10 Perimeter Park Dr. Apt 201, Atlanta, GA 30341

(979) 575-9459; kyle@brieden.org

### Skills

- Operating Systems: Linux (Debian, Ubuntu, ArchLinux, CentOS), familiarity with current Windows and Mac OSX versions.
- Languages:
  - Able to work in Bash, Python, PHP, HTML, L⁴TEX
- Tools and Systems:
  - Familiar with Apache, Nginx, MySQL, PHP-FPM, git, NFS, OpenLDAP, OpenSSL, OpenVPN, OpenFTP, OpenSSH
  - Networking knowledge includes TCP/IP, Hourglass Internet Model, OSI Model, Layer 2 and 3 hardware and software (including Cisco IOS).
  - Experience working in AWS, Digital Ocean, Rackspace

# Certifications

- Red Hat Certified Engineer
  - RHEL 6
  - 12 July 2013
  - Certificate Number: 130-101-207

# Experience

### • DevOps Engineer: June 2016 - Present

Kickboard For Schools-New Orleans, LA

- Responsible for developing foundation for growth of platform.
- Provide team with Systems Engineering experience and knowledge.
- DevOps Engineer Part Time Remote

#### • Operations Engineer: November 2014-April 2016

WP Engine—Austin, TX

- Responsible for farm-wide monitoring and first response. Assisting Systems Engineering team.
- Farm maintenance, rolling out updates, and assisting support staff when needed
- Operations Center Third Shift

#### • Customer Support - Level 3: June 2014-November 2014

WP Engine—Austin, TX

- System focused, but also worked with customer custom code as well.
- Emphasis on mentoring and training junior support techs and assisting management with day to day items.
- Third Shift Customer Support Team

### • Linux Administrator II: January 2014-June 2014

Rackspace—San Antonio, TX

- Linux Subject Matter Expert (SME) for Rackspace's most strategic accounts
- Critial Accounts Enterprise Support

#### • Linux Adminstrator I: December 2012-January2014

Rackspace—San Antonio, TX

- Provided chat and phone support, as well as ticket work for SMB customers from \$15 per month up to \$10,000 per month.
- Managed Cloud SMB

#### • Student Worker-BVCNet Admin: June 2011-December 2011

TAMU Telecommunications Academy—College Station, TX

- Developed, planned, and began deploying multiple public access computer labs around Bryan and College Station, TX.
- Developed a roaming profile-like system so patrons could log in at any lab and have their own desktop.
- Semester long position.

### • Student Worker-Testing Assistant: September 2010-May 2011

TAMU Cisco Lab—College Station, TX

- Tested networking products for Cisco Systems under professor Sejun Song at TAMU.
- Semester long position.

# Education

• Telecommunications Engineering Technology Texas A&M University—College Station, TX

# Achievements and Activities

- Member of the Corps of Cadets, Company K-2, four years. Member of the 2008 National Champion Texas A&M Fish Drill Team.
- Planned and executed an outfit reunion and Parent's Weekend banquet for +150 people with very limited assistance from underclassmen and peers.
- Member of TAULUG Texas A&M UNIX Linux Users Group.
- Amateur Radio Operator KF5MWZ, General Class.
- Helped execute CCDC Collegiate Cyber Defense Competition as a member of the planning and execution "Gold Team".