

Theresa Wohlever  
1555 Barrington Dr.  
Wexford, PA 15090

August 3, 2023

Julie Melton  
200 First St. SW  
Rochester, MN 55905

Dear Julie Melton,

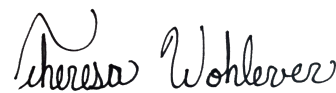
I pored through stacks of disorganized paper records the night of April 6, 2022 to find the three month old girl placed in our care had the 22q11.21 duplication detected by Affymetrix CytoScanHD. The foster agency possessing access to her electronic medical records (EHR) did not know of her Likely Pathogenic mutation. The six weeks we were her primary caretakers made the long journey remaining for Healthcare IT clear to me. My experience caring for this medically complex infant drives my appreciation for Mayo Clinic's mission to inspire hope and promote health. I consider it an honor to play an active role in furthering this vision as Product Manager. With a decade of experience in remote Bioinformatics projects, a proven track record of orchestrating cross-functional software development, and a deeply personal desire to improve healthcare equity, I believe I possess the expertise and passion necessary to catalyze Mayo Clinic's mission.

At QIAGEN I led diverse international teams in both clinical and non-clinical projects, shepherding the full Software Development Lifecycle (SDLC) for custom bioinformatic software from conception to completion. I've enjoyed the privilege of mentoring junior colleagues located in the U.S., Denmark, India, and Romania. I've facilitated cross-functional teams of various sizes and skill sets delivering high-quality solutions. These solutions include customized software for Monsanto, Labcorp, and the FDA. Our team's success stemmed from fostering an empathetic ear open to feedback, commitment to consistent iterative improvement, and clear stakeholder communication. As Product Owner, I sustained QIAGEN's relationship with multiple clients generating millions of USD in revenue. I developed such a strong relationship with the Labcorp's Vice President "Data Science, Artificial Intelligence, and Bioinformatics" that I was actively recruited for my current role.

My current IT Manager role began with the ambiguous request to "make the team better." The team consists of ~7 bioinformaticians with a decade of entrenchment in their current roles and another ~7 new hires. My vision for the team is to transition the culture away from siloed individual activities and embrace the significant benefits that stem from authentic collaboration. We've faced quite a few challenges but upfront trust building efforts are paving the way to ensure current development work is built on the foundation of psychological safety felt by every individual.

I've demonstrated success within the scope of typical data analysis, project manager, product owner, scrum master, and manager roles throughout my career. Today, I'm seeking more aggressive learning opportunities in strategy development and longer term product roadmap planning. I look forward to authentically discussing how our values align and how my background and passions support driving value in your open Product Management role. Thank you for your thoughtful consideration.

Best wishes,

  
Theresa Wohlever

# Theresa Wohlever

née Hepburn

1555 Barrington Dr. Wexford, PA 15090

+1.860.490.3525 || [theresa.wohlever@gmail.com](mailto:theresa.wohlever@gmail.com)

Experienced remote Bioinformatics IT Manager with a passion for cultivating talent and improving process. Demonstrated success translating high profile client needs to clear software development requirements. **Seeking opportunities to drive positive impact in healthcare** through emphasizing team focused values, AGILE philosophy, and a growth mindset.

---

## **Labcorp Diagnostics**, Data Science, AI, Clinical Bioinformatics

*Bioinformatics IT Manager*, November 2021 - Present

- Identify and implement process improvement aligned with industry best practices within bioinformatic scope of clinical assay development, deployment, and production support
- Drive AGILE adoption for ~20 person team of biologists, bioinformaticians, and software engineers
- Develop Tableau Dashboard based on PostgreSQL database populated for production lab QC monitoring

## **QIAGEN Digital Insights (QDI)**, Custom Solutions and Services

*Interim Custom Services Manager*, January 2021 - August 2021

- Managed transcontinental team of 4 bioinformaticians and 4 software engineers
- Sustain multimillion USD client partnerships via 'White Glove' level of care
- Obtain, allocate, and prioritize resources to delight customers and retain talent
- Align with Account Management on feasibility and forecast for projects with 2 weeks LOE to >2 years

## **QIAGEN Bioinformatics**, Custom Solutions

*Senior Bioinformatician*, May 2016 - January 2021

- Manage multi-year projects for U.S. based high value clients
- Define requirements, scope, and Statement of Work (SOW) for custom bioinformatic solutions and services
- Communicate with clients, Key Account Managers, and developers to define and complete project goals
- Manage testing, release, and support client use of custom bioinformatic software for >25 custom projects

## **CLC bio, a QIAGEN Company**, Advanced Genomics Applications

*Senior Scientist*, October 2014 - April 2016

- Analyze, define, and resolve complex scientific and technical issues from scientist and clinician users
- Enable users to successfully harness CLC and Ingenuity product lines to fulfill analysis objectives
- Partner with R&D, Product Management, sales, and marketing for process improvement
- Establish and revise systems and protocols for customer engagement (SalesForce)
- Improve internal resources enabling consistent quality support across the globally integrated team

## **CLC bio**, Customer Support

*Application Scientist*, January 2012 - October 2014

- Interpret, replicate, and propose solutions for a broad range of customer questions and problems
- Effectively and clearly communicate software issues with support team, developers, and customers
- Collaborate on research, drafting, and editing of customer facing text eg. Frequently Asked Questions
- Mentor and train junior support colleagues

## **The Broad Institute of MIT and Harvard**, Microbial Systems and Communities

*Associate Computational Biologist*, January 2010 - January 2012

- Develop and maintain 454 16S filtering and classification pipeline [Perl, L<sup>A</sup>T<sub>E</sub>X, R, mothur]
- Process 16 ongoing projects consisting of in-house and external data

## **The Broad Institute of MIT and Harvard**, Assembly Computation and Development Core

*Bioinformatics Assembly Analyst*, July 2007 - January 2010

- Propose, develop, and maintain 454 analysis pipeline reducing error and analyst time by 90%
- Characterize and propose solutions for sequencing, library construction, and DNA sample failures

# Education

---

**Rensselaer Polytechnic Institute**, Bioinformatics and Molecular Biology  
*Bachelor of Science*, August 2003 - May 2007

- *cum laude* 3.56/4.0
- Bioinformatics and Molecular Biology Major 3.29/4.0
- Computer Science Minor 3.70/4.0

**Scrum Alliance**, Concepts and Beyond  
*CSPO*, October 2022

- Certified Scrum Product Owner (CSPO)
- Certificant ID: 001426943 Certification Active through: 06 October 2024