Introduction to neuromarketing

Methods of neuromarketing

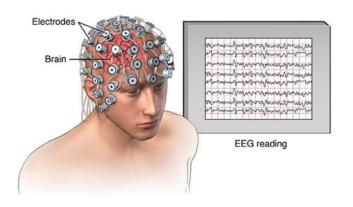
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Methods

Electroencephalography (EEG)



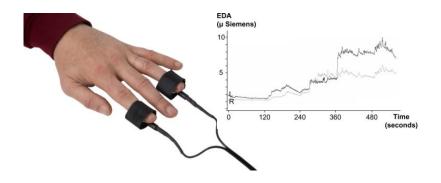
Functional magnetic resonance imaging (fMRI)



Eye tracking



Electrodermal activity



Biometric VS neurometric

	Biometric	Neurometric
Focus on	Physical changes	Changes in brain activity
Methods	Facial expression Electromyography (EMG) Heartbeat Response time Eye tracking Galvanic skin response (GSR)	Electroencephalography (EEG) Magnetoencephalography (MEG) Functional magnetic response imaging (fMRI)
Cost of obtaining data	Low	High
Accessibility	High	Low
Easy of use	High	Low

Biometric measure: Facial expression

SIX BASIC EXPRESSIONS



Strength

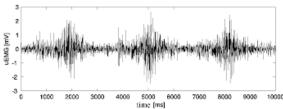
- Ordinary computer equipment
- Easy, fast and cheap to use
- Good at detecting overall basic emotions
- Suitable as a supplementary measure

- Responses are often too weak
- Not able to capture deep feelings
- Possible to manipulate analysis (people change their facial expression if they want to)

Biometric measure: Electromyography (EMG)







Strength

- Measurement of specific muscles
- Cheap and simple to use
- Detect subtle reactions to low-involved stimuli

- Unnatural test situation (when apply electrodes in the face)
- Difficult to place electrode on the same spot

Biometric measure: Heartbeat



Strength

- Easy and cheap to acquire
- It is simple to set up experiments
- Often used as a supplementary measure along with other biometric measure

- Long response time
- Difficult to eliminate environmental influences (e.g., caffeine)
- Both of the weaknesses pointed out, introduces more uncertainty

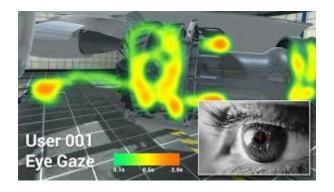
Biometric measure: Response time



- Strength
 - The simplicity of the technique

- Weaknesses
 - Weak reliability

Biometric measure: Eye tracker



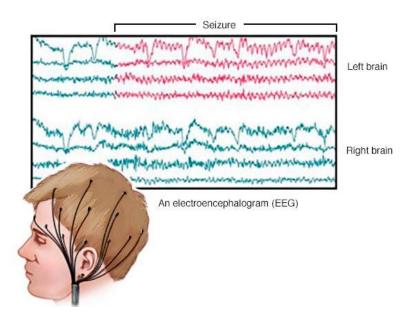
Strength

- Easy access to both equipment and setup
- Many suppliers on the market

Weaknesses

• The easy access could be a downside

Neurometric measure: EEG



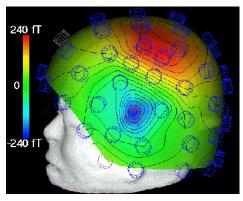
Strength

- The only portable brain scanner
- Preferable brain scanning technique
- Affordable and easy to use
- Good at relating marketing stimuli to subsequent changes

- Captures activity underneath the skull
- Unable to detect emotions
- Low spatial resolution
- Time consuming to connect participants
- Timely calibration procedure

Neurometric measure: MEG





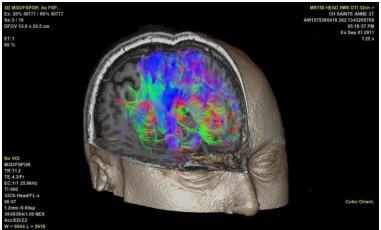
Strength

- MEG outperforms the EEG
- Very high temporal resolution (~10 ms)
- Allows the test person sit upright

- Extremely sensitive to magnetic noise
- Very expensive

Neurometric measure: fMRI





Strength

- Detects deep brain activity
- High spatial resolution (~1 mm)

- Low temporal resolution
- Extreme noisy
- Test persons are laying down

THANK YOU