

# Tyler Cichetti

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Somerville, New Jersey

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## Education

The University of Scranton, Scranton, Pennsylvania  
Bachelor of Science in Computer Science  
Member of Upsilon Pi Epsilon – Computer and Information Honor Society

August 2020 - Present  
3.34/4.00 GPA

## Relevant Course Work

Computer Science I & II • Data Structures & Algorithms • Machine Organization & Assembly Programming • Theoretical Foundations of Computer Science • Operating Systems • Database Systems • Artificial Intelligence • Web Programming • Programming Languages

## Technical Skills

**Operating Systems:** Windows, Mac OS, Unix

**Software Applications:** Eclipse IDE, VS Code, J Grasp IDE, Advanced MS Excel Skills, Microsoft Office, Photoshop, PuTTY, Git Hub, Google G-Suite, Salesforce

**Programming Languages:** JAVA, C+, Python, SQL, Assembly, JavaScript, CSS, HTML

**Hardware Knowledge:** Computer repair and upgrades including memory, Hard Drives, GPU's

## Employment Experience

Bausch + Lomb, Bridgewater, New Jersey  
**Pharma Training Team Intern**

June 2023 - Present

- Supported the ACTO Learning Management System (LMS) Admin with day-to-day processes to optimize learner experience
  - Generated Excel reports for user data
  - Maintained user profiles
  - Standardized naming convention for learner resources
- Created an animated video using Vyond, for promoting a product launch program to Health Care Professional's and Sales Representatives
  - Collaborated with third party and multiple internal departments for script and full customization of video
- Leveraged software knowledge to provide input in the selection of a new Learning Management System
  - Engaged in multiple discovery meetings with potential vendors to evaluate system features in alignment with the company's business requirements
  - Assessed features included: HRIS Integration, Outlook Integration, Artificial Intelligence Capabilities, Total System Customization and Gamification of Learning Sets

Bausch + Lomb, Bridgewater, New Jersey

June - August 2022

### **Sales Operations Intern**

- Acted as a liaison for the Field Sales Team to organize and streamline Sales Force web based and IOS applications
- Facilitated data standardization to integrate specialty lens business
- Designed and implemented a new process for the Field Sales Team to manage the solution sample shipment

Door Dash, Somerset County, New Jersey

May 2021 – May 2022

### **Real-time Delivery Driver**

- Delivered food and other items in a timely and professional manner while working hard to maintain the highest customer service standards
- Communicated with customers about any delays or issues that arose during the process of delivery by making phone calls or text messages as needed

Old Navy, Bridgewater, New Jersey

June 2019 - January 2021

### **Sales Associate**

- Helped an average of 50 customers per day by responding to inquiries and locating products
- Provided recommendations to customers which have generated a total of \$9K in revenue
- Handled customer transactions and ensured accuracy of cash drawers
- Maintained accurate and attractive floor displays in line with the company standards