

Tyler Cichetti

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Education

The University of Scranton, Scranton, Pennsylvania
Bachelor of Science in Computer Science
Member of Upsilon Pi Epsilon – Computer and Information Honor Society

August 2020 - Present
3.27/4.00 GPA

Relevant Course Work

Computer Science I & II • Data Structures & Algorithms • Machine Organization & Assembly Programming • Theoretical Foundations of Computer Science • Operating Systems • Database Systems • Artificial Intelligence • Web Programming • Programming Languages

Technical Skills

Operating Systems: Windows, Mac OS, Unix

Software Applications: Eclipse IDE, VS Code, J Grasp IDE, Advanced MS Excel Skills, Microsoft Office, Photoshop, PuTTY, Git Hub, Google G-Suite, Salesforce

Programming Languages: JAVA, C+, Python, SQL, Assembly, JavaScript, CSS, HTML

Hardware Knowledge: Computer repair and upgrades including memory, Hard Drives, GPU's

Employment Experience

Bausch + Lomb, Bridgewater, New Jersey

June - August 2022

Sales Operations Intern

- Acted as a liaison for the Field Sales Team to organize and streamline Sales Force web based and IOS applications
- Facilitated data standardization to integrate specialty lens business
- Designed and implemented a new process for the Field Sales Team to manage the solution sample shipment

Door Dash, Somerset County, New Jersey

May 2021 – May 2022

Real-time Delivery Driver

- Delivered food and other items in a timely and professional manner while working hard to maintain the highest customer service standards
- Communicated with customers about any delays or issues that arose during the process of delivery by making phone calls or text messages as needed

Old Navy, Bridgewater, New Jersey

June 2019 - January 2021

Sales Associate

- Helped an average of 50 customers per day by responding to inquiries and locating products
- Provided recommendations to customers which have generated a total of \$9K in revenue
- Handled customer transactions and ensured accuracy of cash drawers
- Maintained accurate and attractive floor displays in line with the company standards

Café Picasso, Somerville, New Jersey

September 2018- February 2019

Italian Restaurant Bus Boy

- Maintain and exceed company standards of service
- Assist in creating positive guest experience that encourages customers to return
- Clean and stock service stations
- Notify management if stock for various items may be running low

Volunteer Experience

High School Peer Leader, Somerville, New Jersey

2019-2020

- Highly selective program
- Acted as mentor to incoming group of Freshmen