

# Loc Nguyen

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## **SUMMARY**

Detail-oriented problem solver with 460+ training hours and experience developing full stack Java applications. Interested in attaining a career that will allow me the opportunity to excel in software development as well as highlight my previous work experience and leadership abilities.

## **TECHNICAL SKILLS**

**Java SE 8 Programmer I Certification** (in progress; expected date of completion 03/2022)

- Java
- JavaScript
- HTML
- CSS
- Spring Boot
- Spring Data JPA
- Spring Security (JWT)
- Bootstrap
- REST API's
- SQL
- Unit Testing (JUnit, Mockito)
- SOLID OOP Principles
- Dependencies Injection
- Git

## **EXPERIENCE and TRAINING**

**Generation Junior Full Stack Java Developer Program** | Nov 2021- Mar 2022

*Training Participant (in progress)*

- Participated in a 15-week Junior Full Stack Java Developer program spending over 460+ hours learning the technologies involved to create a full stack web application with Java using Spring Boot Framework, HTML5, CSS3, implementing basic unit tests and deploying the application to Heroku. Expected date of completion: March 2022.

**Citigroup Inc.** | Jan 2021 – Oct 2021

*Public Sector Operations Processing Specialist - Contract*

- Handle sensitive documents of all conditions and prepared documents for scanning. Perform end to end document and payment processing across all core functions for Public Sector Lockbox (mail receipt, document assembly, image capture, data entry and outbound shipping preparation, etc.)
- Analyze information to identify document types and sorted documents per job instructions.
- Professionally interact and positively collaborate with team members, peers and managers across shifts to ensure client timelines and quality requirements are met.

- Operate within a highly regulated, high security environment; adhere to all departmental and corporate policies and procedures, dress code, client requirements and compliance guidelines.
- Demonstrate high level of focus and attention to detail, ensuring strong quality and minimizing rework. Readily and positively adapts to changes in deadlines and changes in daily work assignments. Proactively identify opportunities for process improvements yielding increased productivity and efficiency for the operation

**Uber** | Oct 2019 – Jan 2021

*Delivery Driver - Self-employed*

- Demonstrated ability to deal peacefully with unforeseen circumstances or delays and use advanced driving techniques to better improve time management and safety.
- Strong attention to detail on vehicle maintenance and cleaning.
- Neat and smart appearance, customer friendly and intellectual individual with desire to exceed expectations.
- Worked extended hours at a high level of efficiency. Actively communicated with customers and merchants. Multi-task in a pressured and potentially dangerous environment.

**Toyota of Dallas** | Apr 2019 – Oct 2019

*Sales Professional - Full-time*

- Understands automobiles by studying characteristics, capabilities, and features; comparing and contrasting competitive models; inspecting automobiles.
- Develops buyers by maintaining rapport with previous customers; suggesting trade-ins; meeting prospects at community activities; greeting drop-ins; responding to inquiries; recommending sales campaigns and promotions.
- Closes sales by overcoming objections; asking for sales; negotiating price; completing sales or purchase contracts; explaining provisions; explaining and offering warranties, services, and financing; collects payment; delivers automobiles.
- Qualifies buyers by understanding buyer's requirements and interests; matching requirements and interests to various models; building rapport.

**Hong Kong Market Place** | Feb 2018 – Mar 2019

*Customer Service Representative - Part-time*

- Welcoming customers, answering their questions, helping them locate items, and providing advice or recommendations.
- Ensure that each guest receives outstanding guest service by providing a guest friendly environment, including greeting and acknowledging every guest, maintaining outstanding standards, solid product knowledge and all other components of guest service.
- Have to maintain guest service, generating sales, housekeeping, merchandising, signing, pricing, cash register operations (POS) and loss prevention in adherence to all company policy/store standards.

## **EDUCATION**

**University of Texas at Dallas** | Jun 2017 – Jun 2019

- Studied Computer Science

**Naaman Forest High School** | Dec 2013 – Jun 2017

- Earned the President's Education Award for Outstanding Academic Excellence