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Assignment Title: Chapter 8 Role Play: Program Evaluation

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Print ISBN: 9781305966864

Title: Understanding Generalist Practice, 8th Edition

eBooks 13 digit ISBN:

Chapter/Section Name: Evaluation, Termination, and Follow-Up in Generalist Practice

Chapter/Section Number: 8

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Content Creator Name: Chimborazo Publishing, Inc.

Creation Date: 08/08/2016

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<ee-role-play-title/>**Program Evaluation**

<instructions/>

# Introduction

It is our responsibility as social workers to keep current with new literature in our field, inform our supervisors and others of our findings; and work to ensure that our practices and programs are the best they can be. As we learn what works and what does not work, we change our programs and methods to reflect these findings.

Objective

In this role play, a unit manager at a social services agency meets with the agency director to discuss the most effective design for a program evaluation.

# Scenario

The Green Oak social services agency recently developed a neighborhood watch program to combat the many burglaries and auto thefts suffered by area residents. The police department has been extremely cooperative in helping to establish this program, but the Green Oaks agency director, Avi Gardner, isn’t convinced that these kinds of programs are worthwhile. He questions why the unit involved spends their time on such activities. The unit manager, Naveen Singh, meets to discuss designing an evaluation program to show that this type of program is effective in reducing crime.

<agency director/>

# Notes for the Agency Director, Avi

In this exercise, you are playing the role of Avi Gardner, the agency director. You spend a lot of your time applying for grants and fundraising through other venues, so you want to be sure that new programs can quantify their success through measurable outcomes. You listen to Naveen’s proposal for formally evaluating the neighborhood watch program and ask him questions such as the following:

1. Which evaluation design did you decide to use?

2. Why did you decide NOT to use the other designs?

3. What information will you provide in this evaluation?

4. How will you collect the data?

5. What types of graphics will you use and how will this be presented?

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LO: 8-1

Learning Objective Narrative: Identify and use appropriate methods for evaluating practice.

LO: EPAS 9-a

Learning Objective Narrative: Select and use appropriate methods for evaluation of outcomes.

A-head: Evaluating Social Work Practice

Bloom's: Apply

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