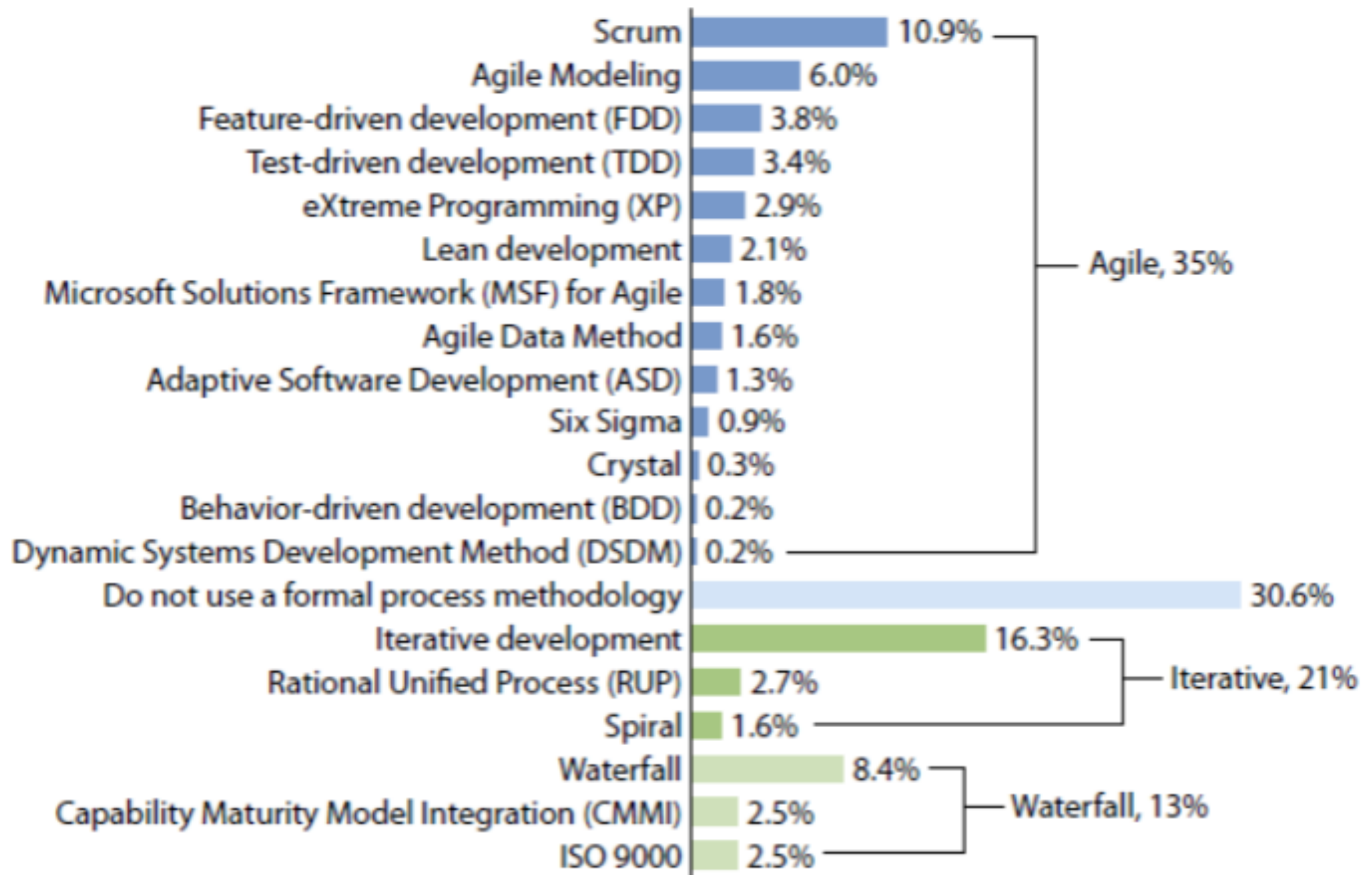


# Agile techniques

## [versionone survey 2015]

<b>80%</b>	Daily standup	<b>38%</b>	Open work area
<b>79%</b>	Short iterations	<b>36%</b>	Refactoring
<b>79%</b>	Prioritized backlogs	<b>34%</b>	Test-Driven Development (TDD)
<b>71%</b>	Iteration planning	<b>31%</b>	Kanban
<b>69%</b>	Retrospectives	<b>29%</b>	Story mapping
<b>65%</b>	Release planning	<b>27%</b>	Collective code ownership
<b>65%</b>	Unit testing	<b>24%</b>	Automated acceptance testing
<b>56%</b>	Team-based estimation	<b>24%</b>	Continuous deployment
<b>53%</b>	Iteration reviews	<b>21%</b>	Pair programming
<b>53%</b>	Taskboard	<b>13%</b>	Agile games
<b>50%</b>	Continuous integration	<b>9%</b>	Behavior-Driven Development (BDD)
<b>48%</b>	Dedicated product owner		
<b>46%</b>	Single team (integrated dev & testing)		
<b>43%</b>	Coding standards		

**"Please select the methodology that most closely reflects the development process you are currently using."**  
(select only one)



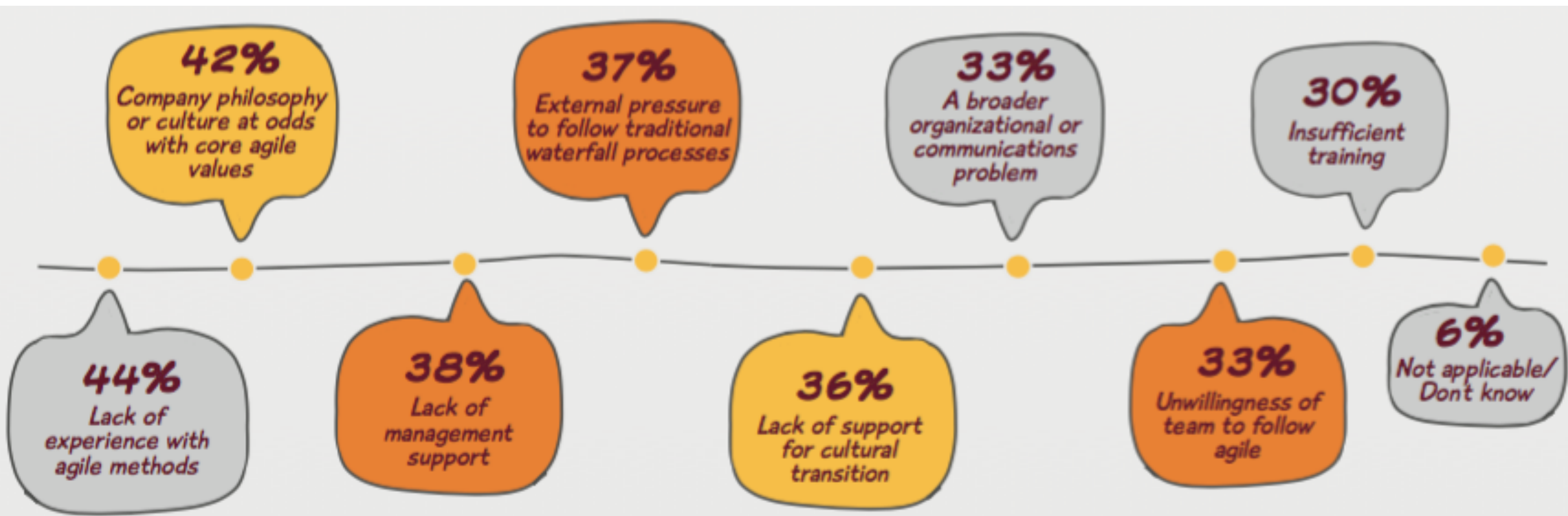
Base: 1,298 IT professionals

Source: Forrester/Dr. Dobb's Global Developer Technographics® Survey, Q3 2009



# What impedes agile adoption?

## [versionone survey 2015]



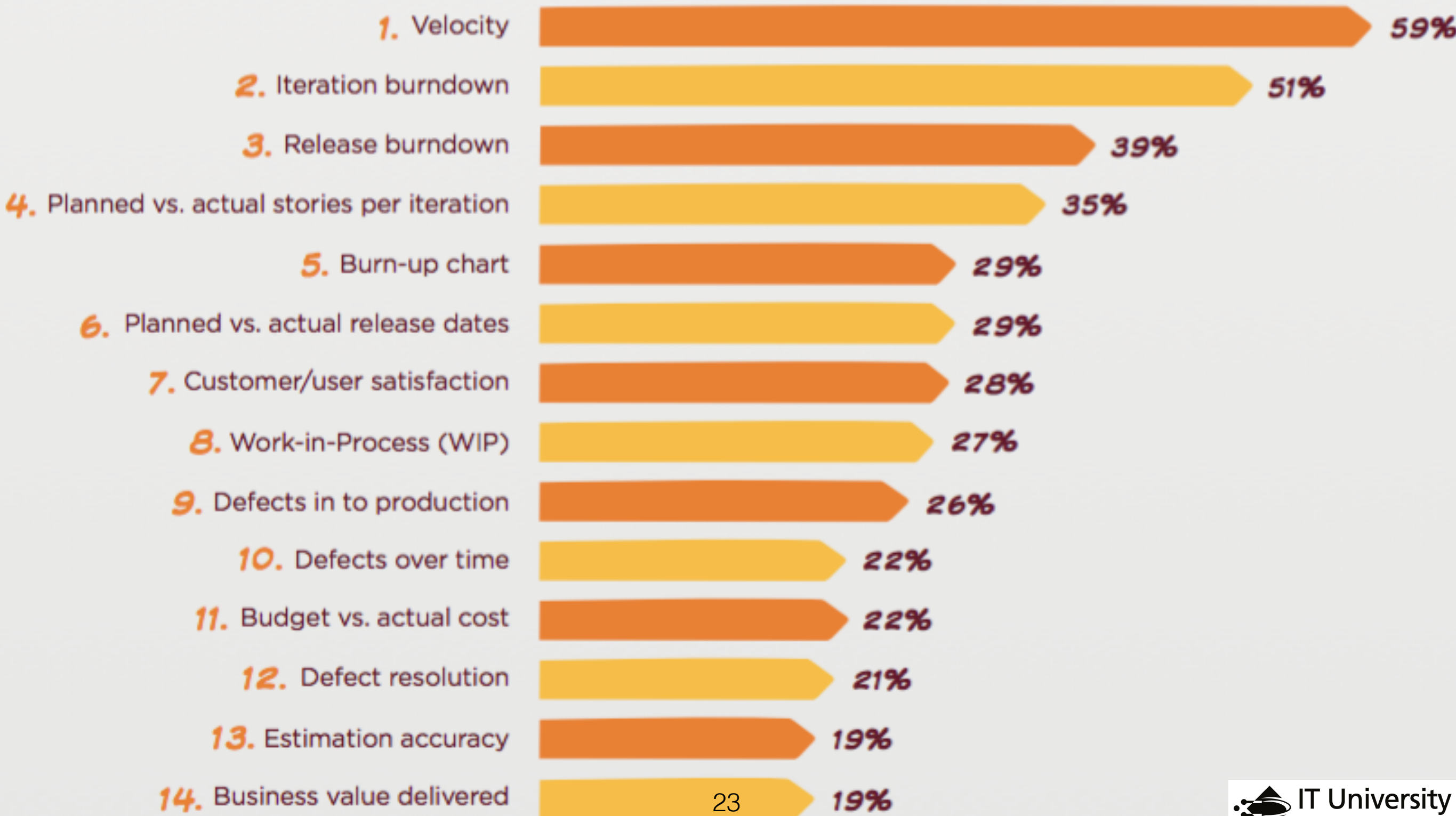
# Barriers to adoption

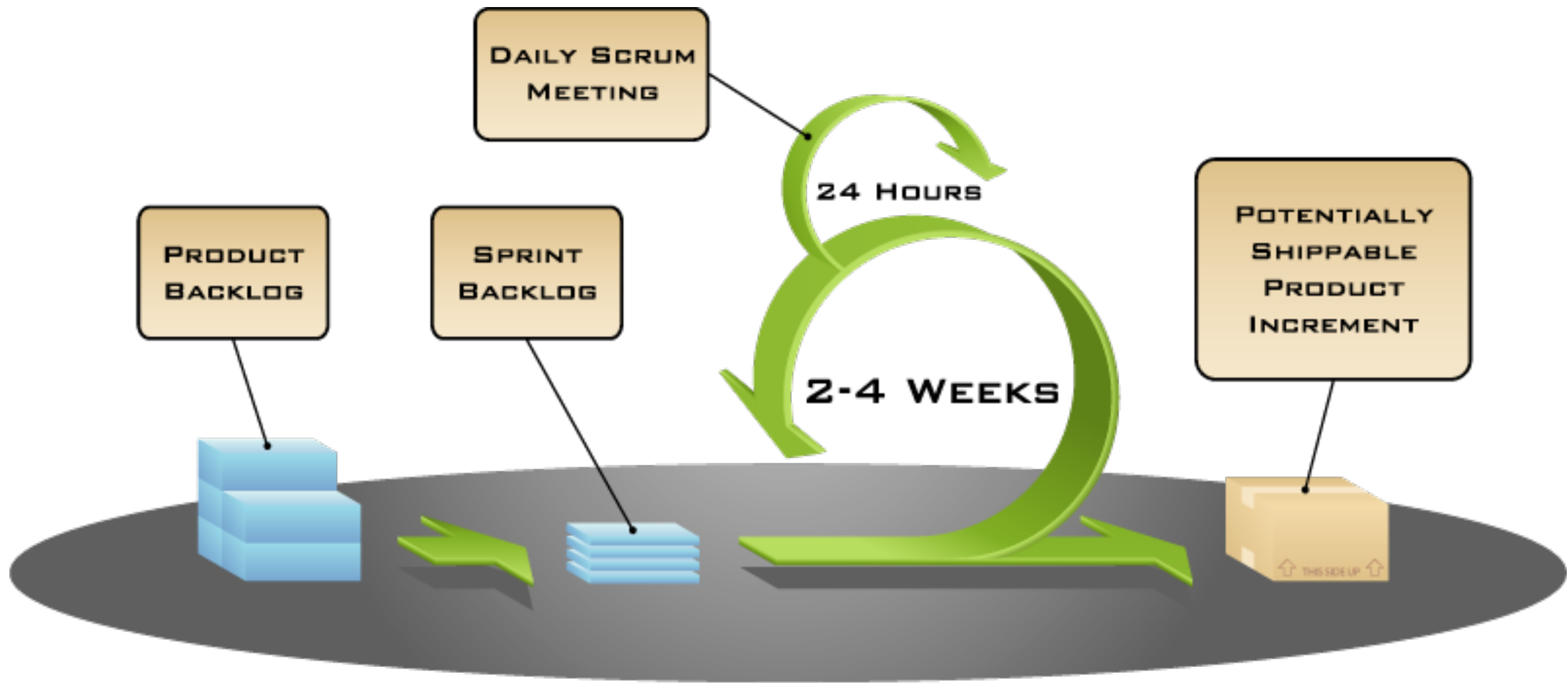
## [versionone survey 2015]



# How is success measured?

## [versionone survey 2015]





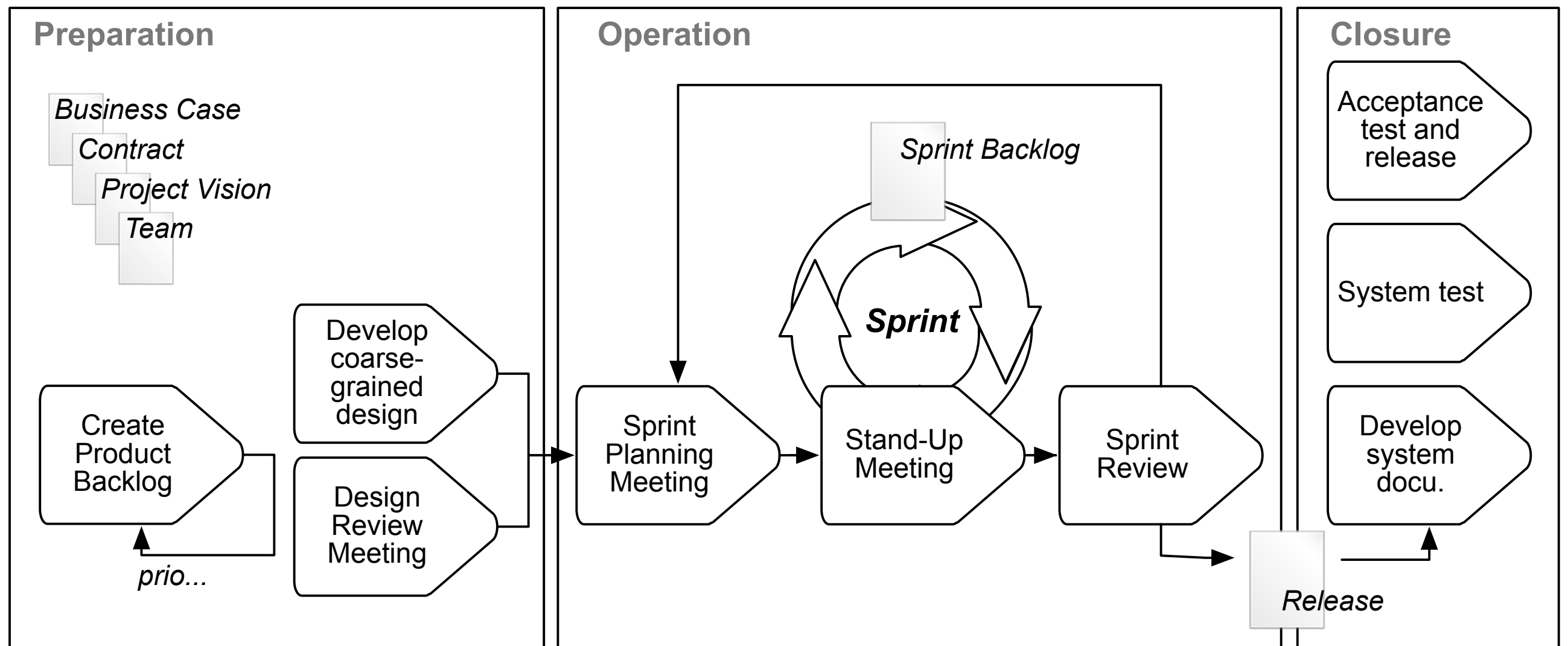
COPYRIGHT © 2005, MOUNTAIN GOAT SOFTWARE

# Scrum



# Scrum: A more formal perspective

- Scrum is an agile method, which is focused on project management
  - Only few rules and artifacts
  - Focus is a self-organizing, cross-functional team



# Agile Methods: Evaluation

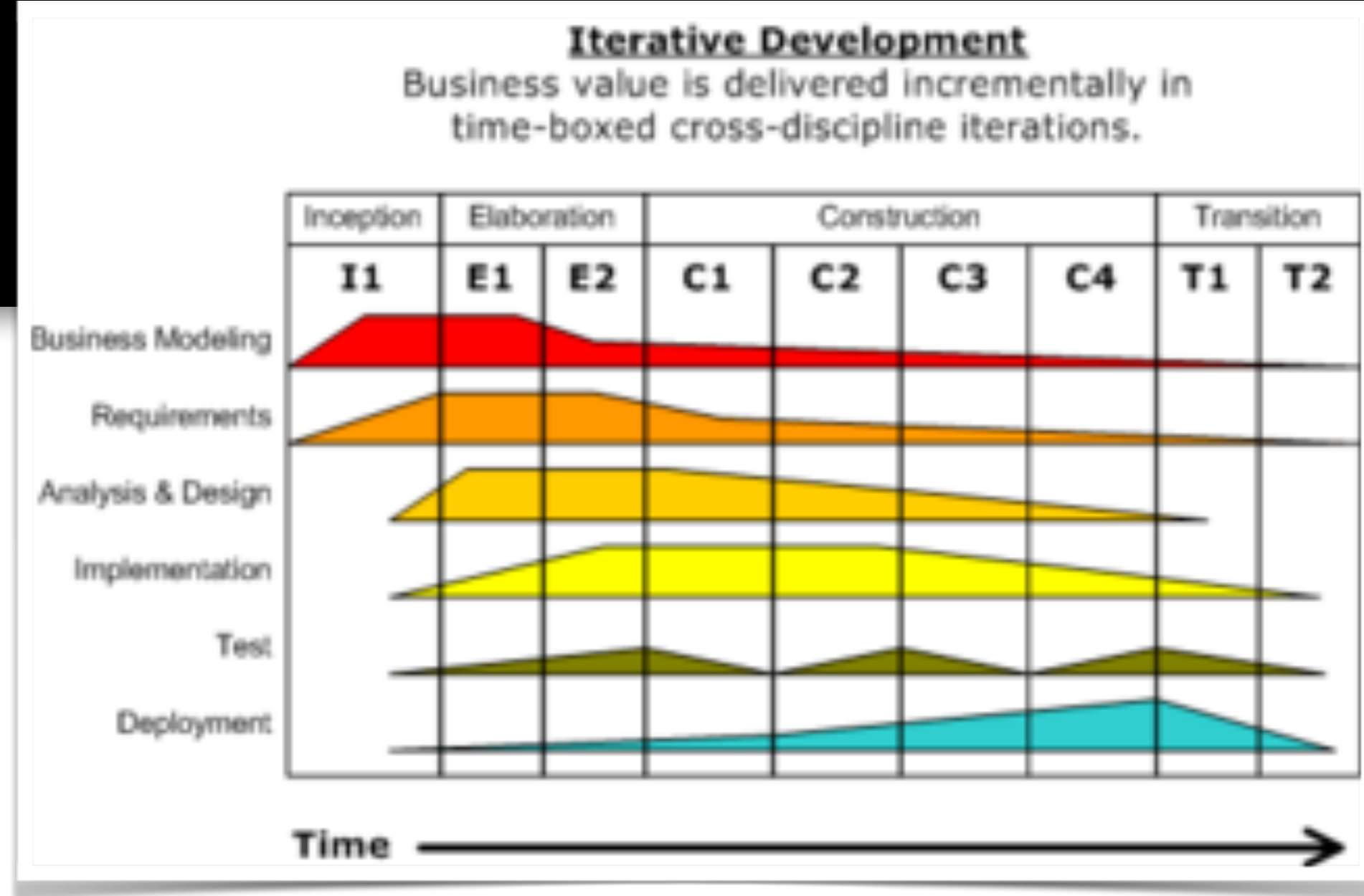
- Pro:
  - Change- and feedback- affine
  - Client and team are in the spotlight
  - Approach is pragmatic and goal-oriented
- Con:
  - Requires harmony (“feeling blue” syndrome)
  - Requires highly skilled clients and team members
  - Availability of the client
  - Difficult contracting

# Rich Processes

# Rich Processes

- **Some Terminology...**
  - Disciplined process
  - Directed process
  - Structured process
  - Heavy-weight process
- Regardless of the terminology:  
A rich process is a means of the constructive management. A rich process describes the requirements regarding:
  - Software projects
  - Expected outcomes
  - Recommended approach
  - Responsibilities
  - ...
- **Basic idea:**
  - Define “global” rules and a seamless description
  - Describe all (relevant/possible) aspects for software projects, e.g.:
    - Artifacts, activities, tasks, roles, ...
    - Dependencies
    - Valid and consistent configurations
    - ...
  - Goal: make “gossip” explicit – avoid implicit knowledge (cf. Truck Factor)
  - Goal: define reproducible and testable process descriptions (cf. certification)

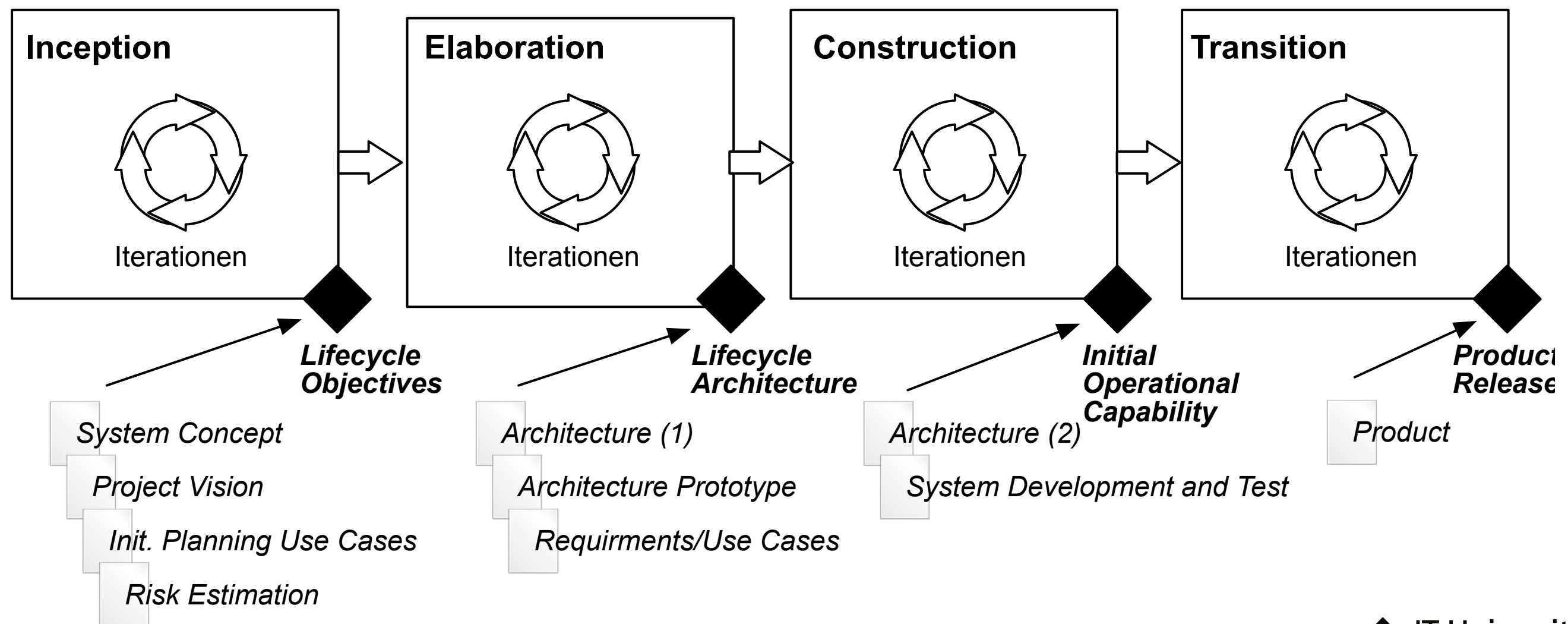
# Example: The RUP



- Rational Unified Process [obsolete]
  - Object- and activity- oriented
  - Developed ~1999 (Rational, later IBM)
- Visualized as Matrix to show focus points
- Visual gives the “RUP Mountains”

# Example: The RUP

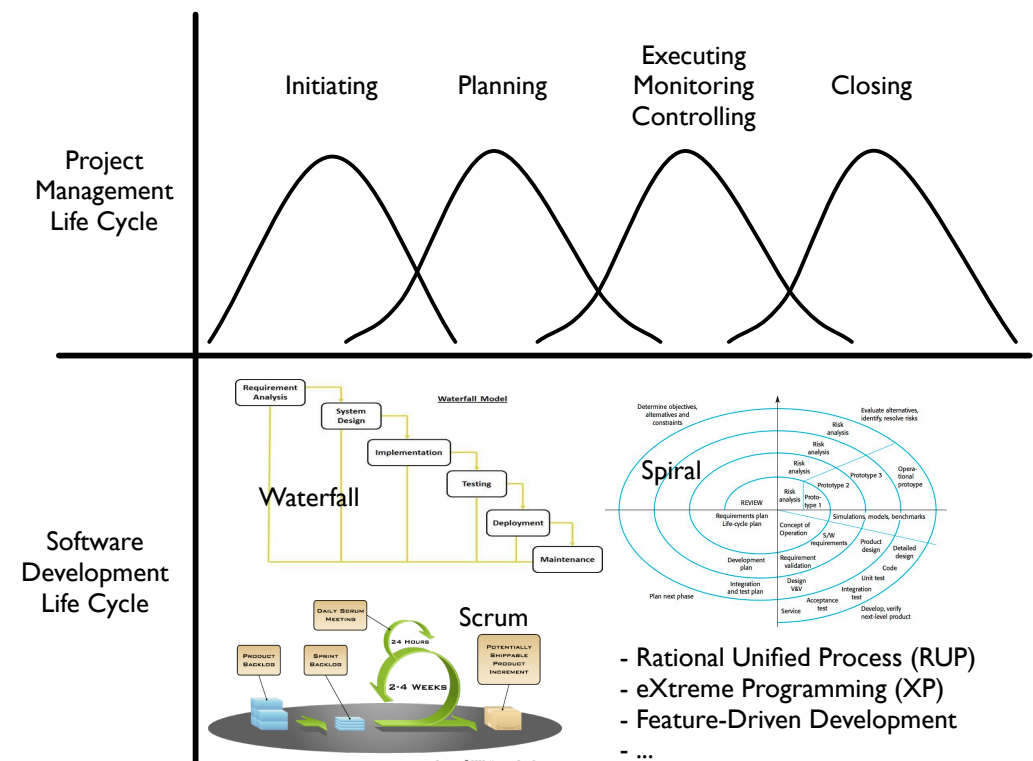
- RUP is a fully-fledged software development model
  - Focused on UML-based software development
  - RUP is an architecture-centric software process



# Summary

Software processes are an important tool for the project organization and management

- Define vital project elements
  - Structural- and process- organization
  - Result structure
- Relate management and software technology
- Build the basis for
  - Project planning
  - Contracting
  - Controlling
  - ...



# The Business Model Canvas

Designed for:

Designed by:

On: dd/mm/yyyy

Iteration #

<b>Problem</b> <small>top 3 problems</small>	<b>Solution</b> <small>top 3 features</small>	<b>Unique value proposition</b> <small>single, clean, compelling message that states why you are different and worth buying</small>	<b>Unfair advantage</b> <small>can't be easily copied or bought</small>	<b>Customer Segments</b> <small>target customers</small>
	<b>Key metrics</b> <small>key activities you measure</small>		<b>Channels</b> <small>path to customers</small>	
<b>Cost Structure</b> <small>What are the most important costs inherent in our business model? Which Key Resources are most expensive? Which Key Activities are most expensive?</small>			<b>Revenue Streams</b> <small>For what value are our customers really willing to pay? For what do they currently pay? How are they currently paying? How would they prefer to pay? How much does each Revenue Stream contribute to overall revenues?</small>	

Ash Maurya's lean canvas adaptation of the original google draw template by scrumology.net based on the work of Alexander Osterwalder . Lucas Cervera

validable

## Exercise: Lean business model canvas



# A guideline

1. **List top 3 problems.** For the customer segment you are working with, describe the top 1-3 problems they need solved.
2. **List existing alternatives.** Then document how you think your early adopters address these problems today. Unless you are solving a brand new problem (unlikely), most problems have existing solutions. Many times these may not be a readily obvious competitor.
3. **Identify other user roles.** Identify any other user roles that will interact with this customer.
4. **Hone in on possible early adopters.** With these problems in mind, get more specific on the customer segment. Narrow down the distinguishing characteristics of your prototypical customer.
5. **Unique value proposition.** State why you are different (in a way that matters). Target early adopters. Focus on the benefits to the customers (not the features). Answer: What, Who, and Why. Create a high-concept pitch.
6. **Unfair advantage.** “A real unfair advantage is something that cannot be easily copied or bought.” — Jason Cohen
7. **Channels.** Path to customers and especially your early adopters.

