



TIRI

[Time Is Real Investment]

APP WORKFLOW

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1. INTRODUCTION

TIRI is a community-based support app designed to connect people who need help with people(volunteers) willing to assist. The platform allows users to post help requests, accept tasks, communicate with each other, and provide feedback — all through an easy-to-use interface.

User Roles

1. User/Volunteer

- Register/Login to the app
- Post help requests (title, description, etc.)
- View community-wide requests
- Accept available interested request
- Chat with accepted users for coordination
- View profiles of other users
- Edit or cancel posted requests
- Provide feedback after task completion

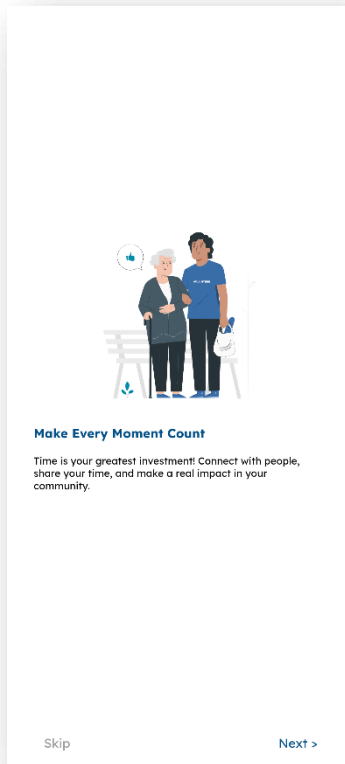
2 Admin

- Manages all users
- Monitors content and app activity

2.WORKFLOW (step-by-step)

2.1. SPLASH SCREEN

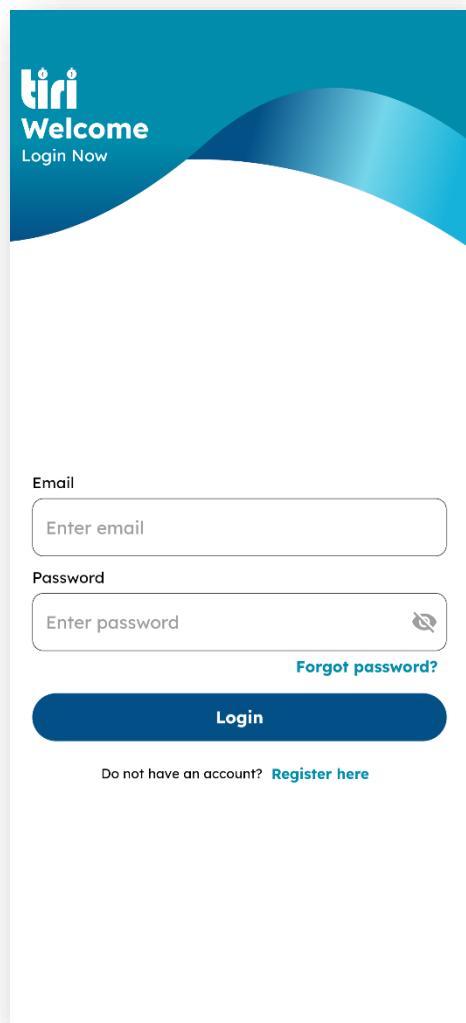
- Launches app briefly before navigating to the login.



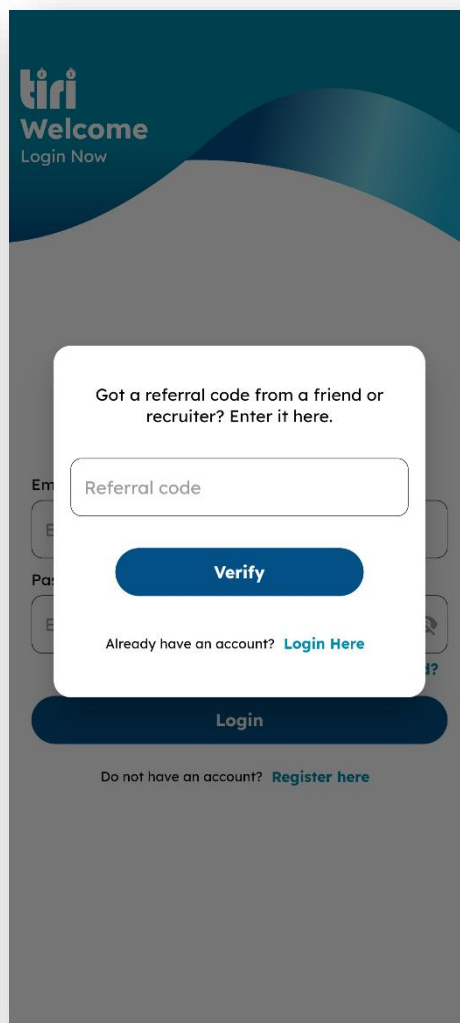
2. LOGIN / REFERRAL FLOW

- If the user already has an account: enters **email and password** to log in.
- If new: must enter a **valid referral code**.
 - If valid → navigates to **registration screen**.
 - If invalid → shows error.

[Referral code is given by admin or a trusted user]



The login screen features a blue header with the 'tiri' logo and the text 'Welcome Login Now'. Below the header, there are two input fields: 'Email' with a placeholder 'Enter email' and 'Password' with a placeholder 'Enter password' and a toggle icon. A 'Forgot password?' link is positioned below the password field. A large blue 'Login' button is centered below the inputs. At the bottom, a link 'Do not have an account? Register here' is displayed.



This screen is identical to the login screen but includes a white modal overlay. The modal contains the text 'Got a referral code from a friend or recruiter? Enter it here.' followed by a 'Referral code' input field. Below this is a blue 'Verify' button. At the bottom of the modal, it says 'Already have an account? Login Here'. The 'Login' button and 'Register here' link from the background screen are still visible through the modal.

3. REGISTER SCREEN

- Fields: **Name, Email, Phone Number, Country, Password**
- On submission:
 - A **verification email** is sent.
 - User clicks on the verification link.
 - A **request for account approval** is sent to the referrer (referral code owner).
 - Once referrer approves, user can access the app.

tiri
Welcome
Register Now

Referred by: Rahul

Enter name

Country

Phone Number

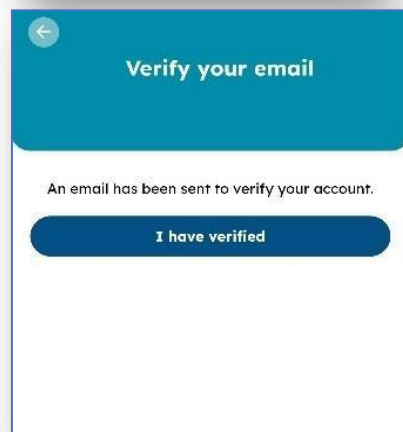
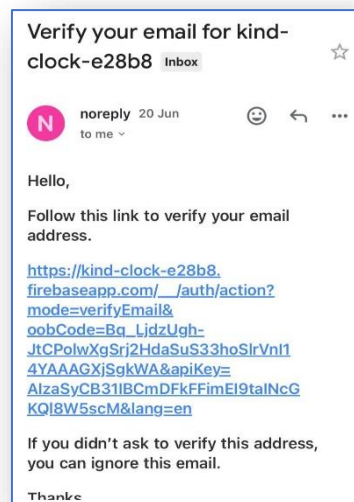
Enter email

Password must be at least 8 characters long, include an uppercase letter, a lowercase letter, a number, and a special character (!@#\$%^&*~)

Enter password

Register

Already have an account? [Login Here](#)



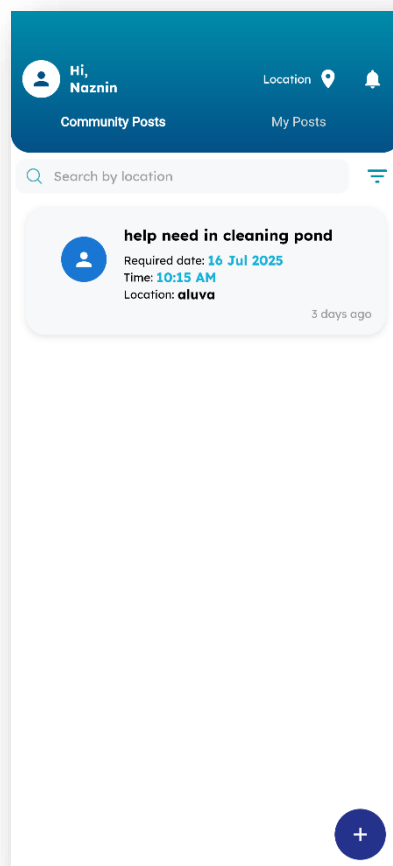
4. HOME SCREEN

- After successful login, user lands on **Home Screen**.
- Two tabs/fragments:
 - **Community Posts** (default) – Shows all open requests from the community.
 - **My Posts** – Shows requests created by the logged-in user.
- Button available to **Add a New Help Request**.
- Search option by Location

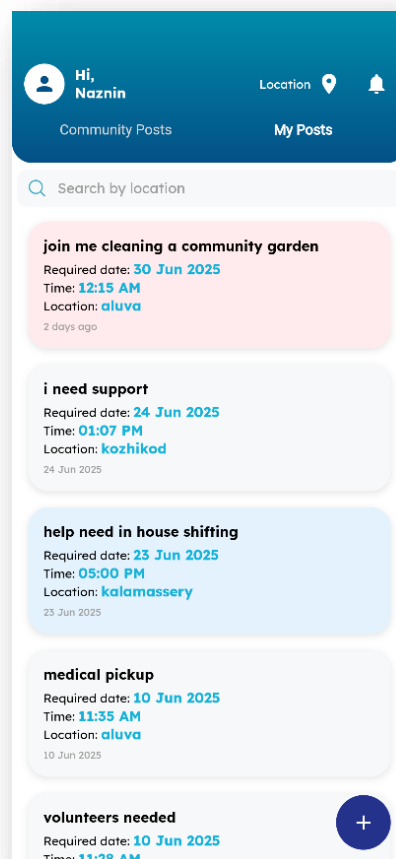
- A **notification icon** is present to alert users about:

- New verification messages
- Request status updates
- Approval notifications
- Feedback alerts

Community Post

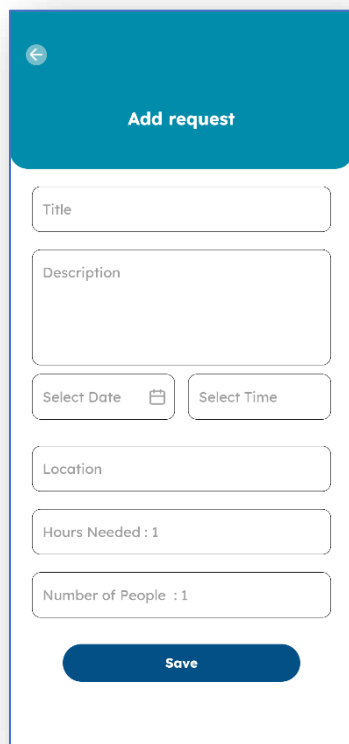


My Post



The My Post screen allows users to view all the requests they have created. Each post is shown in a card format with colour indication (expired-light red, accepted-light blue, pending-grey, completed-white) including its current status and options to edit or delete the post. Users can also see if someone has interacted with or accepted their post


5. ADD REQUEST

A mobile application interface for adding a request. It features a teal header with a back arrow and the title 'Add request'. Below the header are several input fields: 'Title', 'Description', 'Select Date' (with a calendar icon), 'Select Time', 'Location', 'Hours Needed : 1', and 'Number of People : 1'. At the bottom is a blue 'Save' button.

← Add request

Title

Description

Select Date  Select Time

Location

Hours Needed : 1

Number of People : 1

Save

Users can create a new request by filling out required details such as title, description, Date and Time, preferred location, number of people wanted and expected hour of help needed.

Enter save then the request will become available to all users under community post.

6. VIEW REQUEST

This screen displays the complete details of a submitted request, including the status (e.g., pending, accepted, completed, etc.), the responder's information. It helps users keep track of their requests and view the profile of the accepted user and also can chat to them.

Request Details

volunteers needed

Description:

In Auva a awareness class is contacting about drugs ,... volnters needed to control the program

Date and Time

30/7/2025 at 12:00

Posted by: Richard

Reffered by: Naznin

Location: aluva

Posted on: 9/7/2025 at 12:09

Status

PENDING

Hours Needed: 2

No. of People wanted : 5

Accepted Users: 0

Interested

Request Details

help need in cleaning pond

Description:

volunteers need to clean a public pond near aluva.who ever intersted please do accept and come.

Date and Time

16/7/2025 at 10:15

Posted by: Arjun

Reffered by: Naznin

Location: aluva

Posted on: 30/6/2025 at 17:20

Status

INPROGRESS

Hours Needed: 4

No. of People wanted : 3

Accepted Users: 1

Accepted By:

Name: Richard

Email: richard@gmail.com

Request Details

Medicine pickup

Description:

I need someone help to pick medicine from Medical store

Date and Time

27/6/2025 at 12:00

Posted by: Sena

Reffered by: Rahul

Location: Aluva

Posted on: 25/6/2025 at 10:54

Status

ACCEPTED

Hours Needed: 1

No. of People wanted : 1

Accepted Users: 1

Accepted By:

Name: Shifana A M

Email: shifanaam70@gmail.com

Complete/Add feedback

Request Details

status

Description:

checking

Date and Time

27/6/2025 at 20:25

Posted by: Arjun

Reffered by: Naznin

Location: sskj

Posted on: 27/6/2025 at 20:21

Status

INCOMPLETE

Hours Needed: 1

No. of People wanted : 2

Accepted Users: 1

Accepted By:

Name: Richard

Email: richard@gmail.com

Complete/Add feedback

Request Details

volunteers needed

Description:

volunteers needed to maintain a blood donation camp

Date and Time

10/6/2025 at 11:28

Posted by: Naznin

Referred by: Rahul

Location: kalamasserry

Posted on: 10/6/2025 at 11:25

Status

COMPLETE

Hours Needed: 1

No. of People wanted : 3

Accepted Users: 3

Accepted By:

Name: Richard

Email: richard@gmail.com

Request Details

join me cleaning a community garden

Description:

testing to see if this work

Date and Time

30/6/2025 at 0:15

Posted by: Naznin

Referred by: Rahul

Location: aluva

Posted on: 28/6/2025 at 11:17

Status

EXPIRED

Hours Needed: 2

No. of People wanted : 2

Accepted Users: 0

1. Pending

- Request has been **created**, but **no one has accepted** it yet.
- It is still **visible in Community Posts**.

2. Accepted

- The number of **people accepted** matches the number of **people needed**.
- It will not **visible in Community Posts**.

3. In Progress

- At least **one person accepted** the request, but the **required number is not yet fulfilled**.
- The **scheduled request time has not yet arrived**.

4. Incomplete

- The **scheduled time has passed**, and the **number of accepted users is less than required**.
- At least **one user had accepted**.

5. Expired

- **No one accepted** the request, and the **scheduled time has passed**.
- The request is no longer active or visible in Community Posts.

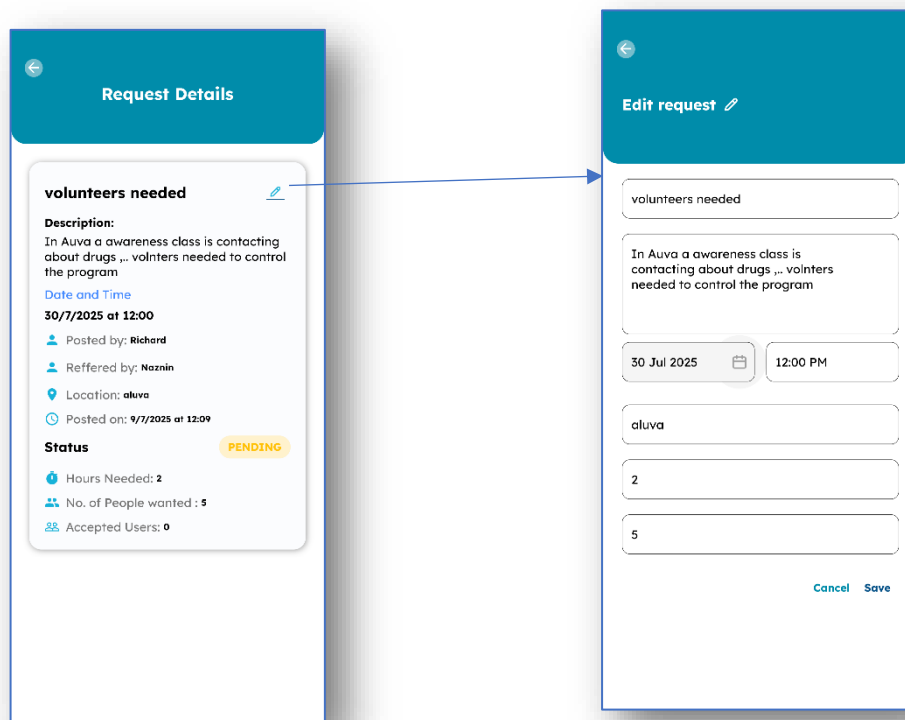
6. Completed

- The **scheduled time has passed**, and the **requester has submitted feedback** to accepted users.
- The request is marked as **fully completed** and moved to history.

7.EDIT REQUEST

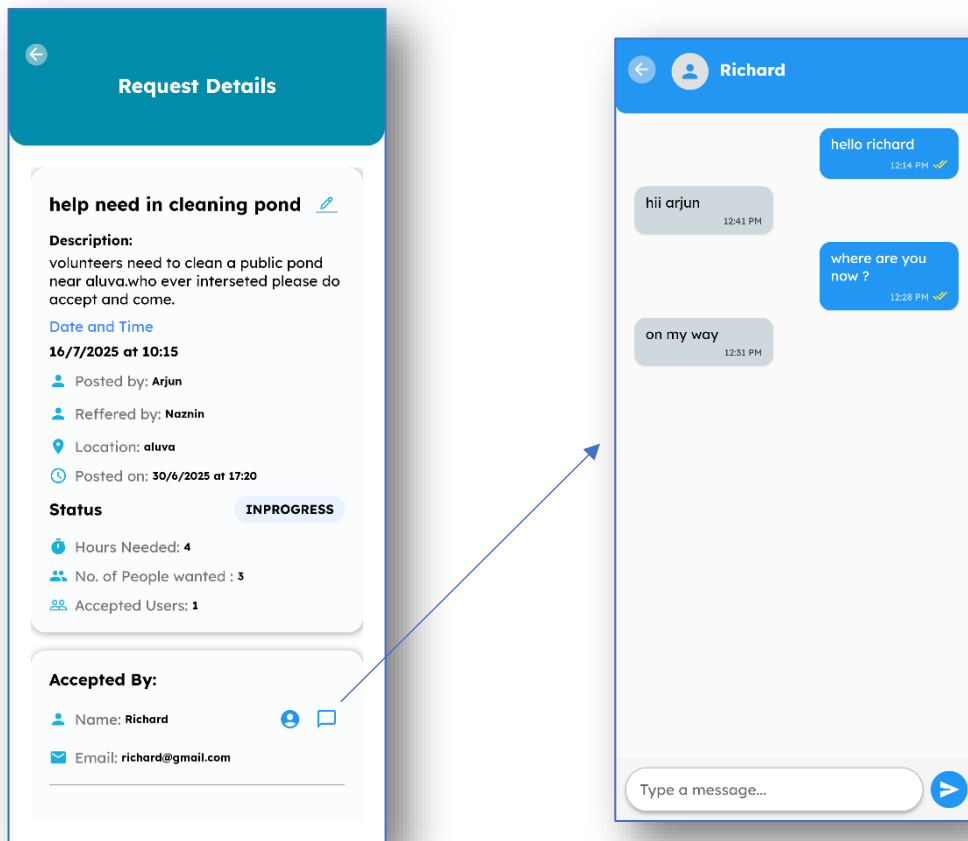
- Users can **edit their own posted help requests** from the **Request Details** page.
- A request can be edited **only if**:
 - It is still **before the scheduled request time**.
- Editable fields include:
 - **Title**
 - **Description**
 - **Date & Time**
 - **Location**
 - **Number of people needed**
 - **Estimated hours required**
- After editing, the **updated request is instantly reflected** in the Community Posts feed.

- Editing is **disabled** once the task has started.



8.CHAT SCREEN

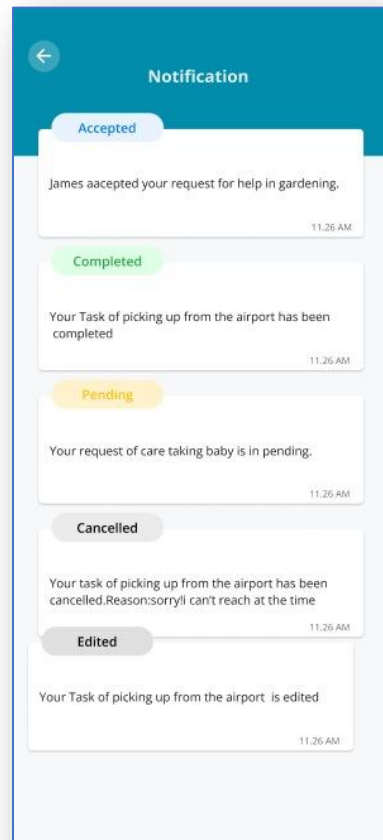
- The **Chat Screen** enables **direct communication** between the user who posted a request and the user who accepted it.
- Features of the Chat Screen include:
 - **Real-time messaging** between both users
 - Display of **user name and profile picture**
 - **Timestamps** for each message
- The chat helps users coordinate **meeting time, location, and task details** to ensure smooth execution.



9.VIEW NOTIFICATION

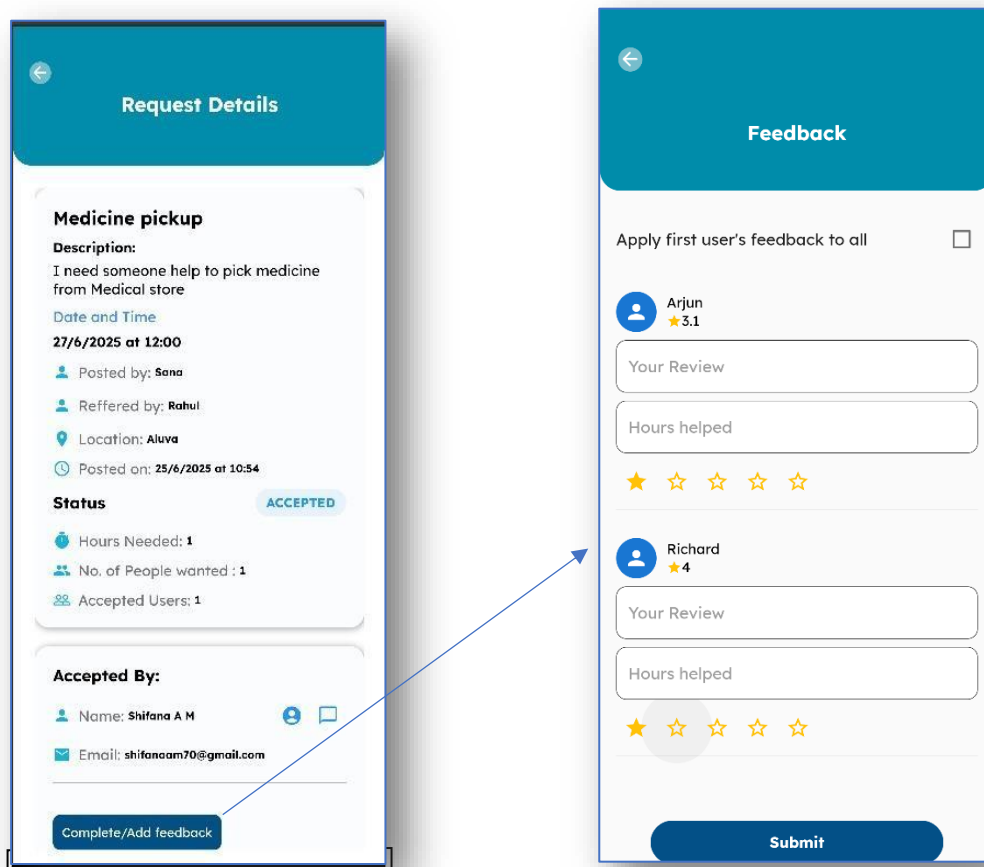
- The app includes a **Notification Center**, accessible via the **notification icon** on the Home Screen.
- Users receive real-time notifications for the following events:
 - **Request accepted** by a volunteer
 - **Account approval** by the referral owner
 - **Task completion confirmation**
 - **Feedback received**
 - **Request edited or cancelled**
- Notifications are listed in **reverse chronological order**, showing:

- A **brief message**
- The **timestamp**
- **Unread notifications** are marked with a visual badge until opened.

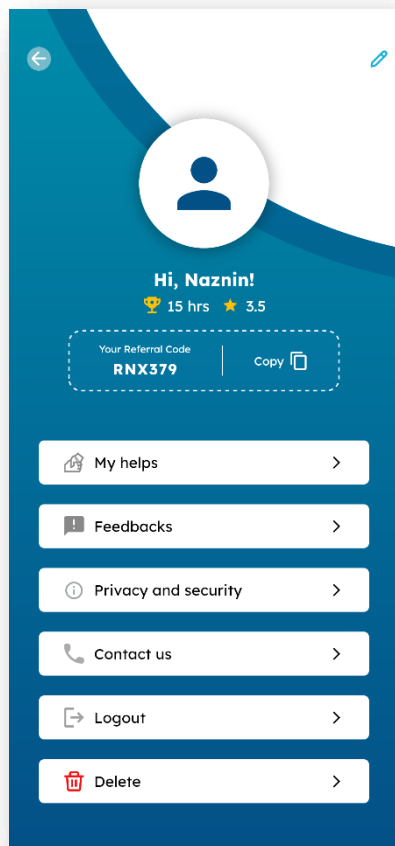


10.COMplete & Give Feedback

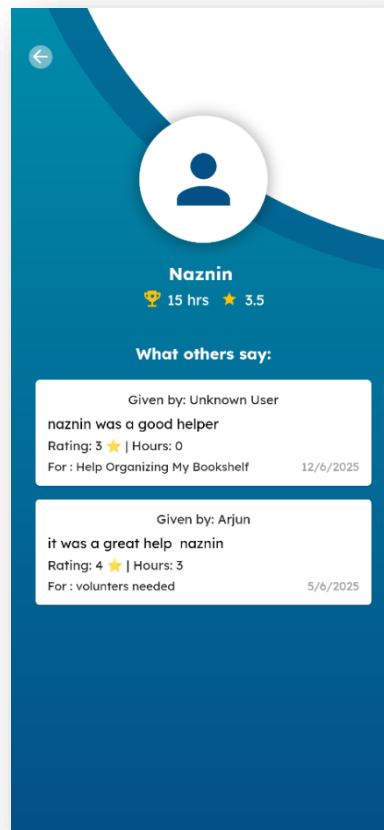
- Once the help task is finished, the **requester** (the user who posted the request) can **mark the request as "Completed."**
- After marking complete:
 - A **feedback prompt** appears for both the requester.
 - Users can:
 - Give a **star rating** (e.g., 1–5 stars)
 - Write **optional comments** about their experience
 - Hours helped (available automatically)
- Feedback helps:
 - Build **trust and accountability** in the community
 - Improve the **reputation system** for users
- After feedback is submitted:
 - The request status changes to **“Completed”**



11. PROFILE



Profile Screen view on own account



Profile Screen when other user view

The **Profile** section allows users to manage their personal information, track their activities, and access key settings and support pages.

Profile Page Includes:

- **Edit Profile**
 - Allows users to update their:
 - Name
 - Profile picture
 - Phone number
 - Location
- **My Help**
 - Divided into two sub-sections:
 - **Accepted Requests** – Tasks the user has accepted and are in progress or upcoming.
 - **Completed Requests** – Tasks the user has completed, with date and status details.

- **View Feedback**
 - Displays all the **ratings, hours and comments** received from other users.
 - Helps build user reputation and credibility within the app.
- **Logout**
 - Safely signs the user out of the application.
- **Contact Us**
 - Provides information to get in touch with the app support team.
 - Can include email address, phone.
- **Terms & Conditions**
 - Legal and policy guidelines regarding app usage, data privacy, and user responsibilities.
- **Delete Account**
 - Allows the user to permanently delete their account.
 - Shows a warning/confirmation dialog before final deletion.
 - Once deleted, all user data and activity will be removed from the system.

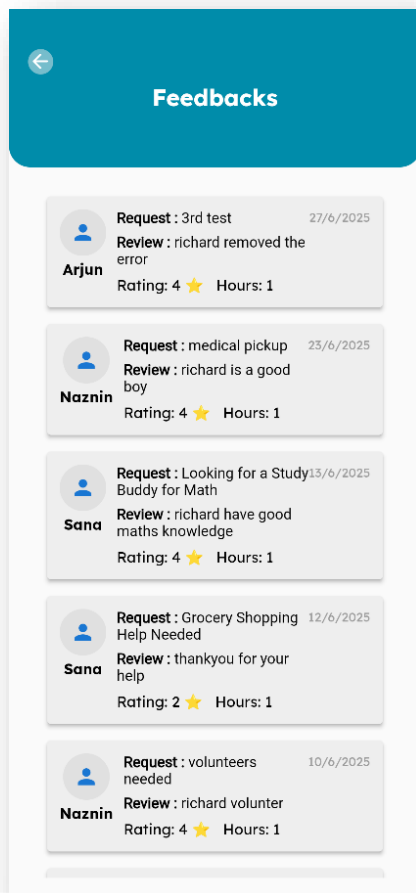
12.VIEW FEEDBACK

The **View Feedback** section allows users to **see all the ratings and comments** they have received from other users after completing or participating in help requests.

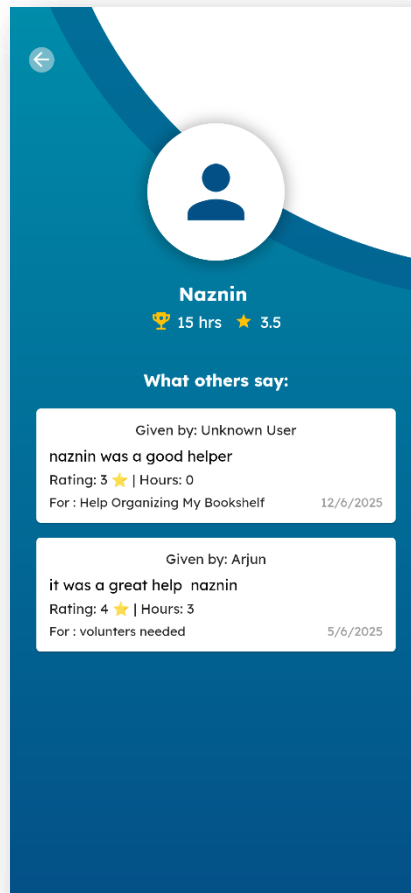
- Accessible from the **Profile screen** under the “View Feedback” option.

Features:

- Displays:
 - **Star rating** (e.g., 1–5 stars)
 - **Written comments**
 - **Who gave the feedback** (name & profile picture)
 - **Date** of the feedback
 - **Related request title** for context
- Feedback is shown in **reverse chronological order** (newest first).
- Helps users build a **reputation** and encourages responsible behavior on the platform.
- Only feedback received from **verified, completed tasks** is shown.
- Users **cannot delete or modify** feedback received.



Feedback Screen view on own account.



Feedback view in other users profile when visit.

13. MY HELP

The **My Help** section is available from the **Profile screen** and provides users with a personal dashboard to track the requests they've interacted with.

It is **divided into two categories**:

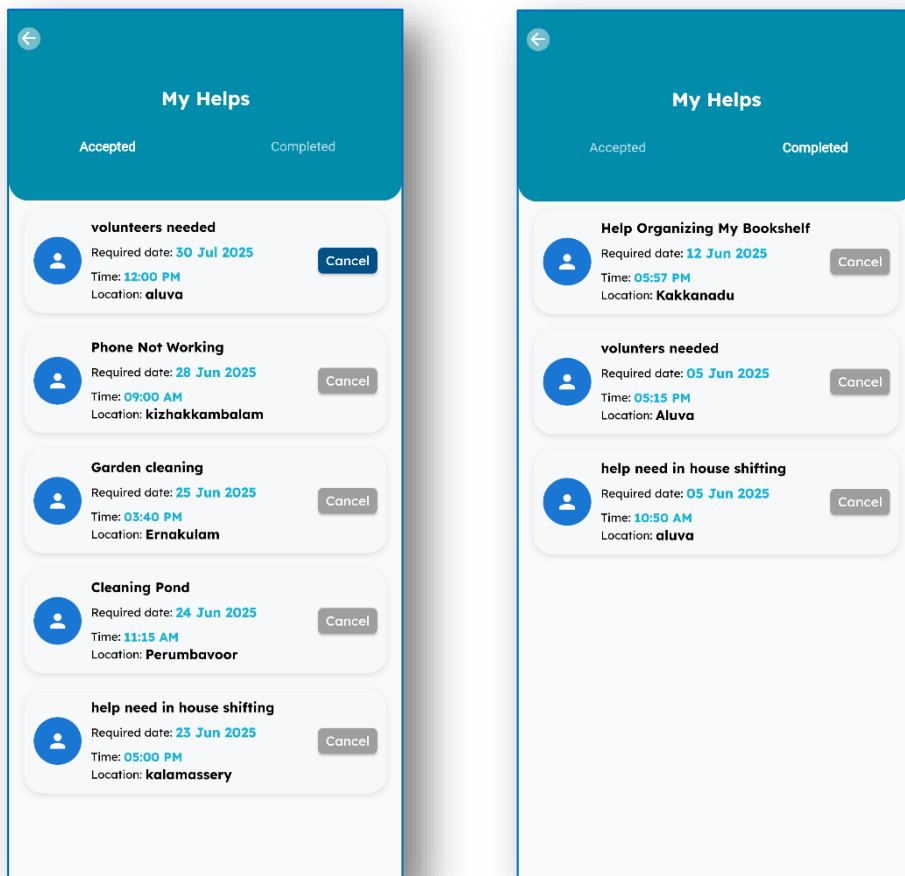
1. Accepted Requests

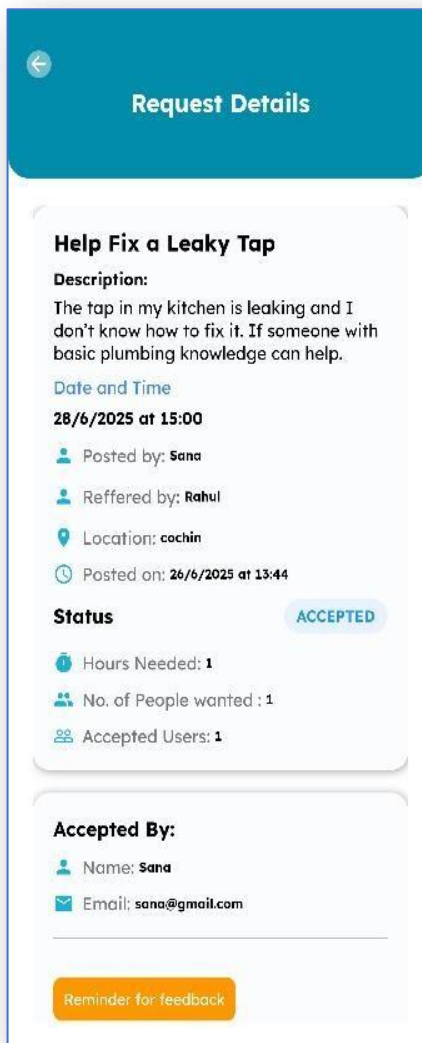
- Lists all the help tasks the user has **accepted but are not yet completed**.
- Each card shows:
 - **Request Title**
 - **Scheduled Date & Time**

- **Status** (e.g., Accepted, In Progress)
- Option to **View Details** and **Open Chat**
- **Cancel Button**:
 - Visible **only before** the scheduled time is reached.
 - Allows the user to **withdraw** from the task if they can't continue.
 - After the scheduled time, the **Cancel button is disabled**.

2. Completed Requests

Displays tasks that the user has **successfully completed**.





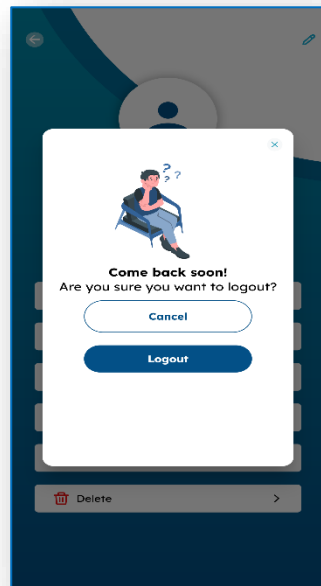
Request details screen that view from My Help Got Reminder Button

- Visible **only to accepted users** after the request time has passed.
- Purpose: **Nudge the requester** to give feedback if they haven't yet.
- On tap:
 - Sends a **push notification** to the requester:

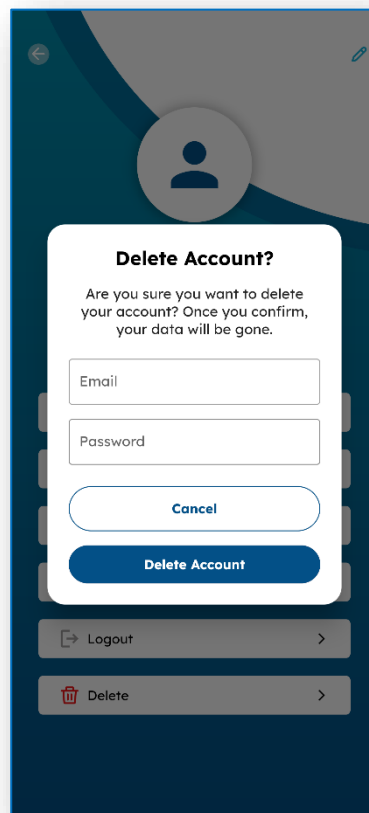
"Reminder: Please provide feedback for the help '[Request Title]'."
- Requester can view the notification and give feedback.

14. LOGOUT

- The **Logout** option is available from the **Profile screen**.
- Allows the user to **securely sign out** of their account.
- On logout:
 - The user is redirected to the **Login screen**.
 - Any temporary session data is **cleared**.



15. DELETE ACCOUNT



- The **Delete Account** option is accessible from the **Profile screen**.
- Allows users to **permanently remove** their account and all associated data from the app.

Process & Conditions:

- User taps on "**Delete Account**".
- A **confirmation dialog** appears with a warning:

"Are you sure you want to delete your account? Once you confirm, your data will be gone."

- Before proceeding, the user is required to:
 - Re-enter their registered email
 - Enter their password
- Upon confirmation:
 - The user's profile, requests, chats, and feedback are **permanently deleted**.
 - User is logged out and redirected to the **Login screen**.
 - The account cannot be recovered once deleted.