



CAPITAL COMMUNITY BANK CARD SUITE PRO KICK-OFF MEETING

Date – 10/06/2025
Presenter – Dare Daramola
Project Manager

Agenda

Introductions & Engagement Model

- Implementation Team Slide
- Communication Strategy

High Level Scope Review

High Level Project Timeline






Risk & Issue Management Process

Training Materials on FIS Academy

Questions

Next Steps

FIS Card Suite Pro Implementation Team

	Name	Contact Information	Project Responsibility
Project Manager	<ul style="list-style-type: none"> Dare Daramola 	 Oludare.Daramola@fisglobal.com	Oversees the implementation-conversion effort on behalf of FIS. Main point of contact for all project related inquiries.
Implementation Conversion Manager	<ul style="list-style-type: none"> Nancy Racz 	 Nancy.Racz@fisglobal.com	Responsible for all aspects of the design and configuration phases for the project.
Product Owner	<ul style="list-style-type: none"> Charles Gaspar 	 Charles.Gaspar@fisglobal.com	Responsible for all aspects of Product.
Senior Project Manager	<ul style="list-style-type: none"> MartinSolomonRonald Gnanadurai 	 MartinSolomonRonald.Gnanadurai@fisglobal.com	Card Suite Pro Implementation-Conversion Senior Project Manager. Primary path of escalation.
Director	<ul style="list-style-type: none"> Eugene Williams 	 Eugene.Williams@fisglobal.com	Card Suite Pro Implementation-Conversion Director. Secondary path of escalation.

Communication Strategy

- Status Reporting
 - Status report to be provided by Dare Daramola.
 - Meeting minutes and action items to be sent weekly following each status call with Capital Community Bank.
- Status Meetings
 - Weekly Meeting with Capital Community Bank.
 - 2x Weekly Meeting with Internal Project Team.

Name of Communication	Frequency	Media	Recipients	Owner
Project Status Meeting	Weekly		Project Team	Dare Daramola MartinSolomonRonald
Status Reports	Weekly	PDF	Project Team	Dare Daramola

High-Level Scope Review

Scope

Migration from Card Suite Lite to Card Suite Pro. Card Portfolio – Debit Only (BIN: 517142, 532044) on New Berlin (FISB).

Integration Type:

Card Suite Pro Experience SDK – Enables **Capital Community Bank** to add Card Suite capabilities – Card Controls to mobile app.

Integrator:

Tyfone.

Onboarding:

Capital Community Bank Onboarding in Admin Suite – Control Center. To be completed by FIS Onboarding team. Includes customizations (card image and color), BIN assignment, call center, contact details and user migration/setup

High-Level Project Timeline

Current Status

Week 1: Initiation

Project team identified. Product Solution is reviewed and defined. Initial documents finalized. Kick-Off meeting and weekly communication and implementation project plan is established.

Week 2: Configuration & Implementation

FIS Implementation Specialist builds defined application(s) and facilitate code connect credentials creation and API subscriptions. **Tyfone confirm SDK development timelines.**

Week 1



Initiation

Week 2-3



Configuration and
Implementation

Project Delivery Timeline

Weeks 3-6: Development

FI Onboarding in Admin Suite – Control Center. Card Suite Pro configuration, requests and tickets completed. **Capital Community Bank** provides cardholder list for migration. **Tyfone completes experience SDK development and validation.**

Weeks 3-6

Development and
QA Review

Week 7-8: Go Live

FIS Development team and Tyfone deploys Card Suite Pro and turns on database traffic.

Week 7-8

Go Live

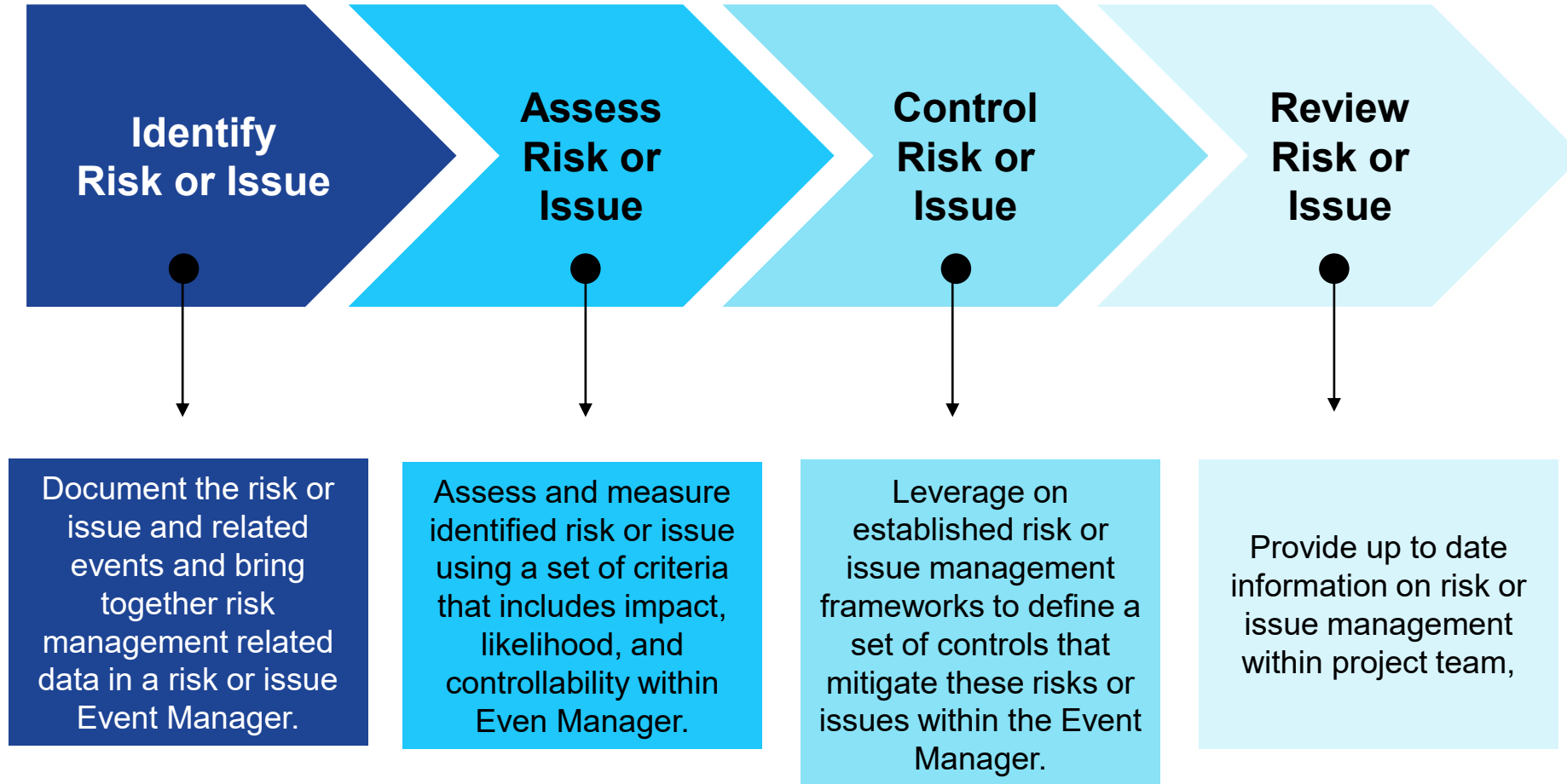
Week 8-10: Customer Support Post Live

Validation begins where FIS will share and review test scripts. Validation signoff by **Capital Community Bank**. Customer support post live. Handover to client support team (BAU).

Week 10

Customer Support

Risk & Issue Management Process



Training Materials on FIS Academy

- Card Suite Pro Mobile App User Experience
- Administrative Suite Training for Card Suite Pro
 - FIS Academy

Card Suite App and Administrative Suite (AKA Admin Suite) Support Topics

- App Access and Security
- Card Management
- Card Controls
- Transactions
- User Management
- Admin Suite user management
- Admin Suite Control Center
- Admin Suite Support Center
- Admin Suite Report Center
- Admin Suite Communication Center

FIS

Questions