

JASON ANDERSON

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EXPERIENCE

STUMPTOWN COFFEE ROASTERS - Assistant Manager, Barista

MAR 2016 - JUN 2017, OCT 2017 - PRESENT

- Makes drinks to rigorous standards
- Longest-standing employee of the Downtown Cafe
- Trained employees on how to use equipment, multiple POS systems, new product rollouts and SOPs
- Performed in-house QA for coffee and espresso recipes in collaboration with trainers at company headquarters
- Maintained orders/inventory, invoice processing, cash handling, equipment maintenance
- Multitasked managerial operations with floor shifts with high customer traffic

Due to the Covid-19 pandemic, Stumptown has restructured retail operations and I am just working as a barista now, but I work at all four of the Portland cafes as a means of pivoting and adapting to this ever-changing situation and the needs of the company.

VIRTUOUS PIE - Lead Barista, Shift Lead

JUN 2017 - OCT 2017

- Spearheaded the coffee program with Heart Coffee Roasters
- Cultivated a unique plant-based coffee menu
- Trained and provided troubleshooting to management and all FOH employees
- Maintained orders/inventory, equipment maintenance
- Created SOPs, par sheets, recipes and tutorials with Google Suite applications
- Collaborated with business owners to design coffee bar layouts for new locations
- Often multitasked working the coffee bar, pizza line and kitchen prep to support other facets of the business

BOWERY BAGELS - Lead Barista

AUG 2014 - MAR 2016

- Trained retail employees on equipment use
- Maintained orders and inventory, equipment maintenance
- Updated SOPs and recipe guidelines with Google Suite applications
- Worked the food line in tandem with the coffee bar

STARBUCKS - Barista Trainer, Shift Lead

DEC 2007 - MAR 2014

- Trained all new employees on equipment use and multiple POS systems
- Delegated employee responsibilities and workflow
- Maintained inventory and orders, cash handling and banking

EDUCATION

UNIVERSITY OF OREGON - Coding bootcamp, full-stack development

JAN 2021 - PRESENT (WILL COMPLETE BY JUL 2021), EUGENE, OR

PASADENA CITY COLLEGE

SEP 2007 - SEP 2010, PASADENA, CA

CRESCENTA VALLEY HIGH - High School Diploma

JAN 2004 - JUN 2007