

# Project Overview: Use Case for BT's Library System

## Background

- The BT Library System serves 5 cities
- Each library holds about 1000 books/videos
- Index cards used to manage loans
- Migration from paper to automated system
- Automated system will generate analytics on borrower data
- Small grants support IT-related activities

## Our Task and Assumptions

- Analyze existing library systems to provide recommendation of a feasible, viable and desirable system
- marketing volunteer will provide survey data

# Project Owners



Robert Wells

- Head Librarian
- Suggested SAPBookshelf
- Dedicated to sharing books with others



Charlotte Penny

- IT Manager
- Suggested Research of SAPBookshelf and other technologies
- Secured IEEE Grant



Kate Schwartz

- Marketing volunteer
- Research expert
- Has worked closely in the past with Robert and Charlotte