Theresa Wohlever
5006 Valencia Drive
Toledo, OH 43623

February 22, 2023

Mikayla Simons
Labcorp Global Talent Management
3301 Kinsman Blvd.
Madison, WI 53704

Dear Mikayla Simons,

I am a seasoned remote Bioinformatics Manager with demonstrated success leading cross-functional software development projects for both clinical and non-clinical application. I have a track record of consistent delivery in a fast-paced, rapidly changing environment. Given my experience and desire to grow in a leadership capacity I am an excellent candidate for Labcorp's Drug Development Track Leadership Development Rotational Program.
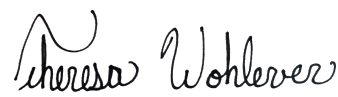
I embarked on my post-bachelor career at The Broad Institute of MIT and Harvard surrounded by the world's leading scientists. I treasured the degree-free education I received through analyzing bleeding edge NGS sequencing technologies and proposing methods for improved analysis of 16S microbial communities. The weight of student loan debt drew me to a more lucrative position in industry and acceptance that pursuit of a PhD in computational biology was not in my foreseeable future for fiscal reasons.

I became a fully remote employee in 2013 when I moved away from Boston, MA for family while continuing my role at CLC bio, a QIAGEN company. My manager made clear I was an essential asset, ensuring I was fully supported in transitioning. Through my tenure working-from-home, leadership asked if I would manage my team through periods of instability. I graciously accepted each instance with the understanding that remote management was interim and never permanent. I enjoyed lifting up my [interim] reports to become their best selves resulting in high quality outcomes from California to Denmark to Romania. Fostering excellence among the personalities reporting to me by solid and dotted lines brought me great joy. Aligning Key Account Manager expectations with Development and Product team realities was challenging; I learned to trust the expertise of my colleagues making account level decisions without in depth grasp of detail. Casting my ego aside to recruit and hire my replacement was humbling; I knew at the start of my latest interim leadership appointment that the scope of my role would again shrink back to an individual contributor as project manager. I was unable to reconcile this loss with my core values, so I chose to leave QIAGEN in July 2021 to pursue an authentic growth opportunity.

There are world class scientists who prefer individual deep work over leading a team. They may fear the challenges associated with navigating complex interpersonal relationships, but I embrace this challenge. Experience taught me excellence does not come through fear, but by ego-less pursuit of a clear vision. I'm not afraid of rooms where I am the least intelligent; I'm afraid of silencing voices with the most informed insight. I'm not afraid of shifting priorities; I'm afraid of failing to follow practices that enable effective response. I'm not afraid of hard choices; I'm afraid of paralyzing indecision. I'm not afraid of failure; I'm afraid of repeating the same mistakes and falling into complacent mediocrity.

Given my experience, demonstrated success, and passion for quality healthcare I have confidence I will become a leader who "consistently exceeds expectations" within Labcorp's Drug Development Track Leadership Development Rotational Program.. Thank you for considering my application.

Best wishes,

Theresa Wohlever
Theresa Wohlever

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Theresa Wohlever

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Experienced remote Bioinformatics IT Manager with a passion for cultivating talent and improving process. Demonstrated success translating high profile client needs to clear software development requirements. **Seeking opportunities to grow in a Director** level role while furthering the mission of improved patient care through emphasizing team focused values, AGILE philosophy, and a growth mindset.

Labcorp Diagnostics, Data Science, AI, Clinical Bioinformatics
Bioinformatics IT Manager, November 2021 - Present
- Identify and implement process improvement aligned with industry best practices within bioinformatic scope of clinical assay development, deployment, and production support
- Enable AGILE adoption with 12 person team of biologists, bioinformaticians, and software engineers

QIAGEN Digital Insights (QDI), Custom Solutions and Services
Interim Custom Services Manager, January 2021 - August 2021
- Lead transcontinental team of 4 bioinformaticians and 4 software engineers
- Sustain multimillion USD client partnerships via 'White Glove' level of care
- Obtain, allocate, and prioritize resources to delight customers and retain talent
- Align with Account Management on feasibility and forecast for projects with 2 weeks LOE to >2 years
- Recruit permanent Director and entry level Bioinformatician FTE

QIAGEN Bioinformatics, Custom Solutions
Senior Bioinformatician, May 2016 - January 2021
- Manage multi-year projects for U.S. based high value clients
- Define requirements, scope, and Statement of Work (SOW) for custom bioinformatic solutions and services
- Communicate with clients, Key Account Managers, and developers to define and complete project goals
- Manage testing, release, and support client use of custom bioinformatic software for over 25 custom projects

CLC bio, **a QIAGEN Company**, Advanced Genomics Applications
Senior Scientist, October 2014 - April 2016
- Analyze, define, and resolve complex scientific and technical issues from scientist and clinician users
- Enable users to successfully harness CLC and Ingenuity product lines to fulfill analysis objectives
- Partner with R&D, Product Management, sales, and marketing for process improvement
- Establish and revise systems and protocols for customer engagement (SalesForce)
- Contribute to internal documentation for consistent quality support across the globally integrated team

CLC bio, Customer Support
Application Scientist, January 2012 - October 2014
- Interpret, replicate, and propose solutions for a broad range of customer questions and problems
- Effectively and clearly communicate software issues with support team, developers, and customers
- Collaborate on research, drafting, and editing of customer facing text eg. Frequently Asked Questions
- Mentor and train junior support colleagues

The Broad Institute of MIT and Harvard, Microbial Systems and Communities
Associate Computational Biologist, January 2010 - January 2012
- Develop and maintain 454 16S filtering and classification pipeline [Perl, LaTeX, R, mothur]
- Process 16 ongoing projects consisting of in-house and external data

The Broad Institute of MIT and Harvard, Assembly Computation and Development Core
Bioinformatics Assembly Analyst, July 2007 - January 2010
- Propose, develop, and maintain 454 analysis pipeline reducing error and analyst time by 90%
- Characterize and propose solutions for sequencing, library construction, and DNA sample failures
- Assess new sequencing technologies for de novo assembly: Illuminia (Solexa), Pacific Biosciences

Education

Rensselaer Polytechnic Institute, Bioinformatics and Molecular Biology
Bachelor of Science, August 2003 - May 2007

- *cum laude* 3.56/4.0

Scrum Alliance, Concepts and Beyond
CSPO, October 2022
- Certified Scrum Product Owner (CSPO)
- Certificant ID: 001426943 Certification Active through: 06 October 2024