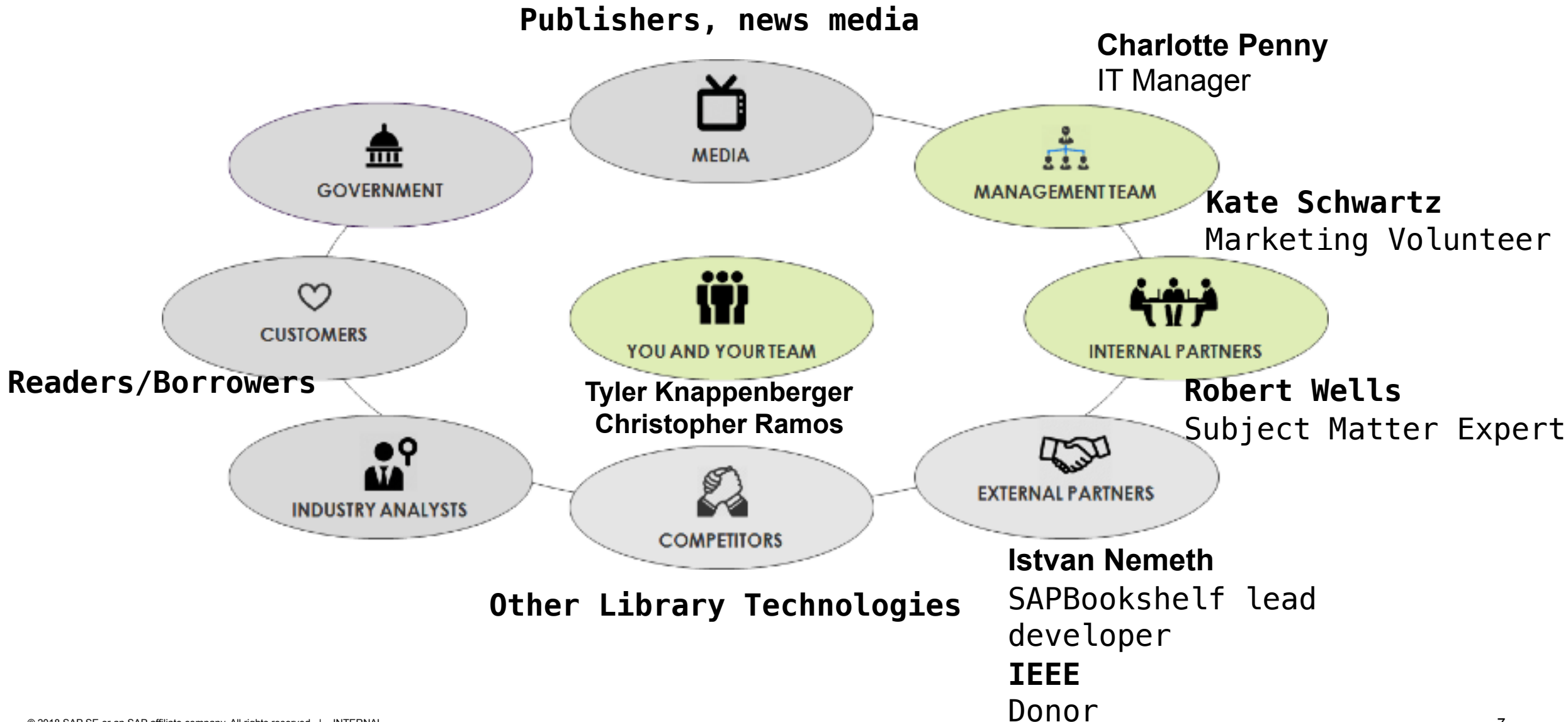


BT Library System stakeholders



Design Thinking Process

