Tyler Gardner

10218 N Oak Ct Cedar Hills, UT 84062
T: 801-404-8900 E: tygardner16@gmail.com
Website: http://tygardner.github.io/
Linkedin: https://www.linkedin.com/in/gardnertyler
Github: https://github.com/tygardner

Experience

Unicity International, Orem, UT, 07/11-Present　　　　　　　07/11-Present

Front-End Web Developer
- o Was offered the position soon after graduating from coding boot-camp.
- o Work and coordinate with other departments in getting requirements for projects.
- o Looked to constantly to improve the look and feel of their web applications.
- o Able to self-teach and create web applications.

Customer Service Supervisor

- o Increased employee efficiency by 8.20% while taking on several new markets.
- o Increased calls handled by 5.72% while taking on above mentioned markets.
- o Created a new Excel reporting system which created an 8% increase in call utilization.
- o Increase in the overall call center quality average by 2% over a two year period.
- o Use Excel on a regular basis to analyze reports using; VLookup, Pivot Tables, Arrays, etc..
- o Develop reporting functions and provide timely and useful feedback on information gleaned from the field
- o Proven track record with workforce management which includes hiring processes, scheduling, and creating reports

Education

DevMountain　　　　　　　03/2015-06/2015

12 week, part-time, web-development boot camp.

Bachelor of Science: Finance, *Utah Valley University, Orem, UT*　　　Completed 12/2015

Minor: Spanish, *Utah Valley University, Orem, UT*　　　Completed 4/2013

Skills

- HTML/CSS, Javascript, Angular, jQuery
- Less, Bootstrap
- Gulp
- jQuery, Git, Firebase

Certifications/Training

Certified ScrumMaster, Scrum Alliance, License: 000561046
Strictly Business: The Dale Carnegie Immersion Seminar