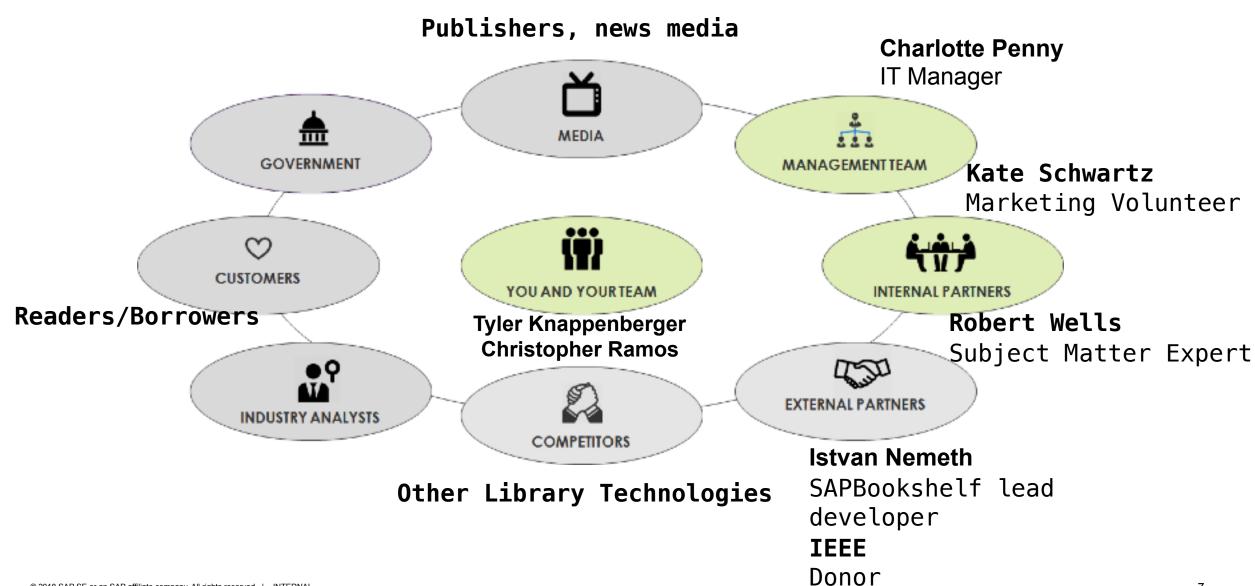
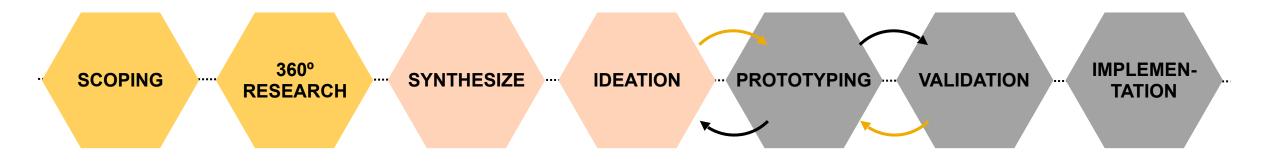
## **BT Library System stakeholders**



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## **Design Thinking Process**



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