# **Movie Ticket Booking App: User Flow Explanation**

# 1. Entry: Login and Sign Up

### **Login Page**

- Users with existing accounts can enter their credentials (username/email and password).
- "Forgot Password" option should be available.
- Option to switch to the Sign Up page for new users.

#### Sign Up Page

- New users can create an account by providing:
  - o Full Name
  - Email Address
  - Password (with confirmation)
  - o Optional: Phone Number
- Terms and Conditions acceptance checkbox.
- Option to switch to the Login page for existing users.

## 2. Choose Favorite Theater

- After successful authentication, users are presented with a list of theaters.
- The list could be based on:
  - User's location (if permission is granted)
  - o Previously selected favorite theaters
  - o Popular theaters in the area
- Each theater listing should include:
  - Theater name
  - Location
  - o Rating (if applicable)
- Option to search for specific theaters.
- Option to filter theaters based on various criteria (distance, ratings, amenities).

## 3. Select Number of Persons

- Users can specify the number of tickets they want to book.
- Interface could be:
  - o Simple number input field
  - "+/-" buttons to increment/decrement
- Optional: Different ticket types (Adult, Child, Senior) if applicable.
- Display the base price per ticket and the total price as the user makes their selection.

# 4. Confirmation Page

- Summary of the selected options:
  - Chosen theater
  - Number of tickets
  - Total price
- Option to select specific seats (if applicable).
- Button to proceed to payment.
- Option to go back and modify selections.

# 5. Payment Options

- Present various payment methods:
  - o Credit/Debit Card
  - o Digital Wallets (e.g., Apple Pay, Google Pay)
  - Net Banking
  - o UPI (for Indian market)
- Secure payment gateway integration.
- Display total amount to be paid.
- Option to apply promo codes or discounts.

# 6. Payment Confirmation

- Process the payment securely.
- Display a loading indicator during processing.
- Show confirmation message upon successful payment.
- In case of payment failure, provide clear error message and option to retry.

## 7. Ticket Generation

#### **Ticket ID Creation**

- Generate a unique ticket ID for the booking.
- The ID should be:
  - Easily readable
  - o Include some identifiable information (e.g., theater code, date)

## **QR** Code Generation

- Create a QR code that encodes the ticket information:
  - o Ticket ID
  - Theater details
  - Show time and date
  - Number of tickets
  - Seat information (if applicable)

# 8. Download Options

- Provide multiple options for ticket retrieval:
  - Download as PDF

- o Save to device's wallet app
- Email the ticket
- o Option to view the ticket within the app

## **Additional Considerations**

#### 1. User Experience (UX)

- o Ensure a smooth, intuitive flow between screens.
- Implement progress indicators to show users where they are in the booking process.

#### 2. Error Handling

- o Provide clear error messages at each step if something goes wrong.
- o Offer guidance on how to resolve issues.

#### 3. Performance

 Optimize for quick loading times, especially when fetching theater and payment information.

#### 4. Security

- o Implement robust security measures, especially for the login and payment processes.
- o Ensure compliance with data protection regulations.

#### 5. Accessibility

- o Design the app to be usable by people with various disabilities.
- o Follow accessibility guidelines for mobile applications.

#### 6. Offline Functionality

 Consider implementing some offline capabilities, such as viewing previously purchased tickets.

By following this detailed flow, your movie ticket booking app should provide a comprehensive and user-friendly experience for moviegoers.